



## The DoIT Digest

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### This Week:

- ERP Tools Process 90% of State's Budget; HR Module Build Out
- Chromebooks for the Kids
- DoIT Security First to Use Service Now



### ERP Tools Process 90% of State's Budget; HR Module Build Out

The IL ACTS (ERP) finance team brought on 4 new agencies last week, bringing the total to 58 agencies using the tools and processing invoices totaling close to 90% of the state's budget.

While the ERP finance component moves along, a Human Resources solution has been designed to deliver a more agile hiring experience by this time next year. Features inherent in the Human Capital Management (or HCM) component of ERP will enable a more responsive hiring cycle that employs a streamlined workflow. Visibility into postings and candidate tracking will provide an opportunity for an increased level of marketing and ultimately an expanded pool of qualified applicants. Measurements collected will support an informed perspective to analyze and identify areas for process improvement.

### Chromebooks for the Kids

Distance learning and tele-visits became the norm for many school children when COVID-19 turned typical learning and health care practices upside down. Children working with DCFS were no different and many didn't have access to the technology required for these virtual experiences. Families, youth and DCFS staff will soon be able to participate regularly in virtual visits and remote learning to accommodate social distancing through the use of Chromebooks. For the 2020/2021 academic year, DCFS has Chromebooks donated by Google ready to be deployed to all students in need to continue their studies and meet with counselors and healthcare providers. DCFS will also have a Chromebook in every office to allow families to participate in virtual visits with their children if they can't do that from home.



### DoIT Security First to Use Service Now

DoIT has successfully implemented the first Service Now modules, Security Incident Response (SIR) and Governance, Risk and Compliance (GRC) as of July 1. DoIT's Information Security and Enterprise Applications teams collaborated with Enterprise Architect, Brad Long and Project Manager, Markus Veile to learn the Service Now Implementation Methodology (SIM) to install, configure and test the components for DoIT Security to track and monitor security incidents. This same agile approach will be used to implement the remainder of the functionality of the Service Management Optimization Program. The Security team is already working on the next set of enhancements to SIR and planning implementation of an enterprise wide Risk Assessment workflow using the Service Now platform.

### DoIT FYIs and Reminders

During the month of July, IEMA encourages us to [Learn a Life Saving Skill](#). We never know when we might be called on to perform first aid, CPR or fire prevention until first responders arrive.



Don't forget to join the #DoITogether Tech Talks with Secretary Guerrier on Tuesdays at 10:00 through the month of July. Watch for emails from DoIT.Communications with more details.