Strategy Summit 2017 Special Edition

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Setting the Tone for a Successful Summit

The second annual Strategy Summit was held this week in Springfield, where agency leaders gathered to discuss and determine Illinois’ digital direction in future years. The event was opened by Deputy Governor Tony Lee, who spoke on the vision and value of technology for our state. Newly appointed DoIT Executive Secretary Kirk Lounds shared his outlook on accelerating digital execution and the power of enterprise thinking. Illinois Chief Technology Officer Mike Wines presented on progress within the four key layers of IT transformation (strategic, enterprise systems, core IT as a business, mobile, and citizen engagement) and the importance of digital disruption for our state. Read more for details on a transformed agency.

Hearing from Peers

A panel of agency directors and staff shared how they have used technology solutions over the past year to improve government efficiency. This case study was provided by SFRA Secretary Bryan Schneider (Schneider), DES Director Jeff Davis (Midwest Region), DoIT Director Bill Walker (Future Management), IPA Division Director Gail Brown (Strategic Mobility) and DoIT Associate Director Chris Gourley (Analytics). Moderators Mike Wines and Monica Carranza closed with questions on budget constraints, mindset challenges in the workforce and handshift effectiveness.

Service Delivery Summaries

Key summaries from key technology initiatives at DoIT provided an overview and glimpse into various road-mapping efforts. The topics included Cybersecurity, Enabling Self-Service Capabilities, Data Analytics, Targeting Service Excellence, Improving Customer Access Through Mobility, Building Connections and Enterprise Resource Planning Roadmap. Summit participants had opportunities to ask questions and better understand these areas can bring benefits to their agencies. Read more for more information.

Connect to the DoIT Employee Portal to view highlights of the 2017 Strategy Summit.

Key Strategy Summit Takeaways

- Having the right team is not enough. We must also have the right mindset.
- We are the first responders to our Illinois citizens. We need to look at our mission and ask ourselves: what can we do to improve services?
- Incremental development or using an iterative approach when building technology solutions will drive business value.
- Blockchain has raised global recognition, but Illinois is leading the way.
- Be patient – we are in the middle of our transformation journey.
- The solution should be leveraged across our state and collaborated with other state governments.
- Illinois is leading the way. Other states are asking “What is Illinois doing?”
- We can always be better partners and seek continuous improvement.

Well Done!

A big thank you to the many DoIT staff members involved in the planning and execution of the Strategy Summit 2017, especially Kristin Zilka, DoIT’s head, who served as the project lead for this year’s event.