



# Telecommunications Bulletin

Customer Service Center (CSC)

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Joe Anderson, CSC Manager  
Theresa Starling, Telecom Manager

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## CMS Telecom Rate Changes Effective September 1, 2013

CMS has entered into new contracts with Ficek Communications & Electric Inc. and NEC Corporation of America for all voice equipment sites through July 31, 2014.

Effective September 1, 2013, CMS has restructured their monthly maintenance and Move, Add and Change (MAC) rates for all voice services covered under the Ficek and NEC service areas. The CMS markup on all labor, equipment for MAC and maintenance on telephone systems will now be 20% over CMS cost.

Per station monthly maintenance rates are as follows:

Analog/Digital Sets = \$5.00

EKS Sets = \$5.00

PBX Sets = \$5.00

The new hourly labor rates are as follows:

	<u>Standard</u>	<u>Overtime</u>	<u>Double OT</u>
	Monday-Friday 8am-5pm	Monday-Friday 5pm-8am & Saturday	Sunday/Holidays
Ficek	\$132.00	\$198.00	\$262.80
NEC	\$115.20	\$172.80	\$230.40

The BCCS website has also been updated to reflect the new install, relocate and monthly rates. For any additional questions regarding this matter, please contact Vernon Burchett at 217.785.9033.