



Telecommunications Bulletin

Customer Service Center (CSC)

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Alert Notification – Chicago Voicemail System

Date: Saturday, June 16, 2012
Time: 7:30 AM - 6:00 PM
Activity: Maintenance Window and Upgrade to Chicago Centrex Voicemail System

There will be scheduled maintenance and an upgrade to the voicemail system for all Centrex users in the Chicago area code of 312 with the prefix of 814 or 793. This upgrade will take place on Saturday, June 16th, and the maintenance window will be from 7:30 a.m. to 6 p.m. During this time, phones will be available for use, but the voicemail system will be unavailable.

The expected outage time is approximately 10 hours. Please alert your affected staff to the planned outage.

Thank you for your consideration and cooperation during this time.