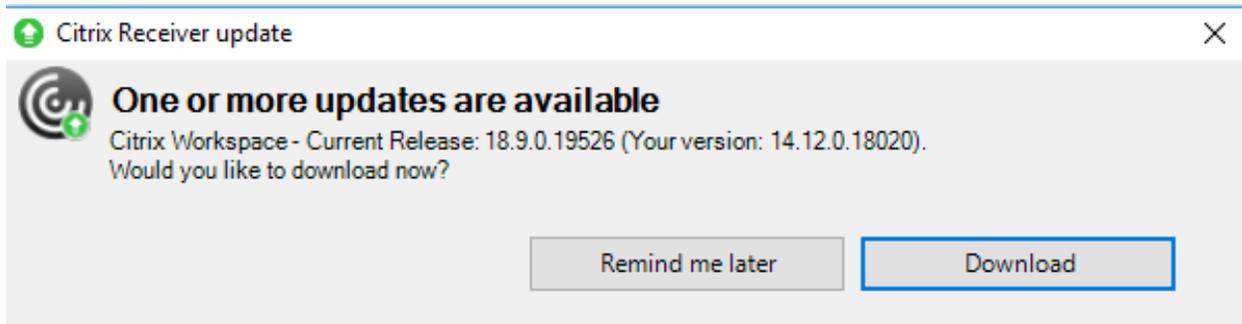


Citrix Workspace Update

During our time working from home, you may be prompted to update the Citrix Workspace.

Your dialog box may not be identical to the one below, but the message will be similar....
There is an update available. What should we do?



If you are already working well with the Citrix solution, the just click the X in the upper right-hand corner of the dialog box.

If you accidentally clicked on the download, and the update installed, if you are working well, then you do not need to do anything else.

If you clicked on the download, and now your Citrix is not working, but was before, you will need to uninstall this version and re-install the older version.

You can find the option to uninstall in Programs and Features or Add/Remove programs (depending on your system).

Please follow the installation instructions on our RemoteWork.Illinois.gov website.