

# Outlook 2010 to Office 365 for business



## Make the switch

Microsoft Outlook 2013 desktop looks different from previous versions, so here's a brief overview of new features and important changes.

### Quick actions on the ribbon

Use the ribbon to quickly act on your messages and folders or set options.

### Filter your messages

Find unread messages or messages sent with attachments, high importance, flags, or categories.

### Take action on a message

Reply, forward, or IM the sender all within the Preview Pane.

### Use folders

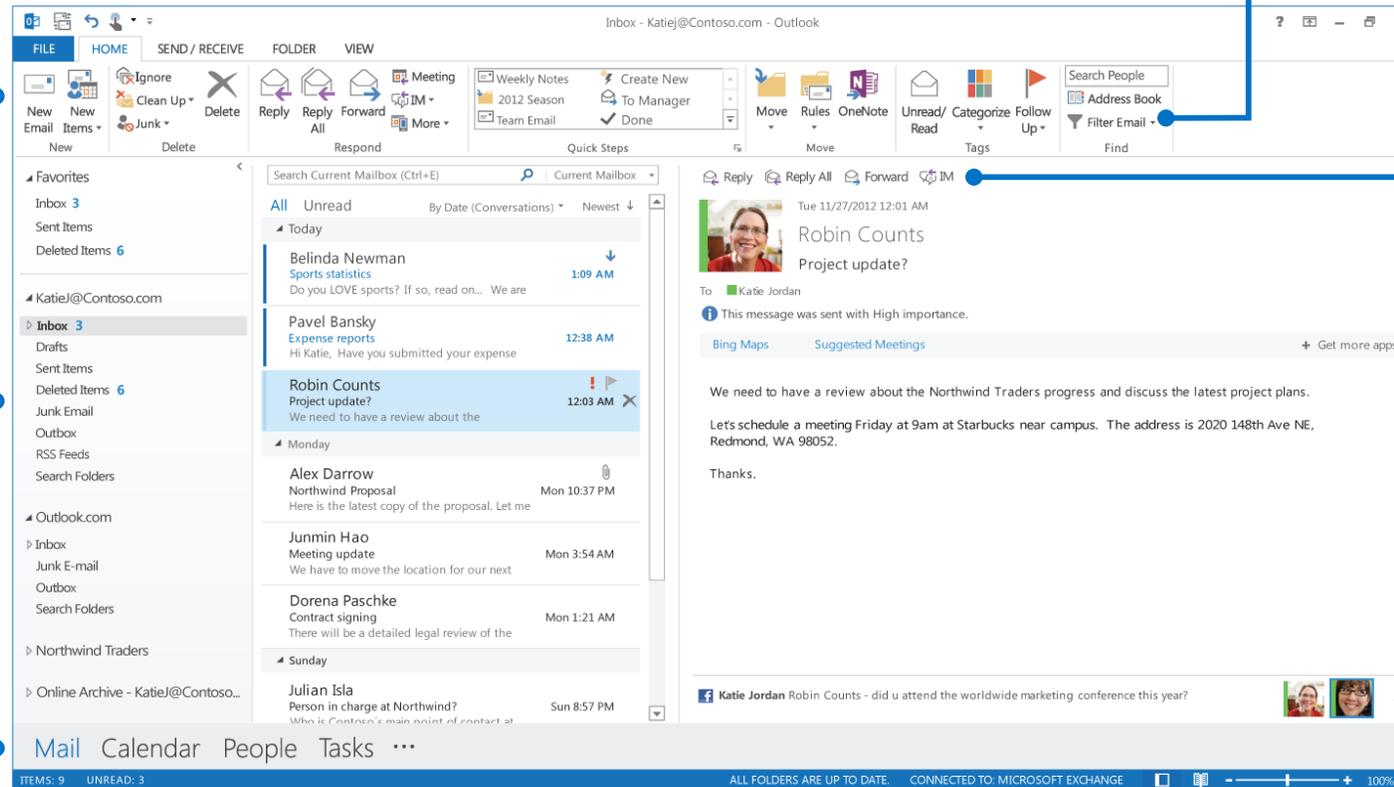
Create new folders to keep track of your messages by project, person, or task.

