

TO: Telecommunications Coordinators

FROM: Frank Cavallaro, Manager
Bureau of Communications and Computer Services

DATE: June 2, 1999

RE: Telecommunications Y2K Status - Update to September 25, 1998 Letter

CMS and the State's vendors continue to work together to identify and resolve problems related to Year 2000 (Y2K).

Each of the vendors that provides CMS with telecommunications goods or services has either provided or is in the process of providing Y2K compliance documentation. Necessary remedial actions are progressing or, in some cases, have been completed. Current status is attached.

While we have confidence in this research, we continue to work with vendors to identify and resolve new concerns. Furthermore, in the event that some equipment fails, maintenance contracts for these systems and services provide for immediate vendor attention and resolution.

We encourage you to continue to search for additional problems that may not have been addressed yet. We suggest you be especially conscious of areas where you may have independently procured equipment or services, either with or without CMS involvement.

CMS is committed to meeting the Y2K challenge with minimal expense or impact on your service. Your Division of Telecommunications Agency Liaison can provide further details.

FC:dw

**Telecommunications Y2K Status
April 1999**

Centrex services	Y2K ready
Local business line service	Y2K ready
Local Telco calling services	Y2K ready
Cellular/PCS services	Y2K ready
INTERNET services	Y2K ready
Video services	
Core Network	Y2K ready
Selected Model 20 units	15% Y2K ready, with remainder remedied by December 10 (not service affecting)
CMS Voice-mail services	remedied by 5/30/99
Paging services	Y2K ready
AT&T long distance services	Y2K ready
Calling Card services	Y2K ready
800 services	Y2K ready
Basic telephone equipment	Y2K ready
PBX and EKS systems	in excess of 98% are Y2K ready. CMS is consulting with affected agencies about each questionable site to develop an action plan.
CMS data communications networks and equipment	Y2K ready (management systems by 7/1/99)
Sprint backbone circuit services	Y2K ready
CMS billing/inventory systems	Y2K ready