Illinois Department of Innovation & Technology

The DoIT Digest

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This Week:

- **See Something, Say Something**
- **Enterprise License and Permits Achieves Third Milestone**
- **Tech Tips & Tricks at DoITSupport.Illinois.gov**

See Something, Say Something

DoIT is actively employing **new tools and tactics to further harden the state's infrastructure against the increasing threat of attack**. While it was reasonably calm at the start of the pandemic, cyber-attacks soon returned with a vengeance. Cyber extortionists found more ways to gain and profit from stolen information and data. It is now more important than ever to remember that **we all play a role in security**, especially for the actions we take and the information we access from our personal devices, as well as our state deployed equipment. It is critical to be aware every time an email is opened, or you are asked to click on a link. Additionally, we should never attach an unapproved device to the state network directly or via NetMotion or Citrix from home networks. Watch for more tools, end-user training and equipment upgrades from DoIT in the coming months. Multi-factor authentication is a great first step and many other security tools are underway. A message from DoIT Secretary Ricker was recently shared conveying the renewed prioritization of security.

Enterprise License and Permits (ELP) Achieves Third Milestone

The ELP program team recently completed User Acceptance Testing (UAT) for the third milestone of the project. Features in this release include administrative document upload capability, the ability to define workflow tasks and request, upload and track corrections and supporting documentation for pending licenses and permits. Agencies will also now be better able to facilitate alternative or "one-off" application processes for clients across the state. Visit the ELP Site on the Employee Portal for further details on these new product features, targeted delivery time frames, and to learn how to get started on ELP if you are a prospective user. Join the other agencies active on the ELP platform!

TECH TIPS & TRICKS

DoITSupport.Illinois.gov

If you are overwhelmed by the number of questions submitted during a Webex meeting, check out the tips below to help better manage Q&A:

- **Bring Backup:** Consider having a few cohosts who are knowledgeable in the topics being presenting to help answer questions.
- **Assign Questions:** Assign relevant questions to cohosts by right clicking on a question. Once questions have been assigned, they will show in the "My Questions" tab within the Q&A panel.
- **Show Unanswered Tab:** Right click on the tabs at the top of the Q&A panel to see a separate section for unanswered questions to track question status.
- **Don't Forget to Save:** You may want to share Q&A after the session - click File > Save As > Questions &Answers.

Go to DoITSupport.illinois.gov for more Webex tips and technology assistance. Be sure to save the site in your "favorites" and visit often as a first step to resolving technology issues.

DoIT FYIs and Reminders

Memorial Day falls on May 31 this year. Originally known as Decoration Day, Memorial Day originated after the Civil War and was celebrated at Arlington National Cemetery. The day became an official federal holiday in 1971.

Don't forget to make your Benefits selections or changes by June 1st. Link here for further information.