CMS STATE OF ILLINOIS Rod R. Blagojevich, Governor
DEPARTMENT OF CENTRAL MANAGEMENT SERVICES
Michael M. Rumman, Director

TELECOMMUNICATIONS BULLETIN

Date: June 12, 2003

CMS 03—06

From:

Alice Engle

Chief of Operations
Div. of Telecommunications
Bureau of Communication
and Computer Services

Agency TTY and Public Toll Free Numbers

The Division of Telecommunications is implementing additional features in the State of Illinois Telephone Directory now available on the state's web site. Similar to the actual printed books, CMS will be including an agency TTY directory (currently on pages VII through X in the 2001 – 2002 publication). To assist state employees, private sector businesses, and the citizenry of Illinois, CMS would also like to include a listing of published toll free numbers.

Each agency must verify the accuracy of the TTY and toll free number listings, as attached. The TTY and Toll Free Directories are not generated by updated entries to the MOINIES database, and therefore have not been corrected for two years. Many agencies did not previously report their TTY and toll free numbers, thus we encourage all Coordinators to add listings of additional TTYs and public programs/services accessible through toll free numbers. Please clearly mark your agency's deletions, additions, and changes on both proofs and return them by June 30, 2003 to:

Nancy Diefenback
Central Management Services
Division of Telecommunications – 2nd Floor
120 West Jefferson Street
Springfield, Illinois 62702

In addition to having numbers in the supplemental TTY and Toll Free Directories, Telecom Coordinators may continue to include these special numbers in their agency's regular departmental listings.

CMS will continue to enhance the web site directory capabilities. Currently, the web site directory can be used to print (pdf format) agency departmental listings, and a similar feature will soon be added for printing agency alphabetical listings. The accuracy of this web site publication is dependent upon the Coordinator at each agency maintaining updated departmental and alphabetical entries in the MONIES database.

attachments:

1. Agency TTY Listing
2. Agency Toll Free Numbers for Public Use

For more information...
visit our website at
www.state.il.us/cms/telecom

Agency TTY Numbers
and
Services for Persons with Disabilities

Agency, board, commission, and university Telecommunications Coordinators furnished this list of TTY (Text Typewriter, formerly known as TDD) numbers and the contact numbers for agency programs in support of persons with disabilities. TTY calls are placed through the Illinois Relay Center. To use this service, have the state number you are calling available and dial one of the following numbers:

English:	TTY Only	800-526-0844
	Voice	800-526-0857
Spanish:	TTY Only	800-501-0864
	Voice	800-501-0865

AGENCY DEPARTMENTAL LISTING: (List all Office Sub-headings) — **Agency TTY Numbers:**

Aging, Department on	217-558-4542
Agriculture, Department of	217-524-6858
Appellate Defender, Office of the State	217-782-5384
Art Council, Illinois	312-814-4831
Attorney General, Office of the	
Carbondale	618-529-6403
Carbondale Toll Free	877-675-9339
Chicago	312-814-7089
East Central Illinois Regional Office	217-278-4371
Metro East Illinois Regional Office	618-236-8619
Springfield	217-785-2771
Springfield Toll Free	877-844-5461
West Central Regional Office	217-223-2254
Auditor General, Office of the	217-524-4646
Banks and Real Estate, Office of	
Chicago	312-793-1469
Springfield	217-524-6644
Bureau of the Budget (Governor's Office)	217-782-3500
Capital Development Board	
Springfield/Chicago	217-524-4449
Central Management Services, Department of	
ADA	217-785-3979
BEP Office/Chicago	312-814-4190
Examining Testing and Counseling	217-785-3979
Group Insurance Division	800-526-0844
Internal Audits	217-785-3979
State Switchboard Center	217-234-4052
State Operator	217-782-2000
Persons with Disabilities Numbers Information	217-782-2000
Personnel/Chicago	312-814-4458
Personnel/Recruitment Unit	217-785-3979
Upward Mobility Office	217-785-3979
Children and Family Services, Department of	
Child Abuse Hotline	800-358-5117
Child Advocacy Office	800-513-4980
Central Office	
SCR	800-358-5117
Ombuds	217-524-3715
Child Welfare Training Institute	217-524-2070
John Hamm	217-785-6605
Champaign Regional Office	217-278-5519
Bloomington Field Office	309-829-1952
Charleston Field Office	217-348-7683
Clinton Field Office	217-935-5344
Danville Field Office	217-443-3275
Decatur Field Office	217-875-6564
Monticello Field Office	217-762-8365
Paris Field Office	217-463-1954
Paxton Field Office	217-379-3498
Pontiac Field Office	815-842-1640
Savoy Field Office	217-278-5319
Shelbyville Field Office	217-774-5605
Sullivan Field Office	217-728-4414
Tuscola Field Office	217-253-4374
Urbana Field Office	217-278-5419
Watseka Field Office	815-432-5224
East St. Louis Regional Office	618-583-2111
Belleville Field Office	618-394-2154

