

MEMO

RECEIVED

OCT 19 2011

Re: Public Hearing
Mercy Crystal Lake Hospital and Medical Center #10-089

HEALTH FACILITIES &
SERVICES REVIEW BOARD

Date: October 07, 2011

Place: Crystal Lake City Council Chamber 100 west Woodstock St., Crystal Lake, IL

Time: 10:00 pm

Hearing Officers: Frank Urso, Kathy Olson and Juan Morado

-
- 56 Individual was in attendance but provided no testimony
 - 36 Individuals provided support testimony
 - 37 Individuals provided opposition testimony
 - 20 Individuals provided written support testimony
 - 4 Individuals provided written opposition testimony

ILLINOIS HEALTH FACILITIES and SERVICES REVIEW BOARD

Public Hearing Register

Project: Mercy Crystal Lake Hospital and Medical Center #10-089 Date: October 07, 2011
 Location: Crystal Lake City Council Chamber 100 West Woodstock St, Crystal Lake Time: 10 AM

ATTENDANCE/NO TESTIMONY ON PROJECT

#	NAME (PLEASE PRINT)	AGENCY, ORGANIZATION OR INSTITUTION REPRESENTED OR RESIDENT (PLEASE PRINT)	CITY (PLEASE PRINT)	(S) SUPPORT (O) OPPOSED (N) NEUTRAL (PLEASE PRINT)
1	Denise Grayson-Daleo	Centegra	Crystal Lake	<input type="radio"/>
2	Doretta Santana	Centegra	CL	<input type="radio"/>
3	John Heinrich	Centegra	CL	<input type="radio"/>
4	Gail Rudolph	Centegra	Nunda	<input type="radio"/>
5	Tom Wright	Centegra	Woodstock	<input type="radio"/>
6	Rich Parsons	Centegra	Elgin	<input type="radio"/>
7	Scott Padjen	Centegra	Crystal Lake	<input type="radio"/>
8	Leslie Phillips	Centegra/Resident	Algonquin	<input type="radio"/>
9	Rachel Sebastian	Centegra	McHenry	<input type="radio"/>
10	Jennifer Baker-Grogg	Centegra	Woodstock	<input type="radio"/>
11	Sandy Andersen	Centegra	Fox River Grove	<input type="radio"/>
12	Kim Walker	Resident	Cary	<input type="radio"/>
13	DIANNE McLAREN	CENTEGRA	CRYSTAL LAKE	<input type="radio"/>
14	William Stepaniuk	Centegra	Woodstock	<input type="radio"/>

#	NAME (Please Print)	AGENCY, ORGANIZATION OR INSTITUTION REPRESENTED OR RESIDENT (PLEASE PRINT)	CITY (PLEASE PRINT)	(S) SUPPORT (O) OPPOSED (N) NEUTRAL (Please Print)
15	Michael R. Lenzi	Centega	Woodstock	0
16	Frank Gerd	Good Shepherd	Grandfather	0
17	Joan Rexroat	Centega	Crystal Lake	0
18	Lisa O'Neil	Centega	LITH	0
19	SPIRO GEROLIMOTOS	Centega		0
20	LOLA SULLIVAN	CENTEGA	WOODSTOCK	0
21	JUSTINE WEISSMAN	resident	CL.	5
22	Debbie Rattliff	Centega	CL	0
23	Joe Schimichy	Centega	Woodstock	0
24	Kathleen Gokan	Centega	Woodstock	0
25	JASON STAMBO	Centega	WOODSTOCK	0
26	Angela McAuley	Centega	Woodstock	0
27	DARRIK MINZBY	CENTEGA	WINTHROP	0
28	Lynn Cowllid	Resident	Crystal Lake	0
29	Lyn O'Grady	Resident	Woodstock	0
30	Patrick Shannon	Centega	Lakemore	0
31	Mike Hearty	LITH Resident	LITH	0
32	Guia Herz	Centega	McHenry	0
33	Marianne Yakoubek	Centega	McHenry	0
34	Doreen O'Chab	Centega	McHenry	0
35	Michael Schinske	Centega	Woodstock	0
36	Jon Jerdoni	Centega	Woodstock	0
37	F-RIC ZERNOW	CENTEGA	ALBANY	0

#	NAME (PLEASE PRINT)	AGENCY, ORGANIZATION OR INSTITUTION REPRESENTED OR RESIDENT (PLEASE PRINT)	CITY (PLEASE PRINT)	(S) SUPPORT (O) OPPOSED (N) NEUTRAL (PLEASE PRINT)
38	DAVID SHINNER	CENTEGA	WOODSTOCK	O
39	JIM ADAMSON	CENTEGA	LENSAARD	O
40	David Gathway	The Elgin Courier News	Elgin	N
41	Phyllis Gmy	Maryland Centegra	Woodstock	N
42	Gordon McCracken		McHenry	O
43				
44	Brent Edgington	Centegra	Woodstock	O
45	ERIC HOBBS	CENTEGA	CRYSTAL LAKE	O
46	Amy Mosenbacher	Centegra	McHenry	O
47	Judd JEFKO	Centegra	McHenry	O
48	Ilci Usetan	Centegra	McHenry	O
49	Berni Szczepanski	Centegra	McHenry	O
50	Matt Johnson	Centegra	McHenry	O
51	Judy Andronowitz	Centegra	McHenry	O
52	FRANCES OLSSON	CENTEGA	McHenry	O
53	CECILE POPE	Centegra	WOODSTOCK	O
54	Michelle Green	Resident	Crystal Lake	O
55	Kim Kubiak	Resident	Woodstock	O
56	Peter van Rockwood	Centegra	Woodstock	O
57				
58				
59				
60				

Ms. Courtney Avery
Administrator
Illinois Health Facilities and Services Review Board
525 W. Jefferson Street, Second Floor
Springfield, Illinois 62761

Re: Project #10-090, Centegra Hospital-Huntley, Huntley

Dear Ms. Avery:

I oppose Centegra Health System's application to build a new hospital in Huntley, IL. I feel that Centegra should not build a hospital that is excessively priced and would result in a duplication of services as close as Elgin. Why not locate needed hospital and emergency services in the area of greatest need in McHenry County which is Crystal Lake? That need exists today and you don't have to wait for the population to catch up with the project. If you are going to build a hospital in McHenry County, build it in Crystal Lake where those most in need will be served.

I am also concerned that Centegra would create a monopoly with a third hospital in McHenry County. I am concerned that Centegra will drive up the cost of medical care in this community and not really address service needs in the county where they are the greatest. I am concerned that Centegra will drive down wages and benefits for nurses and other health care professionals. I believe in competition that will insure that high paying good jobs will stay in McHenry County and nurses and other health care professionals will receive the respect and compensation they need. I ask you to please deny the Centegra application.

Additional notes: Please Accept Mercy Health Systems Hospital instead.
Mercy has built up a solid health system in
Illinois over the past 15 years focusing on
patient service & satisfaction. I'm proud to
work for Mercy over the past 15 yrs!
Competition only brings better patient care!

Sincerely,

Signature: Michael A. Chubirka

Printed Name: Michael A. Chubirka RN

Address: 57 Pomeroy Ave

City, State, Zip: Crystal Lake, IL 60014

Date: 4.5.11

Ms. Courtney Avery
Administrator
Illinois Health Facilities and Services Review Board
525 W. Jefferson Street, Second Floor
Springfield, Illinois 62761

Re: Project #10-090, Centegra Hospital-Huntley, Huntley

Dear Ms. Avery:

I oppose Centegra Health System's application to build a new hospital in Huntley, IL. I feel that Centegra should not build a hospital that is excessively priced and would result in a duplication of services as close as Elgin. Why not locate needed hospital and emergency services in the area of greatest need in McHenry County which is Crystal Lake? That need exists today and you don't have to wait for the population to catch up with the project. If you are going to build a hospital in McHenry County, build it in Crystal Lake where those most in need will be served.

I am also concerned that Centegra would create a monopoly with a third hospital in McHenry County. I am concerned that Centegra will drive up the cost of medical care in this community and not really address service needs in the county where they are the greatest. I am concerned that Centegra will drive down wages and benefits for nurses and other health care professionals. I believe in competition that will insure that high paying good jobs will stay in McHenry County and nurses and other health care professionals will receive the respect and compensation they need. I ask you to please deny the Centegra application.

Additional notes:

No more Centegra Monopoly. Give Mercy a
chance to show healthcare can be good!

Sincerely,

Signature: Isabel Krupica
Printed Name: Isabel Krupica
Address: 935 Gregory Ln
City, State, Zip: Schaumburg IL 60193
Date: 04/01/2011

Ms. Courtney Avery
Administrator
Illinois Health Facilities and Services Review Board
525 W. Jefferson Street, Second Floor
Springfield, Illinois 62761

Re: Project #10-090, Centegra Hospital-Huntley, Huntley

Dear Ms. Avery:

I oppose Centegra Health System's application to build a new hospital in Huntley, IL. I feel that Centegra should not build a hospital that is excessively priced and would result in a duplication of services as close as Elgin. Why not locate needed hospital and emergency services in the area of greatest need in McHenry County which is Crystal Lake? That need exists today and you don't have to wait for the population to catch up with the project. If you are going to build a hospital in McHenry County, build it in Crystal Lake where those most in need will be served.

I am also concerned that Centegra would create a monopoly with a third hospital in McHenry County. I am concerned that Centegra will drive up the cost of medical care in this community and not really address service needs in the county where they are the greatest. I am concerned that Centegra will drive down wages and benefits for nurses and other health care professionals. I believe in competition that will insure that high paying good jobs will stay in McHenry County and nurses and other health care professionals will receive the respect and compensation they need. I ask you to please deny the Centegra application.

Additional notes:

The extensive wait times for the Emergency Room @ both Centegra Hospitals warrants the need for an additional hospital in Crystal Lake!

Sincerely,

Signature: Cassey Ziff

Printed Name: Cassey Ziff

Address: 370 Buckingham Dr.

City, State, Zip: Crystal Lake, IL 60014

Date: 4/5/11

Ms. Courtney Avery
Administrator
Illinois Health Facilities and Services Review Board
525 W. Jefferson Street, Second Floor
Springfield, Illinois 62761

Re: Project #10-090, Centegra Hospital-Huntley, Huntley

Dear Ms. Avery:

I oppose Centegra Health System's application to build a new hospital in Huntley, IL. I feel that Centegra should not build a hospital that is excessively priced and would result in a duplication of services as close as Elgin. Why not locate needed hospital and emergency services in the area of greatest need in McHenry County which is Crystal Lake? That need exists today and you don't have to wait for the population to catch up with the project. If you are going to build a hospital in McHenry County, build it in Crystal Lake where those most in need will be served.

I am also concerned that Centegra would create a monopoly with a third hospital in McHenry County. I am concerned that Centegra will drive up the cost of medical care in this community and not really address service needs in the county where they are the greatest. I am concerned that Centegra will drive down wages and benefits for nurses and other health care professionals. I believe in competition that will insure that high paying good jobs will stay in McHenry County and nurses and other health care professionals will receive the respect and compensation they need. I ask you to please deny the Centegra application.

Additional notes:

The extensive wait times for the Emergency Room @ both Centegra Hospitals warrants the need for an additional hospital in Crystal Lake!

Sincerely,

Signature: Cassey Ziff

Printed Name: Cassey Ziff

Address: 320 Buckingham Dr.

City, State, Zip: Crystal Lake, IL 60014

Date: 4/5/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I believe we need a hospital in Crystal Lake and let's give other hospital's a run for their money. When they see what a great job Mercy does and their is better customer service

Thank you for your consideration.

Signature: _____

Name (please print): _____

Address: _____

City / State / Zip: _____

Date: _____

Hubbard was just put in patient at a hospital no customer service it's not like we can go somewhere else so why give good customer service.

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I have been very unhappy with
Contegro's care.

Thank you for your consideration.

Signature: Linette J. Goddard

Name (please print): LINETTE J. GODDARD

Address: 5220 Glenbrook Trail

City/State/Zip: McHenry, IL 60050

Date: 4-5-2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

The wait times in the Centegra ER (Woodstock) and lack of beds is ridiculous. A Crystal Lake hospital would allow Centegra to provide better care for Woodstock residents. Crystal Lake's population needs a hospital now.

Thank you for your consideration.

Signature: _____

Phyllis Gny

Name (please print): _____

Phyllis Gny

Address: _____

1241 Wood Dr

City/State/Zip: _____

Woodstock IL 60098

Date: _____

5-25-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

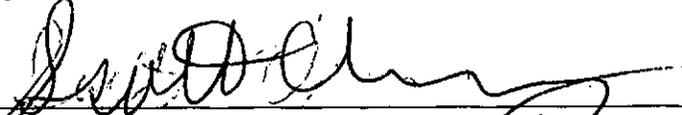
- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

MERCY WALWORTH IS A GREAT
HEALTH COMPANY CRYSTAL
LAKE NEEDS ANOTHER HOSPITAL
MERCY LAKE GENERAL SAVED MY
LIFE AND CRYSTAL LAKE NEEDS
A GREAT HOSPITAL

Thank you for your consideration.

Signature: 

Name (please print): SCOTT CHESNEY

Address: 1213 BAILEY RD

City / State / Zip: DELRAND, IL 6253115

Date: 6/10/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

It would be nice to go to a
hospital in the community instead
of traveling to Elgin

Thank you for your consideration.

Signature: Corin Ocasio-Diaz

Name (please print): CORIN OCA SIO-DIAZ

Address: 251 Dartmoor Dr

City / State / Zip: Crystal Lake IL 60014

Date: 6-1-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Mercy's costs are fair and equitable. lab tests
for an Executive D Blood Work cost over \$800 at
Centegra. With my insurance, I had to pay more
than half that amount. When I requested that
my doctor order the exact same blood test at Mercy,
the cost was just over \$400. With the same
Thank you for your consideration. insurance, I only had to pay \$25 !!

Signature: Regina M. Belt

Name (please print): Regina M. Belt

Address: 901 Cambridge Ln.

City / State / Zip: Crystal Lake, IL 60014

Date: 5/23/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

This facility would bring health care services much closer to home and would be a boon to our area. I fully support this proposed project.

Thank you for your consideration.

Signature: Christine M. Heppernan

Name (please print): Christine M. Heppernan

Address: 720 Regal Lane

City / State / Zip: Algonquin, IL 60102

Date: May 31, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I believe that Mercy offers the highest quality of care to their patients. Mercy does its best to keep the cost down. The staff truly cares about the community.

Thank you for your consideration.

Signature: 

Name (please print):

Rhona A. Wenk

Address:

7710 Orchard Rd

City / State / Zip:

Wonder Lake IL 60097

Date:

4-27-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I have been a Mercy patient for 8 yrs, I have been seen by several of the specialists as well as my FP PCP, I am always treated like family, the staff at every office has always been courteous, helpful, kind, and friendly! I will always return to Mercy

Thank you for your consideration.

Signature: Coleen Weiborg

Name (please print): Coleen Weiborg

Address: 808 Center St

City/State/Zip: McHenry IL 60050

Date: 3-8-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Having an additional hospital in the northern part of the county would allow more choices for the residents & since I have a Mercy physician as my primary healthcare provider it would allow me to stay in-network therefore costing the insurance companies less.

Thank you for your consideration.

Signature: Tracy Kenning

Name (please print): Tracy Kenning

Address: 548 Legend Lane

City / State / Zip: McHenry, IL 60050

Date: 5/29/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

We need more options than Centega.
Don't like Centega network for
my family's health care

Thank you for your consideration.

Signature: Celia Ramirez

Name (please print): Celia Ramirez

Address: 14220 Westwood

City/State/Zip: Woodstock IL 60098

Date: 3-15-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I have immediate family who lives in the service area of Mercy Crystal Lake. They are crying for additional services in the area with shorter wait times. Please keep your residents needs at the fore front of your decision. Thank you for your consideration.

Signature: Angela Hartmann

Name (please print): Angela Hartmann

Address: 2937 Sun meadow Ct.

City / State / Zip: Bellevue, WI. 53115

Date: 5/23/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Mercy needs a hospital 'here' to
support their doctors + clients.

Thank you for your consideration.

Signature: Kathleen Gluck

Name (please print): Kathleen Gluck

Address: 1255 Knollwood Circle

City / State / Zip: Crystal Lake IL 60014

Date: 6-1-2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

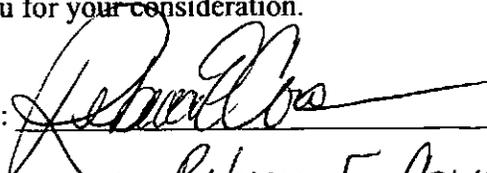
- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

In addition to the provisions listed above, I support the creation of many new jobs by the proposed hospital. As a senior nursing student, many of my classmates and I are truly worried about obtaining a job, especially in this economy. I believe that this hospital would provide security for many employees, and I personally would be very honored to work there one day.

Thank you for your consideration.

Signature: 

Name (please print):

Rebecca E. Cowell

Address:

145 Liberty Ln. Apt #1

City / State / Zip:

Sycamore, IL 60178

Date:

5/28/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

- More coverage needed in Algonquin & Southeast Ct.

Thank you for your consideration.

Signature: 

Name (please print): Cindy Grubbe

Address: 280 Moraine Hill Drive

City/State/Zip: CARY IL 60013

Date: 3/8/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Crystal Lake is too big of a
city not to have a hospital.
We need Mercy

Thank you for your consideration.

Signature: Pat Spindler

Name (please print): Pat Spindler

Address: 633 Elsinor

City / State / Zip: Crystal Lake IL 60014

Date: 5/31/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

PLEASE GIVE US utmost CONSIDERATION.
WE NEED THIS FACILITY IN CRYSTAL LAKE.
THANK YOU VERY MUCH.

Thank you for your consideration.

Signature: JKruper

Name (please print): JACK G. KRUPER

Address: 201 FOXFORD DRIVE

City / State / Zip: CARY, IL, 60013

Date: 5/29/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

We can use another hospital in this
area that is close and an opportunity
for more jobs.

Thank you for your consideration.

Signature: Jozef Ciesielczyk

Name (please print): JOZEF CIESIELCZYK

Address: 5505 Greenview Rd

City / State / Zip: OAKWOOD HILLS, IL 60013

Date: 6-9-2011

Cell: 708 878 - 3432 cell

Home: 847 516 - 3477 Home

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

This project will also provide more
employment opportunities.

Thank you for your consideration.

Signature: David Kreisman

Name (please print): David Kreisman

Address: 345 Copper Canyon Trl

City / State / Zip: Cary, IL 60013

Date: 5-26-2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

An additional hospital in Crystal Lake that
is non-Centegra will help to keep the
costs competitive and reduce drive times
and wait times and give people in our
community more of a choice

Thank you for your consideration.

Signature: Casey Z Hays

Name (please print): Casey Hays

Address: 320 Buckingham Dr.