### Switch view

Go to your calendar, tasks, or contacts in one click.

### Zoom in or out

Expand or collapse your view by zooming in or out.



# What is Office 365 for business?

Just as Office 2010 was a suite of desktop apps, your Office 365 for business subscription gives you a suite of powerful online services—including the latest version of Office desktop apps. Office 365 lets you:

- Install Office desktop apps on as many as five computers.
- Create, view and edit documents from anywhere using Office Online.
- Work offline and your changes automatically sync when you're back online.
- Use mobile Office apps on your Windows Phone, Android, iPad, or iPhone.

## How do I use Outlook in Office 365?

You can use the Outlook 2013 desktop app, Outlook Web App, or Office 365 mobile apps to create and edit files.

	Outlook 2013*	Outlook Web App	Outlook mobile apps
<b>Use it if</b>	<ul style="list-style-type: none"> <li>• Your Office 365 plan includes it.</li> <li>• You want offline access.</li> </ul>	You want to work online and use the newest features.	You want the most editing features available on your device.
<b>Runs on</b>	Laptop and desktop computers	Your browser	Specific devices
<b>How to get it</b>	Comes with some, but not all Office 365 plans (*Word 2011 for Mac)	Always available from your browser.	<a href="#">Windows Phone</a> <a href="#">iPad</a> <a href="#">iPhone</a> <a href="#">Android phone and tablet</a>

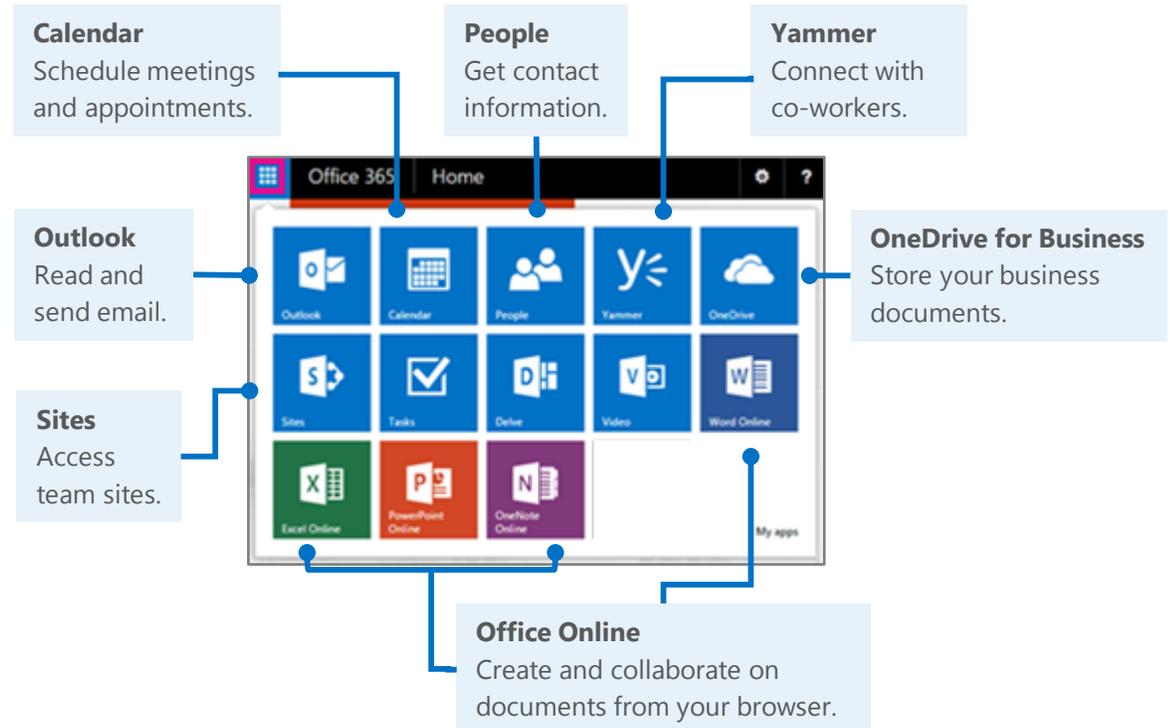
## How do I sign in to Office 365?

