CMS

ILLINOIS George H. Ryan, Governor
DEPARTMENT OF CENTRAL MANAGEMENT SERVICES
Michael S. Schwartz, Director

MEMORANDUM

TO: Telecommunications Coordinators

FROM: Frank Cavallaro, Manager F.C.
Bureau of Communications and Computer Services

DATE: July 23, 2001

SUBJECT: State of Illinois Telephone Directory:
Agency TTY Listings – Services for Persons With Disabilities

DIRECTORY PRINTING DEADLINE: TTY LISTINGS and SERVICES FOR PERSONS WITH DISABILITIES LISTINGS

Attached is a proof of TTY and services for persons with disabilities listings in the State of Illinois Telephone Directory. These numbers are provided in alphabetical order by state agency name. Personnel from our division previously contacted you to update this information. If new numbers were not provided, your listings from the previous state directory were repeated.

It is important that all agencies review the accuracy of these listings. Central Management Services (CMS), Telecommunications personnel are responsible for making all changes to this section of the directory (this information is not accessible through the MONIES database). All agencies should return the corrected TTY proof (including all deletions, additions, and corrections) to: Central Management Services (CMS), Telecommunications Division, Directory Project, 1st Floor, 120 West Jefferson, Springfield, IL 62702.

CMS must receive all corrections no later than close of business on Monday, August 6, 2001. All directory data will be copied and prepared for the printer on Friday, August 10, 2001.

Telecommunications industry standards have changed and now **TTY** (Text Typewriter, formerly known as TDD Telecommunications Device for the Deaf) is used as the correct terminology identifying telephone equipment compatible with the needs of the hearing impaired. Your agency's departmental and alphabetical listings should use only the term TTY, if applicable, in your entries.

Agency TTY Numbers
and
Services for Persons with Disabilities

Agency Telecommunications Coordinators furnished the following list of TTY (Text Typewriter, formerly known as TDD) numbers and the contact numbers for agency programs in support of persons with disabilities.

AGENCY DEPARTMENTAL LISTING: (List all Office Sub-Heading)	Agency TTY Numbers:
Aging, Department of	217-558-4548
Agriculture, Department of	217-524-6858
Appellate Defender, State	217-782-5384
Appellate Prosecutor, State	217-557-2618
Art Council, Illinois	312-814-4831
Attorney General	
Carbondale	618-529-6403
	877-675-9339
Chicago	312-814-7089
East Central Illinois Regional Office	217-278-4371
Metro East Illinois Regional Office	618-236-8619
Springfield	217-785-2771
	877-844-5461
West Central Regional Office	217-223-2254
Auditor General	217-524-4646
Banks and Real Estate, Office of	
Springfield	217-524-6644
Bureau of Illinois Budget	217-782-3500
Capital Development Board	
Springfield/Chicago	217-524-4449
Central Management Services	
ADA	217-785-3979
BEP Office/Chicago	312-814-4190
Examining Testing and Counseling	217-785-3979
State Switchboard Center	217-234-4052
State Operator	217-782-2000
Person's with Disabilities Numbers Information	217-782-2000
Personnel/Chicago	312-814-4458
Personnel/Recruitment Unit	217-785-3979
Upward Mobility Office	217-785-3979
Children and Family Services, Department of	
Child Abuse Hotline	800-358-5117
Child Advocacy Office	800-513-4980
Central Office	
SCR	800-358-5117
Ombuds	217-524-3715
Child Welfare Training Institute	217-524-2070
John Hamm	217-785-6605
Champaign Regional Office	217-333-8550
Bloomington Field Office	309-829-1952
Charleston Field Office	217-348-7683
Clinton Field Office	217-935-5344
Danville Field Office	217-443-3275
Decatur Field Office	217-875-6564
Monticello Field Office	217-762-8365
Paris Field Office	217-463-1954
Paxton Field Office	217-379-3498
Pontiac Field Office	815-842-1640
Savoy Field Office	217-333-4250
Shelbyville Field Office	217-774-5605
Sullivan Field Office	217-728-4414
Tuscola Field Office	217-253-4374
Urbana Field Office	217-333-4243
Watseka Field Office	815-432-5224