AGENCY DEPARTMENTAL LISTING: (List all Office Sub-headings) — **Agency TTY Numbers:**

Children and Family Services, Department of	continued
Carlyle Field Office	618-594-4568
East St. Louis Field Office	618-398-5967
Fairview Heights Field Office	618-394-2144
Granite City Field Office	618-466-8865
Sparta Field Office	618-443-4870
Wood River Field Office	618-259-8406
Marion Regional Office	618-997-9357
Anna Outpost	618-833-3997
Cairo Field Office	618-734-0027
Effingham Field Office	217-342-2940
Harrisburg Field Office	618-252-1004
Marion Field Office	618-997-5834
Metropolis Field Office	618-524-3597
Mt. Vernon Field Office	618-242-6695
Murphysboro Field Office	619-392-3195
Olney Field Office	618-392-3195
Salem Field Office	618-548-7304
Peoria Regional Office	309-693-5273
Kewanee Field Office	309-856-5009
Rockford Regional Office	815-987-7255
DeKalb Field Office	815-756-8033
Freeport Field Office	815-235-9518
Rockfalls Field Office	815-625-8944
Civil Service Commission	217-782-7373
Commerce and Community Affairs, Department of	
Chicago	800-419-0667
Springfield	800-785-6055
Commerce Commission, Illinois	
Consumer Services of Springfield	800-858-9277
Hearings and Orders	217-782-7434
Transportation	217-524-4915
Community College Board, Illinois	
Chicago	312-814-2768
Springfield - Downtown	217-782-5645
Springfield - Lincoln Land Community College	217-786-6723
Comprehensive Health Insurance Plan	217-782-6410
Comptroller, Office of the	217-782-1308
Corrections, Department of	
Big Muddy River Correctional Center.	618-437-5300
Concordia Court	217-522-9915
Illinois Youth Center-Harrisburg	618-252-8681
Robinson Corrections Center	618-546-5659
Sheridan Corrections Center	815-496-2311
Taylorville Corrections Center	217-824-4004
Western Illinois Corrections Center	217-773-4441
Council on Developmental Disabilities, Illinois	217-785-2648
Chicago	312-814-7151
Springfield	217-782-9696
Court of Claims	217-557-6450
Courts of Illinois	
Administrative Office	217-524-6428
Chicago	312-793-6185
Springfield	217-524-8132
Criminal Justice Information Authority, Illinois	312-793-4170
Deaf and Hard of Hearing Commission, Illinois	877-455-3323
Springfield	217-557-4495
Development Finance Authority, Illinois	800-526-0844

AGENCY DEPARTMENTAL LISTING: Agency TTY Numbers:
(List all Office Sub-headings)

Education, State Board of
- Chicago 312-814-5821
- Springfield 217-782-1900
- Professional Certification 217-782-0837

Educational Facilities Authority, Illinois 312-876-6937
Educational Labor Relations Board, Illinois 800-526-0844
Elections, State Board of
- Chicago 312-814-6431
- Springfield 217-782-1518

Emergency Management Agency 217-782-6023
Environmental Protection Agency 217-782-9143
Farm Development Authority, Illinois 217-524-6858
Financial Institutions
- Chicago 312-814-7138
- Springfield 217-785-3022

Governor, Office of the 217-558-2239
Guardianship and Advocacy Commission 312-793-5937
- Toll Free 866-333-3362

Health Care Cost Containment Council, Illinois 312-793-5675
Higher Education, Board of 217-524-3494
Housing Development Authority, Illinois 312-836-5222
Human Rights Commission
- Chicago 312-814-4760
- Springfield 217-557-1500