1. From your web browser, go to <https://portal.office.com>.
2. Enter your work or school account and password, and then choose **Sign in**. For example:  
j.doe@contoso.com or j.doe@contoso.onmicrosoft.com



## Find your way around

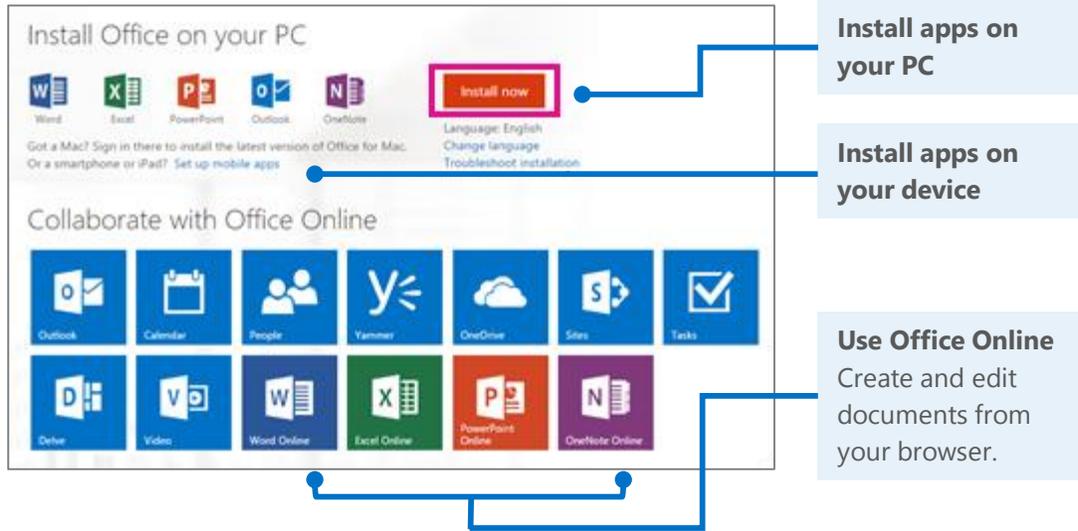
From anywhere in Office 365, click the app launcher  for quick access to all services, including all the Office Online apps:



# Install Office 2013 desktop apps

If Office is not already on your computer, you can install it from Office 365.

1. Sign in to Office 365, and then choose **Install now**.



The screenshot shows the Office 365 installation page. At the top, there are icons for Word, Excel, PowerPoint, Outlook, and OneNote. A red box highlights the 'Install now' button. Below this, there are sections for 'Collaborate with Office Online' and 'Use Office Online'. Callout boxes point to the 'Install now' button, the 'Collaborate with Office Online' section, and the 'Use Office Online' section.

