

## Telephonic Interpreting



Dial the Interpreter:

**1-866-828-3280**

The auto attendant will ask:

1. Press 1 for Spanish or 2 for other languages
2. Enter the language code
3. Your 4 digit account #: **3803**

Your Location: \_\_\_\_\_

**Additional Info to be collected:**

Your name and first initial of last name

### Some Pointers

For 3-way phone connections: Consult with the first person who answers the phone. They will place the 3-way call.

Alternate Interpreter# **1-866-386-1284\***

*\*to be used only when the primary line cannot provide your language request.*

language services 913-381-3143

Language	code	Language	code
Albanian	47	Korean	30
Amharic	39	Laotian	50
Arabic	23	Mandarin	24
Bosnian	37	Nepali	25
Burmese	21	Polish	42
Cantonese	31	Portuguese	35
Chin	32	Punjabi	49
Farsi	33	Russian	27
French	26	Somali	29
Haitian Creole	28	Spanish	1
Hindi	43	Swahili	38
Hmong	44	Tagalog	46
Karenni	60	Urdu	41
Karen	34	Vietnamese	22
All other 200 languages not listed		99	

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## Telephonic Interpreting



### Getting Connected

Dial 1-866-828-3280

1. Select language as prompted
2. Provide the following:
  - Your acct. # 3803

Your Location \_\_\_\_\_

- Your name and first initial of last name

### Some Pointers

For 3-way connections consult with the first person who answers the phone. They will place the 3-way call for you.

Ask the interpreter the questions you want to ask your limited English Speaker. The interpreter will ask the questions and give you the answers.

Keep your questions short and pointed to make sure you get the answers you require. If you need help in this procedure, don't hesitate to ask the interpreter.

For online training see:

<http://propio-ls.com/training/illinois/>