Human Rights, Department of
- Chicago 312-263-1579
- Springfield 217-785-5125

Human Services, Department of
- General and Central Office Numbers
  - DHS Helpline (Voice) 800-843-6154
  - Alcoholism & Substance Abuse 866-843-7344
  - Bureau of Accessibility 312-793-3597
  - Bureau of Child & Adolescent Health 312-793-9903
  - Bureau of Customer Inquiry 800-447-6404
  - Change Report Hotline 800-447-6404
  - Community Youth Program 217-558-6247
  - Community Health & Prevention (Chicago) 312-793-1660
  - EEO/AA 217-557-7757
  - General Information (Chicago) 312-814-5000
  - General Information (Springfield) 217-782-5734
  - Help Me Grow/Futures for Kids 800-323-4769
  - Information Line 800-843-6404
  - Latino Affairs 312-793-2670
  - Office of the Secretary 312-793-2354
  - Provider Assistance Hotline 800-434-1082
  - Selection and Recruitment (Chicago) 312-793-5827
  - Selection and Recruitment (Springfield) 217-558-4082
  - Welfare/Medical Fraud Hotline 800-447-6404
- Community Operations
  - Region 1 – Chicago 312-793-4131
  - Region 2 – Rockford 815-987-7702
  - Region 3 – Peoria 309-671-4966
  - Region 4 – Springfield 217-524-6321
  - Region 5 – Marion 618-993-7474
- County – Local Offices
  - Adams County Local Office 217-223-0550
  - Alexander County Local Office 618-734-0762
  - Bond County Local Office 618-664-0668
  - Boone County Local Office 815-547-9814
  - Brown County Local Office 217-773-3307
  - Bureau County Local Office 815-875-1134
  - Calhoun County Local Office 618-576-2259
  - Carroll County Local Office 815-244-3301
  - Cass County Local Office 217-323-4185
  - Champaign County Local Office 217-278-5602
  - Christian County Local Office 217-824-4048
  - Clark County Local Office 217-826-2541
  - Clay County Local Office 618-665-4391
  - Clinton County Local Office 618-594-2407
  - Coles County Local Office 217-345-2188
  - Crawford County Local Office 618-544-3151
  - Cumberland County Local Office 217-849-3541
  - DeKalb County Local Office ..... none

AGENCY DEPARTMENTAL LISTING: Agency TTY Numbers:
(List all Office Sub-headings)

Human Services, Department of ..... continued
- County – Local Offices
  - DeWitt County Local Office 217-935-8744
  - Douglas County Local Office 217-253-3347
  - DuPage County Local Office 630-530-1135
  - Edgar County Local Office 217-465-6491
  - Edwards County Local Office 618-445-4012
  - Effingham County Local Office 217-342-4169
  - Fayette County Local Office 618-283-2607
  - Ford County Local Office 217-379-2141
  - Franklin County Local Office 618-439-4354
  - Fulton County Local Office 309-547-3755
  - Gallatin County Local Office 618-269-3515
  - Greene County Local Office 217-942-6907
  - Grundy County Local Office 815-942-3024
  - Hamilton County Local Office 618-643-2547
  - Hancock County Local Office 217-357-3116
  - Hardin County Local Office 618-287-2521
  - Henderson County Local Office 309-867-3071
  - Henry County Local Office 309-852-5627
  - Iroquois County Local Office 815-432-5256
  - Jackson County Local Office 618-687-1061
  - Jasper County Local Office 618-783-2311
  - Jefferson County Local Office 618-242-1040
  - Jersey County Local Office 618-498-2105
  - JoDavies County Local Office 815-777-0718
  - Johnson County Local Office 618-658-8182
  - Kane County Local Office (Aurora) 630-844-7495
  - Kane County Local Office (Elgin) 847-931-2796
  - Kankakee County Local Office ..... none
  - Kendall County Local Office ..... none
  - Knox County Local Office 309-342-8144
  - Lake County Local Office 847-288-2761
  - LaSalle County Local Office 815-433-1572
  - Lawrence County Local Office 618-943-2336
  - Lee County Local Office 815-288-2761
  - Livingston County Local Office 815-842-2467
  - Logan County Local Office 217-732-9435
  - Macon County Local Office 217-244-7735
  - Macoupin County Local Office 217-854-3145
  - Madison County Local Office (Alton) 618-258-1660
  - Madison County Local Office (Granite City) 618-875-1902
  - Marion County Local Office 618-532-0440
  - Marshall County Local Office 309-364-2376
  - Mason County Local Office 309-543-3329
  - Massac County Local Office 618-524-2631
  - McDonough County Local Office 309-833-4217
  - McHenry County Local Office ..... none
  - McLean County Local Office 309-451-6000
  - Menard County Local Office 217-632-5742
  - Mercer County Local Office 309-582-5178
  - Monroe County Local Office 618-939-8615
  - Montgomery County Local Office 217-532-3957
  - Morgan County Local Office 217-245-7362
  - Moultrie County Local Office 217-728-7343
  - Ogle County Local Office ..... none
  - Peoria County Local Office 309-671-3282
  - Perry County Local Office 618-683-4714
  - Piatt County Local Office 217-762-9848
  - Pike County Local Office 217-785-2171
  - Pope County Local Office 618-683-2921
  - Pulaski County Local Office 618-745-9414
  - Putnam County Local Office 815-339-2164
  - Randolph County Local Office 618-826-4559
  - Richland County Local Office 618-392-3151
  - Rock County Local Office 309-794-9530
  - Saline County Local Office 618-252-1211
  - Sangamon County Local Office 217-782-0400
  - Schuyler County Local Office 217-322-3377
  - Scott County Local Office 217-742-6951
  - Shelby County Local Office 217-744-3971
  - St. Clair County Local Office 618-875-1902
  - St. Clair County Local Office (Belleville) 618-257-7422

