



The DoIT Digest

Volume 1 Number 8

July 7, 2016

This Week:

- **Have You Used the New DoIT Templates?**
- **New DoIT Website Has Launched!**
- **What's New on the Wiki?**



Have You Used the New DoIT Templates?

July 1st marked the beginning of our new agency, DoIT and the collaborative work ahead of us! If you haven't already, please change your e-mail signature line and voicemail message using the new DoIT templates, which can be found [here](#).

The New DoIT Website is Now Live!

Visit the new [DoIT website](#) for information on the services that we offer, as well as our overall strategy. Learn more about the background of each member of our [leadership team](#).



What's New on the Wiki?

Have you visited the [IT Transformation Wiki](#) lately? The newest content this week is the [Current State Assessment](#), which provides an overview of the current state of our IT operations and identifies opportunities for us to continue to develop into an agency that provides excellent IT services to the constituents of Illinois.

Featured FAQ of the Week:

What's the plan to maintain and support current applications?

We understand that supporting the current application environment is paramount to success. The IT Transformation team is conducting detailed data gathering and evaluation of the application suite to understand what the current application environment looks like. The plan is to continue supporting applications with the same level of support as today. Careful planning will take place to make certain end-users get the service levels they expect from the application support teams. In addition, the data we are gathering will help to provide a better understanding of our environment. We are looking for opportunities to build capabilities that can be shared across agencies or to fill gaps in capabilities with new applications.

To see more information, visit [Frequently Asked Questions](#)
Send your own questions to IT.Transformation@Illinois.gov