



Telecommunications Bulletin

Customer Service Center (CSC)

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CSC Manager

NEW STATEWIDE CONTRACTS FOR WIRELESS PRODUCTS AND SERVICES

Central Management Services has awarded two new contracts for wireless voice, data and push-to-talk products and services. Verizon Wireless was selected as the primary vendor. AT&T was selected as the secondary vendor and will primarily be used in limited geographic areas where Verizon coverage is insufficient.

On March 4, 2010 we will be hosting a Wireless Telecommunication Coordinator meeting to provide information regarding the new contracts and transition plan. Please make plans to attend this important meeting at the Capital City Training Center (Springfield) or via video conference connection at the JRTC in Chicago, Room 9-036 and other site locations requested through the on-line registration process.

**Wireless Telecom Coordinator Meeting:
March 4, 2010**

([Click Here](#) for on-line registration)

- 9:30 – 12:00 Discussion of the new contracts: plan options, pricing and equipment
- CSC spreadsheet provided to identify your agency's existing Verizon & AT&T lines
 - Recommendations on best price plans to optimize your wireless budget.
 - Presentation of Verizon Push to talk (PTT) option
 - IVC migration
- 1:00 – 4:00 Sprint migration plan
- PTT as replacement for Sprint's Direct Connect service
 - CSC Wireless staff and Verizon Wireless representatives will meet with Sprint user agency Coordinators to review conversion spreadsheets

Prior to the meeting, CMS will provide agencies with a detailed spreadsheet of active Sprint or IVC lines to review and validate. Agencies with Sprint lines will also receive a questionnaire that must be returned to CMS by February 9, 2010. Before the Wireless Telecom Coordinator's meeting, we will schedule a conference call to discuss your agency's special needs and verify the spreadsheet is complete. If there is a facility/site contact you would like to include in the conference call, please let us know on the questionnaire. It is important that you bring the completed spreadsheet of Sprint and IVC transitions to the coordinator meeting.

If you have any questions regarding this transition, please contact Betty Russell at 217-785-4441.

Questions regarding the meeting registration should be directed to Val Bolinger at 217-558-0629.