



# Telecommunications Bulletin

## Customer Service Center (CSC)

Volume: CSC 12-19  
June 22, 2012

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### **Alert Notification – Springfield Centrex Voicemail System**

**Date:** Saturday, July 14, 2012  
**Time:** 7:30 AM - 6:00 PM  
**Activity:** Maintenance Window and Upgrade to Springfield Centrex Voicemail System

There will be scheduled maintenance and an upgrade to the voicemail system for all Centrex users in the Springfield area code of 217 with a prefix of 524, 557, 558, 782, 785, or 786. This upgrade will take place on Saturday, July 14<sup>th</sup>, and the maintenance window will be from 7:30 a.m. to 6 p.m. During this time, phones will be available for use, but the voicemail system will be unavailable.

The expected outage time is approximately 10 hours. Please alert your affected staff to the planned outage.

Thank you for your consideration and cooperation during this time.