



Telecommunications Bulletin

Customer Service Center (CSC)

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CSC Manager

URGENT!

AT&T Chicago Directory cut-off is November 30, 2009.

Check the accuracy of your agency's listings.

The government and business pages in the AT&T **Chicago** Telephone Directory are being revised and compiled for the new directories coming out in 2010. Attached are copies of the state agency listings appearing in the current 2009 AT&T Chicago "Government Pages" (the blue tabbed pages in the front of the directory) as well as the business listings. Please review both the business and government listings to determine if changes are needed. If your agency's departmental names, addresses, and telephone numbers are correct, no response to this bulletin is needed.

If your agency needs to make any changes, additions, or deletions to its listings, please use a Telecommunications Service Request (TSR) to provide adjustments. The TSR form is available on our website under the "Forms" heading (visit www.bccs.illinois.gov — click on Telecom Services). For changes to be included in the 2010 AT&T Chicago Directory, the Customer Service Center must receive your completed TSR by Monday, November 30, 2009.

Submit to:
CMS Customer Service Center
Attn: Provisioning
120 West Jefferson, 2nd Floor
Springfield, IL 62702-5103

Should you have any questions regarding the Chicago AT&T Directories, please contact Betsy LaMaster at (217) 524-9205 or by email at betsy.lamaster@illinois.gov.