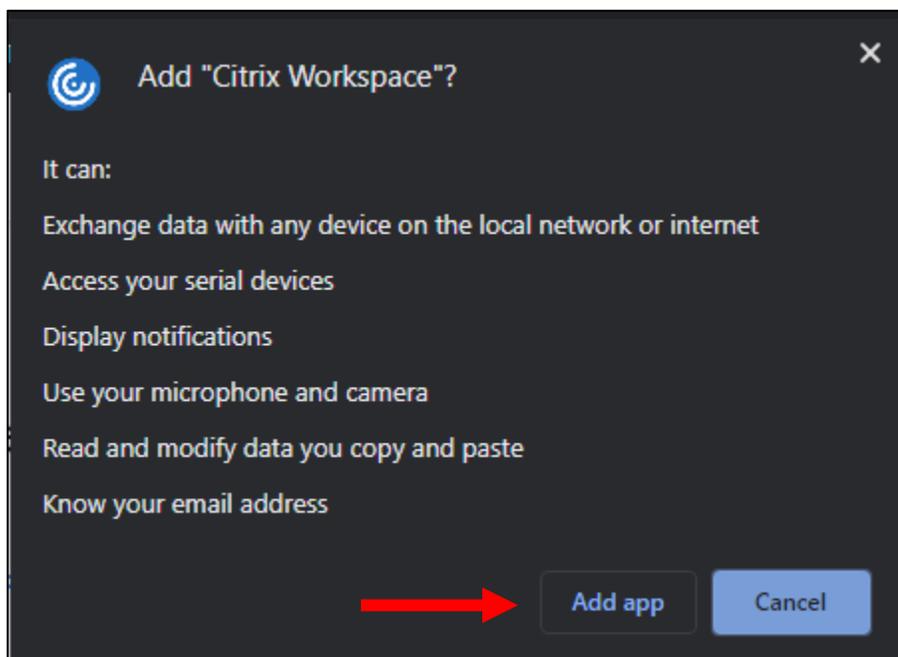


## Installing Citrix workspace software

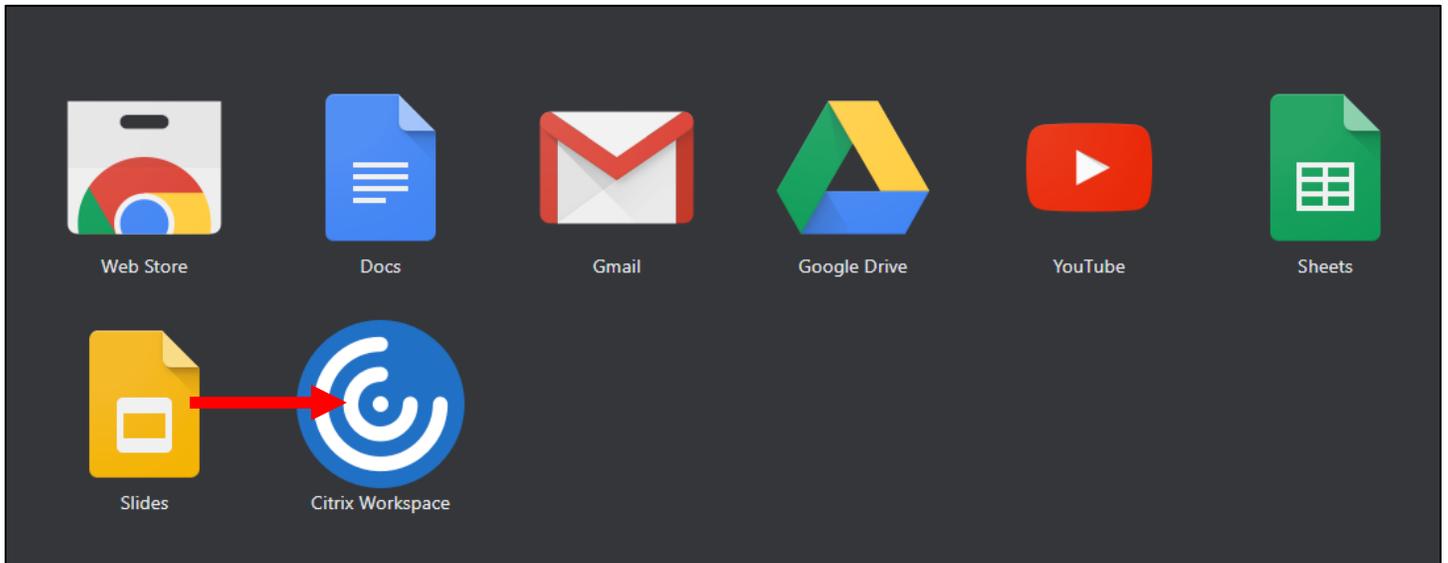
1. On your Google Chrome browser, please go to: [www.google.com](http://www.google.com)
2. In the address bar, type: (or click the link below)  
<https://chrome.google.com/webstore/detail/citrix-workspace/haiffjcadagilijoggckpgfnoeiflnem?hl=en>
3. Now click on the “Add to Chrome”