City/State/Zip: Crystal Lake, IL 60014

Date: 4/5/11



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Michael S. Easley

City Woodstock Zip 60098

Signature [Handwritten Signature]

II. REPRESENTATION *(This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)*

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Coedge Health System



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) JAMES INGEMANSON

City CRYSTAL LAKE Zip 60014

Signature _____

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

self



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Karen Lambert

City Baryington Zip 60010

Signature Karen Lambert

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Advocate Good Shepherd



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Rick Floyd

City Elgin Zip 60123

Signature Rick Floyd

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Sherman Health



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) ~~Richard K. ...~~ Dan Lawler

City CHICAGO Zip 60602

Signature *[Handwritten Signature]*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Concerned Health System



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Rita Slowek

City Huntley Zip 60142

Signature Rita Slowek

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

6



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Kelley Clancy

City St Charles Zip 60174

Signature Kelley Clancy

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Alexion Brothers Health System



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Wendy Anderson

City LITH Zip 60156

Signature Wendy Anderson

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Roseanne Niese

City McHenry Zip 60051

Signature Roseanne Niese

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Advocate



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Susan Milford

City Crystal Lake Zip 60012

Signature Susan Milford

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

10



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Eric Krueger

City SUGAR GROVE Zip 60554

Signature Eric Krueger

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

SHERMAN HEALTH



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

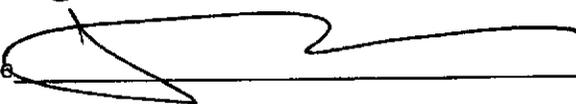
Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Brett Walrod

City Woodstock Zip 60098

Signature 

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Syl Boeder

City EAST BUNDEE FL Zip 60118

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Mark Gaech

City Huntley Zip 60142

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

14



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Tina Link

City McHenry Zip 60057

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Sherman Hospital

[Blank lines for additional representation information]



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Yvonne Yao

City Woodstock Zip 60098

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

16



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Don Calcagno

City Carpentersville Zip 60110

Signature Don Calcagno

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Advocate Good Shepherd Hospital



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Ted Loranc, MD

City CRYSTAL LAKE Zip 60012

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Private Physician at Crystal Lake



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

19

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Aaron Skapley

City Crystal Lake Zip 60014

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Terry Trainor

City MCHENRY Zip _____

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

21
Case

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Marilopa Morje

City _____ Zip _____

Signature [Signature] 10/6/11

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Ro Wormes

City Oshkosh Zip 54901

Signature Romana Wormes

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

22



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Chris Priester

City CAWY Zip 60013

Signature Chris Priester

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Sherman Hospital



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Howard Turk

City Huntley Zip 60142

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

CMH 25

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Pam Cumpata

City McHenry Zip 60050

Signature Pam Cumpata

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mc Henry County Economic
Development Corp



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

26
Cove

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) ~~Chare Zanek~~ Tim O'Grady

City Woodstock Zip 60098

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

27
ave

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) ^{Tom Zanck}
~~Jim Pawlatak~~ ~~Jim Pawlatak~~

City ^{40 Brink St}
~~Crystal Lake, IL~~ Zip ~~60014~~

Signature Thomas G. Zanck

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

28
aw



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

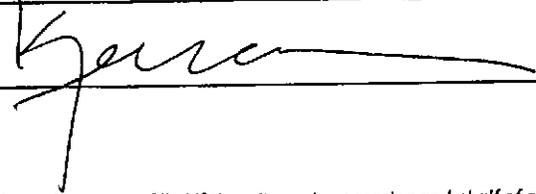
Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION ~~Chane Zandk~~
 Name (Please Print) ~~Rex Nzeribe, MD~~ **Joe Keenan, MD**
 City **St. Charles FL** Zip **60175**
 Signature 

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
 Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) ~~Tim O'Grady~~ Bob Rosenberger

City Lakewood, IL Zip 60014

Signature *[Handwritten Signature]*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

31

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Sheila Senn

City _____ Zip _____

Signature *Sheila Senn*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

32

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Neil Murphy

City OURA RIDGE, IL Zip 60527

Signature Neil Murphy

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

33

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Flavia Jorge

City Crystal Lake Zip 60012

Signature Flavia Jorge

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

34

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Rachel Sebastian

City CL Zip 60014

Signature R. Sebastian

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Jim Pawlack

City _____ Zip _____

Signature Jim Pawlack

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Hadley Streng

City Woodstock Zip 60098

Signature Hadley Streng

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

37

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Charie Zanck

City WOODSTOCK, IL Zip 60098

Signature Charie Zanck

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Centegra Health System
American Community Bank & Trust



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Lee Piekarz

City _____ Zip _____

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

38



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

(39)
CWR

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

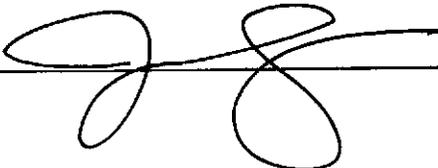
Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) JASON SCIARRO

City WOODSTOCK Zip 60098

Signature 

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

CENEGRA Health System



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

41
CME

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO OPPOSE PROJECT

I. IDENTIFICATION

Name (Please Print) Trent Gordon

City Grayslake Zip 60030

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Advocate Good Shepherd Hospital

Michael S. Eesley, CEO of Centegra Health System
Testimony in Opposition to Project 10-089

Good morning. My name is Michael Eesley, and I am the CEO of Centegra Health System. I'm glad we're here today to take a closer look at Mercy's revised application.

It's clear that this new application retains the same major flaws as Mercy's original one. The proposed hospital would still have a catastrophic impact on Centegra Health System – regardless of how many beds it has.

In fact, this revised version is actually more flawed than the original because it now breaks a central rule of the Illinois Health Facilities Services and Review Board. Hospitals in a metropolitan service area must have at least 100 med/surg beds and 20 obstetric beds. Mercy's would only have 56 med/surg beds and 10 obstetric beds.

Let's take a look at all of the reasons why this proposal is not the best answer for McHenry County and its residents' healthcare needs.

Why NOT Crystal Lake?

Crystal Lake is already well served by other hospitals. Centegra Hospital – Woodstock is within 1.5 miles of Crystal Lake, and Centegra Hospital – McHenry is within 2.5 miles of Crystal Lake. Our hospitals are actually closer to some areas of Crystal Lake than the site of Mercy's proposed project.

There is a need for a new hospital in McHenry County, but that need is not in Crystal Lake. As of right now, there are zero hospitals in southern McHenry County. That's where the need is.

Why NOT Mercy's methodology?

Mercy's application explicitly shows it cannot survive without cannibalizing Centegra's existing hospitals. Based on the physician referral letters, 88 percent of Mercy Crystal Lake's inpatients would be taken from our hospitals in McHenry and Woodstock. That is unacceptable.

Furthermore, 8 of the 42 physicians promising to refer inpatients to Mercy Crystal Lake Hospital exaggerated the number of patients available for referral because they promised to refer more inpatients from Centegra's existing hospitals than they had actually treated at these hospitals during Fiscal 2010, based on data secured from COMPdata.

Moreover, much of the bed need in McHenry County is due to the large number of County residents who must travel to other Counties for hospital services. Mercy's project will not address this need. As noted, almost all of their proposed patients will come from existing hospitals in McHenry County.

Why NOT a Wisconsin-based health system?

Mercy Health System is based in Janesville, Wisconsin. That means Mercy would send revenues generated here back to Wisconsin to be distributed throughout its system of Wisconsin-based facilities. In this economy, Illinois residents should not be asked to pay for services provided out-of-state.

Furthermore, this proposal would impair our ability to provide safety net services to area residents. Right now, Centegra is the largest safety net provider in McHenry County. And we are providing services such as Behavioral Health at our expense that other hospital systems, including Mercy Alliance, have decided are too costly to offer.

Taking away patients from our facilities puts these much-needed services at risk. The negative impact would be felt right here in Crystal Lake and in the surrounding communities.

Why NOT a 70-bed hospital?

Mercy's initial CON application was shoddily prepared. The revised version shows even less attention to detail. And details matter. State regulations clearly say new hospitals within a metropolitan area must have at least 100 med/surg beds and at least 20 obstetric beds. This proposal calls for only 56 med/surg beds and 10 obstetric beds.

Mercy's 2003 application was embroiled in controversy and the project was thrown out by the courts on the very same grounds — only 56 med/surg beds, not 100. Plain and simple, this hospital is not approvable.

So Why NOT Mercy Crystal Lake Hospital?

This project does not even come close to meeting state standards. Northern McHenry County is already well served. Southern McHenry County, including southern Crystal Lake, Lakewood, Lake in the Hills, Algonquin and Huntley, needs improved access to hospital services. These communities have the real need for a new hospital.

This proposal would cannibalize existing hospitals by stealing existing patients; send profits to Wisconsin; and it would significantly impact safety net services for thousands of McHenry County residents in need.

For the good of this community, we ask the board to deny this project. Thank you.

Karen Lambert
President, Advocate Good Shepherd Hospital
Mercy Crystal Lake Hospital
Public Health

October 7, 2011

Good morning. I am Karen Lambert, President of Advocate Good Shepherd Hospital, in Barrington and only 6 miles from the proposed Mercy hospital.

I am here today because I truly believe that adding a hospital in McHenry County is inconsistent with our collective mission as stewards for high quality, cost effective care for our community.

I believe the Review Board wisely made the same determination when it voted 8 to 1 for an intent-to-deny on both applications for another hospital in McHenry County, stating that if either project would be approved it would hurt volumes at existing hospitals. We are at today's hearing because Mercy has significantly reduced the scope of its proposed project. Before addressing why we continue to oppose the project, I want to compliment Mercy for trying to address concerns voiced by the Review Board and other care providers in reducing the size of the proposed hospital. Allow me, however, to explain why, despite the downsizing, the proposed hospital is not good for our community.

1. Physician Referral Letters Continue to Prove the Harm to Other Facilities Without Showing Sufficient Need to Justify a New Hospital.

Mercy's original application and new modified application contain physician referral letters attesting that Mercy's physicians will take over 4,000 patient discharges from existing hospitals to move to the newly proposed Mercy hospital. I appreciate Mercy submitting these letters as per the rules. These letters greatly assist in understanding the impact on the provider

community and we continue to believe the Board should similarly demand physician letters from Centegra.

The Mercy referral letters in the modified application are the same referral letters as in the original application. Although Mercy now states it will have less impact on existing hospitals, the physician letters still state that they will move the same 4,000 cases away. These lost cases will further reduce hospitals utilization below the Review Board's target utilization. Despite the harm the loss of these patients will cause existing hospitals, the physician referral letters are still insufficient to show that Mercy can fill even a 70-bed hospital.

2. A Small Hospital in Metropolitan Area Does Not Make Sense Clinically.

The Review Board has a long established rule that a hospital in a metropolitan area such as McHenry County must have a minimum of 100 medical surgical beds. We believe this rule makes sense clinically. There is a trade-off between the convenience of proximity and the quality of care received from places with the experience that comes from higher volumes. Is 6 miles too far to drive for a full service hospital with advanced care? I don't think so.

It appears that other McHenry County residents agree as well. The lack of demand for care at small hospitals in McHenry, either Mercy's Harvard facility or Centegra's Woodstock facility, demonstrate that patients do not prefer this type of care. In fact, Mercy has decided to reduce bed availability at its Harvard Hospital and Centegra abandoned its CON to add more beds at Woodstock.

3. New Mercy Hospital Similar to the One Overturned by the Courts.

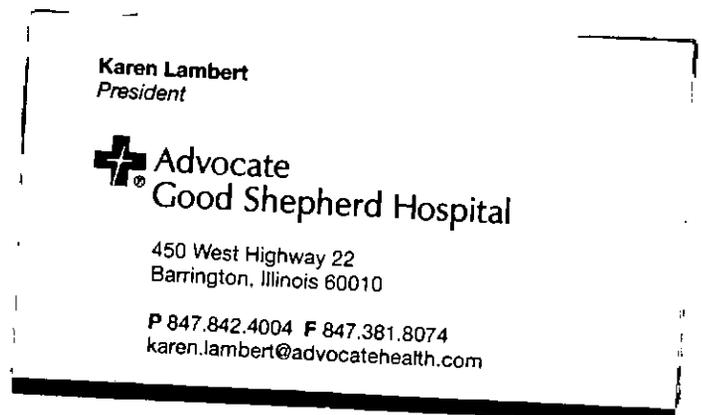
Mercy Hospital previously proposed and received a CON for a similar small hospital. As the Board well knows, at that time Centegra sued the Review Board to have the courts overturn

that CON. In overturning the early Mercy CON, the court sided with Centegra in finding that a McHenry County hospital was not needed and that the proposed hospital violated the 100-bed minimum. The court has already ruled against a similar CON and the Review Board should honor that court's finding.

4. If There Was a Growing Need for a New Hospital, Existing Hospitals Would be Growing to Capacity.

The Review Board has heard and seen much from Mercy and Centegra that population has grown fast in the area and will continue to grow. They have said that the area needs a new hospital to accommodate all of this growth. If true, you would have seen existing hospitals operating at capacity and utilization rates continuing to increase. The evidence shows contrary. I understand that next week the Board will review recent utilization from 2010. I believe that when the Board examines that data, it will confirm that the Board was correct in concluding there is no need for a new hospital.

In summary, Advocate Good Shepherd serves many residents of this community and other communities within McHenry County. We take this responsibility seriously and strive to provide our communities with the best possible health care available. Any new hospital, regardless of its size, in McHenry County, will harm existing area hospitals and not be in the best interest of McHenry County residents. We thank the Board for recognizing this in June and hope they will do the same in December. Thank you for your time.



**Public Hearing – Opposition to Mercy Crystal Lake Hospital and Medical Center
Testimony of Rick Floyd, President & CEO, Sherman Health, Elgin, IL**

Good morning, my name is Rick Floyd. I am the President and CEO of Sherman Health in Elgin, Illinois.

Sherman is one of the primary hospitals that serves this area. You are hearing from one of the other primary providers in this area that, large or small, the problem with the Mercy proposal is the proposed Crystal Lake location.

We disagree.

The reason the Mercy project is not needed is because McHenry County is well-served by nearby, state-of-the-art hospitals that have ample capacity. A new, unneeded hospital threatens our future viability, especially given the challenges that healthcare reform presents to providers.

Care shifting from inpatient to outpatient

A core component of healthcare reform is the pursuit of outcomes. Hospital providers face a number of changes to current delivery and payment models. This is already driving a shift from inpatient to outpatient care as the primary setting. As a result, inpatient need projections based on traditional delivery models are no longer useful.

New payment models and initiatives will include bundled payments, value-based purchasing, and penalties for hospital-acquired conditions and readmissions for certain conditions. Bundling payments will require different providers, such as physicians, acute and post-acute care hospitals, to coordinate care across the continuum in order to improve efficiency and quality, as well as control costs. Also, the value-based purchasing model distributes incentive payments to hospitals and physicians based on performance on quality metrics.

For Medicare patients, we are seeing implementation of this model in the Hospital Value Based Purchasing Program, and private payors are also implementing their own value-based purchasing programs as well. Furthermore, the potential use of Accountable Care Organizations or ACOs as a vehicle for providers to manage costs,

improve outcomes, and share in resulting savings, and downside risk, is changing the way providers think about the delivery of care.

Due to these changes, providers are already engaging in substantial integration in the form of physician employment by hospitals, clinical integration between individual physicians, physician groups, and hospitals, and even hospital system integration to achieve economies of scale.

At a most basic level, the trend is to deliver smarter, more efficient healthcare, not simply *more* care in terms of volume. Primary care physicians will play an integral role in this strategy. Pre- and post-hospitalization collaboration with physicians reduces inpatient utilization and results in lower costs. The use of primary care physicians to oversee the care of a distinct patient population, often called a medical home, can improve chronic disease management by providing care in a more cost-effective setting.

Mercy decreasing beds in Harvard

The emphasis on outpatient care instead of inpatient care will continue to grow as innovative delivery models develop. As stated above, this will significantly effect inpatient utilization projections.

In fact, as a response to this trend, Mercy recently unveiled its own modernization, which will reduce beds at Harvard Hospital. Mercy's own activities support the notion that more inpatient beds in McHenry County are simply unnecessary.

Sherman Hospital recognized this change when we were planning construction of our current facility and we reduced the number of beds because the community did not need them then and would not need them in the future. This trend will continue, which is exactly why we need to provide better and more efficient care rather the duplicate existing capacity in the form of another hospital in McHenry County.

**Public Hearing Statement of Dan Lawler, K&L Gates LLP,
in Opposition to Mercy Crystal Lake Hospital & Medical Center
Project No. 10-089
October 7, 2011**

My name is Dan Lawler. I am a partner with the law firm of K&L Gates in Chicago and I represent Centegra Health System.

Mercy's modified application is now nearly identical to the project that was approved in 2004: the categories of service are the same, the bed numbers are the same, and even the floor plans are the same.

When I spoke at the public hearing here in March, I presented documented evidence that three people connected with Mercy's prior application were indicted including Mercy's contractor, Jacob Kiferbaum, and its attorney, Steven Loren. The third person was Stuart Levine, the State Board's Vice-Chairman.

In their Plea Agreements, Levine and Kiferbaum confessed that Levine agreed to influence the State Board to approve Mercy's application in exchange for an expected million dollar plus kick-back from Kiferbaum's construction contract with Mercy.

I presented a sworn statement from Mercy's Vice President Rich Gruber who said that he personally talked with Levine and Kiferbaum and was told by Levine that Kiferbaum could be trusted. That sworn statement by Mr. Gruber was made in a legal proceeding in which the Circuit Court of McHenry County threw out the 2004 permit issued by the State Board.

I also presented a sworn statement from another hospital CEO who was approached by Mercy's registered agent and its lobbyist. They told her that she should hire Kiferbaum if she wanted her own CON project approved because Kiferbaum had influence with the CON Board. They also told her that Levine had met with Mercy's CEO and assured him that Kiferbaum could "get things done." That sworn statement was also given in the lawsuit that successfully overturned Mercy's 2004 CON permit.

I presented transcripts of FBI wiretaps used as evidence to convict Blagojevich fund-raiser Tony Rezko. Mercy's attorney and Kiferbaum are heard congratulating Stuart Levine after he rigged the vote to approve Mercy's application. Kiferbaum called Levine to report that Mercy's CEO Javon Bea said "Stuart was masterful." Mercy's attorney told Levine that "Javon knows that he stole, he said he's at second base."

After I spoke at the public hearing last March, Mercy's Vice President Rich Gruber took the podium to respond. Mr. Gruber said that my statements were "outrageous" and "patently false."

But Mr. Gruber, I quoted from your own sworn statement. Are you saying that you made a patently false statement in the court proceeding?

I quoted from the transcripts of FBI wiretaps in the Rezko trial. Did the U.S. Attorney present patently false evidence in that case? Is that what you are saying?

And if you are not saying that, then tell us why you really hired Kiferbaum -- with a no-bid contract; and why your registered agent and lobbyist were going around telling people that they should hire Kiferbaum if they wanted their CON projects approved; and why you and your boss were talking with Levine and Kiferbaum before the vote on your CON application; and why your attorney called Stuart Levine after the rigged vote and said "Javon knows that he stole..."

In April 2004, Javon Bea and Rich Gruber sat before the Health Facilities Planning Board, under oath, and as their project was being voted down, they watched Stuart Levine get up in the middle of the vote, whisper in one Board member's ear and then in another's, and then they saw their project suddenly approved. Afterwards, in a recorded phone call, Kiferbaum reports that Javon Bea said "Stuart was masterful."