AGENCY DEPARTMENTAL LISTING: Agency TTY Numbers:
(List all Office Sub-headings)

Human Services, Department of ..... continued
- County – Local Offices
  - Stark County Local Office 309-286-4024
  - Stephenson County Local Office ..... none
  - Tazewell County Local Office 309-347-5632
  - Union County Local Office 618-833-2118
  - Vermillion County Local Office 217-442-4003
  - Warren County Local Office 309-734-2159
  - Washington County Local Office 618-327-8414
  - Wayne County Local Office 618-842-2621
  - White County Local Office 618-382-4685
  - Whiteside County Local Office ..... none
  - Will County Local Office 815-740-5355
  - Williamson County Local Office 618-997-6596
  - Winnebago County Local Office 815-987-7226
  - Woodford County Local Office 309-467-2358
- Office of Mental Health and Developmental Disabilities
  - Alton Mental Health and Developmental Ctr 618-465-2500
  - Chester Mental Health Center 618-826-4192
  - Chicago-Read Mental Health Center 618-773-5563
  - Choate Mental Health and Developmental Ctr 618-833-4052
  - Elgin Mental Health Center 847-429-5741
  - Fox Developmental Center 815-584-3368
  - Howe Developmental Center 708-614-3514
  - Jacksonville Developmental Center 217-245-4251
  - Kiley Developmental Center 847-249-8961
  - Lincoln Developmental Center 217-735-5136
  - Ludeman Developmental Center 708-283-3060
  - Mabley Developmental Center 815-288-8361
  - Madden Mental Health Center 708-338-7282
  - McFarland Mental Health Center 217-786-7242
  - Metro C & A 773-794-4898
  - Murray Developmental Center 618-532-9183
  - Shapiro Developmental Center 815-939-8580
  - Tinley Park Mental Health Center 708-614-4408
  - Zeller Mental Health Center 309-693-5192
- Office of Rehabilitation Services
  - BDDS 800-362-7754
  - BDDS, Springfield Division 217-524-2985
  - Bureau of Blind Services 217-785-5293
  - Bureau of Disability Determination Services 800-362-7754
  - Client Assistance 800-843-6154
  - Client Assistance Project 800-641-3929
  - ICE, Wood 312-633-3570
  - ICRE, Roosevelt 312-433-3100
  - ISD, Jacksonville 217-279-4200
  - ISVI, Jacksonville 217-479-4400
  - Rehabilitation Services 217-782-5734
  - Resource Center 217-524-0706
- Disability Determination Offices
  - Alton 618-466-8135
  - Anna 618-833-5115
  - Aurora 630-892-7702
  - Belleville 618-235-4051
  - Benton 618-435-3138
  - Bloomington 309-662-1347
  - Carbondale 618-457-2107
  - Carbondale (SIU) 618-453-3436
  - Champaign 217-278-3510
  - Champaign (U of I) 217-333-4665
  - ITT Research Institute 312-328-2710
  - Chicago 773-768-6700
  - Chicago 773-292-4400
  - Chicago 773-838-5660
  - Chicago 773-292-7970
  - Chicago 312-794-4800
  - Chicago 312-633-3570
  - Chicago Ford City East 773-838-5745
  - Chicago Heights 708-709-3328
  - Danville 217-446-0230
  - Decatur 217-875-4866
  - DeKalb 618-758-2471
  - Downers Grove 630-495-2294