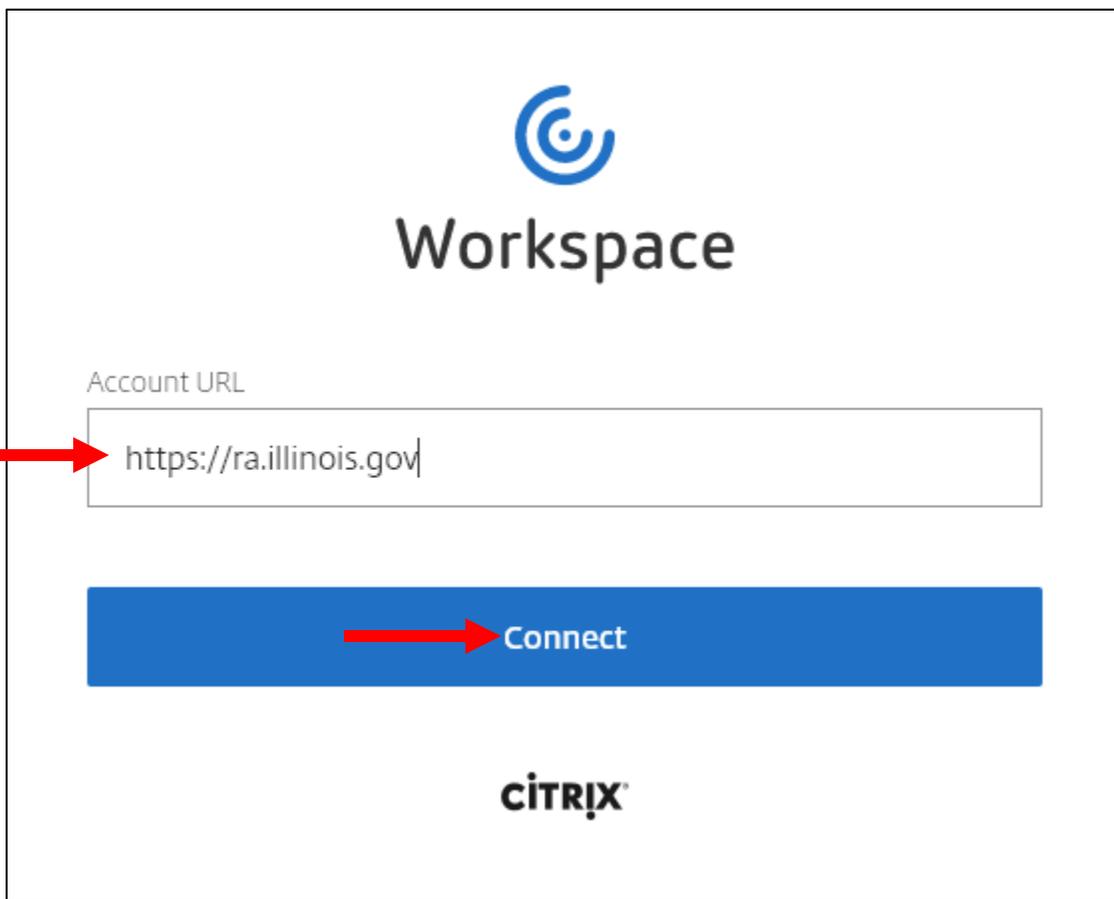
4. Click “Add App”