You come down here from Janesville, Wisconsin and you want the State of Illinois to give you a permit just like the one you got in 2004. But you have never accounted for what you did to get that permit.

Character counts. We've heard about Mercy's Malcolm Baldrige award, but we've never heard Mercy account for the conduct of Javon Bea and Richard Gruber on the first Mercy application. This is the project, and now is the time for the State of Illinois to have that accounting.



Dan Lawler
K&L GATES LLP
70 West Madison Street
Suite 3200
Chicago, IL 60602

Rita Slawek
President/CEO, Huntley Area Chamber of Commerce
Opposition to Project 10-089

Good morning. I'm Rita Slawek, President/CEO of the Huntley Area Chamber of Commerce.

I'm here today representing the residents and businesses of Huntley who come into my Chamber office every day asking when the new hospital will be built in Huntley.

I have one message for the Illinois Health Facilities and Services Review Board as you consider Mercy Health System's newest proposed hospital: Huntley is the rapidly growing community that needs improved access to healthcare. Our village and the surrounding communities of Algonquin, LITH and southern Crystal Lake are at the heart of the region's population growth and have been for more than a decade.

According to the 2008 Special Census, Huntley's population grew at an annual rate of 19.1% between 2000 and 2008. In total that is more than a 300 percent increase since 2000.

Huntley is home to the state's largest active adult community for those 55 and older, with more than 10,000 residents in Del Webb's Sun City. We are also home to a large number of young families with young children. This combination of residents makes having a full-service hospital in our community, with easy access, that much more imperative.

From the State Department of Public Health's own data, our communities are underserved and in need of additional hospital beds. Centegra is the healthcare provider that has stepped up to the plate to meet this need. Centegra has invested millions of dollars in our community to build an immediate care facility, physician offices and outpatient services. No other health system in the region has recognized the need in our region and taken the necessary steps to address these needs. Centegra is committed to our community, and in turn, our community is 100% committed to Centegra.

And in case you haven't heard, IDOT is now set to begin construction this spring on an interchange project at I-90 in Huntley. This project will include six ramps, electronic toll collection, bridge reconstruction on Route 47 over I-90, local traffic signals and improved lighting.

This massive project is not just a means of improving our roadway infrastructure. It's a catalyst for the future. It has never been clearer that the growth we've been seeing in Huntley is for the long-term. We've prospered in the midst of the worst economic conditions in recent memory. And the growth trend is set to continue for many years.

I ask the board to bring a new hospital to where it's needed most. That's in Huntley, to serve the people of southern McHenry County and northern Kane County. Thank you.

**PUBLIC HEARING TESTIMONY
of KELLEY CLANCY
Mercy Crystal Lake Hospital & Medical Center
October 7, 2011**

Hello. I am Kelley Clancy, Vice President of External Affairs for Alexian Brothers Health System

Overview of St. Alexius Services

St. Alexius Medical Center, part of the Alexian Brothers Health System, is one of several regional medical centers serving McHenry County. We're only 35 minutes away from the site of the proposed hospital. Many of our patients come from McHenry County.

We are a major provider of both Medicaid services and charity care services to the less advantaged residents of the far northwestern suburbs. Last year, 19.9 percent of the patients admitted to St. Alexius – one in five – were Medicaid recipients. And, nearly 3.5 percent of our patients were without any medical coverage. We provided their care with no charge to the patients. We expect half of all the children we will care for in our children's hospital will be Medicaid recipients.

St. Alexius is currently in the process of a \$117 million dollar modernization program. When the Review Board approved our project, we made clear that because of our proximity many of our patients would come from McHenry County. In fact we count on these patients for the success of project. Our modernization project was strictly to enhance our facility and the quality of care we provide, particularly to children. We did not seek to add any new beds and in fact reduced our bed complement. The area did not need new beds from us when we undertook our project and does not need any new beds now from a new hospital.

State Should NOT Approve Mercy's Plan for a Hospital

At the Review Board's public hearings last spring, I asked that the Review Board not to approve any new hospitals. I did so because the area is already well-served by current medical hospitals and doesn't need another one at this time.

Nothing has changed.

Like others, I congratulate Mercy for being sensitive to the harm a new hospital can have on existing providers and choosing to downsize its proposed hospital. Even the smaller hospital, however, should not be approved because it will:

- cause a needless duplication of services,
- hurt nearby medical providers, and
- increase medical costs for everyone.

Any New Hospital Would Undercut Our Ability to Provide Care for the Medically Indigent

If Mercy, or Centegra, is approved to build a new hospital, it would severely undercut our ability to provide our current level of care for the uninsured and underinsured. Fortunately, the Review Board voted 8-1 last June to deny Mercy's application for a new hospital. This new plan is cut from the same cloth, and would still cause financial disruption to area medical centers.

Building New Hospital in Crystal Lake Unnecessary, Inefficient

This project also runs counter to all the current national healthcare trends, which show that hospital stays are becoming less frequent and, when people are in the hospital, they stay for a shorter time than in years past. Building a new hospital would not be efficient and the upkeep of the hospital would increase costs for private insurers and public insurers. And, as you know, the costs for higher public and private insurance are something we all pay.

All Residents in Mercy's Proposed Service Area Are Within 30 Minutes of a Hospital

One last point: From listening to new hospital applicants, you'd think that area residents have to travel a long distance to receive medical care. That's just not true.

When you look at a study of drive times to hospitals in the area, you'll find:

- All people who live within Mercy's proposed service area for the Crystal Lake site are within 30 minutes of driving time from an existing hospital. Every single hospital in our area has the capacity to take more patients.
- Within Mercy's service area, 81 percent of the people in the area live within only 15 minutes of driving time from an existing hospital.
- There is not one ZIP code in Mercy's overall proposed service area where all the existing hospitals are more than a 15-minute drive away.

I urge the Review Board members to take the facts and their rules into account when they make their decision and deny any application for a new hospital.

Thank you.

Wendy Anderson

Lake in the Hills, Ill.

Opposed to Project 10-089

My name is Wendy Anderson. I stand before you today, not as an affiliate of any healthcare system but as a resident and mother of twin four-year-olds in Lake in the Hills.

I am here to ask the board to consider my family and my neighbors as you hear Mercy Health System's proposal to build a new hospital in Crystal Lake. Mercy's plan will continue to leave those of us who live in southern McHenry County without reasonable access to a hospital and quality care.

As a mother, I certainly hope the time will never come for our children to visit the Emergency Room. However, I have a feeling, somewhere down the road it will be inevitable that one of our children will end up there since they are very active in sports. Personally in the last 5 years I have had multiple visits to the hospital due to severe back problems. With my trips alone, my husband and I have struggled to find a place we can turn to that we are comfortable with and is reasonably accessible. I have been to Sherman hospital and don't want to go back. Advocate Good Shepherd and Centegra Hospital-Woodstock are about the same distance, but still a long trip from our neighborhood.

Mercy's proposal for a Crystal Lake hospital would not be easily accessible for my family. I would also question whether Mercy could provide the necessary care for our family. I have been seen by a few doctors through Mercy Health System and will no longer seek their care. On multiple occasions I have been misdiagnosed by their physicians. I was told by a Mercy doctor that 'I would never be able to have children.' I stand before you today a proud mother of two with no thanks to Mercy. My family trusts Centegra Health System and we fully support Centegra's proposal to build a new hospital in Huntley, which would be just minutes from our home.

I understand there are many factors that should be figured into the placement of a new hospital in our region. This is an important decision that will have a lasting impact for many lives. As you consider Mercy Health System's proposal, I ask you to keep in mind those of us who live in southern McHenry County. I also ask you to remember that there is another proposal for a new hospital that will truly meet the needs of our family and neighbors. Centegra Health System's proposed hospital in Huntley is exactly what we need to receive outstanding healthcare near our homes. Thank you.

Frank Urso

Kathy Olson

Hello. My name is Roseanne Niese and I am the Director over Emergency Services at Advocate Good Shepherd Hospital, located less than one mile from McHenry County and about 6 miles from the proposed Mercy Hospital.

In its original application, Mercy based much of its rationale for a new hospital on the argument that area hospital emergency departments experienced excessive bypass times. We agree with Mercy that bypass time is an important indicator of whether a new hospital is actually needed in McHenry County. Current IDPH data clearly shows bypass times are evidence that new hospitals are not needed.

In our testimony at the earlier Mercy public hearing, we demonstrated that Mercy's application relied upon old data and that its claims are inaccurate. Frankly, we were surprised that when the modified application was filed that Mercy continued to submit data that is outdated and misleading.

Existing Hospitals Have Capacity to Serve McHenry County Residents

Existing hospitals in the area have more than enough capacity to serve the emergency needs of McHenry County residents. I would like to direct you to the board, which shows hours on ED bypass for 2010 for the Region 9

hospitals. The data are from the hospital and health alert network, IDPH safety, accessed through www.idphnet.com.

Area Hospitals Rarely Went on Bypass in 2010

You can see that Good Shepherd was on bypass for only two hours in 2010 and was able to serve additional emergency patients 99.9 percent of the time. Four hospitals in the region, including Centegra-McHenry, Centegra-Woodstock, Northwest Community, and Provena-St. Joseph, are not shown in the report, indicating that they had no bypass hours in 2010. The seven area hospitals (Good Shepherd, McHenry, Woodstock, Northwest Community, Provena, Sherman and St. Alexius) averaged only 2 hours on bypass for all of 2010.

Mercy has also claimed that drive times to other Emergency Rooms are excessive. I do not believe this is the case. EMS, lights-and-siren time from the east side of Crystal Lake is 7 to 10 driving minutes and 6 miles to Good Shepherd.

Consider More Than Just Bed Need

Also, as I've followed these hearings, I've noticed that there's been a lot of talk about the need for more beds and that it justifies the proposal to build

a new hospital. Hospitals are much more than just beds. For example, most hospitals have more ED visits per year than admissions. As another example, in Mercy's proposed hospital its Emergency Department will occupy more space than its four-bed intensive care unit and cost twice as much to build. The building of the ED will also cost just as much as it will to build the labor and delivery unit and postpartum units combined.

When evaluating the need for a new hospital we should look at more than just beds. When you look at the number of emergency department and immediate care facilities throughout McHenry County you'll see that residents already have plenty of options ... and the facilities are not operating at capacity. There's also plenty of capacity to accommodate any future growth.

Quality Concern: Proposal Would Create Smallest ICU in Chicagoland

Finally, I'm concerned about the quality of care such a small hospital could provide. If approved, at four beds, this hospital would have the smallest ICU of any general acute care hospital in all of Chicagoland. This means that these ICU nurses and physicians would not see the volume that other larger hospitals would see, and their skills may be limited. As numerous academic studies have demonstrated, higher volumes lead to higher

quality. I would not want my family member to be seen at a low volume unit that provides such critical care.

I also question why the ICU size is so small. Is it that Mercy is expecting not many patients, not many sick patients (requiring patients to self triage to decide whether to use Mercy Crystal Lake) or to frequently transfer the sickest patients when the small four-bed Mercy Crystal Lake ICU is full?

In conclusion, as you do your evaluation, please look at all hospital services and the size of those proposed services, not just beds. You will find that there's no need for an additional hospital in McHenry County.

Thank you.

Area Hospitals Rarely on Emergency Room Bypass

Nearby Hospitals	Hours on Bypass 2010
Advocate Good Shepherd	2
Centegra Woodstock*	0
Centegra McHenry*	0
Northwest Community Hospital*	0
Provena St. Joseph*	0
Sherman	6
St. Alexius	8
Total	16
Average per hospital	2.3

List of all Hospitals in Region 9

*Four hospitals – including Centegra-McHenry, Centegra-Woodstock, Provena St. Joseph and Northwest Community Hospital – in the chart above had no hours on bypass in 2010. Those four hospitals are thus not shown in the table to the right, which only lists hospitals that were on bypass during 2010.

Internet Explorer provided by Advocate Health Care

Public Health

Region: Hospital Name

Date Range: 1/1/2010 To 12/31/2010

Hospital Percent Time on Bypass	Date Printed: 1/13/2011 11:55:54
1. ROCKFORD MEMORIAL HOSPITAL	0.16%
2. SHERMAN AMERICAN HOSPITAL	0.20%
3. CALSING COFFEE HOSPITAL	0.10%
4. GENOVA MEDICAL CENTER, ILLINOIS CAMPUS	0.24%
5. HOYT FAMILY MEDICAL CENTER	0.13%
6. 091 ST. MARY MEDICAL CENTER	0.27%
7. ST. MARGARET HOSPITAL	0.11%
8. TOPOLETTA REGIONAL HOSPITAL	0.04%
9. GOOD SAMARITAN REGIONAL HEALTH CARE	1.01%
10. HANFORD MEMORIAL HOSPITAL	0.11%
11. HARTLAND REGIONAL MEDICAL CENTER	0.11%
12. HONOR HOSPITAL	0.07%
13. MASSAC MEMORIAL HOSPITAL	0.09%
14. ADVOCATE CHESTNUT MEDICAL CENTER	0.33%
15. TRICOLS MEMORIAL HOSPITAL	0.37%
16. LITTLE COMPANY OF MARY HOSPITAL	2.50%
17. PALOM COMMUNITY HOSPITAL	1.53%
18. PROVIDENT LIGHT HOUSE HOSPITAL	0.03%
19. SOUTH MADISON HOSPITAL, ADVOCATE	0.17%
20. ST. MARY HOSPITAL AND HEALTH CENTERS	0.09%
21. ADVENTIST GLENDALE HOSPITAL	0.31%
22. ADVOCATE GOOD SAMARITAN HOSPITAL	0.31%
23. DUROCHET MEMORIAL HOSPITAL	0.23%
24. GOTTEN MEMORIAL HOSPITAL	0.51%
25. MEDICAL HOSPITAL	0.20%
26. WEST SUBURBAN HOSPITAL, MEDICAL CENTER	0.12%
27. ADVOCATE GOOD SAMARITAN HOSPITAL	0.21%
28. ADVOCATE LUTHERAN GENERAL HOSPITAL	0.13%
29. SHERMAN HOSPITAL	0.04%
30. ST. ALEXIS MEDICAL CENTER	0.04%

Time on Bypass (Hours)

168.75
680
9.15
4.23
7.43
746.85
33.25
378.05
130.77
60.25
30.28
7.42
39.22
44.27
32.87
44.40
17.43
28.82
1.61
14.82
3.87
4.07

Susan Milford
Senior Vice President, Centegra Health System
Testimony in Opposition to Project 10-089

Good morning. My name is Susan Milford, and I am a resident of Crystal Lake and the Senior Vice President of Strategic Marketing, Planning & Wellness at Centegra Health System.

Beyond that, I am also chair of the McHenry County Economic Development Council, a board member of Big Brothers, Big Sisters and a board member of Leadership Greater McHenry County.

I mention my board affiliations because I, like so many of my colleagues at Centegra Health System, am truly invested in the community I live in. We are here to make McHenry County a better place to live. Our Associates and physicians serve on 68 boards and committees and volunteer more than 14,000 hours of their time to the community each year.

That is why we are so discouraged by Mercy Health System's plans to build a hospital in Crystal Lake. Rather than adding to the quality of life in McHenry County, this project would detract from it. Let me explain.

Centegra is currently the largest safety net provider in McHenry County. Last year in our FY11 Attorney General Community Benefits report, we reported providing nearly 78 million dollars in community benefits for the people of this region. That includes our free health screenings, language assistance services, education, government sponsored health care, subsidized health services and bad debt.

That figure also includes nearly 10 million dollars in charity care at cost, which is discounted or free care that we provide to patients who are unable to pay for the care they need. That includes anything from emergency care to major surgeries to cancer treatments.

Beyond our community benefits, we also provide services that are highly unprofitable, like behavioral health, a skilled rehab nursing facility and a neuro-day trauma treatment center. We are honored to provide these kinds of services for the community we serve – even though they do nothing to help our bottom line.

We also partner with community organizations like the American Heart Association, American Cancer Society, Girls on the Run and Court Appointed Special Advocates, supporting their community endeavors at any chance we get. Last year alone, Centegra Health System participated in more than 490 community events.

By taking away patients from our facilities, Mercy puts all of this and more at risk.

Simply adding beds to McHenry County isn't the issue. The issue is location, location, location! The problem arises when beds are added where they are not needed. Where are they truly needed? In growing southern McHenry County including southern Crystal Lake, where no hospital exists. Remember, Centegra Hospital – Woodstock is within 1.5 miles of Crystal Lake, and Centegra Hospital – McHenry is within 2.5 miles of Crystal Lake. There is no shortage of hospital care in this area. Mercy essentially admits that when they say in their application that 88 percent of their patient volumes will come from one of our two hospitals.

If Mercy Crystal Lake were to be approved somehow, Centegra would likely be forced to abandon much of our community outreach in an effort to stay afloat.

And then what kind of community partner would this region be left with? Just look at Mercy's community involvement in McHenry County right now. Quite frankly, there's not much to speak of.

What this region needs is a health system that is a true community partner, one who's been here for 100 years and understands the community's needs. What we do not need is a health system that will wait until the timing is right to swoop across the border to make a profit. Thank you.

Susan Milford
Senior Vice President, Centegra Health System
Testimony in Opposition to Project 10-089

Good morning. My name is Susan Milford, and I am a resident of Crystal Lake and the Senior Vice President of Strategic Marketing, Planning & Wellness at Centegra Health System.

Beyond that, I am also chair of the McHenry County Economic Development Council, a board member of Big Brothers, Big Sisters and a board member of Leadership Greater McHenry County.

I mention my board affiliations because I, like so many of my colleagues at Centegra Health System, am truly invested in the community I live in. We are here to make McHenry County a better place to live. Our Associates and physicians serve on 68 boards and committees and volunteer more than 14,000 hours of their time to the community each year.

That is why we are so discouraged by Mercy Health System's plans to build a hospital in Crystal Lake. Rather than adding to the quality of life in McHenry County, this project would detract from it. Let me explain.

Centegra is currently the largest safety net provider in McHenry County. Last year in our FY11 Attorney General Community Benefits report, we reported providing nearly 78 million dollars in community benefits for the people of this region. That includes our free health screenings, language assistance services, education, government sponsored health care, subsidized health services and bad debt.

That figure also includes nearly 10 million dollars in charity care at cost, which is discounted or free care that we provide to patients who are unable to pay for the care they need. That includes anything from emergency care to major surgeries to cancer treatments.

Eric Krueger
Chief Financial Officer, Sherman Hospital
Mercy Crystal Lake Hospital & Medical Center, Proj. No. 10-089
October 7, 2011 Public Hearing

Good morning. My name is Eric Krueger. I am the Chief Financial Officer for Sherman Hospital. I oppose the establishment of the proposed Mercy Crystal Lake Hospital & Medical Center because it is not needed and will jeopardize the area's other hospital providers, including Sherman Hospital.

The community does not need this hospital. Mercy wants to build it because it would like to capture market share in McHenry County from existing providers.

Hospital utilization rates will decrease

According to the Illinois Health Facilities and Services Review Board's rules, health care services should be appropriately located to best meet the needs of the population and should not require residents to travel excessive distances to receive services. Based upon the Board's review criteria, 30 minutes is not excessive.

There are currently, seven hospitals located within Mercy's proposed service area.

