



# Telecommunications Bulletin

## Customer Service Center (CSC)

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## Rate Increase Notification

Effective with the August billing, please be advised that AT&T announced tariff rate increases. Because tariff rates are not under contract, they are subject to change without prior notification.

- The service order charge on new business accounts and POTS lines was increased to \$44.00.
- The line connection charge for new installations and moves (from one address to another address) of POTS and Centrex lines, PBX trunks, and ISDN service was increased to \$60.00.

If you have any questions on rates or billing, please contact the CMS Business Services CRF Help Desk at [cms.crfhelpdesk@illinois.gov](mailto:cms.crfhelpdesk@illinois.gov) or by phone at 217-524-9369.