

### This Week:

- Q1 FY18 Transformation KPIs Show Progress
- Remedy OnDemand “My IT” Training Underway
- Cybersecurity Awareness Month – Video Contest



### Q1 FY18 Transformation KPIs Show Progress

Many milestones were reached in the first quarter of FY18, during Sprint 8 of DoIT’s transformation journey. Progress is detailed in the recently released Key Performance Indicators (KPI) report, including the move to cloud computing, application rationalization, cost avoidance through governance and the availability of enterprise data analytics. You are invited to [view the progress](#) in the KPI report.

### Remedy OnDemand “My IT” Training Underway

Training sessions for the upgrade of Remedy OnDemand, our service management system, began this week for agency IT Coordinators. The sessions are delivered via WebEx, where demos are provided of the new innovative application that will improve workplace productivity. Topics include submitting and approving IT service requests (REQs) and reporting problems online. If you are an IT Coordinator and have not yet registered for training, visit the DoIT Events page and [register online](#).



### Cybersecurity Awareness Month – Video Contest

For the third week of Cybersecurity Awareness Month, a video contest was launched to generate cyber awareness content for employees by employees. SOI staff are encouraged to submit suggestions and are even invited to star in the video, if desired. The reason for the contest is simple - covering security topics in different styles and different mediums help us to learn and remember the concepts better. To enter your idea, please fill out the [form](#) My and submit to [DoIT.securitytraining@illinois.gov](mailto:DoIT.securitytraining@illinois.gov).

### DoIT Town Hall Meeting Next Week

The next Town Hall Meeting will be held Wednesday, October 25 at 10:00 a.m. DoIT Acting Secretary, Kirk Lonbom will lead the discussion, with a focus on employees. **Feel free to submit questions in advance to [DoIT.Communications@illinois.gov](mailto:DoIT.Communications@illinois.gov)** and access to the live webinar link for the Town Hall can be found [here](#).