One hundred percent of the population in the proposed service area resides within 30 minutes of an existing hospital and over 80 percent of the population resides within 15 minutes of an existing hospital. Importantly, average occupancy of existing providers for the medical/surgical category of service for the most recent year was 67 percent, which is substantially below the Board's 85 – 90 percent occupancy standard.

If any new hospital is approved, even a downsized hospital, utilization at existing hospitals will decrease creating even more excess capacity. Mercy proposes to include 56 medical/surgical beds in its Crystal Lake hospital. Among the existing hospitals, an average of 295 beds are unoccupied every day. In fact, Sherman and Provena St. Joseph, collectively have on average more than 150 available beds. Utilization of existing hospitals does not create an undue hardship to residents of Mercy's proposed service area as most residents live within 15 minutes of an existing hospital.

Higher health care costs will hit taxpayers

Furthermore, adding capacity to an underutilized area will drive up health care costs for all providers. Certain clinical and overhead areas need to have base staffing levels regardless of patient volume. Additionally, equipment, utilities and other overhead costs must be covered regardless of the occupancy rate. These costs will be borne by everyone.

Large employers will pay for a significant share of this cost in the form of higher health insurance premiums, of which a portion will likely be passed on to their employees. The remaining costs will be paid primarily by Medicare and Medicaid, which are funded by our tax dollars. Make no mistake; we will all pay for this unneeded new hospital.

Additionally, the rising health care costs attributed to the new hospital will cost jobs in other sectors of our economy. The higher health care costs will be passed on to employers in the form of higher premiums. As a result, they will have less financial resources to hire and retain workers.

Safety net services at risk

Finally, a new hospital will jeopardize our region's safety net. With Medicare cuts looming, Medicaid reimbursement uncertain, payment cycles becoming dramatically longer and the ranks of the uninsured growing, safety net providers, like Sherman, are under continued pressure to meet the growing demand for safety net services while maintaining a positive net margin. These challenges are not just speculative, the State of Illinois Department of Health Care and Family Services has recently informed Sherman and most other Illinois hospitals that the payment cycle for Medicaid reimbursement will continue to be significantly extended. A new hospital in an area well-served by existing providers will draw patient volumes down and further weaken the safety net. If Mercy's proposed Crystal Lake hospital is approved, Sherman will see a dramatic decrease in admissions and revenue.

Sherman is not alone as all existing hospitals in Mercy's proposed service area would see significant declines in volume and revenue. As a result, it will become more difficult for existing providers to maintain much less expand vital safety net services to all the communities we serve.

Given the available capacity in the planning area, the higher health care costs attributed to a new hospital, and the risk to safety net services, on behalf of Sherman Hospital, I oppose Mercy's application for a new hospital in Crystal Lake.

Brett Walrod
67 East Madison Street
Chicago, Illinois 60603

Opposition to Project #10-089

Hello, I am Brett Walrod. I have been a resident of McHenry County for the last 9 years. I am a soccer coach for two teams, a board member for a swim team and, I own and operate three businesses and manage a number of single purpose LLCs.

I am opposed to Mercy's application for a CON and will only address the most compelling reasons from my perspective.

First, Crystal Lake is currently served by Sherman Hospital, Advocate Good Shepherd, Provena Saint Joseph and Centegra Health System. The addition of 70 more beds, located in Crystal Lake, without substantial population growth concentrated in the immediate area, would only be detrimental to the existing hospitals. Mercy's existing McHenry County Hospital in Harvard is under utilized by all accounts, and even avoided.

Secondly, in 2003 Mercy Health Systems applied for a CON to construct a 70-bed facility at the same Crystal Lake location, which ultimately failed. There are a number of reasons for the CON to be denied on its own merit. Contributing to its failure was the proposed hospital did not meet the 100-bed minimum criteria.

Additionally, the 2003 Mercy application for a CON was rejected by the Illinois Health Planning Facilities Board initially, but reversed its own decision after Mercy hired Joseph Keiferbaum's construction company and, Stuart Levine whispered in the ear of another Board of Director, who changed his position. The FBI's wiretaps show that Javon Bea, Mercy's current CEO, remarked that "Stuart was masterful." If I recall, Keiferbaum, and Levine are admitted felons and Tony Rezko is a convicted felon based on numerous kick-back schemes involving Naperville's Edward Hospital and defrauding Rosalind Franklin Medical University, the State of Illinois and the Mercy Health System.

I am truly perplexed by Mercy's association with Joseph Keiferbaum, Stuart Levine and Tony Rezko. Is this really lost on any of us? This should be a source of embarrassment for Mercy and, as residents of McHenry County, an insult that we are even engaged in this discussion. Why has this identical Mercy proposal not already been dismissed?

As a resident of McHenry County, I know there are several other local health providers that have made substantial commitments to the community. This is demonstrated by building hospitals and various other health related facilities for the community's use and benefit. They are truly committed to and invested in our community. From my experience, rarely does an organization change its behavior without changing its

leadership and past behavior is a very good predictor of future behavior. I question Mercy's motive. Do they have the interest of McHenry County in mind or their own? As residents, would you trust your healthcare needs to those affiliated with Mercy?

I ask the Illinois Health Planning Facilities Board to evaluate the need for this facility, its impact on existing hospitals, the long term impact on the health care in McHenry County and Mercy's past associations. If you do so, you will arrive at the only logical conclusion. Please exercise your fiduciary obligation to the residents of McHenry County and deny Mercy's application for a CON and the construction of the proposed Crystal Lake Hospital.

Thank you for this opportunity.

Mercy-Crystal Lake, Public Hearing Testimony

My name is Syl Boeder. I live in Northern Kane County and am here to oppose the construction of another hospital in McHenry County. Before retiring from full-time employment at Advocate Good Shepherd- I worked with most of the communities and hospitals in the area to address community health issues. Today, I am here on my own accord and because I am passionate about meeting community health needs.

We already have enough hospitals, and these are good-sized hospitals providing a full range of services. I have a long history of working with all of the communities in this area. While some community representatives may say that they desire their own hospital, I believe that most of the general community prefers to travel a few more minutes for care at a full service hospital. We are in a metropolitan area, with several options for full service hospitals within a short drive. Building another hospital which provides only limited services, does not meet the public good of the community needs.

I am also concerned about how a small hospital can provide high quality care and keep the skills of their staff high, when they care for only so very few patients each day.

The hospital is not planning much capacity for intensive care or to offer advanced heart care, so many patients will have to be transferred to another hospital. As a senior citizen, I can tell you that I don't want to be transferred from one hospital to another. This just does not make sense, especially in a metropolitan area where there are several full service hospitals located nearby.

I am concerned that the new hospital will hurt my hospital, Good Shepherd, which provides

a lot of services for seniors. Recent population numbers show that the area is not growing as much as it has been. Without the added population, from where will the patients be coming to fill the new hospital? I will tell you. The new hospital will take patients away from existing hospitals. Taking patients from existing hospitals will only weaken them, which is a particularly problematic in this challenging economic times.

I understand that Mercy is proposing another hospital in McHenry County to stem the outmigration of McHenry County residents traveling to hospitals outside the county. Outmigration is only a problem when patients have to travel a far distance due to lack of available capacity at nearby existing hospitals. This is not the case in McHenry County. Hospitals serving McHenry County have capacity to accept more patients. McHenry County residents are leaving the county for hospital care due to choice, not due to lack of availability of options or capacity. In fact, I live in Kane County. While there are nearby hospitals in Kane County, I choose to travel out of my county to Lake County. This is my choice; just as many McHenry County residents choose to travel outside the county. Many of these McHenry County residents travel just one mile across the county line to Good Shepherd for care. Apparently, Mercy considers this travel of McHenry County residents just one mile across the county line to be a problem that needs to be addressed with another hospital in McHenry County. This just does not make any sense to me.

Please do not approve this project and spend unnecessary money to duplicate resources.

MARK GEACH

Mark Geach
12974 Redstone Dr.
Huntley, IL 60142

Opposition to Project 10-089

Good morning everyone. My name is Mark Geach and I am a Sun City resident. I have received Centegra Health System's healthcare services after an open-heart surgery, and cannot express enough praise for the care provided by Centegra's medical staff.

During my rehabilitation, the staff was beyond accommodating, talked to me every step of the way and made me feel comfortable during every appointment. It may be that you have to experience the care offered by Centegra before you can truly comprehend how beneficial it is to have a health system that is local. Centegra has a profound base in our community, and has provided quality healthcare for decades.

As a member of Sun City, it worries me that myself, my neighbors and loved ones are without a hospital that is an acceptable distance away Huntley. I cannot understand how the building of Mercy's hospital would fill the gap in our region. Therefore, I am looking forward to the day when Centegra Health System can build their hospital in Huntley and I urge the board to deny Mercy Health System's proposed new hospital in Crystal Lake.

MARK GEACH

Mark Geach

12974 Redstone Dr.

Huntley, IL 60142

Opposition to Project 10-089

Good morning everyone. My name is Mark Geach and I am a Sun City resident. I have received Centegra Health System's healthcare services after an open-heart surgery, and cannot express enough praise for the care provided by Centegra's medical staff.

During my rehabilitation, the staff was beyond accommodating, talked to me every step of the way and made me feel comfortable during every appointment. It may be that you have to experience the care offered by Centegra before you can truly comprehend how beneficial it is to have a health system that is local. Centegra has a profound base in our community, and has provided quality healthcare for decades.

As a member of Sun City, it worries me that myself, my neighbors and loved ones are without a hospital that is an acceptable distance away Huntley. I cannot understand how the building of Mercy's hospital would fill the gap in our region. Therefore, I am looking forward to the day when Centegra Health System can build their hospital in Huntley and I urge the board to deny Mercy Health System's proposed new hospital in Crystal Lake.

Tina Link
Director, Community Outreach, Sherman Hospital
Mercy Public Hearing
October 7, 2011

Good morning. My name is Tina Link. I am the Director of Community Outreach at Sherman Hospital. I also served on the steering committee for the 2010 McHenry County Healthy Community Study.

Healthy Community Study Goal to Improve Health of McHenry County Residents

The purpose of the McHenry Healthy Community Study was, based on McHenry County demographics, to identify the community's health care service needs with the goal of improving the health of McHenry County residents.

Based on the survey tool(s), if additional inpatient hospital services had been a priority, the Healthy Community Study results would have identified that need. To the contrary, the lead study researcher stated that respondents identified the fact that there are adequate health care services available in the area to be one of the most positive characteristics of life in McHenry County.

Moreover, there was ample opportunity for respondents to express a need for an additional hospital within the framework of the survey. And while the study was not designed to identify a need for additional dental care or mental health services; based upon respondents' answers, researchers concluded that greater access to dental and mental health services in McHenry County was highly desired.

Improved Access to Hospital Care Not a Priority in McHenry County

Simply stated, improved access to hospital care in McHenry County was not identified as a community priority in 2010. With the increased number of uninsured, high health care costs were noted as an issue requiring greater attention. As Sherman Hospital's Chief Financial Officer stated in his testimony earlier, increasing hospital bed capacity in an underutilized area will increase health care costs for everyone through higher

Thank you for your time and consideration. I strongly urge the Health Facilities and Services Review Board deny approval of Mercy Crystal Lake Hospital & Medical Center.

Dr. Yvonne Yao
Testimony re: Project 10-089
Opposition to Mercy – Crystal Lake

I am Dr. Yvonne Yao, an OB/GYN seeing patients in Woodstock and Huntley, and I oppose Mercy's hospital proposal. I started my practice in this area with Mercy Health System in 2000 and, after my experience with Mercy, I do not recommend that any new Mercy hospital be allowed in Illinois.

I believe that Mercy's recent changes to their planned hospital in Crystal Lake show the system's lack of commitment to the women of our region. Mercy has reduced the number of labor, delivery and recovery rooms it plans to build, even when the state has already established a need for more than Mercy proposes. Why did they do that?

Could it be because OB departments in this region often operate at a loss? I care for women and their babies regardless of their ability to pay, which is often costly for a not-for-profit healthcare system. Mercy's proposed two labor, delivery and recovery rooms will not meet the region's need for obstetrical care, but they will allow Mercy to direct insured patients to a Mercy facility.

I continue to be concerned about Mercy's commitment to providing high-quality patient care as opposed to addressing their bottom line. As a Mercy physician, I pushed for the system to improve the quality of certain services it provided my patients. I was often ignored when I suggested changes that would have helped these women and their babies. I was pressured to use Mercy facilities that provided lesser care than the Centegra Health System provided, despite the fact that Mercy services were sometimes less convenient for my patients.

I moved my outpatient practice to Centegra Physician Care in 2008 because I trusted Centegra's commitment to my patients and to the women and children of greater McHenry and Kane counties. If there is a need for a new hospital in our region, I believe that hospital should be built by Centegra Health System, whose longstanding commitment to high-quality healthcare will benefit ~~the~~ all the people of our region. I think we should keep our health care dollars in Illinois.

Please deny Mercy Health System's revised request to build a new hospital in Crystal Lake.
Thank you.

Dr. Yvonne Yao
Testimony re: Project 10-089
Opposition to Mercy – Crystal Lake

I am Dr. Yvonne Yao, an OB/GYN seeing patients in Woodstock and Huntley, and I oppose Mercy's hospital proposal. I started my practice in this area with Mercy Health System in 2000 and, after my experience with Mercy, I do not recommend that any new Mercy hospital be allowed in Illinois.

I believe that Mercy's recent changes to their planned hospital in Crystal Lake show the system's lack of commitment to the women of our region. Mercy has reduced the number of labor, delivery and recovery rooms it plans to build, even when the state has already established a need for more than Mercy proposes. Why did they do that?

Could it be because OB departments in this region often operate at a loss? I care for women and their babies regardless of their ability to pay, which is often costly for a not-for-profit healthcare system. Mercy's proposed two labor, delivery and recovery rooms will not meet the region's need for obstetrical care, but they will allow Mercy to direct insured patients to a Mercy facility.

I continue to be concerned about Mercy's commitment to providing high-quality patient care as opposed to addressing their bottom line. As a Mercy physician, I pushed for the system to improve the quality of certain services it provided my patients. I was often ignored when I suggested changes that would have helped these women and their babies. I was pressured to use Mercy facilities that provided lesser care than the Centegra Health System provided, despite the fact that Mercy services were sometimes less convenient for my patients.

I moved my outpatient practice to Centegra Physician Care in 2008 because I trusted Centegra's commitment to my patients and to the women and children of greater McHenry and Kane counties. If there is a need for a new hospital in our region, I believe that hospital should be built by Centegra Health System, whose longstanding commitment to high-quality healthcare will benefit ~~the~~ all the people of our region. I think we should keep our health care dollars in Illinois.

Please deny Mercy Health System's revised request to build a new hospital in Crystal Lake.
Thank you.

Don Calcagno Testimony – Mercy –Crystal Lake Hearing

My name is Don Calcagno and I am the Vice President of Quality and Professional Services at Good Shepherd Hospital. I live in Kane County now but grew up in Crystal Lake, the reason for my presence here today. I know that Mercy is proposing to build a hospital in Crystal Lake, my boyhood home. I was surprised however to hear that they had told Review Board members they were doing so to serve Crystal Lake's "diverse and low income population". This struck me as odd. Based on my experience with Crystal Lake, the community seems to be neither economically disadvantaged nor very diverse. I checked facts about Crystal Lake and McHenry County, which I would like to share with you today to provide a broader perspective on my hometown.

McHenry County and Crystal Lake Have High Median Household Incomes

First, let's focus on McHenry County, which as a whole is one of the most economically privileged counties in the state. Among the 102 Illinois counties, McHenry County has the third highest median household income. You might be thinking, while McHenry County is affluent, perhaps Crystal Lake is a pocket of economic need within McHenry County. Well, I checked. Crystal Lake is one of the most economically strong communities in the state. The two Crystal Lake zip codes are ranked among the top 10 percent of the Illinois zip code areas, based on median household income statistics from Claritas. In fact there are many zip code areas in

McHenry County that are ranked among the top 10 percent highest median income, two of which are adjacent to Crystal Lake – Huntley and Lake in the Hills.

Based on what Mercy said in its application, I thought perhaps Crystal Lake was one of the more financially disadvantaged among the McHenry County communities. My research with Claritas data showed me that the median household income for Crystal Lake was actually higher than the county average and above most zip code areas in the County.

Crystal Lake is not Very Diverse

I was then curious about the Mercy's statements on Crystal Lake's diversity. I now live in Carpentersville in Northern Kane County, which is diverse, where 40 percent of the population is non-white. In comparison, only 9 percent of the Crystal Lake population is non-white. I learned that McHenry County is 10 percent non white, which means that Crystal Lake is even less diverse than McHenry County overall, one of the least racially diverse counties in the State.

Since my research showed that Crystal Lake is not economically disadvantaged even within the economically privileged county and is not racially diverse, I am now wondering what Mercy means by saying Crystal Lake is an exceptionally diverse community.

Why Would Mercy close Beds in Harvard, Open Beds in Crystal Lake?

I also question why Mercy wants to close beds in its Harvard facility which has a household median income much lower than that in Crystal Lake and open a hospital in Crystal Lake.

So while I agree that there are some economically disadvantaged and diverse households within Crystal Lake, I would not describe Crystal Lake as diverse or financially disadvantaged.

Finally, I also want to clarify some points that were mentioned earlier today. One physician and several individuals have stated that they, their patients or family members have had non-OB/GYN patients put on an OB unit due to lack of beds. Others have also mentioned that patients are transferred out due to lack of beds. I don't know where this physician practices or where these patients were admitted, but I can assure you that we do not put non-OB/GYN patients on our OB unit and that we do not transfer patients out due to lack of beds.

In summary, my research on the area's demographics does not agree with that provided in Mercy's application and subsequent comments and calls into question one of Mercy's primary justifications for building a new hospital. It is evident to me that McHenry County does not need another hospital.

Z. Ted Lorenc, M.D.
6710 Concord Trail
Crystal Lake, IL. 60012

Re: Testimony of Z. Ted Lorenc, M.D. in opposition to Project 10-089

My name is Dr. Ted Lorenc, and I am an independent internal medicine physician with Congress Internal Medicine Associates. I am opposed to this project for many reasons. I live in Crystal Lake and my clinic is located only blocks from the proposed Mercy site. I have practiced medicine in this city for over 30 years

From a healthcare delivery standpoint, I can tell you that patients will be ill-served by this hospital in Crystal Lake that Mercy is proposing.

Mercy says quite plainly that it would employ most of the physicians at the Mercy Crystal Lake Hospital. This means that the facility would serve only those inpatients who see a Mercy doctor. Local residents who now see Centegra or Advocate physicians, and want to continue to see their own physician would not be able to use this hospital.

Likewise, if a local resident currently sees a Mercy doctor on staff at Centegra or Advocate, that patient would be forced to use the Mercy Crystal Lake Hospital – whether they like it or not, even if they previously received care at Centegra or Advocate facilities.

Centegra's and even Advocate's physician model puts the patient first. Physicians are able to refer patients to the closest hospital, where they can receive the quality of care and level of services that is best for them. Care and convenience for the patient are the physicians' top considerations.

