

Letter of Support

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HEALTH FACILITIES &  
SERVICES REVIEW BOARD

Ms. Courtney R. Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Second Floor  
Springfield, Illinois 62761  
RE: Project #10-089, Mercy Crystal Lake Hospital and Medical Center, Crystal Lake

Dear Ms. Avery:

Our names are Tammie McCraw, and Terry O'Brien. We are writing to support the Mercy Crystal Lake Hospital and Medical Center. Tammie has lived in Lake in the Hills her whole life and has watched the area grow substantially. Terry has been living in McHenry for 7 years, and 20 years in the McHenry County area, and has watched the area grow as well. There is now a lot of traffic congestion in the area, and it is a concern that, in emergencies, ambulances have to go to Woodstock or Elgin if they are coming from the Algonquin area. Coming from Crystal Lake on Route 31 to get to Centegra-McHenry is a very congested route, especially during rush hour! Also, the wait times in the emergency rooms are lengthy. If we had a hospital in Crystal Lake, we would see the waiting times in the emergency rooms decrease.

As employees of Mercy Health System at Mercy Algonquin Medical Center, we send many of our patients to Good Shepherd Hospital, for care such as sending them for a 24-hour observation or if they have pneumonia. Due to over-crowding, there have been many times where we cannot get a patient a bed. We have been told on several occasions that no beds are available. Therefore, we have to send them through the ER and hope they can get one. This problem applies to Centegra-McHenry and Centegra-Woodstock hospitals as well.

Adding another hospital would reduce the amount of stress on both hospitals. For us who work at Mercy, patient care isn't about profit, but about the community and what serves them best. They should have the right to choose which care facility they want to go to, even if it isn't ours. It's about the patients and their care; how quickly they can be seen and treated and what's convenient for the families when they have to visit. We believe a hospital in Crystal Lake would be a great benefit for all of the surrounding communities.

Sincerely,

Tammie McCraw

Tammie J McCraw

Dated: 2/15/11

Terry O'Brien

Terry O'Brien

Dated: 2/15/11

Tammie McCraw  
1118 Ash Street  
Lake in the Hills, IL 60156

Terry O'Brien  
405 Dale Avenue  
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