AGENCY DEPARTMENTAL LISTING: (List all Office Sub-Heading)	Agency TTY Numbers:
Children and Family Services, Department of (cont'd)	
East St. Louis Regional Office	618-583-2111
Belleville Field Office	618-394-2154
Carlye Field Office	618-594-4568
East St. Louis Field Office	618-398-5967
Farview Heights Field Office	618-394-2144
Granite City Field Office	618-466-8865
Sparta Field Office	618-443-4870
Wood River Field Office	618-259-8406
Marion Regional Office	618-997-9357
Anna Outpost	618-833-3997
Cairo Field Office	618-734-0027
Effingham Field Office	217-342-2940
Harrisburg Field Office	618-252-1004
Marion Field Office	618-997-5834
Metropolis Field Office	618-524-3597
Mt. Vernon Field Office	618-242-6695
Murphysboro Field Office	619-392-3195
Olney Field Office	618-392-3195
Salem Field Office	618-548-7304
Peoria Regional Office	309-693-5273
Kewanee Field Office	309-856-5009
Rockford Regional Office	815-987-7255
Dekalb Field Office	815-756-8033
Freeport Field Office	815-235-9518
Rockfalls Field Office	815-625-8944
Commerce Commission, Illinois	
Consumer Service of Chicago	312-814-5845
Consumer Services of Springfield	800-858-9277
Hearings and Orders	217-782-7434
Transportation	217-524-4915
Commerce and Community Affairs	
Chicago	800-419-0667
Springfield	800-785-6055
Community College Board, Illinois	217-782-5645
Comprehensive Health Insurance Plan	217-782-6410
Comptroller	217-782-1308
Corrections, Department of	
Big Muddy River Correctional Center.	618-437-5300
Concordia Court	217-522-9915
Illinois Youth Center-Harrisburg	618-252-8681
Robinson Corrections Center	618-546-5659
Sheridan Corrections Center	815-496-2311
Taylorville Corrections Center	217-824-4004
Western Illinois Corrections Center	217-773-4441
Court of Claims	217-557-6450
Courts of Illinois, Supreme	
Chicago	312-793-6185
Springfield	217-524-8132
Criminal Justice Information Authority	312-793-4170
Deaf and Hard of Hearing Commission	877-455-3323
Development Finance Authority	800-526-0844

AGENCY DEPARTMENTAL LISTING: **Agency TTY Numbers:**
(List all Office Sub-Heading)

Education, State Board of
- Chicago 312-814-5821
- Information 217-782-1900
- Springfield 217-782-0837

Educational Facilities Authority....312-876-6937
Educational Labor Relations Board....800-526-0844
Elections, State Board of
- Chicago 312-814-6431
- Springfield 217-782-1518

Emergency Management Agency 217-782-6023
Local Emergency Planning Commission
Environmental Protection Agency 217-782-9143
Farm Development Authority....217-524-6858
Financial Institutions
- Chicago 312-814-7138
- Springfield 217-785-3022

Governor's Office 217-558-2239
Guardianship and Advocacy Commission 312-793-5937
Health Care Cost....312-793-5675
Higher Education, Board of....217-524-3494
Housing Development Authority....312-836-5222
Human Rights, Department of
- Chicago 312-263-1579
- Springfield 217-785-5124

Human Rights Commission
- Chicago 312-814-4760
- Springfield 217-557-1500

Human Services, Department of
- Alcoholism & Substance Abuse 217-524-5103
- Cook County Child Support....312-917-1580
- County Offices
  - Champaign County Local Office 217-333-2498
  - Dupage County Local Office 708-530-1135
  - Jackson County Local Office....618-687-1061
  - Kane County Local Office....708-844-7495
  - Kane County Sub Office....708-931-2796
  - Lake County Local Office 708-336-2913
  - Macon County Local Office 217-362-6631
  - Morgan County Local Office....217-245-7362
  - Peoria County Local Office....309-671-3292
  - St. Clair County Local Office.(E. St. Louis)....618-875-1902
  - Sangamon County Local Office 217-524-8129
  - Tazewell County Local Office....309-347-5632
  - Will County Local Office 815-740-5355
  - Winnebago County Local Office 815-987-7226
- Disability Determination Services....800-362-7754
- Local Offices
  - Ashland Local Office....312-666-9652
  - Auburn Park Local Office 312-723-5366
  - Austin Local Office....312-378-0480
  - Cabrini Local Office 312-943-5897
  - Calumet Park Local Office....312-660-2171
  - Englewood Local Office....312-436-5382
  - Garfield Local Office 312-826-2591
  - Hospital Assistance Local Office....312-326-5772
  - Humboldt Park Local Office 312-227-3504
  - Kenwood Local Office....312-538-9808
  - Lower North Local Office....312-666-9634
  - Michigan local Office 312-842-2176
  - Northern Local Office....312-989-8296
  - Northeast Local Office....312-265-0237
  - Nursing Home Services Local Office....312-326-3578
  - Oakland Local Office 312-579-4044
  - Park Manor Local Office....312-723-7040
  - Pershing Local Office 312-538-9806
  - Roseland Local Office 312-568-3123
  - Southeast Local Office 312-783-0329

