



The DoIT Digest

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This Week:

- Revenue Implements Subscription Management
- Department of Ag Finds Program Synergies
- Human Capital Management is a Case for Change

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Revenue Implements Subscription Management

Illinois Department of Revenue (IDOR) recently implemented a web based e-mail subscription management system to allow the public to subscribe to news and information available through the department's existing website. The system allows users to build a subscription profile, including email address and/or phone number and topics for which they wish to receive updates. When IDOR updates information on a topic, subscribers receive an email and/or text message. Users may customize and manage their subscription profile to receive exactly the types of information they desire. The electronic system allows IDOR to dramatically increase its ability to communicate effectively with its intended audience, while reducing the use of more costly forms of communication, such as mail and postage, phone calls and advertising. Link to the [Department of Revenue](#) to subscribe.

Department of Ag finds Program Synergies

The Bureau of Land and Water Resources asked DoIT staff at the Department of Agriculture for help with the Cover Crop Grant Program. The business process was similar to the State Fair campground reservation system, so that system was repurposed, and updates were made for a new system that has shown significant savings from December 2019 to December 2020. Pdfs and manual data compilation were retired and application processing hours have been reduced from 270 to 4.5, administrative support hours have been reduced from 37 hours to 12.5, and time spent communicating with applicants has been reduced to one hour from 52. All of these efficiencies have been realized, while increasing the number of applications by 48 percent. The new system supports more sophisticated document storage and a simple search engine. Kudos to the team at Ag!

Human Capital Management is a Case for Change

The State of Illinois is moving closer to the rollout of an integrated system that will significantly update the way in which resources are hired and retained in state government. The experience for the applicant and employee will be greatly enhanced in the coming year. Look for a robust system that will wrap many aspects of employment from recruiting, through onboarding, compensation, time and attendance, performance, and training around an individual throughout their career. Click [here](#) to view new site.



DoIT FYIs and Reminders

As February and Heart Health Awareness Month wind down, now is the time for you to "wind up", if you haven't already. Remember that your heart is a muscle and needs regular exercise too. Get outside as often as you can and aim for 30 minutes of cardio each day (or most days). Keep your doctor involved if you are new to exercise or have health concerns.



June 1 is the deadline to nominate a senior aged 65 or older who has accomplished a significant achievement in one of four categories. Link to the 2021 Senior Hall of Fame Awards [Press Release](#) for details on the nomination process.