

What's
Next?

Evolution of Communication

Join the Journey!



Integrated Collaboration



Department of Innovation & Technology Collaboration Showcase

June 22, 2018



Innovative Collaboration Deeply Rooted in Illinois

WELCOME

200 years ago Illinois became the 21st state in the Union. Now is the perfect time to pay tribute to the amazing people, places, and things that are being BORN, BUILT & GROWN in Illinois every single day.

Collaboration leads to great Innovation!

#ILLINOISPROUD



Abraham Lincoln

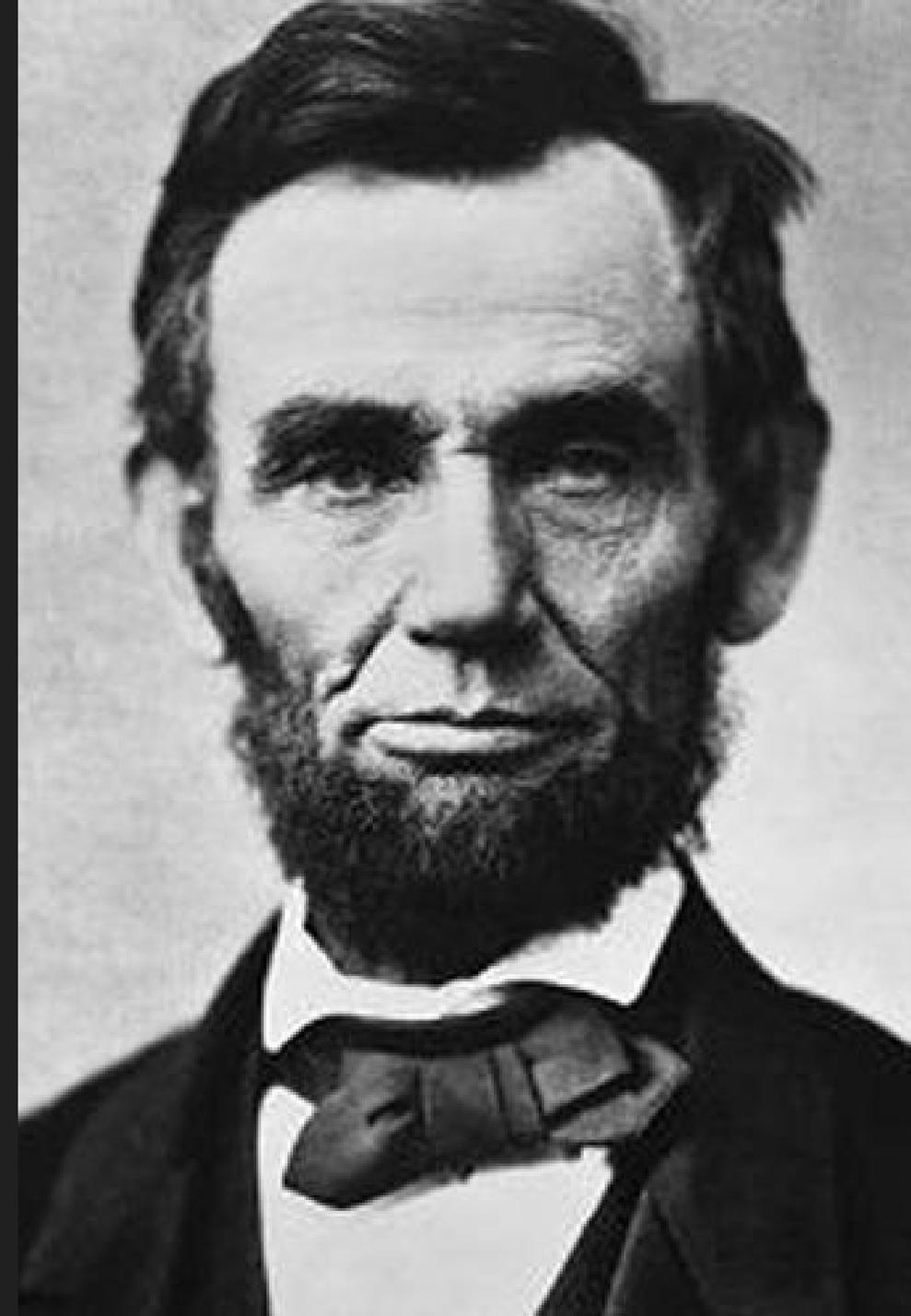
Our Technology Roots Run Deep in Illinois

A Pioneer of Technology & Innovation

"What ever you are, be a good one" Abe Lincoln

If Abraham Lincoln were alive today, he would fight hard to keep his mobile device as fellow Illinois resident, President Barack Obama did.

