

TELECOMMUNICATIONS BULLETIN

November 4, 2003
CMS 04-10

From:

Jay E. Carlson

Chief Operating Officer
Bureau of Communication
and Computer Services

Audioconferencing Service Presentation

The Central Management Services (CMS) Division of Telecommunications together with SBC and Conference Plus, Inc. invite you to attend a presentation of our state contracted audioconference service. Attendance will enable Agency Coordinators to more effectively use the service and, in turn, communicate the benefits to their internal staff.

Audioconferencing Service presentation:

Date: Thursday, November 13, 2003

Time: 1:00 p.m. – 3:00 p.m.

Location: Capital City Center
130 West Mason Street, Room 203
Springfield, Illinois 62702

Presentation Agenda:

- A General Overview of products offered by 877/SOIconf
- Audio Service options - - reserved, reservationless, and ancillary services
- Web Service options - - Overview of services, demonstration of PlaceWare
- Making Reservations
- Billing Considerations
- Questions and Answers

877-SOIconf, the only state approved audioconference service, has been in place since May of 1999 and is intended for use by all state agencies, boards, commissions and state universities. It is easy to use and cost effective.

To register for the presentation contact Sarah Zerfas at (217) 524-2159. Space is limited and registrations will be accepted through November 7, 2003 on a first come, first-served basis.

In the interim, if you need assistance with an audioconference, please do not hesitate to call Sarah Zerfas.

For more information...
visit our website at
www.state.il.us/cms/telecom