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JAN 21 2011

**HEALTH FACILITIES &
SERVICES REVIEW BOARD**

Ms. Courtney R. Avery
Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson, 2nd Floor
Springfield, Illinois 62761

RE: Letter of Support, Project # 10-090, Centegra Hospital-Huntley

Dear Ms. Avery:

^{Do Not}
I support Project # 10-090 and Centegra Health System's proposal to bring a new hospital to southern McHenry County. The need for a full-service hospital in this area is clear. Huntley and the surrounding communities make up one of the fastest-growing areas not only in McHenry County, but in the entire state. These communities are currently underserved by healthcare facilities, leaving local residents and workers with significant travel times to existing area hospitals.

I urge the Illinois Health Facilities Services and Review Board to approve Centegra Hospital-Huntley, Project # 10-090.

(Additional thoughts may be shared on the lines below.)

Centegra Administration has decreased our raises this year over the previous year. Patients flow has decreased due to our decrease of receptionist and clinicals. Call are not being returned (clinical) wait time has been extended. Reception intake time has increased because they insist on one receptionist in each suite with four & five Doctors. Administration is not respectful of workers need for employment hours. We are suffering because Administration is spending money on new buildings Hospital, Medical building and Centegra Health Fitness Center. With each new Building our Patients are decreasing. Patients have verbally and written Sincerely, complaints on service due to lack of staff.

Signature: Kathleen Roels

Printed Name: Kathleen Roels

Address: 3171 Bennington Dr.

City, St, Zip: Crystal Lake, Ill

Date: 1-17-11