



Pleasant View
A Lutheran Life Community

February 18, 2009

Mr. Jeffrey Mark
Executive Secretary
Illinois Health Facilities Planning Board
525 W. Jefferson, Second Floor
Springfield, IL 62761

Re: Pleasant View Luther Home
Project No.: 08-081

Dear Mr. Mark:

In connection with our pending modernization application, we would like to update information provided in our original application that has recently become available. We understand that in connection with our presentation to the Board, we are not permitted to raise information not previously provided as part of the application process and consequently wish to provide certain information now.

The Board's Application for Permit form asks that the applicant provide any licensing or certification citations as part of satisfying the Section 1110.420(b) review criterion for modernization. At the time our application was submitted, we had no outstanding citations and consequently provided none in our application. On January 21, 2009, however, the Illinois Department of Public Health conducted a survey of our facility. At that time, IDPH cited our facility for a number of architectural building related deficiencies. There were only minor clinical issues cited which were not considered to be of a severe nature, and the plans for correction have been completed and accepted by desk review at IDPH. No return visit will be required. Since that survey, we have been working with IDPH on a Plan of Correction for the cited K-tag deficiencies. On Friday, February 13, we provided IDPH with an extensive 107 page Plan of Correction. While some issues will be immediately addressed, the vast majority of these deficiencies are ones best remedied by the modernization project proposed in our CON application. A copy of our February 13 letter is attached (without attachments which are the subject of ongoing discussions with IDPH).

Although we certainly would prefer not to have been cited with architectural deficiencies at our facility, we do believe that the survey results underscore the need to modernize the facility. More importantly, our application to modernize our facility hopefully underscores our commitment to provide an excellent building to accompany excellent care.

RECEIVED

FEB 18 2009

**HEALTH FACILITIES
PLANNING BOARD**

Celebrating God's Gift of Aging

505 College Avenue - Ottawa, IL 61350
(815) 434-1130 - fax (815) 434-3838
www.pvOttawa.org

Mr. Jeffrey Mark
February 18, 2009
Page 2

We believe the survey information would be helpful to the Planning Board in evaluating our Project and wanted to provide it immediately after it became available. We hope to address the survey in our presentation but recognize the requirement to first provide that information now. While we believe this information important, for obvious reasons expediency is also important and we would ask that the State Agency disregard this letter if submission of this information would delay consideration of this Project. Please contact us if we can provide any further information.

In addition, we would like to share with you information from the approval process with the City of Ottawa regarding the modernization project at Pleasant View Luther Home. On February 17, 2009 at the regularly scheduled Ottawa City Council meeting, the city council approved unanimously the Conditional Use and PUD for Pleasant View Luther Home.

Very truly yours,



James Holbrook
Senior Vice President Corporate Operations

Enclosure

cc: Steven Duchene
Cindy Duncan
Joe Ourth



February 13, 2009

Illinois Department of Public Health
Division of Long-Term Care, Field Operations
Quality Review Section; Attention: Jon Siegel
525 West Jefferson Street, Fifth Floor
Springfield, IL 62761-0001

RE: Pleasant View
Provider: 145801 / 0012864
Cycle Date: 1/21/09
Survey Date: 1/21/09
Survey Type: Annual Life Safety Code
Highest S/S: "F", K11

Dear Mr. Siegel:

Enclosed you will find our Plan of Correction and Requests for Temporary Waiver. We plan to start construction by mid-summer 2009. A detailed development report is also enclosed.

By submitting this Plan of Correction, the Facility does not admit or concede the validity of any of the deficiencies cited in your letter, or in the Statement of Deficiencies (HCFA 2567) that accompanied the letter, or the scope of severity of any such deficiencies. Nevertheless, please be assured that we are working vigorously to correct any legitimate deficiencies that may exist at the Facility and that we are taking the actions described herein to maintain and improve the quality of care of all our residents.

Please feel free to contact me if you have any questions regarding the Plan of Correction or the statements relayed in this letter.

Sincerely,

Cindy R. Duncan, LHNA
Administrator

CRD/san

Enclosure

505 College Avenue · Ottawa, IL 61350
(815) 434-1130 · fax (815) 434-3838
www.pvOttawa.org

Celebrating God's Gift of Aging