



The DoIT Digest

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This Week:

- **Wage Claim Filing Goes Online at DOL**
- **Will County Hosts DoIT Blockchain Speakers**
- **If you Missed it . . . WebEx Training Tips and Tricks**

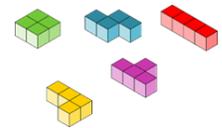


Wage Claim Filing Goes Online at DOL

The Illinois Department of Labor launched an online system to modernize the wage claim process. The agency receives approximately 4,000 claims annually for wages, vacation pay, bonuses, commissions, minimum wage and overtime. The new online filing option has improved the completeness of claims to go from 80% of claims incomplete to nearly zero. The system also accommodates document management, two-way electronic communication between the claimant and employer, and reduces email and phone inquiries - all in an effort to improve the overall customer experience and attain faster claim processing and resolution. Kudos to the Rapid Results process and DOL-DoIT team who made this a reality for our Illinois workers.

Will County Hosts DoIT Blockchain Speakers

DoIT continues to develop a statewide leadership role in the blockchain technology arena. Earlier this month, Jack King, DoIT Chief Technology Officer and Sunil Thomas, Cluster CIO for Business and Workforce were invited to update the Workforce Investment Board of Will County on the potential for the technology across our varied consumers in Illinois. Transparency, security, traceability, increased efficiency and transaction speed are all characteristics of the technology that make it unique, yet applicable to so many of our industries. From healthcare and insurance, to banking and real estate, blockchain has a lot to offer our agencies, boards, commissions, municipalities and colleges. The opportunities to offer an improved customer experience when interacting with government are exciting. If you're interested in participating in the blockchain initiative at the State of Illinois, please reach out to sunil.thomas@illinois.gov.



If you Missed it . . . WebEx Training Tips and Tricks

At some point, sooner rather than later, you will either attend or host a WebEx, or online meeting. Our WebEx solution is robust in functionality and easy to use, if you follow a few [simple guidelines](#), chief among those are muting your participants, sharing documents and recording the meeting. If you would like some additional pointers or just peace of mind when hosting your first online meeting, please contact: Wallace.Dandridge@illinois.gov, our DoIT service manager and expert.

DoIT FYIs and Reminders

If you didn't see Secretary Lonbom "take one for the team" when he got a pie in the face to raise funds for SECA and the Central IL Foodbank, be sure to check out the [recording](#).



October is Cyber Awareness Month in Illinois and the first of a three-part webinar series was held this week on phishing. It's not too late to [register](#) for the other two sessions, so you can become more #CyberAware.