5. You will be taken to a new screen. Click on the “Citrix Workspace” icon.



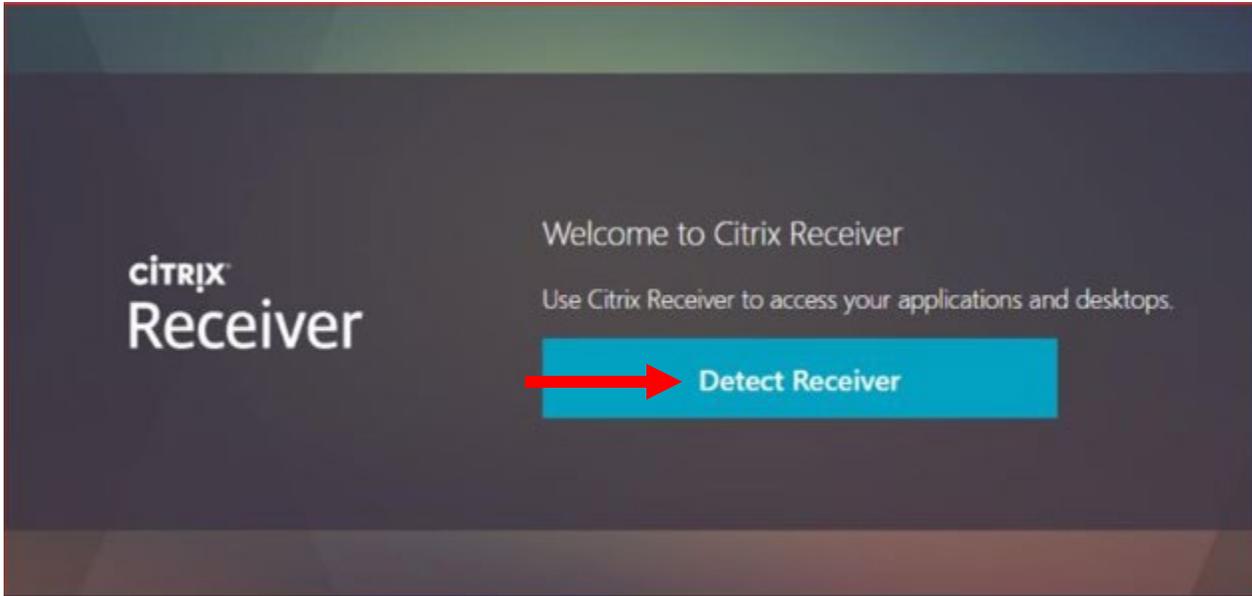
6. In the box, type in: “https://ra.illinois.gov” (without quotation marks). Then click “Connect”.



