



Telecommunications Bulletin

Customer Service Center (CSC)

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Theresa Starling
CSC Manager

“AT&T/R.H. Donnelley: 2008 Illinois Directory Publication Schedule”

AT&T, in conjunction with R. H. Donnelley, has released the 2008 telephone directory publication dates for cities in Illinois AT&T calling areas. If your agency has offices in any of the cities and towns listed, you should review the accuracy of your business and government page listings in that specific directory. No response to this bulletin is needed if your agency and departmental names, addresses, and telephone numbers are correct.

If your agency needs to make any changes, additions, or deletions to any of the Illinois directories, please use a Telecommunications Service Request (TSR) to correct your listing. The TSR form is available on our website (www.bccs.illinois.gov – click on “Forms” then click on “Telecommunications”). For changes to be included in a 2008 AT&T directory, your completed TSR must be returned at least **one week prior** to the scheduled Service Order Close date specified on the attached publication list. Return your TSR to:

CMS Customer Service Center
Attn: Provisioning
120 West Jefferson, 2nd Floor
Springfield, IL 62702-5103

Should you have any questions regarding the statewide AT&T Directory publications, please contact the Customer Service Center at **800-366-8768** [in Springfield at **217-524-4784**].