



Telecommunications Bulletin

Customer Service Center (CSC)

Volume: CSC 10 - 05
September 1, 2009

Theresa Starling
CSC Manager

AT&T Springfield Telephone Directory/DEX

The government and business pages in the AT&T Springfield Telephone Directory (published by DEX) are being revised and compiled for the new 2009/2010 books. Attached are state agency listings appearing in the current AT&T Springfield "Government Pages" (the blue-tabbed pages in the front of the directory) and state agency listings included in the "Business Pages" (the red-tabbed directory section). Please review both the Springfield "Government" and "Business Page" listings. If your agency, divisional, departmental, and individual names, addresses and telephone numbers are correct, no response to this bulletin is needed.

If your agency needs to make any changes, additions, or deletions to its listings, please use a Telecommunications Service Request (TSR) to provide adjustments. The TSR form is available on our website under the "Forms" heading (visit www.bccs.illinois.gov — click on Forms and select Telecommunications Forms). For changes to be included in the 2009/2010 AT&T Springfield Directory, we must receive the completed TSR by **Friday, September 11, 2009**.

Submit TSR to:
Central Management Services
Customer Service Center - Attn: Provisioning
120 West Jefferson, 2nd Floor
Springfield, IL 62702-5103

Please contact Twana Brooks at (217) 782-8885 or by email at twana.brooks@illinois.gov with any questions regarding the AT&T Springfield Directory.

Agency Coordinators will receive notification at a later date regarding changes for AT&T's Chicago telephone directory. Additionally, the Customer Service Center will soon provide a directory publication schedule for all Illinois municipalities within the AT&T coverage area.