



ILLINOIS

George H. Ryan, Governor

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

TO: Telecommunications Coordinators

FROM: William M. Vetter, Manager
Bureau of Communication and Computer Services

DATE: January 19, 1999

RE: Cellular Charges

A mechanism is now in place to recoup more uniform expenses for cellular accounting unit (AU) changes, name changes and accessory equipment. Effective immediately, cellular service requested AU changes and name changes will be billed at a rate of \$7.50. This rate duplicates the current rate of \$7.50 that is charged for AU changes and name changes for telephone lines.

In addition, the current \$25 service order fee for processing cellular accessory-only orders (i.e., battery savers, extra chargers, headsets, carrying cases, etc.), is reduced to \$10. The current \$25 service order fee is still in effect for new activations, removals and installations, ESN (Electronic Serial Number) changes, equipment upgrades and telephone number changes.

If you have any questions about these newly established charges, please contact Betty Russell at (217) 785-4441 or Tracie Cook at (217) 557-3304.

WMV:dw