Lincoln had an avid interest in cutting-edge technology. He is the only U.S. president to hold a patent (for a device to lift riverboats over shoal in New Salem, IL). During the Civil War he used the telegraph (which provided instant-messaging of its day) for the latest news from the Civil War front.



Illinois Farming Technology Takes Root

John Deere

1837: The Steel Plow

176 years ago, John Deere provided a service solution that solved real problems. The Steel Plow with its single blade and crude wooden handles cut a mighty path across the prairie of Decatur, IL and forever changed America. Deere's story is the epitome of American innovation and achievement.

Illinois...Roots of True Achievement

Marty Cooper

1973: Cell Phone

Marty Cooper changed the world 1973, although he didn't know it yet. He and his Motorola team built and demonstrated the first cell phone. The phone was the size of a brick and wasn't commercially sold for another decade.

Marty Cooper will be remembered forever for being the man who invented the cellular phone.



Embrace Your Illinois Roots

Let's Keep Moving Forward!

In a hyper-connected world, where meetings are scheduled across multiple time zones, it can be easy to forget our roots.

Embrace your Illinois roots, stay innovative and ... [Join the Journey!](#)

Innovation has led us to Integrated Collaboration!



In the past, State of Illinois employees have adapted to technology.

Now technology is adapting to the way we work!

Administrative Law Judges e-Hearings

Administrative Law Judges (ALJ) Case Hearings leveraging the capabilities within WebEx to manage and control stakeholder participation. More than 500 cases were heard during the pilot period, which saved roughly \$120,000 in costs to hire outside counsel.



Legal Staff e-Hearings

Lawyers in various agencies are using WebEx in place of in-person claimant hearings. Hearings are conducted via WebEx along with live video and audio when claimants cannot attend the meeting in person. Meeting recordings are archived in a secure cloud-based storage environment for auditing and legal purposes.