AGENCY DEPARTMENTAL LISTING: Agency TTY Numbers:
(List all Office Sub-headings)

Human Services, Department of ..... continued
- Disability Determination Offices
  - East St. Louis 618-875-6821
  - Elgin 847-931-2380
  - Evergreen Park 708-857-2350
  - Freeport 815-233-5904
  - Galesburg 309-343-2193
  - Granite City 618-877-0753
  - Harrisburg 618-253-7681
  - Jacksonville 217-245-9585
  - Joliet 815-730-4200
  - Kankakee 815-939-4422
  - LaSalle 815-224-1314
  - LaSalle Training Center 815-223-7758
  - Macomb 309-833-4573
  - Mattoon 217-235-3154
  - Mt. Vernon 618-244-0331
  - Normal (ISU Campus) 309-454-1448
  - Oak Park 708-848-8069
  - Olney 618-395-2149
  - Pekin 309-353-5996
  - Peoria 309-686-6088
  - Quincy 217-224-2600
  - Rock Island 309-786-6460
  - Rockford 815-964-0359
  - Rockford South 815-964-0360
  - Rolling Meadows 847-253-1362
  - Springfield 217-785-1147
  - Sterling 217-625-9437
  - TTY Relay Center 800-526-0844
  - Waukegan 847-244-8474

Illinois Century Network 800-526-0844
Industrial Commission, Illinois 312-814-2959
Insurance, Department of
- Chicago 312-814-2603
- Springfield 217-524-4872

Judicial Inquiry Board 312-814-1881
Labor, Department of .....
- Chicago 312-793-4463
- Springfield 217-782-2000

Labor Relations Board, Illinois
- Springfield/Chicago 312-793-6394

Law Enforcement Training and Standards Board, IL. 217-524-5711
Legislative Information Systems 217-782-2050
Lieutenant Governor, Office of the 217-785-5846
Liquor Control Commission, Illinois 312-814-1844
Lottery, Department of
- Chicago 312-793-3038
- Downstate Area 217-524-5250

Math and Science Academy, Illinois 630-907-5000
Medical District Commission 312-633-3440
Natural Resources, Department of 217-782-9175
Nuclear Safety, Department of
- General Information 217-782-6133
- Low Level Radioactive Waste Information 800-346-3542
- Radon Information 800-325-1245

Occupational Informational Coord. Committee, IL. 217-785-2647
Pollution Control Board
- Chicago 312-814-6032

Prairie State 2000 Authority 312-814-3842
Prisoner Review Board 217-782-1617
Professional Regulation 217-524-6735
Property Tax Appeal Board
- Des Plaines 847-294-4371
- Springfield 217-785-4427

Public Aid, Department of
- Bureau of Claims Processing 217-524-5750
- Bureau of Collections 217-557-4329
- Bureau of Medicaid Integrity 312-793-5792
- DCSE Helpline 800-526-5812
- Division of Personnel 217-782-0936
- EEO 312-793-1407
- KidCare Hotline 877-204-1012

AGENCY DEPARTMENTAL LISTING: Agency TTY Numbers:
(List all Office Sub-headings)

Public Aid, Department of ..... continued
- Region Offices
  - Belleville Region 618-257-9392
  - Marion Satellite 618-692-7752
  - Region 7 Office 217-557-6455
  - Rockford Region 815-987-3953
- Selection and Recruitment 217-524-2182

Public Health, Department of 800-547-0466
Racing Board, Illinois 312-814-5039
Revenue, Department of
- Data Entry 217-524-4115
- Individual Adjustment 217-785-7237
- Taxpayer Assistance 312-814-5270
- Taxpayer Information 217-785-4270
- Taxpayer Information (Toll Free) 800-544-5304

Rural Bond Bank, Illinois 217-524-2663
Secretary of State, Office of the 800-252-2904
- Drivers Services 217-524-6880
- Talking Book & Braille Services (Voice) 217-782-9270
- Talking Book & Braille Services (Voice) 800-665-5576