I was surprised to see that Mercy physicians working at Centegra signed referral letters committing to refer 100 percent of their cases to the proposed Mercy Crystal Lake Hospital. That commitment to refer 100 percent of their cases has not changed with this new proposal. Patients of Mercy doctors would, I think, be shocked to know that their doctor promised to send them to a Crystal Lake Hospital even if the patient lives in cities and towns like Woodstock, McHenry and Richmond. It seems apparent that Mercy physicians have been told by their corporate leadership that sending volume to the proposed hospital in Crystal Lake will take precedence over patient's place of residence or medical needs.

It is clear this is all wrong, Mercy's physician model would limit the patient's choice of physician and hospital. I firmly believe that corporate pressure should not guide physicians' decisions. I feel sorry for my Mercy Colleagues being put in this very uncomfortable position by their CEO, Mr. Jovan Bey.

It's wrong, plain and simple, it's just wrong. The community and our county will not be served well by a Mercy Hospital in Crystal Lake. I urge the Review Board to please deny this proposal.

Thank you.

Aaron T. Shepley
Opposition to Mercy Crystal Lake Project #10-089
October 7, 2011

My name is Aaron T. Shepley and I've been a resident of Crystal Lake Since 1972.

When I last testified concerning a Mercy project in February I stated that Mercy was toying with the emotions of the people of Crystal Lake and that they should be ashamed of themselves.

Mercy's actions since then have proven the truth of my statement.

In what must be a first in the history of the Illinois Health Facilities and Planning Review Board, Mercy has managed to transform a bad project that could not be approved into a an even worse project that the Planning Board has no choice but to reject.

In fact, the project that Mercy has now put into play is not similar to its 2003 project it is virtually identical.

In 2003 they asked permission to build a 70-bed hospital with 56 medical surgical beds, 10 OB beds and 4 ICU beds.

Now they are seeking permission to build a 70-bed hospital with 56 medical surgical beds, 10 OB beds and 4 ICU beds.

Coincidence? Not a chance. It appears that Mercy was aiming for this flawed project all along.

Consider that many sections of the 2010 application appear to be "cut and pasted" from the 2003 application.

Mercy is even using the same sleights of hand that they did in 2003.

For example, the travel times don't add up the way they wanted so in their submissions they calculate travel times on a round trip basis.

They don't meet the standards have so they make up their own (physician recruitment).

They don't meet standards so they say the standards are outdated (even though they were just updated).

Beyond the fact that the "new" plans and the "old" plans are one and the same plans, Mercy has an even bigger problem: Their plans did not meet State Standards in 2003 and they do not meet State Standards now.

How bad is Mercy's plan? Consider this.

The very plans that are being presented by Mercy now have already been reviewed twice by State Planning Staff, twice by the Illinois Health Facilities Planning Board and once by a judge in the Circuit Court of McHenry County.

Four of the five times that these plans were reviewed they were squarely rejected: twice by State staff, once by the Planning Board –unanimously-- and once by Judge Maureen McIntyre.

To date the one and only time that anyone has said “yes” to this project was when there was a 1.5 million dollar bribe from Mercy’s contractor involved.

Even with a 1.5 million dollar bribe in play there was no suggestion by anyone that the plans met state standards. Instead the comment was simply “you never know what we will do.”

In overturning the ill-gotten CON permit, Judge Maureen McIntyre systematically compared the application against state standards and found that the application was so far out of compliance with the standards that its approval was “arbitrary and capricious and against the manifest weight of the evidence.”

Nothing has changed.

State standards require a minimum of 100 med surg beds for a new hospital. Mercy is proposing 56.

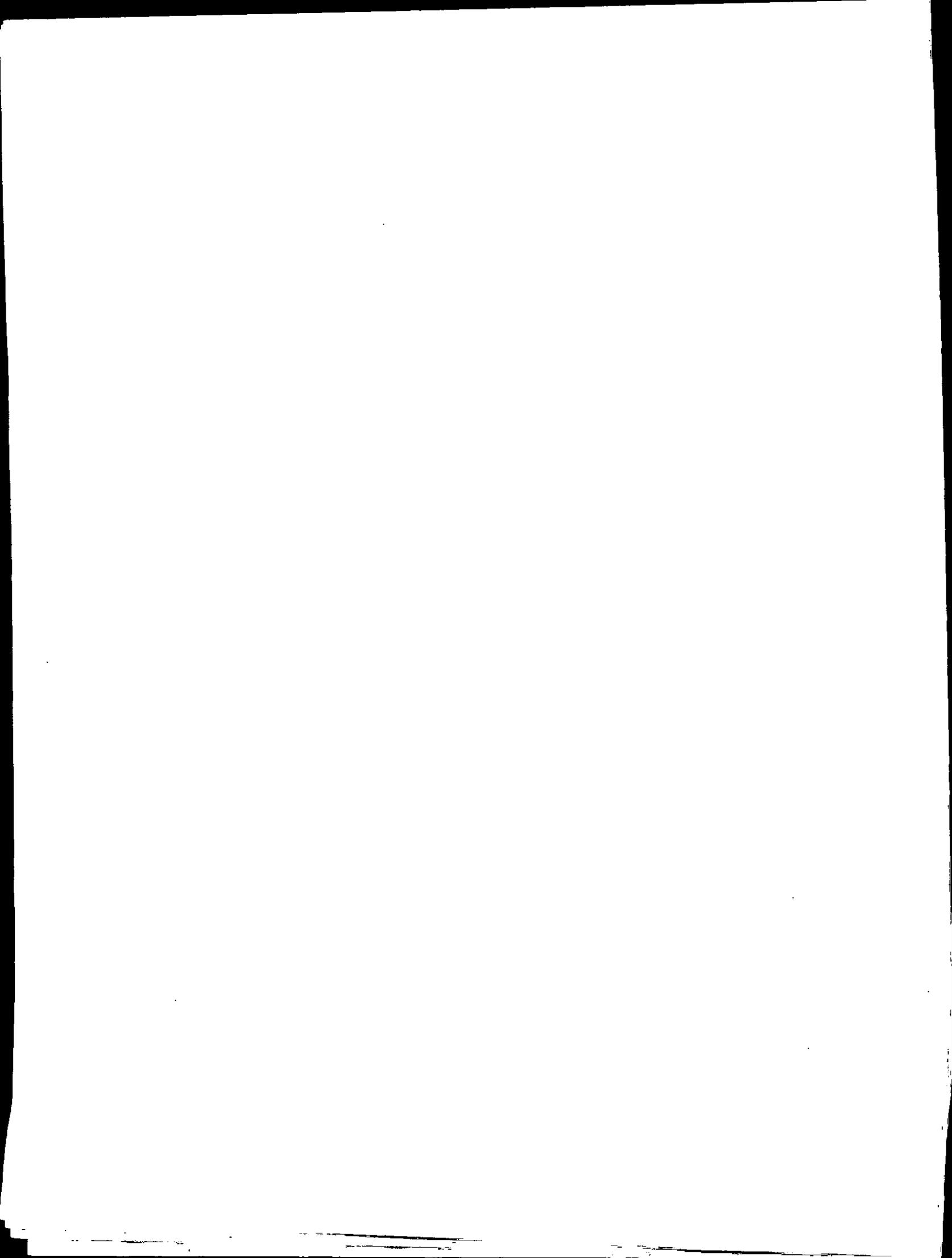
State standards require a minimum of 20 OB beds. Mercy is proposing 10.

State standards prohibit the construction of a new hospital if it will reduce the utilization of existing facilities below State targets. Mercy has submitted statements from their doctors who promise that Mercy will take almost 4,000 cases annually from existing facilities.

The list goes on and on.

No, nothing has changed at all. Not Mercy’s leadership team, not their application and not the State Standards.

The ultimate outcome should not change either. The plan should be rejected.



Aaron T. Shepley
Opposition to Mercy Crystal Lake Project #10-089
October 7, 2011

My name is Aaron T. Shepley and I've been a resident of Crystal Lake Since 1972.

When I last testified concerning a Mercy project in February I stated that Mercy was toying with the emotions of the people of Crystal Lake and that they should be ashamed of themselves.

Mercy's actions since then have proven the truth of my statement.

In what must be a first in the history of the Illinois Health Facilities and Planning Review Board, Mercy has managed to transform a bad project that could not be approved into a an even worse project that the Planning Board has no choice but to reject.

In fact, the project that Mercy has now put into play is not similar to its 2003 project it is virtually identical.

In 2003 they asked permission to build a 70-bed hospital with 56 medical surgical beds, 10 OB beds and 4 ICU beds.

Now they are seeking permission to build a 70-bed hospital with 56 medical surgical beds, 10 OB beds and 4 ICU beds.

Coincidence? Not a chance. It appears that Mercy was aiming for this flawed project all along.

Consider that many sections of the 2010 application appear to be "cut and pasted" from the 2003 application.

Mercy is even using the same sleights of hand that they did in 2003.

For example, the travel times don't add up the way they wanted so in their submissions they calculate travel times on a round trip basis.

They don't meet the standards have so they make up their own (physician recruitment).

They don't meet standards so they say the standards are outdated (even though they were just updated).

Beyond the fact that the "new" plans and the "old" plans are one and the same plans, Mercy has an even bigger problem: Their plans did not meet State Standards in 2003 and they do not meet State Standards now.

How bad is Mercy's plan? Consider this.

The very plans that are being presented by Mercy now have already been reviewed twice by State Planning Staff, twice by the Illinois Health Facilities Planning Board and once by a judge in the Circuit Court of McHenry County.

Four of the five times that these plans were reviewed they were squarely rejected: twice by State staff, once by the Planning Board –unanimously-- and once by Judge Maureen McIntyre.

To date the one and only time that anyone has said “yes” to this project was when there was a 1.5 million dollar bribe from Mercy’s contractor involved.

Even with a 1.5 million dollar bribe in play there was no suggestion by anyone that the plans met state standards. Instead the comment was simply “you never know what we will do.”

In overturning the ill-gotten CON permit, Judge Maureen McIntyre systematically compared the application against state standards and found that the application was so far out of compliance with the standards that its approval was “arbitrary and capricious and against the manifest weight of the evidence.”

Nothing has changed.

State standards require a minimum of 100 med surg beds for a new hospital. Mercy is proposing 56.

State standards require a minimum of 20 OB beds. Mercy is proposing 10.

State standards prohibit the construction of a new hospital if it will reduce the utilization of existing facilities below State targets. Mercy has submitted statements from their doctors who promise that Mercy will take almost 4,000 cases annually from existing facilities.

The list goes on and on.

No, nothing has changed at all. Not Mercy’s leadership team, not their application and not the State Standards.

The ultimate outcome should not change either. The plan should be rejected.

**Terry Traina
McHenry, Ill.
Opposed to Project 10-089**

My name is Terry Traina and I am here today to ask the Board to say "no" to Mercy Health System's proposed new hospital in Crystal Lake. I'm still recovering from surgery a week ago, but I felt it was very important to be here to speak to you today.

I know a bit about the need for immediate access to high-quality healthcare. On Feb. 9, 2011 I called 911 because I thought I was suffering from a kidney stone. When the paramedics arrived, they had to call the police to let them into my house because I was passed out on the floor. Their exceptional skills led them to realize I was in much worse shape than I'd suspected and they raced me to the nearby emergency room for lifesaving care. High-quality medical imaging services helped the ER staff determine I was suffering from a ruptured Abdominal Aortic Aneurysm.

Dr. Richard Lind performed emergency surgery on me and saved my life. I spent more than five weeks in the Intensive Care Unit receiving 24-hour one-on-one nursing care to survive a series of setbacks including a heart attack, strokes and kidney failure. My family members were treated like royalty by the staff. My kids said the nurses would sit by my bed and talk in my ear. Those nurses are the reason I'm alive today.

I'm alive because I had access to the phenomenal care available at Centegra Health System. The clinicians at Centegra Hospital-McHenry and the therapists at the Neuro-Rehabilitation Center helped me recover from an illness that kills 95 percent of people who suffer from it. As an Emergency Medical System resource hospital, Centegra also helped train the emergency medical personnel who helped me that day.

That is why I stand here today to ask you to remember the people of southern McHenry County and of northern Kane County who need improved access to Centegra's top-notch care. There is not a need for a new hospital in Crystal Lake, which is already well served by several health systems. The people of Huntley and its surrounding communities deserve the same access to care that saved my life this year, and I ask the board to keep that in mind when it comes to Mercy's proposed Crystal Lake Hospital.

Please deny their request. Thank you.

Testimony of Marile Monje, MD
360 Station Dr.
Crystal Lake, ILLINOIS 60014

My name is Dr. Marile Monje, and I am a board-certified internal medicine physician with Centegra Physician Care – Crystal Lake.

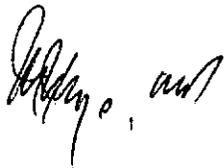
I am one of the many Centegra physicians who were formerly employed by Mercy Health System. I left the system in search of a better employer for myself and better care for my patients. I found both with Centegra Health System.

I became concerned as a Mercy employed physician when the system began pressuring me to do things that I considered not in the best interest of my patients' medical health. This philosophy contradicts my belief that I should refer my patients to facilities and physicians where and from who I know they will receive the best possible care. That care must include state-of-the-art technology and skilled clinicians. Even as a Mercy physician I referred patients to Centegra Health System, an established healthcare leader in the region.

As a Crystal Lake physician, I am certain there is no need for a new hospital in northern McHenry County. The need for new services exists in southern McHenry County and northern Kane County, and Huntley should be the location of a new Illinois hospital.

I respectfully ask the Illinois Health Facilities and Services Review Board to consider strongly approving Centegra's plan for a new hospital in Huntley.

Thank you.



Rowena Wermes
Project Manager, Strategic Planning Centegra Health System
Testimony in Opposition to Project 10-089

Good morning. My name is Rowena Wermes, Project Manager in Strategic Planning with Centegra Health System.

Mercy's original CON application for a hospital in Crystal Lake was one of the shoddiest applications ever filed with the State Board. We discussed its contradictions, inaccurate data – and the list goes on and on – at the last public hearing here in Crystal Lake.

Now, believe it or not, this modified application is actually worse than their 2010 submission. It harkens back to the one Mercy filed in 2003, which one State Board member described then as a “terrible job.” Let us not forget that that application was overturned by the Circuit Court.

I've been with Centegra long enough to have been part of the team that reviewed the 2003 Mercy application and let me tell you the similarity the modified application has to the one submitted in 2003 is striking. The departments, number of rooms, and square footage remain the same in this modification as in Mercy's 2003 application even though the CON square footage standards have increased significantly since 2003. Mercy could have submitted a CON application with more square footage for an identical program, but they put in no additional effort and simply neglected to do that. Having personally reviewed all three applications, it's clear to me that Mercy replaced its 2010 application with its 2003 application and only updated the project costs.

To further that point, this modification reduces the number of operating rooms from 10 in 2010, to 4 in 2011, the same as in 2003. What's the reasoning behind that?

This modification also reduces the number of ED stations from 13 in 2010, to 10 in 2011, the same as in Mercy's 2003 application.

Rowena Wermes
Project Manager, Strategic Planning Centegra Health System
Testimony in Opposition to Project 10-089

Given that Mercy qualifies its hospital proposal by citing the need for more available emergency care, why would they reduce the number of ED stations they originally proposed?

Isn't this further proof that Mercy really wants to build the project that they submitted in 2003, the one that was overturned by the court?

Beyond the legality of the application itself, Mercy's justification for the new hospital is just plain invalid. Why? Mercy overstated its physician referral numbers. The information Mercy provided exceed the number of actual patients admitted to Centegra hospitals. Some of these cases did not exist. We can see that by comparing the physician referrals Mercy provided with figures from COMPdata, which is the definitive source of inpatient data in Illinois. COMPdata is right. Mercy is wrong. In addition, a couple of the physicians didn't even sign the referral letters and Mercy still counted those cases in their justification.

In summary, Mercy's 2010 application was sloppy. This modified application goes a few steps further and is not only sloppy, but uses invalid reasoning and like the 2003 application before it, could not stand up in court. Plain and simple, if the Board follows its own rules, this application cannot possibly be approved.

Thank you.

**Public Hearing – Opposition to Mercy Crystal Lake Hospital and Medical Center
Testimony of Christine Priester, Sherman Health, Elgin, IL**

Good afternoon Ms. Olson and Mr. Urso. My name is Christine Priester. I am the Director of Marketing & Public Relations of Sherman Health in Elgin, Illinois. There are numerous and immeasurable reasons why a new hospital is not needed in McHenry County. Let me reiterate them.

- Mercy's new proposal is for a smaller hospital. This violates the CON Board's standards and it will still involve a substantial shift of volume, 4,000 discharges, from other area hospitals. And a small hospital in a metropolitan area is not well suited to meet community needs. We need to effectively utilize existing hospital resources rather than duplicate them.
- Although patients choose to travel to hospitals outside McHenry County, this does not mean there is an outmigration problem that must be addressed by a new hospital which would exacerbate the excess capacity that exists.
- Health care reform is changing the delivery of care by focusing on value rather than volume of care. Innovative models will continue to reduce inpatient utilization. Healthcare reform's focus on improving the management of chronic conditions and expanding the provision of services in an outpatient setting will continue to reduce inpatient utilization.
- 81% of the population in Mercy's proposed service area is within 15 min. of a hospital with sufficient capacity. I am a resident of McHenry County and believe I am well served by existing hospital resources. In fact, Sherman Hospital has recently had well over ⁵⁰⁻⁷⁵ ~~400~~ beds available each day. This project would be wasteful and negatively impact the safety net by pulling volume away from area hospitals. This duplication in services will impair Sherman's ability to fund costly, yet vital, services.
- The recent public health survey reviewing health care resources in McHenry County did not identify improved access to hospital care in McHenry County as a community priority. This is consistent with our analysis. Simply put, the County's population

changes and hospital use rates do not warrant a new hospital. By contrast, the study cited the increased number of uninsured and high health care costs as issues requiring greater attention. Increasing hospital bed capacity where there are underutilized hospitals will increase health care costs for everyone and create higher insurance premiums and tax and budget deficit issues.

- Existing emergency services provide ample access for McHenry County residents. The existing area hospitals do not have a bypass problem and have collectively and individually been able to serve emergency patients nearly 100% of the time.
- The new hospital will adversely impact the health care job market. It will reallocate the limited health care workforce among more hospitals and exacerbate the current health care workforce shortage. To the extent services and staff are duplicated, this will increase the cost of health care for McHenry County residents. Area providers would be forced to rely heavily on more costly staffing models including the use of nurse staffing agencies and overtime staffing.
- The underlying basis for this new hospital proposal is that it is Mercy's private interest to endeavor to develop a more significant hospital presence and inpatient market share in Illinois. It is not warranted based on community need.
- As stewards of this State's health care resources, we urge the CON Board members to stand by their decision in June and reject these proposals.

Pam Cumpata
President, McHenry County Economic Development Corporation
Testimony in Opposition to Mercy Crystal Lake Hospital

Hello. My name is Pam Cumpata, and I serve as President of the McHenry County Economic Development Corporation (MCEDC).

Our mission is to promote and enhance the economic health of McHenry County through the retention, expansion and attraction of commerce and industry. We do all this to be conducive to an optimal quality of life for area citizens.

Earlier this year, the MCEDC Board of Directors considered both proposals and chose to provide a letter of support for Centegra's site in Huntley.

The simplest explanation is this: we believe Centegra Huntley will enhance the economic well-being of McHenry County.