**Install apps on your PC**

**Install apps on your device**

**Use Office Online**  
Create and edit documents from your browser.

2. Choose **Run**, and then follow the rest of the installation instructions.

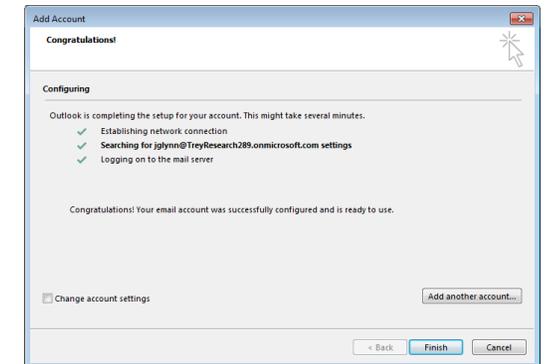
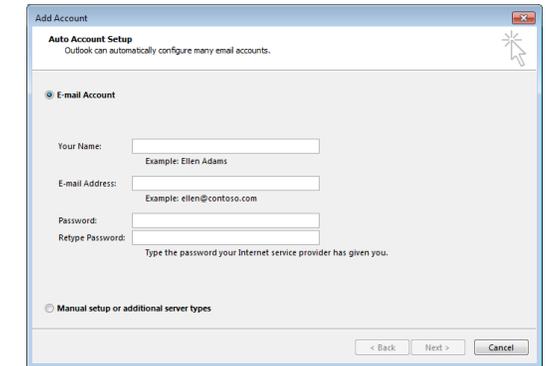
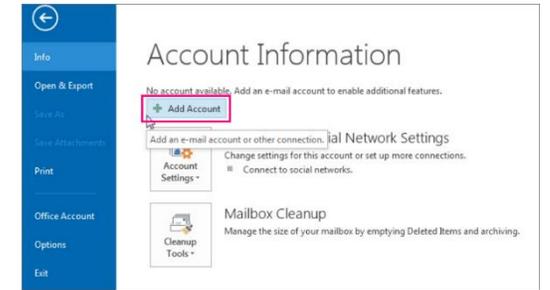


For more information, see [Install Office using Office 365 for business](http://go.microsoft.com/fwlink/p/?LinkId=272460) (<http://go.microsoft.com/fwlink/p/?LinkId=272460>).

# Connect Outlook 2013 to your Office 365 account

Link your accounts to take full advantage of everything Outlook has to offer.

1. Start Outlook 2013.
2. Choose **File > Add Account**.
3. In the **Add Account** dialog box, enter your name, organizational account, and password, and then choose **Next**.
4. When setup is complete, choose **Finish**.
5. Restart Outlook and enter your email address and password again.



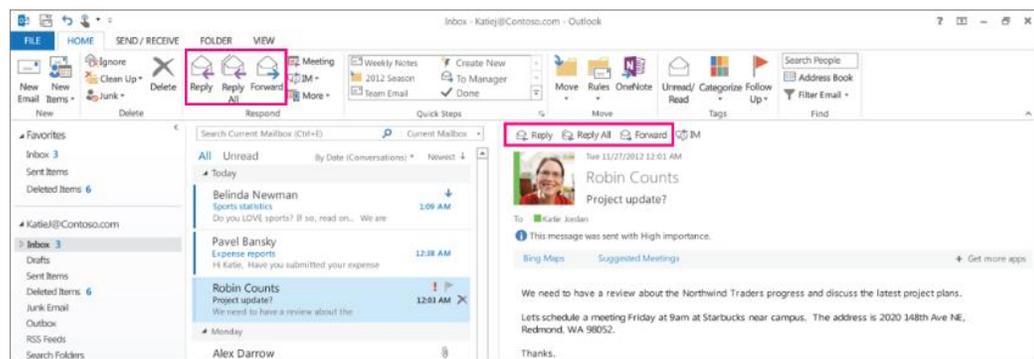
For more information, see the [Set up your Office 365 email in Outlook 2013](http://go.microsoft.com/fwlink/p/?LinkId=394274) (<http://go.microsoft.com/fwlink/p/?LinkId=394274>).

# Outlook on your desktop

Office 2013 desktop app has a cleaner and less cluttered look, but it still works like the Outlook you already know. With online file storage, instant messaging, and other online services, Outlook lets you collaborate more seamlessly than ever before.