State Fire Marshal
- Chicago 312-814-2693
- Springfield 217-785-0969

State Police, Illinois 800-255-3323
State Police Merit Board, Illinois 217-786-0182
State Retirement Systems
- Chicago 217-785-7218
- Springfield 217-785-7218

State's Attorneys Appellate Prosecutor 217-557-2618
Student Assistance Commission, Illinois 847-948-0690
Teachers' Retirement System of the State of Illinois 217-753-0329
Toll Highway Authority, Illinois State 630-241-6898
Transportation, Department of
- Aeronautics 217-524-3223
- District 1, Schaumburg 847-705-7410
- District 2, Dixon 815-284-1667
- District 3, Ottawa 815-434-8510
- District 4, Peoria 309-671-3450
- District 5, Paris 217-463-2279
- District 6, Springfield 217-785-6866
- District 7, Effingham 217-347-5709
- District 8, Collinsville 618-346-3396
- District 9, Carbondale 618-549-3507
- Public Transportation 312-793-9906
- Traffic Safety 217-785-8740
- 2300 South Dirksen Parkway, Springfield 217-524-4875

Treasurer, Office of the
- Chicago 312-814-5692
- Springfield 217-557-9366

Veterans' Affairs, Department of 217-524-4645

Universities:

Chicago State University 773-995-3761
Eastern Illinois University 217-581-3887
Governors State University 708-534-8950
Illinois State University 309-438-2941
Northeastern University
- HELP Office 773-442-5999
- Library 773-442-4508
- Police/Public Safety 773-442-4258
- Telecommunications 773-442-4999

Northern Illinois University
- Affirmative Action 815-753-2303
- Athletic Ticket Office 815-753-9590
- Campus Recreation 815-753-9426
- DTP of Communicative Disorders 815-753-9125
- Founders Library 815-753-0150
- Hoffman Estates Educational Center 815-753-8833
- Holme's Student Information Desk 815-753-8560
- Human Resource Services 815-753-0870
- Main Office 815-753-1303
- Operator Services/Information 815-753-2000

AGENCY DEPARTMENTAL LISTING: Agency TTY Numbers:
(List all Office Sub-headings)

Northern Illinois University ..... continued
- Program for Hearing-Impaired 815-753-6503
- Registration and Records 815-753-0686
- Special Education 815-753-0659
- Speech and Hearing Clinic 815-753-1481
- Telecommunication Center 815-753-1117
- University Health Service 815-753-9770
- University Police 815-753-1212

Southern Illinois University - Edwardsville 618-474-7005
..... 618-650-3320
..... 618-650-3410

Southern Illinois University - Carbondale
- Disability Support Service 618-453-2293

Southern Illinois University School of Medicine
- Dean's Office 217-782-3318
- Human Resources 217-782-7121
- Internal Medicine 217-782-4005
- Surgery, Department of 217-785-7338

State Universities Civil Service Systems 217-278-3160
University of Illinois at Springfield
- Associate Chancellor for Equal Opportunity 217-206-7949
- Office of Disability 217-206-6668

University of Illinois -Telecommunication 217-244-6677
University of Illinois - Division of Special Care for Children
- Champaign Regional Office 217-244-8390
- Chicago Metro Central Regional Office 312-413-3896
- Chicago Metro North Regional Office 312-996-7584
- Chicago Metro South Regional Office 312-413-3894
- DuPage Regional Office 630-964-9603
- East St. Louis Regional Office 618-875-3902
- Marion Regional Office 618-993-2481
- Northeastern Regional Office 312-996-3099
- Olney Regional Office 618-392-3869
- Peoria Regional Office 309-693-5345
- Persons with Disabilities Numbers:
  - Central Administration Office - Springfield 217-793-2350
  - Rock Island Regional Office 309-788-6443
  - Rockford Regional Office 815-987-7995
  - Springfield Regional Office 217-524-2011

Western Illinois University 309-298-4444

State of Illinois

Agency Toll Free Numbers for General Public Use

Agency, board, commission, and university Telecommunications Coordinators furnished this list of public toll free numbers for agency programs.

