



The DoIT Digest

Volume 5 Number 23

July 31, 2020

This Week:

- **HHSi2 Project Update**
- **Illinois Agriculture Pivots to Respond to COVID Restrictions**
- **DCFS Delivers a Digital Signature**



HHSi2 Project Update

The Illinois Health & Human Services Innovation Incubator (HHSi2) completed Phase 1 of the Illinois Shared Interoperability Platform (ISIP) to improve data quality and sharing across the state's health and human services (HHS) enterprise. The team has installed and is configuring industry-leading data integration tools, which will enable state agencies to collaborate securely across silos, reduce duplication and errors, increase productivity and improve the overall reliability of state HHS data. The most notable aspect of ISIP will be the ability to leverage disparate systems to produce a "golden record" of the HHS services that individuals and their respective families or households receive. In Phase 2, additional data sources will be added and use cases developed to demonstrate how data interoperability can improve service delivery to individuals who need state and federal HHS assistance and help policy makers better understand social determinants of health.

Illinois Agriculture Pivots to Respond to COVID Restrictions

Like many things in our normal and expected day to day, we have an entire team of unsung heroes in Illinois who work to keep our supply of fresh food and outdoor spaces insect and weed free. The people who apply the pesticide across our state are regulated and must meet examination criteria regularly. The in-person testing was not possible this year, so yet another accommodation was needed to meet the restrictions of social distancing. The University of Illinois Extension and the Department of Agriculture collaborated to deliver online pesticide applicator exam study materials and an online exam. With this quick pivot to online, 37,000 licensed pesticide applicators kept their jobs and kept us fed and comfortable in the great outdoors. Read more about this topic and others in [AgFax](#).

DCFS Delivers a Digital Signature

The Department of Children and Family Services (DCFS) identified a need to sign important documents while remaining sheltered during the COVID-19 stay at home and social distancing orders. The team acquired a solution and delivered a digital signature capability in just six weeks. The solution quickly produced three types of forms with the new tool and one hundred twenty-eight agreements were processed using digital signature in the first ten days following release. The project scope extended beyond the digital signature solution to include a holistic and more efficient approach to the entire process, a collaboration between the legal and policy divisions, as well as subject matter experts from electronic workflow and form design. The median processing time for acquiring an official signature has been reduced to less than five minutes from the previous entire day.



DoIT FYIs and Reminders

Don't forget to install the Citrix Remote Access upgrade if asked to do so in a pop-up message. Read [instructions](#) under [Reference Materials](#) on the Remote Work Site.

The Department of Agriculture advises you not to open packets of seeds that you may receive unsolicited in the mail. Link [here](#) for further instructions on how to handle the packets.