



# Telecommunications Bulletin

## Customer Service Center (CSC)

Volume: CSC 09 - 05  
August 19, 2008

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### AT&T Springfield Telephone Directory

The government and business pages in the AT&T Springfield Telephone Directory (published by R.H. Donnelley) are being revised and compiled for the new 2008/2009 books. Attached are state agency listings appearing in the current AT&T Springfield "Government Pages" (the blue-tabbed pages in the front of the directory) and state agency listings included in the "Business Pages" (the red-tabbed directory section). Please review both the Springfield "Government" and "Business Page" listings. If your agency, divisional, departmental, and individual names, addresses, and telephone numbers are correct, no response to this bulletin is needed.

If your agency needs to make any changes, additions, or deletions to its listings, please use a Telecommunications Service Request (TSR) to provide adjustments. The TSR form is available on our website under the "Forms" heading (visit [www.bccs.illinois.gov](http://www.bccs.illinois.gov) — click on Telecom Services). For changes to be included in the 2008/2009 AT&T Springfield Directory, the Customer Service Center must receive the completed TSR by Friday, September 5, 2008.

Submit TSR to:  
Central Management Services  
Customer Service Center - Attn: Provisioning  
120 West Jefferson, 2nd Floor  
Springfield, IL 62702-5103

Please contact Twana Brooks at (217) 782-8885 or by email at [twana.brooks@illinois.gov](mailto:twana.brooks@illinois.gov) with any questions regarding the AT&T Springfield Directory. Agency Coordinators will receive notification at a later date regarding changes for the Chicago telephone directory. Additionally, the Customer Service Center will soon provide a directory publication schedule for all Illinois municipalities within the AT&T coverage area.