Guidelines for Ordering IT Services
Software for
Desktops and Laptop

- Applications that are not listed in the bundles will need to be listed separately in ROD under software requested.

- ***New Update to ROD*** You will only see the Bundle Names in ROD; you will not see the applications listed. Please refer to Lite-Touch Applications and Bundles document to see what applications are included in the bundles.

- Any changes to applications listed in bundles will require a Work Order assigned DoIT\EUC\Image Management for modifications.

- Mirroring software from other users is not allowed. Software must be listed on the work order for licensing purposes.

- Remedy request must be filled out correctly, using the bundle list and software list. description should only be used if software is not listed

- supplemental for PC refresh cannot be altered to add more applications or bundles in one cell. you can add more columns. keep the same formatting.

- Agency Common Apps are installed on every PC automatically. It is not necessary to list them on the request. They will not be listed in ROD; refer **Lite-Touch Applications and Bundles document for details** **https://doit.portal.illinois.gov/cto/euc/Lite%20Touch%20Applications%20and%20Bundles/_layouts/15/start.aspx#/Shared%20Documents/Forms/AllItems.aspx**

- Only enterprise common applications that are licensed to your agency/ business unit will be installed.

- Adobe products; Microsoft Office 365 or Microsoft office products will not be in any agency bundle. You will need to request separately. See below or Software list in ROD for the selection.

Enterprise COMMON APPLICATIONS

7 Zip
Adobe Acrobat Professional DC
Adobe After Effects (Creative Cloud) Adobe Animate (Creative Cloud)
Adobe Audition (Creative Cloud)
Adobe Bridge (Creative Cloud)
Adobe Character Animator (Creative Cloud) Adobe Dreamweaver (Creative Cloud) Adobe Illustrator (Creative Cloud)
Adobe InCopy (Creative Cloud)
Adobe InDesign (Creative Cloud)
Adobe Lightroom (Creative Cloud)
Adobe Media Encoder (Creative Cloud)
Adobe PhotoShop (Creative Cloud)
Adobe Prelude (Creative Cloud)
Adobe Premiere Pro (Creative Cloud)
Adobe XD (Creative Cloud)
Cisco AnyConnect
Cisco Jabber
Citrix Metaframe
Crystal Reports
Crystal Reports Runtime
DocuWare
DocuWare Viewer
FileZilla
Google Chrome
Google Earth Pro
IBM Data Server Client
Java 1.8
Mozilla FireFox Enterprise
MS Visual Studio
NetMotion Mobility Client
Nextalk
Novell Client
Power DVD
PrintKey Pro
Right Fax
Seagull BlueZone
SQL Management Studio
TeamViewer
WinZip

OFFICE SUITE

MS Office Pro 13
O365 Pro Plus
MS Visio Pro
MS Project Pro

APPLICATION BUNDLES

AGE Bundle for Developers
AGE Bundle for SHL Agents
CMS Bundle for Accounts Payable
CMS Bundle for BOP
CMS Bundle for BOSS
CMS Bundle for Budget
DES Bundle for Audits
DES Bundle for IBIS
DHS Bundle for DD
DHS Bundle for DRS
DHS Bundle for DRS Rehab Tech
DHS Bundle for FCS
DHS Bundle for Information Systems
DoIT Bundle for Service Desk
DJJ Bundle for Care Parole Agent
DNR Bundle for CPO Laptop
DNR Bundle for Fiscal
DNR Bundle for Heritage
DNR Bundle for Historic Preservation DNR Bundle for Mines and Minerals
DNR Bundle for Oil and Gas Inspectors DNR Bundle for Oil and Gas Staff
DNR Bundle for ORCP
DNR Bundle for OWR
DNR Bundle for Permitting
DNR Bundle for Planning
DNR Bundle for Project Implementation
DNR Bundle for Survey
DOC Bundle for Parole Agent
DOI Bundle for Developers
DOT Bundle for CADD Engineering
DVA Bundle for Field Office
EPA Bundle for Admin
EPA Bundle for Air
EPA Bundle for Fiscal
EPA Bundle for Land
EPA Bundle for Water
HFS Bundle for Access Runtimes

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APPLICATION BUNDLES

HFS Bundle for ADW
HFS Bundle for AllKids
HFS Bundle for BAH
HFS Bundle for BCP
HFS Bundle for BMESP
HFS Bundle for DCSS
HFS Bundle for DMP
HFS Bundle for DPU
HFS Bundle for LTC Laptops
HFS Bundle for Tech and Developer Utils
HFS Bundle for Teradata Developer Tools
HFS Bundle for Training
IAC Application Bundle for Fiscal
IAC Application Bundle for Human Resources
REV Bundle for Audit
SFM Bundle for Arson
SFM Bundle for Boilers and Elevators
SFM Bundle for Fire Prevention
SFM Bundle for UST Inspectors

revised 2/28/2020
https://www2.illinois.gov/sites/doit/services/catalog/Documents/Guidelines_for_Ordering_PC_Software.pdf