The DoIT Digest
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This Week:
- **Importance of iPhone Updates**
- **Human Capital Management (HCM) – Next Wave of ERP**
- **CIO Council Meets Virtually**

Importance of iPhone Updates

Is your State of Illinois cellphone running the most current iOS version? (13.4.1 is the most current version state phones can support) Keeping your operating system up to date will fix known security risks and keep your apps current. As we continue to rollout multi-factor authentication (MFA), it has become apparent that iPhones are not being updated. Employees are encountering issues adding their email application because the software is out of date. If you haven't already done so, your iOS should be brought up to date as soon as possible and please encourage your agency staff to do the same. To discover what operating system your phone is currently running (this is true for personal iPhones, as well), go to Settings>General>About. If you need to update, simply go to Settings>General>Software Update. The more behind the update, the longer it will take. Remember that updates go faster over a strong, secure wi-fi signal and plugged into a power supply. Updates will also strengthen your phone's security and functionality.

Human Capital Management (HCM) – Next Wave of ERP

The Illinois ACTS team has jumped in with both feet to continue the momentum established by the Enterprise Resource Management (ERP) finance implementation to transform administrative services. In 2021, we anticipate a comprehensive human resources system beginning with recruitment and including onboarding activities, time and attendance, payroll, education, training and performance. HCM is currently in the discovery phase during which business requirements are collected and a solution will be designed. Stay tuned as the team advances to ultimately operationalize a robust career site for Illinois.

CIO Council Meets Virtually

DoIT's CIO Council brought together CIOs and other DoIT leadership to discuss and share new tools and current and upcoming projects. Thursday's virtual gathering reviewed several new tools launched to support the state's COVID-19 response, including virtual agents, infrastructure and application monitoring tools, and a new cloud-based CRM to allow us to create a customer-centric journey for Illinois residents. DoIT remains committed to our five foundational pillars of Service Management, Data Analytics, Program Management, Information Security and finally, a strong Architectural foundation to support all efforts. Look for details on many of these projects as they progress.

DoIT FYIs and Reminders

Don't forget to create a post beneath, "celebrating employees" under SoundBytes on the Employee Portal. Let your virtual co-workers and agency partners know how much you appreciate them!

You can also send words of encouragement to our Illinois Veterans and staff who care for them in facilities across the state through "Operation Rising Spirit". Link to the press release for ideas on how you can make a difference in their lives during this time of social distancing and restricted visitation.