While McHenry County has experienced significant population growth since 2000, the Huntley community has led the way with an annual rate of 19.1% between 2000 and 2008, according to the 2008 Special Census. In total that is more than a 300 percent increase since 2000.

Most recently, the Illinois Department of Transportation announced that the long awaited interchange project at I-90 in Huntley will begin in the spring of 2012. This massive project is not just a means of improving our roadway infrastructure. It's the catalyst for the future. It has never been more clear that the growth that region of the county has been experiencing is long term.

Given the residential growth, commercial development and development in the future, the Centegra site in Huntley received the support of the MCEDC Board of Directors.

Thank you.

Pam Cumpata
President, McHenry County Economic Development Corporation
Testimony in Opposition to Mercy Crystal Lake Hospital

Hello. My name is Pam Cumpata, and I serve as President of the McHenry County Economic Development Corporation(MCEDC).

Our mission is to promote and enhance the economic health of McHenry County through the retention, expansion and attraction of commerce and industry. We do all this to be conducive to an optimal quality of life for area citizens.

Earlier this year, the MCEDC Board of Directors considered both proposals and chose to provide a letter of support for Centegra's site in Huntley.

The simplest explanation is this: we believe Centegra Huntley will enhance the economic well-being of McHenry County.

While McHenry County has experienced significant population growth since 2000, the Huntley community has led the way with an annual rate of 19.1% between 2000 and 2008, according to the 2008 Special Census. In total that is more than a 300 percent increase since 2000.

Most recently, the Illinois Department of Transportation announced that the long awaited interchange project at I-90 in Huntley will begin in the spring of 2012. This massive project is not just a means of improving our roadway infrastructure. It's the catalyst for the future. It has never been more clear that the growth that region of the county has been experiencing is long term.

Given the residential growth, commercial development and development in the future, the Centegra site in Huntley received the support of the MCEDC Board of Directors.

Thank you.

Tim O'Grady
490 Tara Court
Woodstock, IL 60098

spell

Opposed to Mercy Health System Project 10-089

Good morning, spell

Hello, ~~my name is Tim O'Grady~~ and I wanted to share how Centegra Health System changed my life. I was brought to Centegra's Behavioral Health Department to receive care that honestly and truly saved my life. Without access to the care I received, I ~~do not~~ believe I would be standing here today, telling you how important behavioral health services are to McHenry County.

The team at Centegra took care of me, made me see life is worth living and most importantly, never gave up on me. I was diagnosed with Bipolar II Disorder, which helped me begin my journey to recovery. Through group sessions, activities, counseling and the ability to talk to the other patients I learned that my battle was not unique to me. There were others like me, and I believed recovery was possible - something I never thought before receiving care at Centegra.

I want to repeat that there were others like me in Centegra's program. As much as this made me realize I was not alone, it also has a very important role in today's hearing. In Mercy's proposed hospital, there is no sign of any behavioral health services. I understand how important any hospital is for our community, but providing mental health services is beyond necessary, especially today.

Look around the room. I know many of us know someone who has suffered from, or is currently living with a mental illness. Not only are genetics playing a role in mental health issues, but now other factors, such as the economy are affecting our lives. For this kind of illness, special care is needed, which is something Mercy hasn't addressed and doesn't plan to, either. Our community needs services to help the mentally ill. I ask that you consider my ~~story~~ ^{experience w/ Centegra} and how Centegra's services saved my life. Build a hospital that can save a life, both physically and mentally. Thank you.

I ~~can~~ thank the entire Centegra staff for their professionalism, compassion and competency and outstanding services.
Thank you

Howard Turk
12958 Timber Creek Dr.
Huntley, IL 60142

In opposition to Project 10-089

As I sit here today and hear so many people talk about the word, "need" in McHenry County, I'm wondering how many of you can really put faces on the numbers of people who need better access to healthcare. Well, I am here to show you what we look like. I am a resident of Sun City in Huntley, and about a year ago, I needed a hospital close to home.

I was experiencing chest pains and shortness of breath, and when the pains became severe and excruciating I made the decision to go to the hospital. At that moment, I knew it would take about 10 minutes for the ambulance to get me, and then an additional 20 to 30 minutes to get to Sherman, which to me meant life or death. I decided to have my wife drive me and we made our way to Sherman, where I was treated for pleurisy, an illness in the lung tissue. The preliminary symptoms of this are compared to that of a heart attack. I sit back and look at my emergency situation knowing that if I really did suffer a heart attack, the chances might have been that I would not be standing here today.

I am afraid that situation will not change if you approve a hospital in Crystal Lake. Crystal Lake is a fine town, but it is not the community that needs better access to hospital care. Huntley is. Many of my friends in Sun City have Centegra doctors, and when a health issue takes place as it did for me, we are taken to Sherman, where our primary care doctor is not available. We don't even have the option of being taken to a Centegra Hospital.

The people of Huntley need a new hospital, and we want Centegra's presence, doctors and medical equipment because Centegra has already shown us that it cares about our community. I ask the board to please deny Mercy's proposed hospital and to please approve Centegra Hospital-Huntley. Thank you.

Joseph Keenan, DO, Medical Director, Emergency Medicine, Centegra Health System
Opposition to Project #10-089

Good afternoon. I am Dr. Joseph Keenan, Medical Director, Emergency Medicine at Centegra Health System. Mercy claims in their application that wait times at emergency departments in McHenry County are lengthy, and that those same emergency departments are bypassed to accommodate urgent patient care. Those claims are not based on current, relevant data. Let me explain.

Centegra has responsibly added beds and created efficiencies and patient throughput initiatives so that zero bypasses have taken place in the past one and a half years. We also opened two immediate care centers to take pressure off our busy Emergency Departments; Mercy did not update the data from its application, thereby misleading you. Neither Centegra Hospital-McHenry nor Centegra Hospital-Woodstock has been on bypass due to capacity issues for more than a year a half.

Our EMS providers have special training and equipment to help them evaluate each patient's physical condition. They provide quality pre-hospital care and timely transport to the closest hospital ED to provide patients access to definitive medical care. The key to successful outcomes in patient conditions rests with prompt assessment, timely transport and arrival to the nearest comprehensive ED.

To further prove how things have changed since Mercy's last Crystal Lake application, the Chest Pain Centers at Centegra Hospital – McHenry and Centegra Hospital – Woodstock have been accredited by the Society of Chest Pain Centers, an international organization dedicated to eliminating heart disease as the No. 1 cause of death worldwide. This advanced accreditation makes Centegra hospitals two of only 11 in Illinois to earn this level of distinction. Mercy Harvard is not one of those accredited.

Centegra Health System has made a commitment to the community throughout McHenry County to provide access to quality emergency care, by providing 2 hospitals with comprehensive Emergency Department services, 2- Level II Trauma Centers, access to critical care emergency air transport through our Flight for Life program, and maintaining the commitment to EMS as a Resource Hospital with the Illinois Department of Public Health. As the region's EMS Resource Hospital, Centegra Hospital-McHenry works with all of the area's EMS providers to ensure every person in the region receives prompt emergency care from well trained, compassionate personnel.

Mercy has provided limited emergency medical services to our community. For nearly 100 years, Centegra hospitals have provided access to outstanding emergency care that is close to home. I ask the Illinois Health Facilities and Services Review Board to say "no" to Mercy Health System. Thank you.

Bob Rosenberger, Chief Financial Officer
Opposition to Project #10-089

My name is Bob Rosenberger. As Centegra's Chief Financial Officer, I oppose Mercy's proposal for a hospital in Crystal Lake. Let me make this clear: Mercy's modified application may call for a smaller hospital, but that facility would still have a catastrophic impact on our hospitals in McHenry and Woodstock. Regardless of its size, Mercy Crystal Lake is only viable at the expense of our existing hospitals.

Mercy's physician referral letters show that almost 90% of the patient volume for Mercy Crystal Lake will come from Centegra's existing hospitals; 52% of the patient volume would come from Centegra Hospital-Woodstock and 37% would come from Centegra Hospital-McHenry. This has not changed from Mercy's original application.

Also unchanged is the fact that Med/Surg and OB occupancy at our hospitals would fall below the State's target levels if Mercy Crystal Lake entered the market. For example, Centegra Hospital – Woodstock would see its Med/Surg occupancy drop from 73% to 38% and its OB occupancy drop from 43% to 20%.

These high impacts on our patient volumes would be necessary for Mercy Crystal Lake to reach the utilization rates required of its new hospital. It is unacceptable to allow Mercy Crystal Lake Hospital to enter the market simply to cannibalize Centegra patients. And that is exactly what would happen. No amount of population growth or industry reform could possibly make up for the lost patient volumes at Centegra.

These great losses could have far-reaching ramifications in the community. As the chief financial officer of Centegra Health System, I think its important to note that Centegra's financial performance is directly attributable to Centegra's commitment to our mission in supporting the community in ways that no other organizations are.

Right now, Centegra supports a wide range of health services that are vital to the community; yet result in large financial losses to Centegra each year. Centegra's commitment to behavioral health, skilled nursing and neuro trauma treatment resulted in combined losses of over \$10 million. That is in addition to our contributions to area social service agencies that are currently seeing cuts in Medicaid payments from the state. If we experience major losses at the hand of Mercy Crystal Lake Hospital, we may not be able to continue supporting these kinds of services that are vital to our community.

In response to allegations made today that Centegra's prices are out of control and we do not work with our patients who do not have insurance, nothing can be further from the truth. We work with all our

patients from a financial standpoint and I would be more than happy to discuss a situation with the Mercy patient who was quoted a \$15,000 procedure from Centegra and wound up paying \$4,000 at Mercy. I think we may be confusing net revenue with gross charges, which is not an apples to apples comparison.

As far as taking care of patients without insurance, an example of Centegra's willingness is currently at our South Street location in Woodstock. We have supported an individual that all other providers have turned their back on for two years and he has no other place to go. We have done this at a cost of more than \$250,000 and are continuing to support this individual of our community.

I urge this board to reject the Mercy Crystal Lake application that will negatively affect our mission of caring for the community. Consider the impact a new hospital in Crystal Lake would have on Centegra Health System and the patients we serve. Do not sacrifice two existing hospitals and the safety net services we already provide for one new hospital that will be sending their profits to their Wisconsin headquarters. The result would be a financial disaster, regardless of how many beds Mercy proposes.

Neil Murphy

Opposition to Mercy Crystal Lake Hospital, #10-089

Good afternoon. I'm Neil Murphy, Chief Nursing Officer, Centegra Health System. I'm here today to talk about efficiencies, economies of scale and why Mercy Crystal Lake Hospital is not in line with best practices.

At Centegra, many of our nurses are what we call "float nurses." This means they "float" between our McHenry and Woodstock campuses. We've found this to be a very efficient process for us. It helps us ensure that each hospital is appropriately staffed with nurses at all times. This is critical because as you know, nurses are on the front lines of patient care.

Let's say Mercy wanted to adopt a similar practice with a Crystal Lake Hospital. Well, according to Google Maps, it would take 1 hour and 24 minutes to drive between Janesville, Wisconsin and Crystal Lake, Illinois.

This is just one problem that arises from having an out-of-state health system operate a hospital here in McHenry County, Illinois. But if you think about it, the potential pitfalls are endless. Let's say a patient visits this basic Crystal Lake Hospital and finds he needs a more advanced procedure that's available elsewhere in the Mercy system. Well, elsewhere is likely Janesville, Wisconsin, which, may I remind you, is 1 hour and 24 minutes away.

What if Mercy wants to bring certain equipment from its Janesville facility to Crystal Lake? Again, it's 1 hour and 24 minutes. Mercy Crystal Lake might technically be part of a system, but it'd be essentially on its own.

As you know, the cost of healthcare is a hot topic these days. The cost of constructing a building is one thing. But the cost of maintaining the healthcare there is another.

One of my jobs is to keep down costs that are not related to treating patients. I can tell you this: The cost of moving staff, equipment or even patients 1 hour and 24 minutes between Janesville and Crystal Lake adds up. For efficiency's sake, I ask you to deny Mercy Crystal Lake Hospital. Thank you.

Public Hearing Opposition for Mercy Hospital Project, #10-089

Name: Dr. Sheila Senn, Psy.D., LCPC
Address: 148 Glenbrook Trail
McHenry, IL 60050
Title: Director of Behavioral Health Services, Centegra Health System

My name is Dr. Sheila Senn, and I am the Director of Behavioral Health Services at Centegra Health System. I am opposed to Mercy's project for 2 primary reasons: first, it will not improve access to behavioral health services; and second, by omitting these vital services in their plan, Mercy shows that it isn't truly committed to McHenry County, Illinois.

Behavioral health services do not bring a great profit for health systems, yet they are needed services in the community. The past few years have been some of the most economically and emotionally challenging for our country and our community. Unemployment and foreclosures have taken a toll at the same time that access and resources for mental health and substance abuse services have been seriously diminished. In fact in recent weeks, the Governor has proposed the closure of 3 State Mental health hospitals, limiting acute psychiatric services to only 1 state hospital which already operates at a 95% occupancy. With no resources available to serve the indigent population with severe mental illness, we can expect the community hospital to see an influx of patients in need of acute psychiatric services.

Acute psychiatric services are not optional services; they are essential and should not be compromised. They are provided when nothing else will do to ensure the safety of the individual or others. It is for this reason that I am seriously concerned that Mercy's hospital project will not appropriately fulfill the need for behavioral health services and community outreach. Mercy does not currently provide any behavioral health services in the state of Illinois, and the system does not appear to have any intention to respond to the current needs by bringing those services through their new hospital project.

At Centegra we have remained steadfast in our commitment to the health and wellbeing of our community. To that end, we are the only provider of acute inpatient and outpatient behavioral health services. Additionally, we are partnered with other community agencies to educate the community, provide screenings and evolve to meet the changing needs of McHenry County and beyond. We do this even though we lose \$5 million on our behavioral health program every year. We do this because mental illness impacts 1 out of 4 Americans and it would be negligent to ignore the full spectrum of care needed in our community.

When the Board looks at Mercy's application, I urge you to consider the entire scope of healthcare needs in our community. I urge you to recognize that Mercy is not committed to providing these critical services to the communities in their proposed project. Mercy is not a true community partner, and I ask you to reject this application.

Public Hearing Opposition for Mercy Hospital Project, #10-089

Name: Dr. Sheila Senn, Psy.D., LCPC

Address: 148 Glenbrook Trail
McHenry, IL 60050

Title: Director of Behavioral Health Services, Centegra Health System

My name is Dr. Sheila Senn, and I am the Director of Behavioral Health Services at Centegra Health System. I am opposed to Mercy's project for 2 primary reasons: first, it will not improve access to behavioral health services; and second, by omitting these vital services in their plan, Mercy shows that it isn't truly committed to McHenry County, Illinois.

Behavioral health services do not bring a great profit for health systems, yet they are needed services in the community. The past few years have been some of the most economically and emotionally challenging for our country and our community. Unemployment and foreclosures have taken a toll at the same time that access and resources for mental health and substance abuse services have been seriously diminished. In fact in recent weeks, the Governor has proposed the closure of 3 State Mental health hospitals, limiting acute psychiatric services to only 1 state hospital which already operates at a 95% occupancy. With no resources available to serve the indigent population with severe mental illness, we can expect the community hospital to see an influx of patients in need of acute psychiatric services.

Acute psychiatric services are not optional services; they are essential and should not be compromised. They are provided when nothing else will do to ensure the safety of the individual or others. It is for this reason that I am seriously concerned that Mercy's hospital project will not appropriately fulfill the need for behavioral health services and community outreach. Mercy does not currently provide any behavioral health services in the state of Illinois, and the system does not appear to have any intention to respond to the current needs by bringing those services through their new hospital project.

At Centegra we have remained steadfast in our commitment to the health and wellbeing of our community. To that end, we are the only provider of acute inpatient and outpatient behavioral health services. Additionally, we are partnered with other community agencies to educate the community, provide screenings and evolve to meet the changing needs of McHenry County and beyond. We do this even though we lose \$5 million on our behavioral health program every year. We do this because mental illness impacts 1 out of 4 Americans and it would be negligent to ignore the full spectrum of care needed in our community.

When the Board looks at Mercy's application, I urge you to consider the entire scope of healthcare needs in our community. I urge you to recognize that Mercy is not committed to providing these critical services to the communities in their proposed project. Mercy is not a true community partner, and I ask you to reject this application.

Neil Murphy

Opposition to Mercy Crystal Lake Hospital, #10-089

Good afternoon. I'm Neil Murphy, Chief Nursing Officer, Centegra Health System. I'm here today to talk about efficiencies, economies of scale and why Mercy Crystal Lake Hospital is not in line with best practices.

At Centegra, many of our nurses are what we call "float nurses." This means they "float" between our McHenry and Woodstock campuses. We've found this to be a very efficient process for us. It helps us ensure that each hospital is appropriately staffed with nurses at all times. This is critical because as you know, nurses are on the front lines of patient care.

Let's say Mercy wanted to adopt a similar practice with a Crystal Lake Hospital. Well, according to Google Maps, it would take 1 hour and 24 minutes to drive between Janesville, Wisconsin and Crystal Lake, Illinois.

This is just one problem that arises from having an out-of-state health system operate a hospital here in McHenry County, Illinois. But if you think about it, the potential pitfalls are endless. Let's say a patient visits this basic Crystal Lake Hospital and finds he needs a more advanced procedure that's available elsewhere in the Mercy system. Well, elsewhere is likely Janesville, Wisconsin, which, may I remind you, is 1 hour and 24 minutes away.

What if Mercy wants to bring certain equipment from its Janesville facility to Crystal Lake? Again, it's 1 hour and 24 minutes. Mercy Crystal Lake might technically be part of a system, but it'd be essentially on its own.

As you know, the cost of healthcare is a hot topic these days. The cost of constructing a building is one thing. But the cost of maintaining the healthcare there is another.

One of my jobs is to keep down costs that are not related to treating patients. I can tell you this: The cost of moving staff, equipment or even patients 1 hour and 24 minutes between Janesville and Crystal Lake adds up. For efficiency's sake, I ask you to deny Mercy Crystal Lake Hospital. Thank you.



565 Dakota St, Unit C , Crystal Lake, IL, 60012

Phone: (815) 788-1337 Fax: (815) 477-2749 E-mail: flavia@haidar-inc.com

Flavia Jorge

2906 Springbrook Rd, Crystal Lake, Ill.

Opposed to Project #10-089

My name is Flavia Jorge and I am a wife, mother, co-owner of Haidar, Inc. and Crystal Lake resident for the past 10 years. I am here today because I oppose Mercy Health System's proposed hospital in my city.

Although my family makes every effort to stay well, there have been times when we have needed medical services and have turned to trusted local providers for high-quality care.

I had minor surgery at Centegra Hospital-McHenry, and my son also had surgery to repair an ACL injury at the same hospital. We receive outstanding care at this hospital just minutes from our home. Never, in all our years here, did we think that we needed improved access to healthcare. We live just minutes from two Centegra hospitals.

I also received emergency care recently at Centegra Hospital-Woodstock after I fainted twice and my husband took me to the emergency room. While I was there the staff and doctors were thoughtful and made my husband and me comfortable while we waited for my test results. I knew I was receiving state-of-the-art services from people who cared about me as a person.