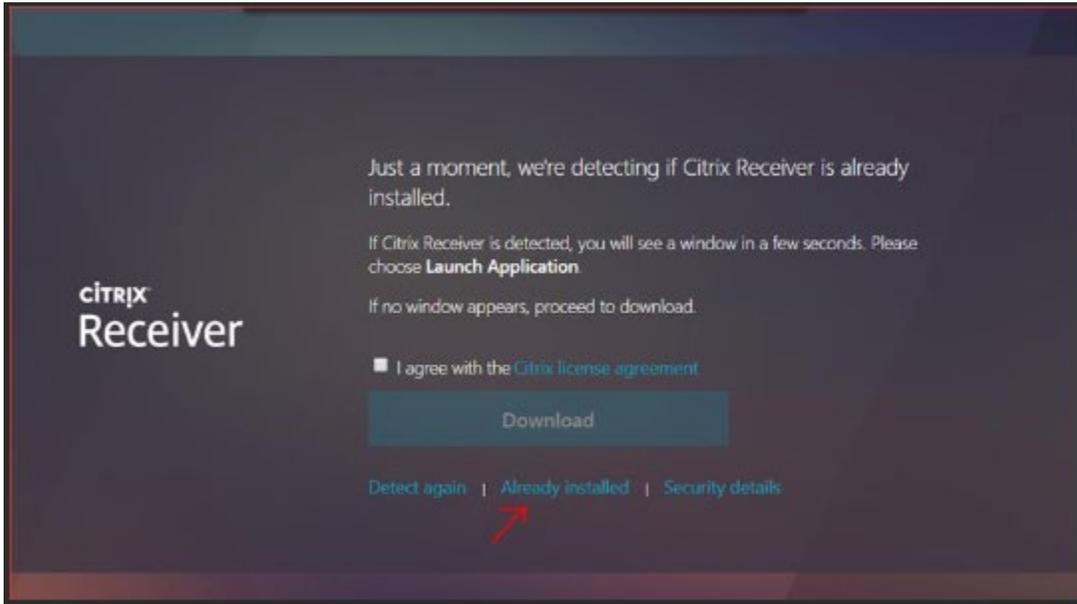
7. Now you will be directed to a black page with a login box. Enter your credentials and click “Log On”.



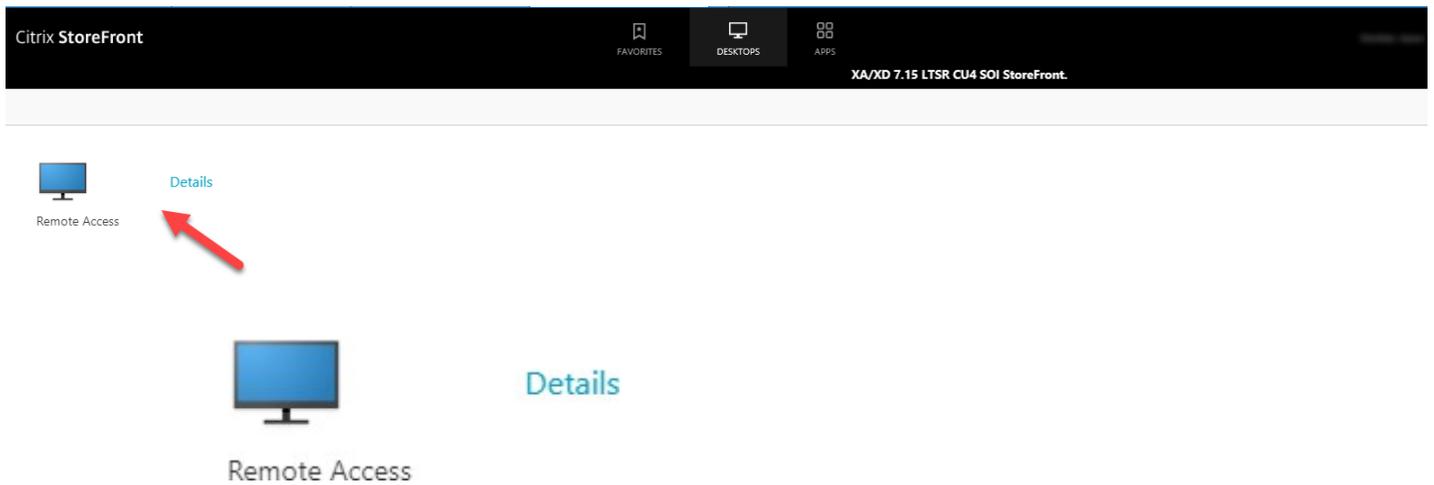
8. You may see a message that looks like this:



If you do, click on “Detect Receiver” and you should be taken to a screen that looks like this:



9. Click on "Already Installed to be taken to the storefront."



Click Remote Access to launch a connection to your PC.

