



## The DoIT Digest

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### This Week:

- **IDES Enhances System to Prevent Improper Payments**
- **Enterprise Licensing is Ready to Accommodate Your Business Needs**
- **DoIT is Migrating to Metro Ethernet**



### IDES Enhances System to Prevent Improper Payments

One of many enhancements to be made to the Benefit Payment Control (BPC) system over the next six months, a platform for more efficient and timely unemployment benefit investigations, is now in production. New Hire Crossmatch case management was recently migrated to Illinois Benefit Information System (IBIS) and can generate electronic workflows to alert investigators when a case is ready for review. Investigations will be completed more efficiently and timely to ultimately reduce the cost of improper payments by approximately \$12 million annually.

### Enterprise Licensing is Ready to Accommodate Your Business Needs

The build phase of the Enterprise Licensing Platform (ELP) solution is well underway with new system features already available. With secure logon and an intuitive form builder, administrators can create and publish online forms, configure certificate templates, business rules, fee management and notifications. Citizens have access to request, pay for and manage licenses/permits through a single online user account. Look for follow on enhancements that include payment processing integration, document management, back office workflow, a shopping cart feature, reporting and system integrations. If your agency is ready to deploy simple/medium license types on the ELP beginning Q3 2018, please contact [tami.boston@illinois.gov](mailto:tami.boston@illinois.gov) for more information.



### DoIT is Migrating to Metro Ethernet

In response to changing technology and increased bandwidth needs, DoIT is nearing completion of a multi-year project to migrate agency wide area network connections from T1 to Metro Ethernet. Metro Ethernet is the new industry standard for last mile network connectivity and provides faster, more reliable and scalable capacity. These faster speeds are necessary to support digital enablement initiatives such as data analytics and expanding online services and business transactions. When complete, agencies will have a network infrastructure ready to quickly respond to changing business needs. DoIT has targeted June 2018 for completion.

### DoIT FYIs & Reminders

With so many deserving employees at DoIT to recognize, the Service Achievement Award will be given quarterly. The next winner will be announced in April and [submissions](#) can be sent at any time.



Empower Yourself! Don't forget to register for [Forefront Identity Management \(FIM\)](#) to reset your own passwords.