

TELECOMMUNICATIONS BULLETIN

August 27, 2007
CMS FY 08- 05

Bureau of Communication
and Computer Services

From:

Theresa Starling, Manager
Customer Solution Center

2007 AT&T Springfield Telephone Directory—Government & Business Listings

The government and business pages in the AT&T Springfield Telephone Directory (published by R.H. Donnelley) are being revised and compiled for the new 2007/2008 books. Attached are copies of the state agency listings appearing in the current 2006 AT&T Springfield "Government Pages" (the blue tabbed pages in the front of the directory) and a listing of those agencies included in the "Business Pages" (red tabbed directory pages). Please review both the Springfield government and business page listings. If your agency, divisional, departmental, and individual names, addresses, and telephone numbers are correct, no response to this bulletin is needed.

If your agency needs to make any changes, additions, or deletions to its listings, please use a Telecommunications Service Request (TSR) to provide adjustments. The TSR form is available on our website under the "Forms" heading (visit www.bccs.illinois.gov — click on Telecom Services). For changes to be included in the 2007/2008 AT&T Springfield Directory, the Customer Solution Center must receive your completed TSR by Friday, September 14, 2007.

Submit to:
Central Management Services
Customer Solution Center
Attn: Provisioning
120 West Jefferson, 2nd Floor
Springfield, IL 62702-5103

Should you have any questions regarding the AT&T Springfield Directory, please contact Twana Brooks at (217) 782-8885 or by email at twana.brooks@illinois.gov. Agency Coordinators will receive notification at a later date regarding submission of changes for the Chicago telephone directory. Additionally, the Customer Solution Center will soon provide a directory publication schedule for all Illinois municipalities within the AT&T coverage area.

Customer Solution Center (CSC)

800-366-8768

[In Springfield at 217-524-4784]

For more information,
visit our website at
www.bccs.illinois.gov