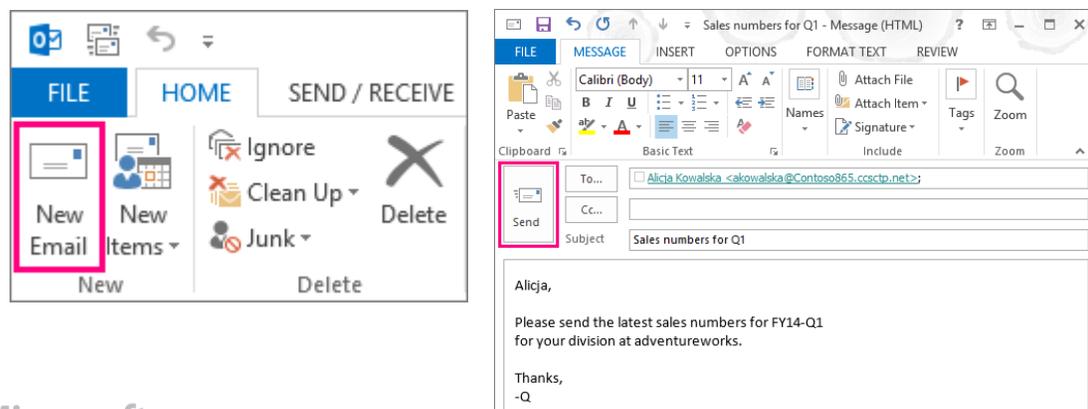
## Read and reply to email

You can use the buttons that you already know, or you can reply directly in the email.



## Create and send a new email

Just choose **New Email** and you'll be on your way to sending a new message.

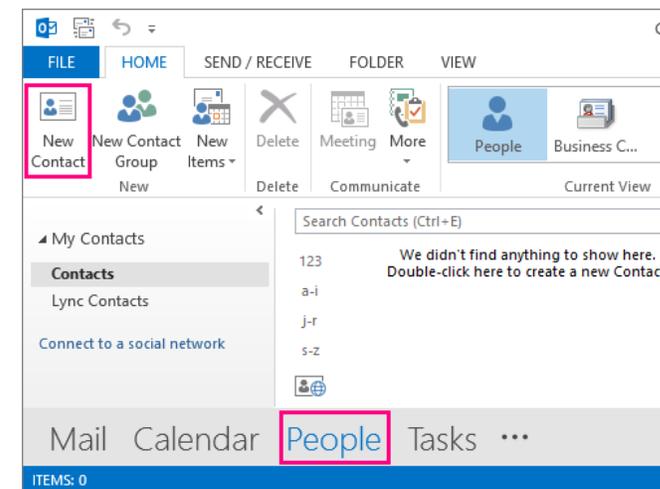


## Add a contact

You can stay connected with people by adding their contact information.

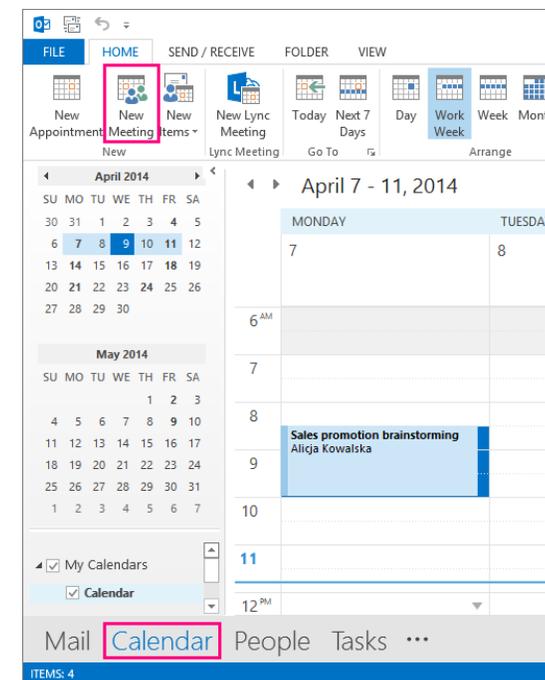
1. Choose **People**.
2. Choose **New Contact**.