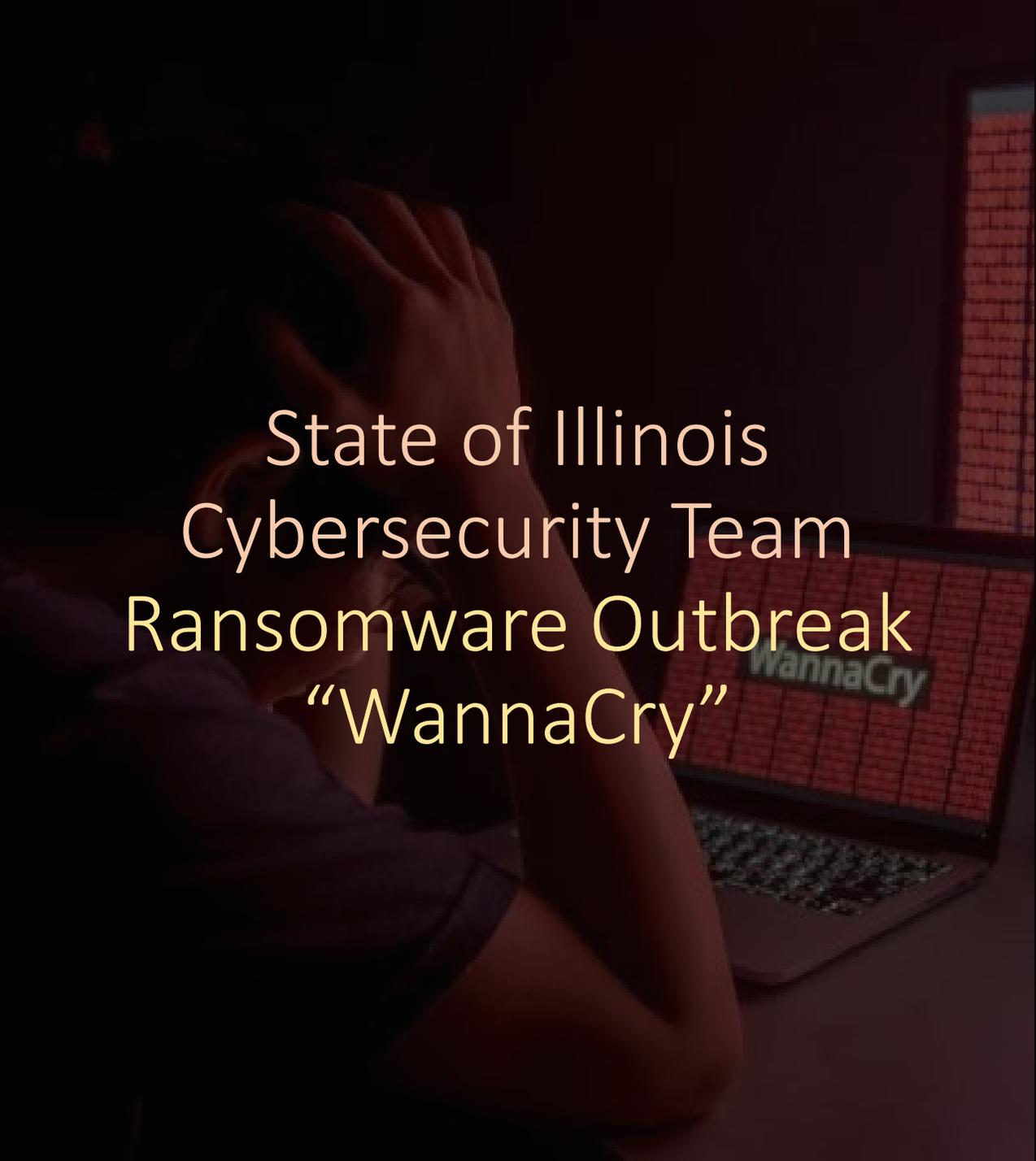


Illinois State Police (ISP)

ISP utilizes WebEx for impromptu meetings with field units to quickly share screens and allow control of each user's computer for assistance and review.

WebEx is used with local law enforcement agencies to troubleshoot Internet connection problems. The ease of use and time savings of the software has saved several hours of time and cut out duplication of effort and information exchange to each agency.





State of Illinois Cybersecurity Team Ransomware Outbreak “WannaCry”



The “WannaCry” ransomware outbreak caught organizations around the world by surprise. The global cyber-attack impacted over 300,000 computers across 150 countries and crippled hospitals, transportation and communication systems.

With very short notice, nearly 200 municipal leadership and I.T. professionals signed on to the webinar to learn what actions the State of Illinois had taken to reduce the risk posed by Wannacry.

Department of Innovation & Technology Illinois Century Network

The Illinois Century Network (ICN), Hacker Hour Webinar/Events provides quarterly information and training session with ICN customers. The event leverages WebEx to allow hundreds of participants in a live, interactive session that includes polling and a formal Q&A to engage their participants.



Department of Innovation & Technology

DoIT Daily

DoIT Daily – a daily virtual meeting with 50+ managers and agency leadership to facilitate open communication among teams and quick resolution to issues and concerns. The meeting leverages video conferencing, web conferencing, audio conferencing, document sharing and chat to allow participants to join from anywhere.

