



# Telecommunications Bulletin

## Customer Service Center (CSC)

Volume: CSC 11-07  
September 2, 2010

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You've heard about it, now...

### **Find out what 4G is all about** **At the CMS/Verizon Wireless seminar 9/17/10**

You are invited to join us on September 17 for a demonstration of the latest developments in wireless technology. Presented by Verizon Wireless and CMS, this solutions-based seminar will feature a live demonstration of Verizon Wireless' new 4G LTE service as well as an informational session that will explain what 4G is all about and what it could mean to your agency's users. The seminar will also feature information on Field Force Manager, wireless router solutions and other innovations available today from Verizon Wireless.

This seminar is designed to introduce you to new technologies, present base-level explanations of the types of services available, and relate these applications and equipment as viable solutions to your agency's real wireless voice and data needs. Concurrent sessions at the seminar will divide participants into two groups so that we have time for detailed discussions, up-close live demonstrations and an ample opportunity to answer all of the questions you have.

**Register today at:** <http://www.zoomerang.com/Survey/WEB22B5L4PRGPG>

**When: Friday, September 17, 2010 9:00 a.m. to 12:00 noon**

**Where: Crowne Plaza Hotel (free parking) 3000 South Dirksen Parkway Springfield, IL**

**Agenda:**

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| 9:00 – 9:30   | Welcome – and Welcome to the World of 4G   |
| 9:30 – 11:15  | Ericsson LTE Demonstration<br>Verizon Data Solutions <ul style="list-style-type: none"><li>➤ Field Force Manager</li><li>➤ LiveCast</li><li>➤ MiFi &amp; Wireless Router Solutions</li><li>➤ Equipment roadmap</li></ul> |
| 11:15 – 12:00 | Wrap Up and Q&A  |