Or you can add contact information directly from any email you receive.



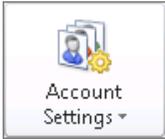
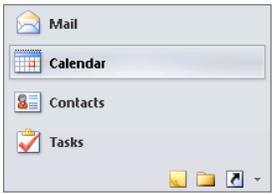
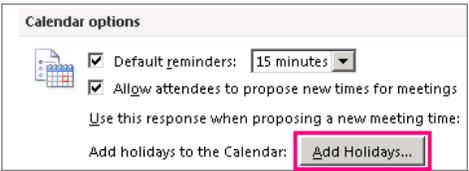
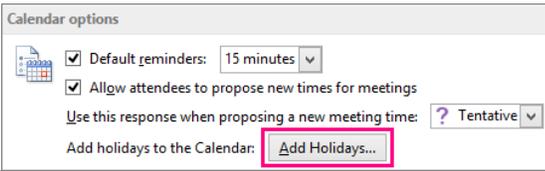
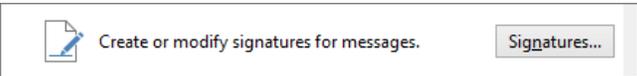
## Schedule a meeting

In your Calendar, add a new meeting with a quick click or select the time directly from your calendar. Add others and you can see their schedule to help you plan better. Want to include remote colleagues? Schedule an online Lync meeting.



# Things you might be looking for in Outlook 2013

Use the list below to find some of the more commonly used tools and commands in Outlook 2013.

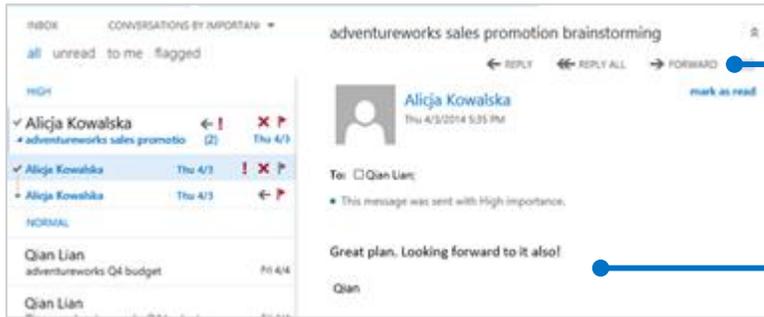
Task	In Outlook 2010	In Outlook 2013
Get account information	Choose <b>File &gt; Account Settings</b> . 	Choose <b>File &gt; Account Settings</b> .  
Send automatic replies when you're out of the office (requires a Microsoft Exchange Server account)	Choose <b>File &gt; Automatic Replies &gt; Send automatic replies</b> , and then choose your options. 	Choose <b>File &gt; Automatic Replies &gt; Send automatic replies</b> , and then choose your options. 
Set up rules and alerts	Choose <b>File &gt; Manage Rules and Alerts</b> and set up the rules and manage alerts. 	Choose <b>File &gt; Manage Rules &amp; Alerts</b> . 
Change between your email, calendar, and contacts	Choose <b>Mail, Calendar, or Contacts</b> from the left menu. 	Choose <b>Mail, Calendar, or People</b> from the bottom menu. 
Add holidays to your calendar	Choose <b>File &gt; Options</b> . On the <b>Calendar</b> tab, choose <b>Calendar Options &gt; Add Holidays</b> . 	Choose <b>File &gt; Options &gt; Calendar &gt; Add Holidays</b> . 
Create and add a signature to your email	On the <b>Message</b> tab, Choose <b>Signature &gt; Signatures</b> . 	Choose <b>File &gt; Options &gt; Mail &gt; Signatures</b> . 

