



The DoIT Digest

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This Week:

- DoIT SMP Phase One Begins
- DoIT Recognized in 7th Annual StateScoop 50 Awards
- Rapid Results Summit Expedition: Excellence

DoIT SMP Phase One Begins



As the Service Management Optimization Program (SMP) discovery phase wrapped up and the results were shared, Phase One workshops, deep dives and requirements definition sessions have now begun. These sessions join the product, process owners and subject matter experts from the State with Service Now professionals. Additional information on SMP, the Phase One roadmap and products and processes included in the program can be found on the new [DoIT SMP portal](#).

DoIT Recognized in 7th Annual StateScoop 50 Awards

The 2020 StateScoop 50 Awards recognized Illinois this year for a project and several individuals making a difference in government technology. Former Illinois CIO, Ron Guerrier was recognized in the Golden Gov category, Beth Pruitt and team for DoIT's Business Impact Analysis (BIA) Program, Judy Zhu, Security Compliance Analyst in the Up & Comer category and Brandon Ragle, Chief of Enterprise Applications in the State Leadership category. "... a well-deserved honor . . . for members of our team who are shining examples of advancing IT for the residents of Illinois", commented Jennifer Ricker, DoIT Acting Secretary. Link to the [Employee Portal](#) or directly to the recent [Press Release](#) for a full list of the 2020 winners. The award recipients will join Acting Secretary Ricker on the 9/29 Tech Talk.

Rapid Results Summit Expedition: Excellence

If you didn't have an opportunity to participate in the virtual Rapid Results Summit, "Expedition: Excellence" and are curious about the continuous improvement movement and how you can contribute to efficiency in your organization, you may want to see what you missed on September 16th. CMS Office of Rapid Results hosted the day-long event and lined up an impressive slate of speakers and breakout sessions. Attendees heard from experts in both the public and private arenas and benefitted from a roundtable discussion with continuous improvement leaders from across the nation. Link to the breakout videos on the Rapid Results [site](#), the [multi-state roundtable](#) or one of the keynotes given by [Richard Sheridan](#), CEO of Menlo Innovations or [Jamie Bonini](#), Vice President of the Toyota Production System Support Center. Note that keynotes will only be available until close of business on September 30th.



DoIT FYIs and Reminders

Hispanic Heritage Month is celebrated from September 15 to October 15 and originally began as a week's celebration in 1968 under President Lyndon Johnson and later expanded to be celebrated an entire month by President Ronald Regan in 1988. September 15th is significant, as it commemorates independence for several Latin American countries and others followed on September 16 and 18. The month is observed to celebrate the cultures and contributions of American citizens of Spanish, Mexican, Caribbean, Central and South American ancestry. Read more about [Hispanic Heritage Month](#).



Don't Miss the [SECA Virtual Charity Fairs!](#)