Launching...

Remote Access - Desktop Viewer

Remote Access



Connecting ...

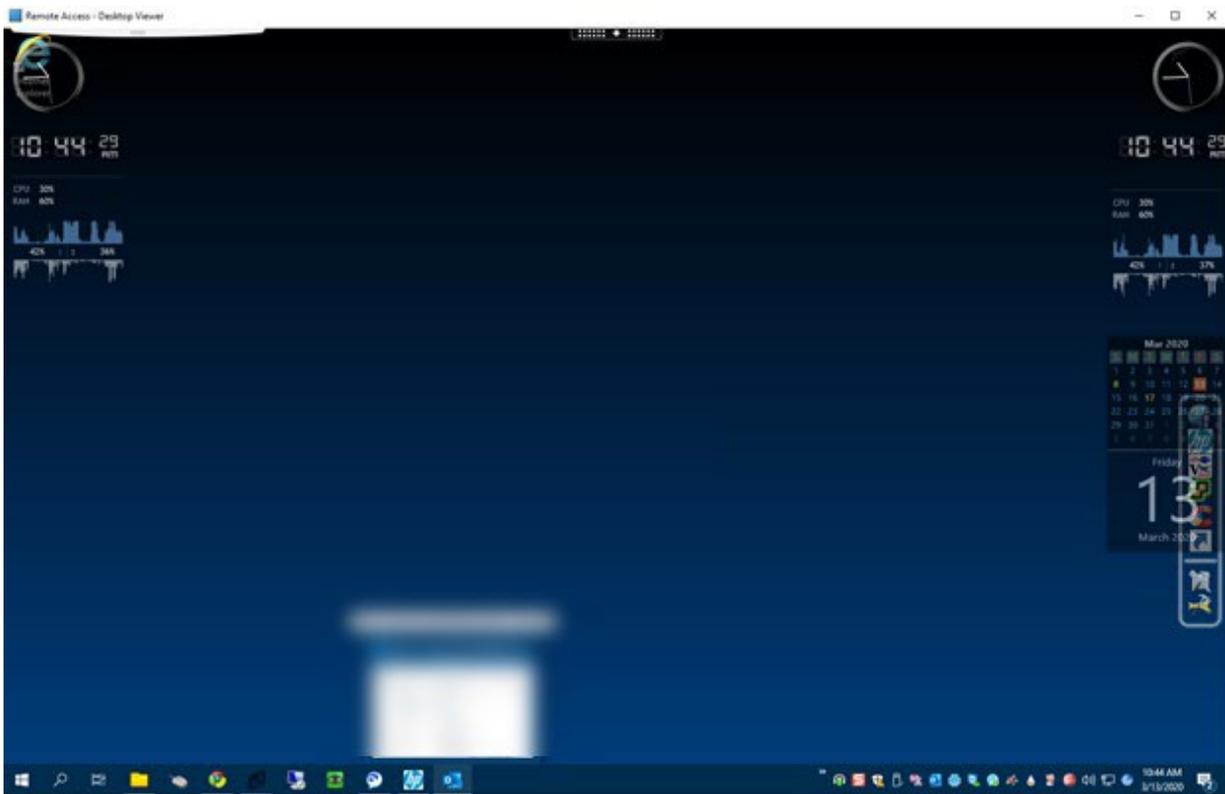
Connection to your PC to login;

Home    Ctrl+Alt+Del    Preferences    Devices    Full-screen    Disconnect    Shortcuts



Problems Logging In?

10. You will now be logged in to your PC.



**NOTE: The idle time for the remote connection has been set to 4 HOURS. This means that if you leave the remote connection active with no input this will automatically disconnect at 4 hours of inactivity.**