



Telecommunications Bulletin

Customer Solution Center (CSC)

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CSC Manager

“AT&T Chicago Telephone Directory”

The government and business pages in the AT&T **Chicago** Telephone Directory (published by R.H. Donnelley) are being revised and compiled for the new directories coming out in 2008. Attached are copies of the state agency listings appearing in the current 2007 AT&T Chicago “Government Pages” (the blue tabbed pages in the front of the directory). Please review these Chicago government listings to determine if changes are needed. If your agency’s departmental names, addresses, and telephone numbers are correct, no response to this bulletin is needed.

If your agency needs to make any changes, additions, or deletions to its listings, please use a Telecommunications Service Request (TSR) to provide adjustments. The TSR form is available on our website under the “Forms” heading (visit www.bccs.illinois.gov — click on Telecom Services). For changes to be included in the 2008 AT&T Chicago Directory, the Customer Solution Center must receive your completed TSR by Friday, December 21, 2007.

Submit to:
Central Management Services
Customer Solution Center
Attn: Provisioning
120 West Jefferson, 2nd Floor
Springfield, IL 62702-5103

The Chicago AT&T “straight line” or Business Listings are currently being reviewed by CSC Provisioning staff and agencies paying for a regular Business Listing will be contacted by telephone to discuss changes.

Should you have any questions regarding the AT&T Directories, please contact Twana Brooks at (217) 782-8885 or by email at twana.brooks@illinois.gov.

