

TELECOMMUNICATIONS BULLETIN

September 9, 2005
CMS 06- 08

**Bureau of Communication
and Computer Services**

From:

Theresa Starling, Manager
Communications Solution
Center

Statewide: 2005 SBC Directory Publication Dates

SBC, in conjunction with R. H. Donnelley, has released the 2005 statewide publication dates for directories in all SBC calling areas. If your agency has offices in any of the cities and towns listed, you should review the business and government page listings in that specific directory for accuracy. No response to this bulletin is needed if your agency, divisional, departmental, and individual names, addresses, and telephone numbers are correct. Agencies that have undergone consolidations or name changes should review listings carefully so that former, individual agency names can be removed and current name changes can be added/corrected.

If your agency needs to make any changes, additions, or deletions to any of the directories listed on the attached publication schedule, please use a Telecommunications Service Request (TSR) to correct your listing. The TSR form is available on our website (www.state.il.us/cms/telecom) under the "Forms" heading. For changes to be included a 2005 SBC directory, your completed TSR must be returned at least **one week prior** to the scheduled Service Order Close date specified on the attached publication list. Return your TSR to:

Central Management Services
Communications Solution Center
Attn: Provisioning
120 West Jefferson, 2nd Floor
Springfield, IL 62702-5103

Should you have any questions regarding the statewide SBC Directory publications, please contact Twana Brooks at (217) 782-8885 or by email at twana_brooks@cms.state.il.us.

For all telecommunication provisioning and repair issues, please call:

Communications Solution Center (CSC)

800-366-8768

or

217-524-4784

Option 1: Repair Services

Option 2: New/Existing Services

For more information...
visit our website at
www.state.il.us/cms/telecom