



DoIT Strategy Summit 2017 Special Edition

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Setting the Tone for a Successful Summit

The second annual Strategy Summit was held this week in Springfield, where agency leaders gathered to discuss and determine Illinois' digital direction in future years. The event was opened by Deputy Governor Trey Childress speaking on the vision and value of technology for our state. Newly appointed DoIT Interim Secretary Kirk Lonbom shared his outlook on accelerating digital execution and the power of enterprise thinking. Illinois Chief Technology Officer Mike Wons presented on progress within the four key levers of IT transformation (statewide enterprise systems, run IT as a business, mobilize citizen interaction points and advanced analytics) and the importance of digital disruption for our state. Read [here](#) for details on a transformed agency.



Hearing from Peers

A panel of agency directors and staff shared how they have used technology solutions over the past year to improve government efficiency. The case studies were provided by DFPR Secretary Bryan Schneider (Licensing), DES Director Jeff Mays (MyTax Illinois), DCFS Director BJ Walker (Case Management), HPA Division Director Heidi Brown-McCreery (Going Mobile) and DOR Associate Director Chima Enyia (Analytics). Moderators Mike Wons and Monica Carranza closed with questions on budget constraints, mindset challenges in the workforce and hindsight reflections.



Service Delivery Summaries

Eight presenters from key technology initiatives at DoIT provided an overview and glimpse into various modernization efforts. The topics included Cybersecurity, Enabling Self-Service Capabilities, Data Analytics, Targeting Service Excellence, Anywhere Computing, Improving Customer Access Through Mobility, Building Connections and Enterprise Resource Planning Roadmap. Summit participants had opportunities to ask questions and better understand how these areas can bring benefits to their agencies. Read [here](#) for more information.

Connect to the [DoIT Employee Portal](#) to view highlights of the 2017 Strategy Summit.

Key Strategy Summit Takeaways

- Having the right tool set is not enough. We must also have the right mindset.
- We are the first responders to our Illinois citizens. We need to not lose sight of why we do what we do.
- Incremental development or using an iterative approach when building technology solutions will drive business value.
- Blockchain has reached global recognition, with Illinois paving the way.
- Be patient – we are in the middle of our transformation journey.
- Solution sharing, leveraging synergies and collaboration will continue to be exploited so we can deliver services smarter, faster and cheaper to our constituents.
- Illinois is turning heads. Other state governments are asking "What is Illinois doing?"
- We can always be better partners and seek continuous improvement.

Well Done!

A big thank you to the many DoIT staff members involved in the planning and execution of Strategy Summit 2017, especially Kristen Zachwieja, EPMD lead, who served as the project lead for this year's event.