

## TELECOMMUNICATIONS BULLETIN

August 23, 2006  
CMS 07- 01

Bureau of Communication  
and Computer Services

From:

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Customer Solution Center

### New Area Code Assigned in Illinois

Effective February 17, 2007, a new 779 Area Code will be implemented and will overlay the current 815 territory. An overlay is the addition of another area code (779) to the same geographic region as an existing area code (815), but it does not require existing customers to change their existing area code.

Between August 19, 2006 and February 16, 2007, customers within the 815/779 Area Code can complete a local call by either dialing seven or 11 digits (1 + area code + telephone number). However, beginning February 17, 2007, callers must use the new 11-digit dialing procedure for all calls. Effective February 17th, callers dialing only seven digits will be connected to a recording that will instruct them to hang up and dial again using the full 11-digit procedure. The overlay does not change any three digit dialing—i.e. 911, 211, 311, 411, 511, 611, and 711.

Current pricing and coverage in the 815/779 Area Code remain the same. What is currently billed as a local call will remain a local call, regardless of the number of digits dialed. If a call into the 815 Area Code was previously billed as long distance, new calls into either the 815 or 779 Area Codes will continue to be billed at long distance rates. Simply stated, costs for all calls will remain the same.

Any equipment that stores and dials telephone numbers should be re-programmed to allow for 11 digit dialing. This includes numbers dialed from telephones, computer modems, fax machines, alarm systems, PBX/EKS systems, and equipment with special features such as speed dialing and call forwarding. If your agency requires changes in PBX/EKS sites, please call the Customer Solution Center and open a repair ticket. The ticket will be handled as routine maintenance at no charge.

#### Customer Solution Center

**800-366-8768**

(Local Springfield Calling: 217-524-4784)

#### Option 1: Repair

**Sub-Option 1: Voice/Telephone Services**

Business customers in the 815/779 area code are also reminded to check stationery, business cards, telephone directory advertisements, and other media to ensure the correct area code is included.

If Coordinators have other questions or need any additional information, please do not hesitate to contact your assigned Communications System Specialist listed on the attachment.

For more information...  
visit our website at  
[www.state.il.us/cms/telecom](http://www.state.il.us/cms/telecom)