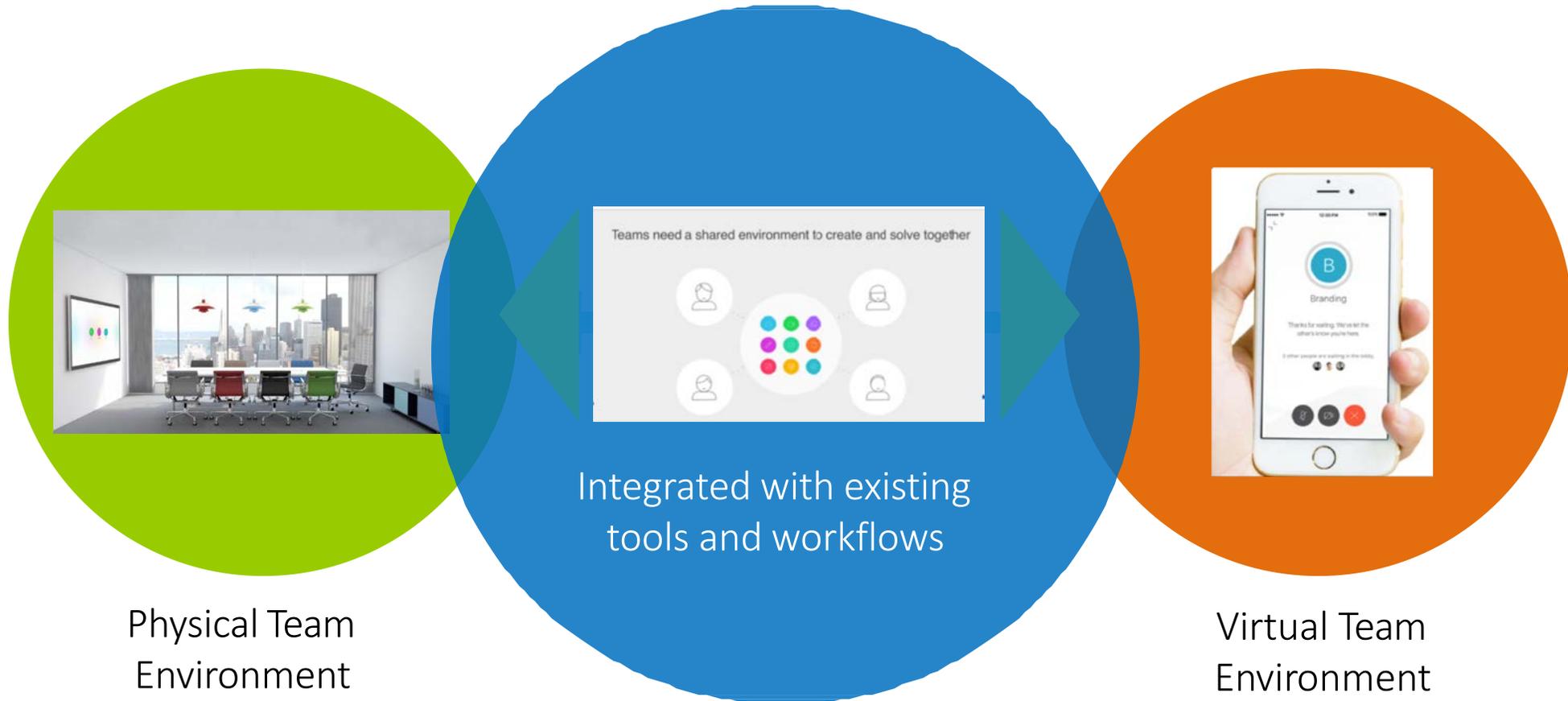




It's time to evolve the
Employee Experience!

Employees need a workplace focused on integration

Teams need a shared environment to collaborate, create and solve together



Physical Team Environment

Integrated with existing tools and workflows

Virtual Team Environment

INTEGRATED COMMUNICATION

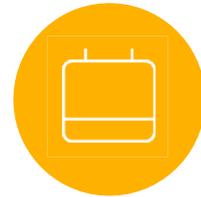
An open collaboration canvas that empowers employees to perform at their best