AGENCY DEPARTMENTAL LISTING: (List all Office Sub-headings) **Public Toll Free Numbers:**

Aging, Department on
- Senior Help Line 800-252-8966
- After Hours Elder Abuse Hot Line 800-279-0400

Arts Council, Illinois 800-237-6994

Attorney General, Office of the
- Consumer Fraud (Carbondale) 800-243-0607
- Consumer Fraud (Chicago) 800-386-5438
- Consumer Fraud (Springfield) 800-243-0618
- Consumer Fraud for Seniors (Springfield) 800-252-2518
- Crime Victims 877-278-4305
- Environmental Crimes 888-288-9436
- Forensic Advisory Board (Chicago) 888-241-8732
- Gang Crimes 800-411-4272
- HMO Insurance Fraud 877-305-5145
- School Violence Tip Line 800-477-0024
- Senior Consumer Complaint (Chicago) 800-243-5377
- Springfield TTY 877-844-5461
- Veteran's Crimes 800-382-3000
- Violent Crime Victims Clearing House 800-228-3368

Banks and Real Estate, Office of 877-793-3470

Central Management Services, Department of
- Business Enterprise Program 800-356-9206
- Illinois Information Network (IIS) News Feed 800-447*2676
- Veteran's Outreach Personnel Program 800-643-8138

Children and Family Services, Department of
- 906 Hotline 800-554-9381
- Board Payment 800-525-0499
- Child Abuse Hotline 800-252-2873
- Child Abuse Hotline TTY 800-358-5117
- Child Advocacy Office 800-232-3798
- Child Advocacy Office TTY 800-513-4980
- Find A Home 800-528-0558
- Green Card Hotline 800-228-6533
- Inspector General 800-722-9124
- Licensing Complaints 877-746-0829
- Medical Consent 800-828-2179
- One Church – One Child 877-490-8648
- Punitive Father Registry Line 800-420-2574

Commerce and Economic Opportunity, Department of
- Business Expansion/Retention/Location (Opt 3) 800-252-2923
- Chicago Office TTY 800-419-0667
- Community Service Block Grant (Opt 1) 800-252-8643
- Emergency Comm Serv Homeless Prog (Opt 2) 800-252-8643
- Energy Hotline (Opt 3) 800-252-8643
- Energy Wise Hotline 877-818-7127
- Environmental Assistance (Opt 1) 800-252-3998
- First Stop Business Information Center (Opt 1) 800-252-2923
- Home Weatherization Program (Opt 4) 800-252-8643
- Low Income Home Energy Asst Prog (Opt 5) 800-252-8643
- OSHA and Industrial Services 800-972-4216
- Public Distribution 800-252-8955
- Small Business Asst Hotline (Opt 2) 800-252-2923
- Small Business Development Ctr Network (Opt 2) 800-252-3998
- Small Business Environmental Asst (Opt 3) 800-252-3998
- Springfield Office TTY 800-785-6055
- Tourism – DCEO 888-222-4842

AGENCY DEPARTMENTAL LISTING: (List all Office Sub-headings) **Public Toll Free Numbers:**

Commerce and Economic Opportunity, Department of ..... continued
- Tourism – DCEO 800-226-6632
- Tourism TTY 800-406-8418

Commerce Commission, Illinois
- Consumer Services 800-524-0795
- Consumer Services Electric Deregulation 800-758-4464
- Consumer Services TTY 800-858-9277

Community College Board, Illinois
- Employer Training Hotline 877-376-2960

Comprehensive Health Insurance Plan 800-962-8384

Comptroller, Office of the 800-877-8078
- Cemetery Care and Burial Trust Hotline 877-203-3401
- Local Government Division Hotline 877-304-3899

Criminal Justice Information Authority, Illinois
- Victim Services Information 888-425-4248

Deaf and Hard of Hearing Commission, Illinois 877-455-3323

Education, State Board of
- Customer Service 866-262-6663
- Nutrition Programs and Education Services 800-545-7892
- Professional Certification 800-845-8749

Emergency Management Agency
- Illinois Emergency Management 800-782-7860
- Local Emergency Planning Committees 877-729-5372

Employment Security, Department of
- Employer Telephone Filing 800-793-6860
- Employment & Training Ctr Customer Access 888-367-4382
- Employment & Training Ctr Customer Access TTY 888-297-4143
- New Hire Report Program 800-327-4473
- Unemployment Insurance Certification 800-244-5631

Environmental Protection Agency
- Leaking Underground Storage Tanks 888-299-9533
- Office of Small Business 888-372-1996

