



The DoIT Digest

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This Week:

- DoIT and DPH Collaborate on COVID-19 Intake Application
- Live Support Room Serves Thousands of New Remote Workers
- Cyber Vigilance Important During Pandemic

DoIT and DPH Collaborate on COVID-19 Intake Application



The DoIT applications group and the business area from Department of Public Health were tasked by the Governor's Office to quickly create a COVID-19 intake application to determine whether an individual should be tested. The application has a built-in questionnaire using CDC guidelines to determine whether an individual should be tested. If yes, the user can schedule an appointment at the identified testing location.

The development team, business teams and many others made the project a priority and worked countless hours to ensure the application was available quickly.

Live Support Room Serves Thousands of New Remote Workers

From mid-March through the end of the month, DoIT hosted a live support room (via Webex) for remote staff all over the state. Not only was it an opportunity to learn from the technical issues experienced by colleagues, but it offered time with familiar voices during this unprecedented and unplanned isolation. There were nearly 3,000 state employees who accessed the online support room, which served as an excellent tool to assist multiple users simultaneously and also provided much needed support for employees transitioning to remote work.

Cyber Vigilance Important During Pandemic

As during any disaster or emergency, cyber criminals see an opportunity to prey upon our fears. The COVID-19 pandemic is no different and provides the perfect backdrop for cyber threats such as offering checks from the government, bogus medical insurance and COVID test kits that don't exist. The Federal Trade Commission (FTC) and Federal Drug Administration (FDA) are taking steps to protect the public, but we need to do our part also to be aware. Take [tactical advice from the FTC](#) and learn what the Federal government is doing to protect us.



DoIT FYIs and Reminders

The DoIT Digest will be distributed weekly, rather than biweekly, during the stay at home order. Also, a DoIT Employee Virtual Meeting will be held on Wednesday 4/15 to discuss DoIT FAQs of remote work, hear from Secretary Guerrier and have some fun. Watch for details coming soon on #DoITogether!

While working away from the office, be sure to visit the [DoIT Employee Portal](#) for the latest announcements and news from fellow employees can be found in the [SoundBytes Blog](#).