



Telecommunications Bulletin

Customer Service Center (CSC)

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Theresa Starling
CSC Manager

Removal of Effingham Area Paging Service

USAM, the local paging service provider for the Effingham area, has removed a transmitter that is central to paging coverage for the region. This change is effective immediately. All users in this area as well as those who travel in the region will not have service

USAM is offering a work-around solution to current Effingham area paging customers. They will offer 3rd party paging services at a rate of \$11.00 per month for numeric and \$17.55 per month for alphanumeric. If you wish to go in this direction, you need to submit a PSR (paging service request) to the CSC as soon as possible.

Additional pricing information:

Change: line/AU#,User Name, etc.	\$ 7.50 (non-recurring charge)
Group Page Service	\$ 3.50 (per mo.)
Lost/Non-Returned Fee	\$100.00 (non-recurring charge)
Toll Free Paging Access	\$ 4.25 (per mo.)
Voice Mail	\$ 3.50 (per mo.)

We recommend that you take a close look at whether or not keeping the pagers at the higher rate is the best course of action for your users and your agency. First, determine if your users really need to be constantly accessible. Next, examine the cost and benefit of a pager versus a cell phone. Then make the choice that is right for you.

If you are not sure whether this will affect some of your staff, call Betty Russell, 217/785-4441 and she will help you in this process.