

TELECOMMUNICATIONS BULLETIN

September 12, 2007
CMS FY 08- 06

Bureau of Communication
and Computer Services

From:

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Customer Solution Center

2007-2008 AT&T Directories: Illinois Calling Areas

AT&T, in conjunction with R. H. Donnelley, has released the 2007-2008 statewide publication dates for directories in all AT&T calling areas. If your agency has offices in any of the cities and towns listed, you should review the accuracy of your business and government page listings in that specific directory. No response to this bulletin is needed if your agency, divisional, departmental, and individual names, addresses, and telephone numbers are correct.

If any changes, additions, or deletions are needed in directories listed on the attachment, please use a Telecommunications Service Request (TSR) to correct the listing(s). The TSR form is available on our website (www.bccs.illinois.gov—click on Telecom Services—click on Forms). For changes to be included in a 2007-2008 directory, your completed TSR must be returned at least **one week prior** to the scheduled Service Order Close Date specified on the publication list. Return your TSR to:

Central Management Services
Customer Solution Center
Attn: Provisioning
120 West Jefferson, 2nd Floor
Springfield, IL 62702-5103

If you have any questions regarding the statewide AT&T Directory publications, please contact the Customer Solution Center.

Customer Solution Center (CSC)
800-366-8768
[In Springfield 217-524-4784]

For more information,
visit our website at
www.bccs.illinois.gov