In my free time I play in tennis leagues and train for the Sprint Triathlon at Centegra Health Bridge Fitness Centers in Huntley and Crystal Lake. These health and wellness facilities are a short drive from my home, and I go there six times a week to exercise and enjoy time with friends. As a Crystal Lake resident, my health and wellness needs are more than met – they are exceeded – by Centegra Health System.

The first thought that came to my mind when I heard about Mercy Health System's proposed new hospital was: Where are they located? I am not familiar with their services and will not choose to get medical care with them, especially when I am so happy with treatment provided by two Centegra Hospitals in my area.

I trust Centegra Health System to care for my family and me, and ask that you do not allow Mercy Health System to build a hospital in Crystal Lake. Thank you.



565 Dakota St, Unit C, Crystal Lake, IL, 60012

Phone: (815) 788-1337 Fax: (815) 477-2749 E-mail: flavia@haidar-inc.com

Flavia Jorge

2906 Springbrook Rd, Crystal Lake, Ill.

Opposed to Project #10-089

My name is Flavia Jorge and I am a wife, mother, co-owner of Haidar, Inc. and Crystal Lake resident for the past 10 years. I am here today because I oppose Mercy Health System's proposed hospital in my city.

Although my family makes every effort to stay well, there have been times when we have needed medical services and have turned to trusted local providers for high-quality care.

I had minor surgery at Centegra Hospital-McHenry, and my son also had surgery to repair an ACL injury at the same hospital. We receive outstanding care at this hospital just minutes from our home. Never, in all our years here, did we think that we needed improved access to healthcare. We live just minutes from two Centegra hospitals.

I also received emergency care recently at Centegra Hospital-Woodstock after I fainted twice and my husband took me to the emergency room. While I was there the staff and doctors were thoughtful and made my husband and me comfortable while we waited for my test results. I knew I was receiving state-of-the-art services from people who cared about me as a person.

In my free time I play in tennis leagues and train for the Sprint Triathlon at Centegra Health Bridge Fitness Centers in Huntley and Crystal Lake. These health and wellness facilities are a short drive from my home, and I go there six times a week to exercise and enjoy time with friends. As a Crystal Lake resident, my health and wellness needs are more than met – they are exceeded – by Centegra Health System.

The first thought that came to my mind when I heard about Mercy Health System's proposed new hospital was: Where are they located? I am not familiar with their services and will not choose to get medical care with them, especially when I am so happy with treatment provided by two Centegra Hospitals in my area.

I trust Centegra Health System to care for my family and me, and ask that you do not allow Mercy Health System to build a hospital in Crystal Lake. Thank you.

Rachel Sebastian
128 Ashton Ln
Crystal Lake, IL. 60014

Re: Testimony of Rachel Sebastian In opposition to Project 10-089

My name is Rachel Sebastian, and I am vice president for service line operations with Centegra Health System.

Today I want to assure the Illinois Health Facilities and Services Review Board that Crystal Lake is not in need of a new hospital. It is my role at Centegra to ensure Crystal Lake is always included in Centegra's plans for responsible development.

Centegra, not Mercy, is the health system that has a longstanding relationship with the people of Crystal Lake. We have always considered our neighbors in the area and we expand our services to meet the needs of our patients as they arise. The reason Centegra did not request to build a hospital in Crystal Lake is because the people of northern Crystal Lake and its surrounding northern communities already have a number of high-quality facilities to choose from when they need healthcare.

At Centegra, we respond to the area's healthy competition by developing new services and improving existing ones to exceed the expectations of our patients in areas where it is needed in the growing areas of southern Crystal Lake, Lake in the Hills and Huntley.

A new hospital in Crystal Lake would duplicate services that already exist in northern McHenry County. If this hospital were approved, many people in its service area would have to drive past Centegra Hospital-Woodstock or Centegra Hospital-McHenry in order to get there. What's more - The central portions of Crystal Lake are just as close to one of Centegra's existing hospitals as they would be to Mercy's proposed facility at the edge of Crystal Lake and Cary.

Centegra and other healthcare providers have previously identified the need for ancillary services here, and we have appropriately brought those to the community. Centegra, in particular, recently opened an Immediate Care Center here, as well as the Centegra Gavers Breast Center.

The breast center is the hub of Centegra's Breast Health Services. This new, centralized location offers a multidisciplinary team approach with leading-edge technology, consolidated screening and diagnostic services, quality medical care and interactive support systems to address all breast issues. This is what it means to have an integrated delivery system right here in Illinois. Centegra provides services like this precisely where and when they are needed.

Crystal Lake is a relatively big town, but that isn't reason enough to justify an entirely new hospital here - especially when you consider the services that are already provided here and in the nearby communities. I ask the Board to reject this proposal.

Thank you.

R. Sebastian



Deloitte Financial Advisory
Services LLP
111 S. Wacker Drive
Chicago, IL 60606-4301
USA

Tel: +1 312 486 1000
Fax: +1 312 486 1486
www.deloitte.com

*James Pawlak Testimony
Opposition to Project 10-089*

Good morning. My name is James Pawlak, and I am a senior manager in the firm of Deloitte Financial Advisory Services LLP, an international professional services firm which provides accounting, tax, and business consulting services.

I am here to present summary findings with respect to an independent study we prepared at the request of Centegra Health System. This study relates to the potential financial impact of the proposed and modified Mercy Crystal Lake Hospital on Centegra's existing McHenry County hospitals, Centegra Hospital – McHenry and Centegra Hospital - Woodstock.

Our findings with respect to this study are outlined in a report submitted to Centegra Health System.

Financial Impact to Centegra Health System

Our estimate of the financial impact of Mercy's project on Centegra Health System is based on the inpatient cases and related revenues and profits that Mercy would redirect from existing Centegra hospitals to the proposed Mercy Crystal Lake Hospital. We have estimated the impact as if it were to open today, even though it could not reasonably be completed by November 30, 2013, in order to reduce the number of variables such as inflation factors, reimbursement rates, and payor mix changes.

In Mercy's CON application on pages 159 through 161, Mercy states that it is confident that its project will not lower the utilization of other area providers below the State's occupancy standards or lower the utilization of other area hospitals that are currently operating below the standards but then contrary to that statement they include in their CON application 42 physician referrals letters totaling 3,809 cases of which 88% or 3,368 cases will be redirected from Centegra's two existing facilities with the other 12% coming from non Mercy facilities. Again to state it clearly, zero cases are reported coming from any Mercy facility. We did note that the table on page 155 showing the projected physician referrals does not match the actual notarized physician referrals on pages 176 through 260. These type of inconsistencies and/or errors definitely make understanding the application that much more difficult.

In order to calculate the financial impact attributed to lost cases to Centegra Hospital-McHenry and Centegra Hospital- Woodstock's patient volume, we analyzed internal Centegra financial and cost accounting data to determine the "contribution margin" with respect to each Hospital's inpatient services. Contribution margin, which is defined as revenues minus variable costs, represents the incremental profit from the provision of inpatient and outpatient services available to cover the fixed operating costs.

Multiplying the lost cases for each Centegra hospital by the contribution margin for each Hospital, we estimated the potential financial impact to Centegra Health System, if the proposed Mercy facility is approved, to be an annual reduction in net income of approximately \$11.7 million.

In our analysis of Mercy's CON application we sought to validate the physician FY10 cases using COMPdata® via Intellimed® and discovered another variance from the submitted physician referrals included in Mercy's CON to the data we pulled from COMPdata® via Intellimed® for the same time period.

The total number of cases reported in Mercy's CON is 3,976 compared to COMPdata® via Intellimed®'s cases of 3,259, or an overstatement of 22%. Per COMPdata® via Intellimed®, 2,872 cases have been referred to Centegra Hospital - Woodstock and Centegra Hospital - McHenry by the physicians surveyed and included in the CON application.

Therefore, the 3,368 cases identified in the physician referral letters in the Mercy Crystal Lake CON application appear to be an overstatement of the physicians' actual historical patients at Centegra Hospital - Woodstock and Centegra Hospital - McHenry during FY10.

The financial impact based on the adjusted inpatient volume of 2,872 cases from the COMPdata® via Intellimed® information is \$10.0 million annually.

It is important to note that in all scenarios, Mercy could also be expected to derive additional revenue from outpatient services not specifically identified in Mercy's CON. Accordingly, Centegra could also be expected to lose revenue and profit attributable to these services to Mercy. The financial impact related to any lost outpatient services has not been quantified since we only quantified the financial impact based on Mercy's number of inpatient cases from its CON application.

In conclusion, based on our analysis, and assuming Mercy's new facility were to open today, we estimate the potential financial impact to Centegra Health System to be an annual reduction in net income of approximately \$10.0 to \$11.7 million.

Thank You.

Hadley Streng
Opposition to Mercy Project #10-089

My name is Hadley Streng and I am the Director of Planning and Business Development at Centegra Health System. I'm here today however also as a community member and resident of McHenry County. What's different for me is that because of my job, I have spent time reviewing Mercy's CON application and the physician referral letters that Mercy has submitted to support their case for a new hospital in Crystal Lake. In their CON, Mercy chose to use physician referral letters to attempt to justify the demand for establishing their new facility.

You can image my amazement when I realized that I am among the patients Mercy expects to treat at their proposed facility in Crystal Lake.

Let me explain. My husband, children and I see doctors that are affiliated with Centegra, Mercy, other area health systems as well as independent physicians. We choose doctors based on many criteria such as the care they give, not necessarily the affiliation they have.

Over the past five years, we have had four inpatient stays at Centegra Hospital – McHenry. It is our closest hospital. Three of these stays were for me. My doctor for all three admissions was, and still is, employed by Mercy Health System.

In their CON application, Mercy used one of my actual inpatient stays as a referral for their proposed facility in Crystal Lake. They are suggesting that for my future inpatient stays, my family and I should by-pass two hospitals that are considerably closer to us, and drive more than 30 minutes to their proposed Crystal Lake hospital.

Frankly, that's not acceptable to me or my family. Why would we drive 15 minutes past the hospital we currently use?

I looked further into the details of the location Mercy is proposing for their hospital and the referrals Mercy used in their application and I found some additional interesting things:

1. The location they have chosen in Crystal Lake is within 10 miles of three other hospitals. Like me, residents in this area have plenty of access to acute care facilities.

2. Mercy submitted a dot density map and claimed it shows that the greatest concentration of population in McHenry County is in the Crystal Lake region. However, Mercy's dot density map assumes an equal spread of residents across the zip code. So, I mapped the locations of the households in the area and found that Mercy's location is not in an area of high population, but rather in an area of few residential households – households with other hospitals nearby.
3. Mercy used referrals from over 30 zip codes that are not even in the state of IL. In fact, zip codes from 11 other states were listed. They also listed referrals from places in IL that are definitely more than 30 minutes away, places like: Chicago and Springfield.
4. Mercy listed IHA's COMPdata as the source of the referral data. However, when I looked at the cases in COMPdata for the same time period and same physicians I found fewer cases for nearly half the physicians compared to the individual physician referral letters in the CON. In other words, Mercy overstated the physician referral data for these physicians.
5. Even after overstating the referrals, Mercy still does not have enough cases to meet target utilization for their proposed facility.

Clearly this doesn't make sense. Residents Mercy is proposing to serve already have nearby access to hospitals. We do not need a hospital in Crystal Lake.



October 7, 2011

Opposition to Project #10-089

My name is Charie Zanck and I am the CEO of American Community Bank & Trust and chairman of the board of governors of Centegra Health System.

As a business person who lives and works in McHenry County, I am proud to play a part in the economic well being and growth of our community by providing financial services that help our families and small businesses. I am not convinced in any way that Mercy Health System has considered the best interests of the people of Illinois, particularly the residents of northern Kane and southern McHenry counties.

If you spend time, money and energy in a community and genuinely care about the welfare and wellness of the people who live there, you come to understand their needs. How is it that Mercy felt so strongly only a few months ago that our community needed a 128 bed facility but today only needs a facility with 70 beds? What has Mercy Health System done for Crystal Lake or its surrounding communities? Has this Wisconsin based system provided preventative care or screenings? Does Mercy reach out to our schools and churches to provide care to those who need it most?

Although invited multiples times, Mercy chose not to respond or participate in the 2010 McHenry County Healthy Community Study; however, this study does include Centegra Health System, Advocate Good Shepherd, Sherman, community organizations, schools and the McHenry County Department of Health. Mercy decided not to partner with these other organizations in an effort to identify and address our area's health needs. Repeatedly saying you play an important role in the community does not make it so; it is certainly true that actions speak louder than words.

I also respectfully ask the board members to consider supporting Illinois businesses as you consider Mercy's application. Is it better to send a health system's earnings to Janesville, Wisconsin or to keep them in Illinois where they will bring more state of the art services, technologies and jobs to the people in our region? For nearly a century, Centegra Health System has demonstrated its commitment to the people of greater McHenry County. Each time we add a new facility there is careful thought and planning

involved to ensure we are meeting the real needs of our community with adequate funds and personnel available to not just build a facility, but to maintain the high standards our patients have come to expect from Centegra Health System. Last year alone, Centegra provided more than \$53 million in community benefits and participated in more than 490 community events. Our physicians and associates serve on 68 boards and committees; volunteering more than 14,000 hours per year to make a difference in the lives of McHenry County residents. Centegra understands what it means to contribute to the health and well being of the people in our community and our actions prove that every day.

I ask the Illinois Health Facilities and Services Review Board to say, "No" to Mercy Health System. Thank you for your consideration.

Sincerely,


Charie A. Zanck
Chief Executive Officer

Jason Sciarro, President of Centegra Health System

Opposed to Project #10-089

My name is Jason Sciarro (spell it). I am the president and Chief Operating Officer for Centegra Health System.

Again I would like to thank you, Ms. Olsen, Mr. Urso and Mr. Morado for your time and attention during this public hearing.

While this seems like déjà vu it's not. It's worse. An initial Mercy Hospital project that failed to meet most of the Illinois and Health Facilities Services Review Board was amended to a 70-bed hospital. This is missing yet another very clear rule that hospitals must be of at least 100 beds. I can only assume this rule was put in place to stop the very thing that Mercy intends to do – cannibalize the patients from other hospitals, in particular Centegra Health System. Centegra has and continues to provide – almost in its entirety – the healthcare safety net services for McHenry County. Wisconsin-based Mercy Health System continues to manipulate its plan (seemingly in desperation) to get exactly what **THEY** want – not what the community needs. And, their hospital proposal still jeopardizes the safety net services of our community.

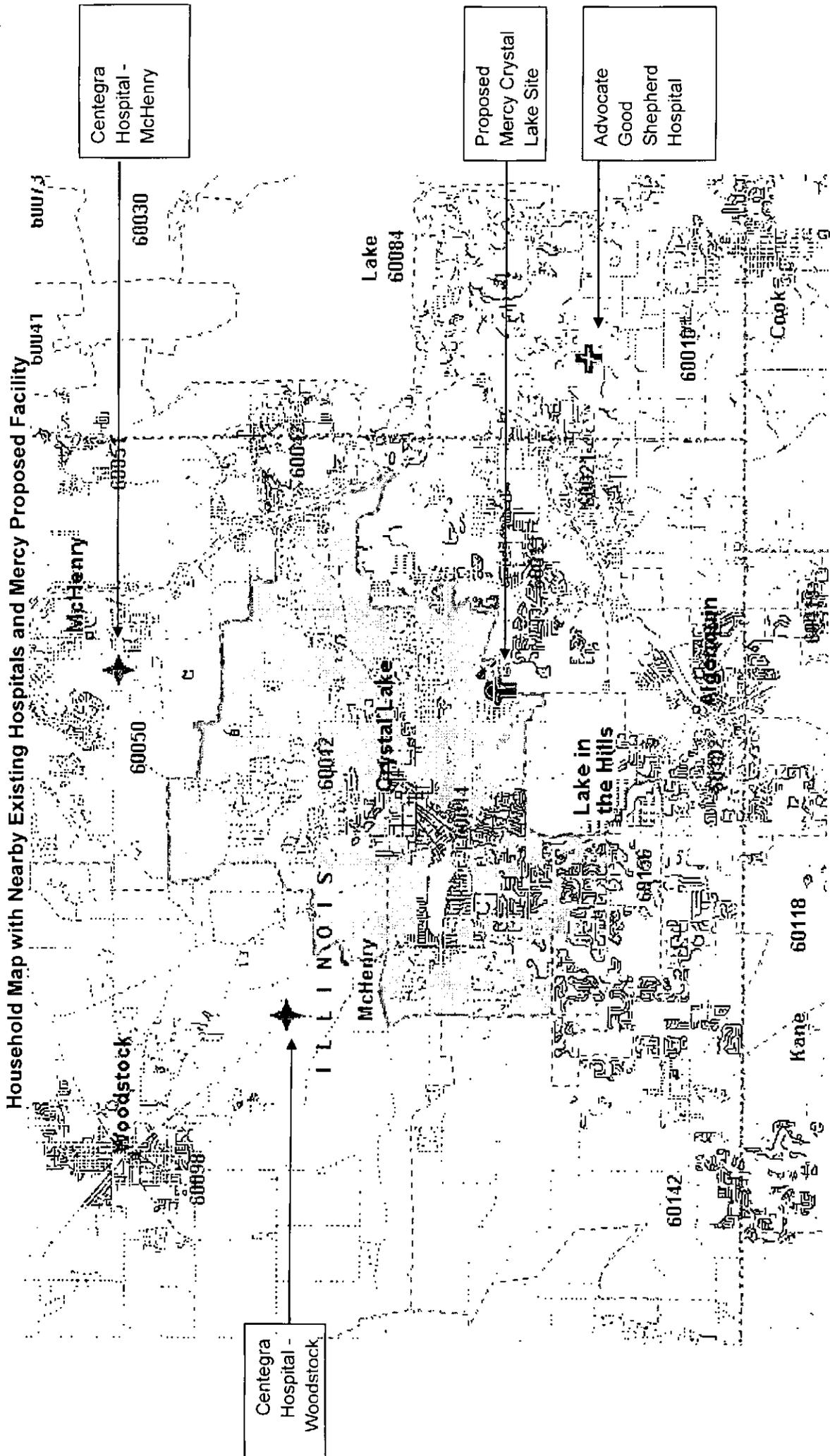
I find it interesting that Mercy's CEO cannot make the time to represent his Wisconsin organization at this important hearing, however I'm not surprised. It's obvious that many people couldn't make the time as many of the testimonies were read by third parties.

Today we have heard Mercy complaining that Centegra called a public hearing about its modified project. Why wouldn't they want an opportunity to describe their new 70-bed proposal to the people it would affect? Centegra believes the public has a right to share its input. That is why we called our own hearing for our Centegra Hospital-Huntley project. **That** is what transparency is all about.

In closing, this proposal makes a travesty of the CON rules. I urge all to look at a map and understand the current population – the population growth projections and the proximity of hospital providers to the population.

Mercy wants to play by its own rules – they always have. And while I agree with Advocate's criticisms of the Mercy proposal, Advocate closed its Behavioral Health Services with no consideration for McHenry County's needs that they claim to be so concerned about. And, they continue their tunnel vision approach to consume everything in their path. Now, they're openly targeting Sherman as their next acquisition. Centegra follows the rules – **always has** – and continues to provide all – **all** – services responsibly and regardless of profitability.

