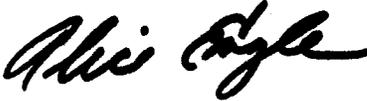




# MEMORANDUM

TO: Telecommunications Coordinators

FROM: Alice Engle 

DATE: May 9, 2002

SUBJECT: Manufacturer Discontinued Equipment

Central Management Services (CMS) has received notification from our maintenance vendor that the manufacturer has discontinued the equipment listed below.

SYSTEM TYPE	DISCONTINUED	CATCODE
Centracom 522 Console	5/22/2001	(ETCX2)
Automatic Call Distributor (ACD)/Jazz		(None)
Centracom 10 Line Console	6/30/2002	(ETC10)
KXT3280 Telset 2/I Speaker Phone with Intercom	6/30/2002	(ETFPI)
Comdial 5400 Attendant Set	6/30/2002	(ETC4A)
Veramark (formerly Moscom) Abacus System	1/5/2002	(None)

CMS has identified only those pieces of equipment that are individually inventoried and billed through the Management of Network Income Expense Services (MONIES) system. If you have this equipment at a site that has an Electronic Key System/Private Branch Exchange (EKS/PBX) or other miscellaneous system, it is the responsibility of the Telecommunications Coordinator to advise CMS, in writing, of the location and number of pieces of equipment that are manufacturer discontinued at the site. CMS will then make the necessary adjustments for maintenance billing.

Once equipment is discontinued and unavailable, CMS can no longer provide maintenance coverage on this equipment. Repairs will be handled on a time and materials basis. You may want to contact your Communications System Specialist (CSS) to determine what options are available for replacing or upgrading manufacturer discontinued equipment.

If you have any questions, please contact Carolyn Greer at (217) 785-9034 or by email at [carolyn\\_greer@cms.state.il.us](mailto:carolyn_greer@cms.state.il.us).