

This Week:

- **DoIT Recognized Nationally**
- **DoIT at Revenue Advances Earned Income Tax Credit Initiative**
- **Tech Tips & Tricks**



DoIT Recognized Nationally

DoIT was well represented in this year's StateScoop 50 Awards with three members of leadership and one major initiative recognized for Illinois' efforts towards modernized service delivery. We are in good company, among only four states claiming the most winners this year. Secretary Ricker was recognized in the State Executive category; Adam Ford, Chief Information Security Officer in the State Cybersecurity category and Lori Sorenson, Chief Technology Officer in the State Leadership category. Brandon Ragle, Chief of Enterprise Applications, and his team rounded out our collection of awards in the State IT Innovation of the Year category. Link to more about StateScoop and the StateScoop50 Awards in the [Press Release](#).

DoIT at Revenue Advances Earned Income Tax Credit Initiative

Illinois taxpayers have been leaving money on the table. Earned Income Tax Credit (EIC) mostly benefits lower income earners and many miss out when they don't file their taxes. In 2020, 22,392 EIC qualifying taxpayers with an Illinois address had not filed a return. The Illinois Department of Revenue reached out to taxpayers with return figures and potential refund amounts per federal returns. For taxpayers who had not already received their Illinois refund and as of January 2021, Revenue's Audit Department had issued nearly \$5.7 million in refunds to approximately 10,700 taxpayers that would have gone unclaimed. These refunds were enabled through the GenTax application and the project was a collaborative effort between DoIT and the Audit business area. The project will continue to evolve as new processing year information is received from the IRS. [Kudos to the team!](#)

TECH💡TIPS & TRICKS



Batter Up! It's a Double Play and another TTT WIN! Here are a few more "WIN"NING 10 tips from Pedro Guzman:

WIN 10 Tip 1: Create a new Virtual Desktop! "Windows Key + CTRL + D". A great tip if you're used to working on multiple monitors and only have access to one monitor or if you want to keep your workspaces separate.

WIN 10 Tip 2: Windows Key + V. It's just like CTRL + C to copy and includes a log of multiple items that you've copied.

Visit DoITSupport.illinois.gov often for more self-help Tech Tips & Tricks like these.



DoIT FYIs and Reminders

On Saturday, we celebrated [Juneteenth](#) to commemorate the end of slavery in this country and acknowledge the many contributions to our American culture made by our Black neighbors and friends!

Father's Day, first celebrated in Washington State on June 19, 1910, wasn't made a national holiday until 1972 - 58 years after Mother's Day! It was high time to recognize these very special and influential caregivers in our lives. Here's to all the Dads! Please remember that June is also [Men's Health Month](#).