



## The DoIT Digest

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### This Week:

- **New and Improved DoIT SMP Portal Now LIVE!**
- **DoIT Enters “Training Season”**
- **A Fond Farewell and Warm Welcome**



### New and Improved DoIT SMP Portal Now LIVE!

The DoIT SMP portal has been migrated to the new SharePoint Online platform. During the transition, enhancements were made to content, functionality and overall user experience. Some of the featured content includes SMP project roadmap, definitions and detailed information on all products and processes, training options, including videos produced by the team, links to free training from Service Now, and additional links to useful information, communications, and contacts for team members. Visit DoIT’s [Service Management Optimization Program](#).

### DoIT Enters “Training Season”

Why should we leave the learning to the kids headed back to school? We too, will be “in the classroom” honing our skills in using our computer equipment responsibly and securely, learning to be more sensitive in what we say and do in a professional setting and educating ourselves in Illinois’ ethics laws. Please don’t forget to complete your syllabus of training and awareness courses by October 6<sup>th</sup>. Click [HERE](#) to go directly to your “view trainings” page on the OneNet Learning Management System to access the online courses. DoIT employees were sent a communication on Tuesday, September 8<sup>th</sup>. Please contact your supervisor if you missed it.

### A Fond Farewell and Warm Welcome

Ron Guerrier departed DoIT last week after serving as DoIT agency secretary and focusing on strengthening our core as an IT organization and developing a more customer centric approach to service delivery. He leaves us in the capable leadership of now Acting Secretary Jennifer Ricker (formerly Assistant Secretary), who will guide our agency along the positive trajectory established by the leadership team to build upon our agency’s five strategic priorities of architecture, service management, program management, data and analytics and information security. Be sure to read [Ron’s parting message](#) of appreciation and encouragement in SoundBytes and ensure the use of new agency templates found on the [employee portal](#).

### DoIT FYIs and Reminders

We remember those who perished in our country nineteen years ago today during the terrorist attacks of September 11, 2001.



September is Suicide Prevention Month. Know the warning signs. Have the difficult conversations. Be a good listener. Find help when you need it. Link [here](#) for additional information about resources available.