# Outlook on the web

Your Office 365 subscription includes Outlook Web App—giving you online access to your email, calendar, and contacts. To open Outlook Web App from any computer or device with an Internet connection, sign in to Office 365, select the app launcher , and then choose **Outlook**.

## Read and reply to email

Receive and reply to messages from nearly anywhere, on practically any device.

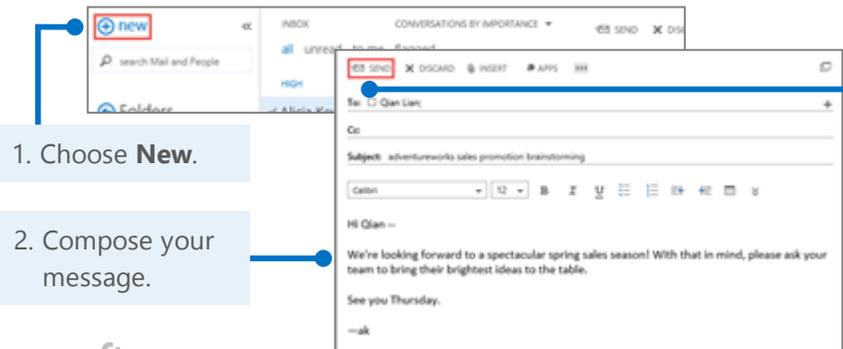


**Responses**  
Reply, reply to all, or forward from within the Preview Pane.

**Preview Pane**  
View messages for quick review and response.

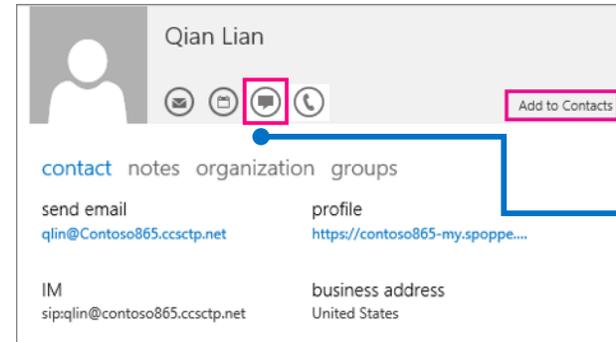
## Create and send a new email

With just a few steps, your new message will be on its way.



## Add a contact

If you get an email from someone, you can quickly add their contact information. Plus, you can start a chat, call, or email right from their card.

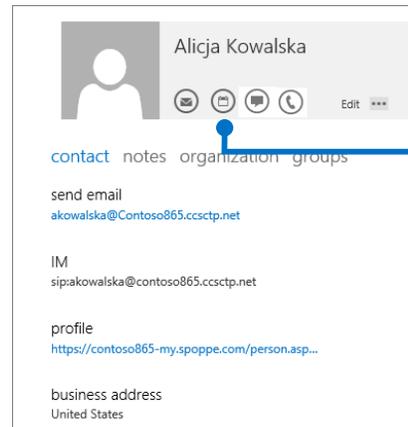


**Contacts**  
Just one click to add contact information.

**Chat**  
Reach a contact quickly with an IM.

## Schedule a meeting

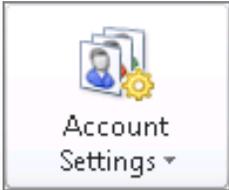
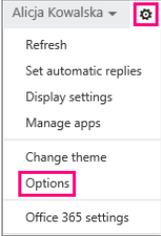
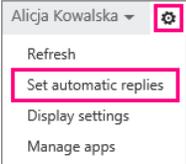
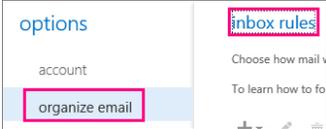
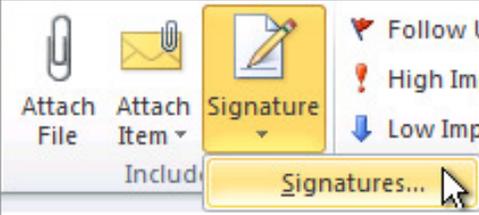
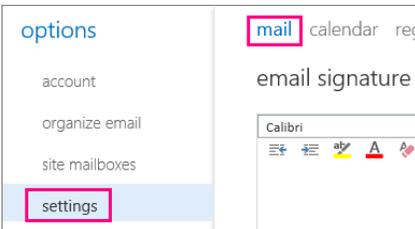
While you have your contact's information open, you can also schedule a meeting directly from there.