AGENCY DEPARTMENTAL LISTING: **Agency TTY Numbers:**
(List all Office Sub-Heading)

Human Services, Department of (cont'd)
- South Suburban Local Office 708-371-4211
- Uptown Local Office 312-728-1697
- West Suburban Local Office 708-450-0562
- Western Local Office 312-522-3851
- Wicker Park Local Office....312-227-3735
- Woodlawn Local Office....312-947-9251
- Metro Chicago Training Center 312-855-0902
- Person's with Disabilities Numbers
  - BDDS (Voice) 800-637-8856
   800-362-7754
  - BDDS, Springfield Division (Voice)....217-782-7160
   217-524-2985
  - Bureau of Blind Service (Voice)....217-785-3887
   217-785-5293
  - Client Assistance 800-843-6154
  - Client Assistance Project 800-641-3929
  - General Information, Chicago (Voice) 312-814-2922
   312-814-5000
  - General Information, Springfield 217-782-2093
   217-782-5734
  - ICE, Wood (Voice).... 312-633-3520
   312-633-3524
  - ICRE, Roosevelt 312-433-3100
  - ISD, Jacksonville 217-479-4200
  - ISVI, Jacksonville 217-479-4400
  - Rehabilitation Services....217-782-2004
  - Resource Center 217-524-0706
  - Support Services 217-479-4416
  - Student Services 217-479-4472
- Selection and Recruitment 312-793-5827
- Rehabilitation Services 217-782-5734
- Zone Offices
  - Metro Chicago Zone Office 312-793-5111
  - Springfield Zone Office (Rockford) 815-987-7959
  - Springfield Zone Office (Springfield)....217-524-6334

Illinois Century Network....800-526-0844
IL Council on Developmental Disabilities....217-785-2648
- Chicago 312-814-7151
- Springfield 217-782-9696

Industrial Commission....312-814-2959
Insurance, Department of
- Chicago 312-814-2603
- Springfield 217-524-4872

Judicial Inquiry Board....312-814-1881
Law Enforcement Training Standards Board....217-524-5711
Liquor Control Commission 312-814-1844
Lottery, Department of
- Chicago 312-793-3038
- Downstate Area....217-524-5250

Lt. Governor 217-785-5846
Math and Science Academy, Illinois....630-907-5000
Medical District Commission 312-633-3440
Natural Resources 217-782-9175
Nuclear Safety
- General Information 217-782-6133
- Low Level Radioactive Waste Info 800-346-3542
- Radon Information 800-325-1245

Occupational Informational Coord. Commission. 217-785-2647
Pollution Control Board
- Chicago 312-814-6032
- Springfield 217-557-2137

Prairie State 2000 Authority....312-814-3842
Prisoner Review Board 217-782-1617
Professional Regulation....217-524-6735

AGENCY DEPARTMENTAL LISTING: **Agency TTY Numbers:**
(List all Office Sub-Heading)

Property Tax Appeals Board
- Des Plaines 847-294-4371
- Springfield 217-785-4427

Public Aid, Department of
- Bureau of Claims Processing 217-524-5750
- Bureau of Collections 217-557-4329
- Bureau of Medicaid Integrity 312-793-5792
- DCSE Helpline 800-526-5810
- Division of Personnel 217-782-0936
- EEO 312-793-1407
- KidCare Hotline 877-204-1012
- Region Offices
  - Belleville Region 618-257-9392
  - Marion Satellite 618-692-7752
  - Region 7 Office 217-557-6455
  - Rockford Region 815-987-3953
- Selection and Recruitment 217-524-2182

Public Health 800-547-0466
Racing Board, Illinois 312-814-5039
Revenue, Department of
- Data Entry 217-524-4115
- Individual Adjustment 217-785-7237
- Taxpayer Assistance 312-814-5270
- Taxpayer Information 217-785-4270
- Taxpayer Information (Toll Free) 800-544-5304
- Rural Bond Bank 312-814-5039

