

TO: Telecommunications Coordinators

FROM: W.M. Vetter, Manager
Bureau of Communication and Computer Services

DATE: November 19, 1998

RE: Cellular Voice Mail

Voice mail for cellular service is available throughout Illinois from all of the State's cellular service providers. Voice mail does not come as a standard feature when cellular service is ordered. Therefore, agencies must note in the "Remarks" field on their TSRs that they would like voice mail added to the line.

Agencies that want voice mail capabilities added to existing lines must submit a TSR to activate this feature. Please consult the chart below for voice mail features and rates.

<u>Region</u>	<u>Carrier</u>	<u>Rate</u>
Region I	Ameritech	No Charge
Region II	First Cellular	No Charge
Region III	GTE	\$5.45
Region IV	GTE	\$5.45
Region VI	Alltel	\$5.45
Region VII	Cellular One	No Charge

Please feel free to contact **Betty Russell** at **217/785-4441** or **Tracie Cook** at **217/557-3304** if you have any questions.

WMV:dw