**Calendar**  
Schedule meetings with coworkers from their card.

# Things you might be looking for in Outlook Web App

Use the list below to find some of the more commonly used tools and commands in Outlook Web App.

Task	In Outlook 2010	In Outlook Web App
Get account information	Click <b>File</b> > <b>Account Settings</b> . 	Choose <b>Settings</b> > <b>Options</b> . 
Send automatic replies when you're out of the office (requires a Microsoft Exchange Server account)	Click <b>File</b> > <b>Out of Office Assistant</b> > <b>Automatic Replies</b> > <b>Send automatic replies</b> , and then choose your options. 	Choose <b>Settings</b> > <b>Set automatic replies</b> > and then choose your options. 
Set up rules and alerts	Click <b>File</b> > <b>Manage Rules and Alerts</b> and set up the rules and manage alerts. 	Choose <b>Settings</b> > <b>Options</b> > <b>Organize email</b> > <b>Inbox rules</b> . 
Change between your email, calendar, and contacts	Click <b>Mail</b> , <b>Calendar</b> , or <b>Contacts</b> from the left menu. 	Choose the app launcher, and then choose <b>Outlook</b> , <b>Calendar</b> , or <b>People</b> . 
Create and add a signature to your email	On the <b>Message</b> tab, click <b>Signature</b> > <b>Signatures</b> . 	Choose <b>Settings</b> > <b>Options</b> > <b>Settings</b> > <b>Mail</b> . 

# Syncing Outlook with your phone

Anytime you're on the go, get your Office 365 email, calendar, and contacts from your Windows Phone, Android device, iPad, or iPhone.

All you need is to access your Office 365 account on your device. Now you can keep up with email threads and changes to appointments and meetings, and add contact information right on your phone or tablet.



## Set up your device

For mobile, it's all about the apps and adding the work or school account you use for Office 365 for business to your device. Find and install the right app for your device from your device's app store. For step-by-step instructions, see:

- [Set up a mobile device using Office 365 for business](http://go.microsoft.com/fwlink/p/?LinkId=396709) (<http://go.microsoft.com/fwlink/p/?LinkId=396709>)
- Set up Office 365 for business on your:
  - [Windows Phone](http://go.microsoft.com/fwlink/p/?LinkId=396654) (<http://go.microsoft.com/fwlink/p/?LinkId=396654>)
  - [iPhone](http://go.microsoft.com/fwlink/p/?LinkId=396655) (<http://go.microsoft.com/fwlink/p/?LinkId=396655>)
  - [iPad](http://go.microsoft.com/fwlink/p/?LinkId=524315) (<http://go.microsoft.com/fwlink/p/?LinkId=524315>)
  - [Android phone and tablet](http://go.microsoft.com/fwlink/p/?LinkId=525632) (<http://go.microsoft.com/fwlink/p/?LinkId=525632>)

## Need more info?

- Check out the [Office 365 for business learning center](http://go.microsoft.com/fwlink/p/?LinkId=392570) (<http://go.microsoft.com/fwlink/p/?LinkId=392570>) for additional quick start guides and how-to videos.
- Find more tips for [switching to Office 365](http://go.microsoft.com/fwlink/p/?LinkId=398049) (<http://go.microsoft.com/fwlink/p/?LinkId=398049>).