Secretary of State 800-252-2904
- Drivers Services 217-524-6880
- Talking Book & Braille Services (Voice) 217-782-9270
- Talking Book & Braille Services (Voice) 800-665-5576

State and Local Labor Relations Board
- Springfield/Chicago 312-793-6394

State Fire Marshall
- Chicago 312-814-2693
- Springfield 217-789-0969

State Police, Illinois 800-255-3323
State Retirement Systems
- Chicago 217-785-7218
- Springfield 217-785-7218

Student Assistance Commission 847-948-0690
Teacher's Retirement Systems 217-753-0329
Toll Highway Authority 630-241-6898
Transportation, Department of
- Aeronautics 217-524-3223
- District 1, Shaumburg 708-705-7410
- District 2, Dixon 815-284-1667
- District 3, Ottawa 815-434-8510
- District 4, Peoria 309-671-3450
- District 5, Paris 217-463-2279
- District 6, Springfield 217-785-6866
- District 7, Effingham 217-347-5709
- District 8, Collinsville 618-346-3396
- District 9, Carbondale 618-549-3507
- Traffic Safety 217-785-8740
- 2300 S. Dirksen Pkwy 217-524-4875

Treasurer, State of Illinois
- Chicago 312-814-5692
- Springfield 217-557-9366

Veteran's Affairs 217-524-4645
- Persons with Disabilities Number 217-785-6792

AGENCY DEPARTMENTAL LISTING: **Agency TTY Numbers:**
(List all Office Sub-Heading)

Universities
- Chicago State University 773-995-3761
- Eastern Illinois University 217-581-3887
- Governor State University 708-534-8950
- Illinois State University 309-438-2941
- Northeastern University
  - Help Office 773-442-5999
  - Library 773-442-4508
  - Police/Public Safety 773-442-4258
  - Telecommunications 773-442-4999
- Northern Illinois University
  - Affirmative Action 815-753-2303
  - Athletic Ticket Office 815-753-9590
  - Campus Recreation 815-753-9426
  - DTP of Communicative Disorders 815-753-9125
  - Founders Library 815-753-0150
  - Hoffman Estates Ed. Cntr. 815-753-8833
  - Holme's Student Info. Desk 815-753-8560
  - Human Resource Services 815-753-0870
  - Main Office 815-753-1303
  - Operator Services/Information 815-753-2000
  - Program for Hearing Impaired 815-753-6503
  - Registration and Records 815-753-0686
  - Special Education 815-753-0659
  - Speech and Hearing Clinic 815-753-1481
  - Telecommunication Center 815-753-1117
  - University Health Service 815-753-9770
  - University Police 815-753-1212
- Southern Illinois University - Edwardsville 618-474-7005
  - 618-650-3320
  - 618-650-3410
- Southern Illinois University
  - Disability Support Service 618-453-5738
- Southern Illinois University School of Medicine
  - Dean's Office 217-782-3318
  - Human Resources 217-782-7121
  - Internal Medicine 217-782-4005
  - Surgery, Department of 217-785-7338
  - State Universities Civil Service Systems 217-278-3160
- University of Illinois at Springfield
  - Assoc. Chanselor for Equal Opportunity 217-206-7949
  - Office of Disability 217-206-6668
- University of Illinois -Telecommunication 217-244-6677
- University of Illinois - Division of Special Care for Children
  - Champaign Regional Office 217-244-8390
  - Chicago Metro Central Regional Office 312-413-3896
  - Chicago Metro North Regional Office 312-996-7584
  - Chicago Metro South Regional Office 312-413-3894
  - DuPage Regional Office 708-964-9603
  - E. St. Louis Regional Office 618-875-3902
  - Marion Regional Office 618-993-2481
  - Northeastern Regional Office 312-996-3099
  - Olney Regional Office 618-392-3869
  - Peoria Regional Office 309-693-5345
  - Persons with Disabilities Numbers
    - Chicago 312-996-6380
    - Springfield 217-793-2340
  - Rock Island Regional Office 309-788-6443
  - Rockford Regional Office 815-987-7995
  - Springfield Regional Office 217-524-2011
- Universities Retirement System of IL 217-378-8849
- Western Illinois University 309-298-4444