



The DoIT Digest

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This Week:

- IDHS Provides Robust Housing Resource for People with Disabilities
- An Update on the Enterprise Resource Planning (ERP) Program
- Enterprise VoIP Migration Picks Up Momentum



IDHS Provides Robust Housing Resource for People with Disabilities

Earlier this spring the Department of Human Services, Division of Developmental Disabilities, made available an interactive, web-based snapshot of housing options statewide for people with disabilities. To replace previously produced reports and to advance transparency and safety for some of our state's most vulnerable citizens, DHS and the Illinois State Data Practice collaborated to clean data from multiple data sources that can now be shown in a Tableau visualization. A Quality Scorecard was built for Community Integrated Living Arrangements (CILAs) and State Operated Developmental Centers (SODCs). The tool integrates data collected from several sources across DHS including: location, provider and key performance, licensing and safety information, all made available and easily searched through built-in filtering.

An Update on the Enterprise Resource Planning (ERP) Program

Seventeen new agencies implemented the Enterprise Resource Planning (ERP) Program on July 1, 2018, bringing the total number of agencies adopting the statewide, integrated financial system to 35. The ERP program team and agency users worked closely to complete final testing, data conversions, and training sessions to assure a smooth transition for productive use at cutover. A command center staffed by functional experts from across the enterprise was fully functional for one month to address transition issues. As of August 15, 2018, the State of Illinois has issued more than \$4.5 billion in disbursements and maintains \$723 million in assets across 35 agencies live on the ERP platform. Ten additional agencies are slated to go live in January 2019.



Enterprise VoIP Migration Picks Up Momentum

The effort to migrate AT&T Centrex, Frontier Centranet and Plain Old Telephone System (POTS) lines to the State of Illinois Enterprise VoIP System is well underway. The project is 47% complete and increasing in momentum. To date, the team has deployed over 4,500 VoIP phones, eliminated over 1,200 unneeded phones, converted 4,800 lines from Centrex and POTS and disconnected 750 lines no longer in use. Refreshed LAN switching and data wiring to the desktop prepares users for collaboration services, such as web conferencing and Jabber instant messaging. Click [here](#) for a dashboard view of the VoIP migration.

DoIT FYIs and Reminders

Don't forget to join the DoIT Town Hall webcast on Tuesday, September 11th at 2:00 p.m. This is an opportunity for the team to come together to understand the next phase of unification and discuss our commitment to excellence and innovation. You can webcast right from your desk. Further information is available from the [DoIT Employee Portal](#).