Financial Institutions
- Consumer Credit Complaints 888-298-8089

General Assembly
- House of Representatives
  - Speaker Madigan's Bill Status Hotline 800-252-6300

Governor, Office of the
- Office of Citizen's Assistance (GOCA) 800-642-3112

Human Rights Commission
- Housing Program 800-662-3942

Human Services, Department of
- Bureau of Disability Determination Services 800-225-3607
- Bureau of Disability Determination Serv – Fax 800-852-5114
- Bureau of Disability Determination Serv – TTY 800-362-7754
- Customer Inquiry Assistance 800-252-8635
- Help Me Grow 800-323-4769
- Human Services Hotline 800-843-6154

AGENCY DEPARTMENTAL LISTING: Public Toll Free Numbers:
(List all Office Sub-headings)

Human Services, Department of ..... continued
- Office of Inspector General 800-368-1463
- Provider Assistance 800-804-3833
- TTY Only 800-447-6404
- Welfare and Medical Fraud Hotline 800-252-8903
- Welfare and Medical Fraud TTY 800-447-6404

Insurance, Department of
- Consumer Health Insurance 877-527-9431
- Senior Health Insurance Program 800-548-9034

Judicial Inquiry Board 800-227-9429

Labor, Department of
- Child Labor 800-645-5784
- Day Labor Laws 877-314-7052

Lottery, Department of
- Lotto by Mail 800-752-9568
- Player Hotline 800-252-1775

Math and Science Academy, Illinois
- Admissions 800-500-4672

Natural Resources, Department of
- Boat and Snowmobile Registration Hotline 800-382-1696
- Merchandising Hotline 800-720-3249
- Poacher Hotline 877-236-7529
- River Watch Information 800-528-5486
- Road Kill Deer Hotline 800-406-3477
- Safety Education Hotline 800-832-2599

Nuclear Safety, Department of
- Low Level Waste Hotline 800-346-4542
- Radon Hotline 800-325-1245

Public Aid, Department of
- Child Support Hotline – Belleville 877-455-1314
- Child Support Hotline – Champaign 877-265-7481
- Child Support Hotline – Peoria 877-409-2663
- Child Support Hotline – Rockford 877-455-1315
- Kid Care Health Benefits Hotline (4 Our Kids) 866-468-7543

Public Health, Department of
- AIDS Drug Assistance Program 800-825-3518
- AIDS/HIV/STD Hotline 800-243-2437
- Illinois Adoption Registry 877-323-5299
- Immunization Hotline 800-526-4372
- Nursing Home Hotline 800-252-4343
- TTY 800-547-0466
- Women's Health Helpline 888-522-1282

Revenue, Department of
- Circuit Breaker – Pharmaceutical Assistance 800-624-2459
- Tax Fraud Hotline 800-243-2811
- Taxpayer Information 800-732-8866
- Taxpayer Information – Forms Order Line 24x7 800-356-6302
- Taxpayer Information – TTY 800-544-5304

Rural Bond Bank, Illinois 800-897-6306

Secretary of State, Office of the
- General Inquiries 800-252-8980
- Illinois State Library 800-665-5576
- Literacy Hotline 800-321-9511
- Operation Straight ID 800-596-2522
- Organ and Tissue Donor Hotline 800-210-2106
- Securities Department 800-628-7937
- Senior Citizens' Hotline 800-252-2904

State Police, Illinois
- Clearing House: Missing and Exploited Children 800-843-5763
- Firearm Owner's Consumer Hotline 877-306-8101

AGENCY DEPARTMENTAL LISTING: Public Toll Free Numbers:
(List all Office Sub-headings)

State Police, Illinois ..... continued
- Health Care Fraud Hotline 888-557-9503
- Illinois State Police Recruitment 800-648-4155
- Resource Support Center – Central Illinois 888-375-9611
- TTY 800-255-3323

Student Assistance Commission, Illinois
- Client Access for Student Information 800-899-4722
- Default Prevention Services 800-477-4411
- Illinois Designated Account Purchase Program 800-366-5755
- Prepaid Tuition Program – College Illinois 877-877-3724

Transportation, Department of
- Over-size/Over-weight Permit Office 800-252-8636
- Road Conditions 800-452-4368
- Share the Drive 800-920-7433

Treasurer, Office of the 800-252-8919

University of Illinois
- Specialized Care for Children 800-322-3722