Videoconferencing

Webconferencing

Messaging

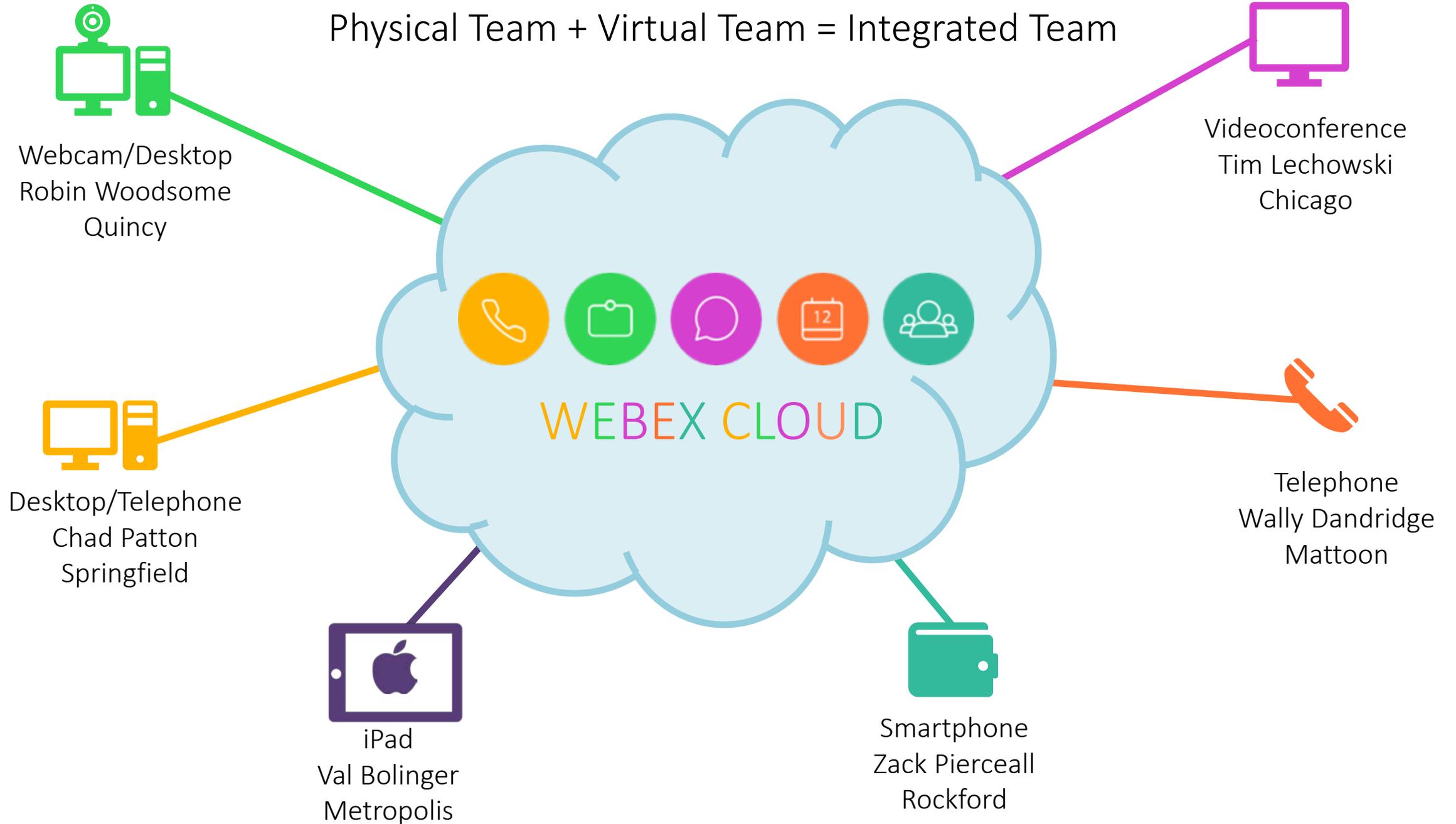
Integration



Office 365 Experience

Easy transition from
productivity tools to
team collaboration

Physical Team + Virtual Team = Integrated Team



Save
the
Date



Virtual Workshops & Events

Statewide Video Migration Meetings

07/09 | @2:00PM

07/10 | @10:00AM

WebEx Training

07/11 | @2:00PM

07/13 | @10:00AM

Virtual Workshop 1

07/12 | Going Mobile/Tips & Tricks for Mobile Devices

Virtual Workshop

08/09@2:30 | On the Move with EMS11

Virtual Workshop 3

09/13@2:30 | Best Practices/Telecom Service Requests

Virtual Workshop 4

10/11@2:30 | A Guide to GETS, WPS and TPS Services

Virtual Workshop 5

11/08@2:30 | Let's Talk About Nextalk

Virtual Workshop 6

12/13@2:30 | State Telephone Directory 101