Mercy's proposed location is absolutely, without a doubt, the wrong location for a hospital in McHenry County. The right location is in southern McHenry County, which includes southern Crystal Lake, Lakewood, Lake in the Hills, Algonquin and Huntley.



Source for Household Data: Epsilon and Centegra via Thompson Reuters

Good afternoon. My name is Trent Gordon and I am the executive over business development and strategic planning at Advocate Good Shepherd Hospital, located less than one mile from McHenry County and less than 6 miles from the proposed Mercy hospital.

First let me thank you for your service during this long day. I am the fifth representative from Good Shepherd to speak today. We decided to limit the number of speakers at today's hearing, not because we are not passionate about this subject but, rather, out of respect for your time.

While it's been a long day, let me state that this process works.

Sometimes when we all get together in a room and talk about an issue in excruciating detail, reasonable minds can reach a consensus. I am glad that process worked here. After hours of testimony, I believe that we have come to agreement. *Let me explain.*

Centegra agrees that the Mercy hospital should not be approved; Mercy agrees that the Centegra hospital should not be approved; the Review Board has initially determined that neither hospital is needed; and on these points I agree with everyone.

Thank you.

Joseph Keenan, DO, Medical Director, Emergency Medicine, Centegra Health System
Opposition to Project #10-089

Good afternoon. I am Dr. Joseph Keenan, Medical Director, Emergency Medicine at Centegra Health System. Mercy claims in their application that wait times at emergency departments in McHenry County are lengthy, and that those same emergency departments are bypassed to accommodate urgent patient care. Those claims are not based on current, relevant data. Let me explain.

Centegra has responsibly added beds and created efficiencies and patient throughput initiatives so that zero bypasses have taken place in the past one and a half years. We also opened two immediate care centers to take pressure off our busy Emergency Departments; Mercy did not update the data from its application, thereby misleading you. Neither Centegra Hospital-McHenry nor Centegra Hospital-Woodstock has been on bypass due to capacity issues for more than a year a half.

Our EMS providers have special training and equipment to help them evaluate each patient's physical condition. They provide quality pre-hospital care and timely transport to the closest hospital ED to provide patients access to definitive medical care. The key to successful outcomes in patient conditions rests with prompt assessment, timely transport and arrival to the nearest comprehensive ED.

To further prove how things have changed since Mercy's last Crystal Lake application, the Chest Pain Centers at Centegra Hospital – McHenry and Centegra Hospital – Woodstock have been accredited by the Society of Chest Pain Centers, an international organization dedicated to eliminating heart disease as the No. 1 cause of death worldwide. This advanced accreditation makes Centegra hospitals two of only 11 in Illinois to earn this level of distinction. Mercy Harvard is not one of those accredited.

Centegra Health System has made a commitment to the community throughout McHenry County to provide access to quality emergency care, by providing 2 hospitals with comprehensive Emergency Department services, 2- Level II Trauma Centers, access to critical care emergency air transport through our Flight for Life program, and maintaining the commitment to EMS as a Resource Hospital with the Illinois Department of Public Health. As the region's EMS Resource Hospital, Centegra Hospital-McHenry works with all of the area's EMS providers to ensure every person in the region receives prompt emergency care from well trained, compassionate personnel.

Mercy has provided limited emergency medical services to our community. For nearly 100 years, Centegra hospitals have provided access to outstanding emergency care that is close to home. I ask the Illinois Health Facilities and Services Review Board to say "no" to Mercy Health System. Thank you.

I. In past hearings, Mercy Health System has often used the word "monopoly" to refer to other health systems in the region.

- That's interesting, because when you visit Centegra hospitals in Woodstock or McHenry, there are Mercy and Centegra physicians working side-by-side on almost all floors.
- The only health system that has attempted to create a monopoly is Mercy, when it asks its physicians to take all their patients to a hospital in Harvard.

II. What is Mercy's goal here and what is their motivation?

- Years ago, Mercy wanted to build a 70-bed hospital in Crystal Lake. However . . .
- 9 days after Centegra issued a press release that it would seek permission to build a 128-bed hospital in Huntley, Mercy files a flawed application for a 128-bed hospital.
- Now, Mercy's back asking for a 70-bed hospital. I believe Mercy's 128-bed application was simply an effort to attempt to block Centegra. We all know a smaller hospital will not be an efficient use of resources. The costs are proportionately high given to the limited amount of space. I believe Mercy is just pandering to this board with this new application.

III. Lastly, I've owned a business in downtown Crystal Lake for more than 35 years now. In medical emergencies we are ably served by Centegra hospitals on the south side of McHenry and the east side of Woodstock. Crystal Lake is also served by Good Shepherd to the east. People on the southwest side of Crystal Lake and on the west side of Algonquin and Lake in the Hills and in Huntley are the people who need a hospital. We need a hospital in Huntley, not Crystal Lake. Why are we still debating this issue?

1
Cur



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) WES JOST

City WOODSTOCK Zip _____

Signature [Handwritten Signature]

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

2
CM



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) DAN COBY

City HARVARD Zip _____

Signature Dan Coby

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

(3) #6
[Signature]

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 **Time:** 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION
Name (Please Print) Laura Dickman

City Lake Geneva, WI Zip 53147

Signature Laura Dickman

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

(4) ~~13~~
W



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION
Name (Please Print) Nathan Kakish

City Crystal Lake Zip 60014

Signature Nathan Kakish

1. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

(5) *dw*



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Tamara DeModica

City Crystal Lake Zip 60014

Signature Tamara DeModica

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy Health System

6
am



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) WILLIAM FRANZ

City CRYSTAL LAKE Zip _____

Signature *W. Franz*

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

2



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Debbie Morley

City McHenry Zip 60050

Signature Debbie Morley

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

8
2/11



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION
Name (Please Print) ^{Alessandra} ~~ALLISON~~ **SHARFE**

City Woodstock Zip 60098

Signature

1. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

9
CW



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Nancy Delaware

City Crystal Lake Zip 60014

Signature Nancy Delaware

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

(10) ~~20~~
am



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Penny Gustafson

City Harvard Zip 60033

Signature Penny Gustafson

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

11
CJ



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Noelle Dina

City McHenry ← Zip 60050

Signature Noelle Dina

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

(12) 30
CML



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION
Name (Please Print) Fredrick W. Wickham

City Crystal Lake Zip 60014

Signature [Handwritten Signature]

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

13



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) CASSIE BARAN

City Hebron Zip IL

Signature Cassie Baran

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

14
mm



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: 10-089

Date: October 07, 2011 **Time:** 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Michael Chubirka

City Crystal Lake Zip 60014

Signature Michael Chubirka

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

15
CW



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Francine Johnson

City Holiday Hills Zip 60051

Signature Francine Johnson

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy Healthcare

16
en



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION
Name (Please Print) Jennifer Whitwell
City McHenry IL Zip 60050
Signature Jennifer Whitwell

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

12
CW



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Linda Fier

City Huntley Zip 60142

Signature Linda Fier

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

21
18
DW



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Shonda Skelton

City Woodstock Zip 60098

Signature Shonda L Skelton

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION
Name (Please Print) Robin Virgili
City Marengo Zip 60152
Signature Robin Virgili

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

20



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 Time: 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Paul DeRaete

City CRYSTAL LAKE Zip 60014

Signature P. DeRaete

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

CITY OF CRYSTAL LAKE
FIRE RESCUE DEPARTMENT

CPH



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION
Name (Please Print) *Sup Ripsch*
City *Sansville, W* Zip *53545*
Signature *Sup Ripsch*

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)
Mercy Health System

AW



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Ralph Topiwka

City Janesville, WI Zip 53536

Signature *Ralph Topiwka*

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy Health System

10
30



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 **Time:** 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION
Name (Please Print) Valerie Johns

City WOODSTOCK Zip 60098

Signature Valerie Johns

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

31
am



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION
Name (Please Print) **Barb Bortner**

City **Janesville** Zip **53548**

Signature **[Handwritten Signature]**

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Linus Grikis

City Naperville Zip 60564

Signature [Handwritten Signature]

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) SANFORD STEIN

City HIGHLAND PARK, IL Zip 60035

Signature [Handwritten Signature]

1. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

34
Cm



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) John Cook

City Janesville Zip 53545

Signature [Handwritten Signature]

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)
Mercy Health System



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Katherine Kus

City Harvard, IL Zip 60033

Signature [Handwritten Signature]

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy Health System

36
one



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Mercy Crystal Lake Hospital and Medical Center

Project Number: 10-089

Date: October 07, 2011 **Time:** 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) -Bill Supernaw

City Delevin Zip 53115

Signature Bill S

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

37
CMA



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Cindy Bangert

City Harvard Zip 60033

Signature Cynthia L. Bangert

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy Health System

39
CME



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) David E Kurtz

City Jonesville WI Zip 53548

Signature David E Kurtz

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy Health System

CMC



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Phyllis Guy

City Woodstock Zip IL

Signature *Phyllis Guy*

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy

41

am



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Brian Newell

City Jacksonville, IL Zip 62641

Signature [Handwritten Signature]

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy Health System

42
CME



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Katelyn Person

City Janesville, WI Zip 53545

Signature Katelyn Person

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy Health System

OWE



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) TOM JENSEN

City DELAWARE, WI Zip 53115

Signature [Handwritten Signature]

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

24

REQUEST TO BE LAST SPEAKER OF THE DAY



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: **Mercy Crystal Lake Hospital and Medical Center**

Project Number: **10-089**

Date: **October 07, 2011** Time: **10:00 am**

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) **RICHARD GRUBER**

City **JANESVILLE WI** Zip **53546**

Signature

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Mercy Health System Corp.

Thank you for the opportunity to speak,

My name is Nathan Kakish, I have been a local community physician and a resident of Crystal Lake for ~~almost~~ five years.

I am here to voice my support for the proposed hospital in Crystal Lake.

As a community physician I have seen firsthand and heard from numerous patients firsthand of the difficulties at the local hospitals. The distance and the wait times to get through the ER, delays to get testing complete and high census warnings. To get a good pulse on the local problem, the best ones to ask are those of us in the trenches, not those sitting in neat little offices with sterile furniture far removed from patient care.

I recently had a patient admitted for a heart condition, but during her several hour wait in the ER, she was made to sit in a chair for a couple of hours, without even a functional heart monitor. This patient luckily survived, but sitting in a chair without a heart monitor awaiting evaluation is unacceptable for my patients. And these stories are not isolated incidents occurring at the expense of overcrowding to avoid the word "bypass".

I also have noticed a frequent pattern of "bypass" or high census at our local hospitals. Once again, this is unacceptable for my patients. Sending my patient to the third nearest hospital has detrimental effects on my patients, this also includes good shephard hosptial in Barrington. The continuity of care is interrupted, and in my opinion may receive inferior care, they are removed from loved ones close by, and are more likely to develop confusion about their care and the elderly are more likely to become confused in unfamiliar surroundings. Having a close hospital nearby would help provide better continuity of care for my patients and provide better access. Many of the people in the

room voicing objections to the hospital have never had to stare in a patient's eyes and say, I'm sorry, we have no beds, you'll have to go to hospital X. They also don't know the worry I face as I entrust the care of MY patients to strangers.

I also believe that any physician who is able to stand here and state that more services in the area are NOT needed, is placing politics ahead of patient care.

I would also like to point out that McHenry, and by association, Crystal Lake, has a large burden of uninsured or underinsured patients that are receiving inadequate care. The larger systems in the area, including the currently available immediate cares and walk in clinic routinely refuse care to patients with Illinois Medicaid which is the lowest paying insurance in the area, and they tend to be the highest users of our medical resources.

Recent calls to these highly touted immediate care centers in Crystal Lake has produced rejection to patient with state aid.

Mercy has been able to bridge the gap in continuing to provide acute care to these patients and continue to provide care to patients if they lost their private insurance and "fell" into state insurance. Having a Mercy hospital would help alleviate the burden of care for the uninsured and underinsured in the County, who have no other access to acute care. As physicians with Mercy, we don't "fire" patients for losing their insurance or opting for lower paying insurance.

As a resident of crystal lake, a local consumer of health care in Crystal Lake, and as a physician in McHenry county, I find that a Hospital is needed for my patients so they can continue to get high quality health care. As a resident of Crystal Lake, I find it difficult to understand why I have to travel such distance to get to a hospital for acute care, for myself or any of my three children. I also wonder why my town's Mayor is not supporting this plan.

I urge you to approve this hospital to provide some much needed relief and access to healthcare in the area.

Tamara DeModica
Page 1

10/3/11 9:00 AM

A notable American man once put the interest of freedom ahead of his own personal prosperity. He sat in a British prison camp to make a stand for the importance of his freedom to choose.

That man was Arthur J. Middleton, one of the signers of the Declaration of Independence, and he is also my ancestor.

Perhaps that is one of the reasons that I am here today, to continue what he started. To help ensure that our freedom to choose continues to exist. So, on behalf of my ancestor, for the Mercy Health System, and others, I am continuing the work that he started.

Freedom to choose is what makes America the country that it is. Unfortunately, our very freedom to choose is at issue here and I just cannot understand why.

Tamara Demodica
page 2

This time it is to ensure our right to choose our health care. So many people in this community want this hospital to be built. Why should there even be a question of building it if so many are asking for it?

There is a need for this hospital and it will only serve to improve health care in McHenry County in this strategic location. The area is already growing substantially. The new assisted living development being built in Cary is only five minutes away.

This hospital will give people in this area a CHOICE with their health care options and services.

~~How do I know that the Mercy Health System is the best that I've experienced? After seeing my colleague have an icicle braze his head at the Cosmos Hotel in Moscow, Russia, I observed the medical care that he received.~~

Tamara DeModica
page 3

From rural Wisconsin to downtown Chicago, ^{and Russia,} as well as all of the other health care service providers in this area, I have seen and experienced a wide variety of health care and I know that Mercy Health System understands what great health care is supposed to be.

My husband had corrective eye surgery in April and he doesn't have health insurance. The surgery was done by a Mercy physician and was \$4,000. The same surgery that we priced with Centegra was \$15,000. He chose the ethically-priced health system, Mercy.

A good health care system such as Mercy Health System facilitates healing, not stress.

I hear about too many hospitals. How can you have too many hospitals? Is this about profits or what the community needs? That's like saying that we have too many gas stations or libraries.

Tamara DeModica
page 4

This is in no way a duplication of services as was mentioned in the Northwest Herald. It's quite the opposite. This hospital will fill a gap or a hole in this area's medical and health care.

Also, according to the Northwest Herald and the First Electric Newspaper, all of the other health care providers are worried about this new hospital. Could it be because they now have to pay close attention to their customer service, or patient relations, when from my experience, they didn't need to until now?

It is the opinion of many that all of you other providers have a blank check system of billing. For example, if you ask someone at Centegra how much something will cost, they tell you, "I don't know, I've never been asked that before."

Tamara DeModica
Page 5

Mercy Health System tells you your costs up front and works with you every step of the way. There are NO surprises when you get your bill. There is a health care system FOR the community.

You other providers are concerned about having to compete with Mercy Health System, which you know offers unparalleled customer service AND extremely fair pricing for those without health insurance.

It is my hope that my ancestor would be pleased with our efforts here today to continue to uphold the very freedom to choose that he so greatly sacrificed for.

He and the other signers of the Declaration of Independence did that for all of us and he would want us to allow Mercy Health System to build its new hospital so that we can ensure our freedom to CHOOSE.

Call 847-769-1074

Hello

My name is Debbie Morley. I have been a resident of McHenry County for over 30 years and I support Mercy Health System's effort to build a hospital in Crystal lake.

As a resident and a mother of 3 active boys that participated in sports all through their high school years, I have seen first hand the over crowded Emergency room, patients waiting in hallways for beds, and also surgical patients being put on any floor with an available bed because there is no room for them on the floor that they are supposed to go. So they may get stuck with the pediatric patients or even on the OB floor if necessary.

I am here today to read several letters from other McHenry County residents who are not here today but also support a a new Hospital in Crystal Lake.

Debbie Morley
Debbie Morley

Because of increasing traffic & lights, it can take 30 minutes or longer to get to Centegra in McHenry or Good Shepherd in Barrington. Cary and Crystal Lake need a hospital in our community!! Please grant Mercy's request!

Gretchen Watters
Cary, IL

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Because of increasing traffic & lights it
can take 30 minutes or longer to get to
Cartera in McHenry or Good Shepherd in Barrington.
Cary/Crystal Lake needs a hospital in our
community!! Please grant Mercy's request!

Thank you for your consideration.

Signature: Gretchen D. Watters

Name (please print): Gretchen D. Watters

Address: 6108 Pleasant View Lane

City / State / Zip: Cary, IL 60013

Date: May 27, 2011

We desperately need this facility here in Crystal Lake
at the Rt 31 & Three Oaks Road location. PLEASE
help our area!

Thank-you

Shirley Le Beau
Crystal lake

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

*We desperately need this facility here in
Crystal Lake at the Rt. 31 & Three Oaks Rd. location.
PLEASE help our area!
Thank you.*

Thank you for your consideration.

Signature: *Shirley Le Beau*
Name (please print): *SHIRLEY LE BEAU*
Address: *5814 Prairie Ridge Rd.*
City / State / Zip: *Crystal Lake, IL 60014*
Date: *6/1/11*

The area by Crystal Lake is the place we need a Hospital. It is the most congested. Centegra's wait times are way too long. Also, centegra isn't even planning to build for a few more years which proves there is no current need in that area, so put it where we need it Now. No need to wait. They are being a monopoly in the area.

Mary Oltendorf
Crystal lake

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

The area by Crystal Lake is the place we need
a facility / Hospital. It is the most congested
with others nearby Centegra having wait times
too long. Also Centegra isn't even planning to build
for a few more yrs, which proves there is no
current need in that area - so put it where we

Thank you for your consideration.

need it now.

No need to wait.
They are being a
monopoly in
the area.

Signature: _____

Mary Ottendorf

Name (please print): _____

Mary Ottendorf

Address: _____

219 Sunset Ter.

City / State / Zip: _____

Crystal Lake IL 60014

Date: _____

6/5/11

I have not experienced high levels of care at Sherman on Randall (ER) or Centegra in Woodstock. However, I've had great experiences with Mercy in Woodstock and Crystal Lake. I would absolutely LOVE to have a Mercy Hospital nearby. We aren't currently in McHenry City but live close enough that this could be our primary hospital. I would be so excited to have an option that I would feel more comfortable with. It might even contribute to a decision for us to have a 3rd child!

Cassandra Hayes
Carpentersville, IL

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I have not experienced high levels of care at Sherman on Randall (ER) or Centegra in Woodstock. (Birth). However I've had great experiences w/ Mercy in Woodstock & Crystal Lake. I would absolutely LOVE (!) to have a Mercy Hospital nearby! We aren't currently in McHenry City but live close enough that this could be our primary hospital! I would be so excited to have an option... I feel more comfortable with. (It might even contribute to a decision for us to have a 3rd child!)

Thank you for your consideration.

Signature: Cassie Hayes

Name (please print): Cassandra Hayes

Address: 75 Golfview Ln.

City / State / Zip: Carpentersville, IL 60110

Date: 6-7-11

Please approve this care for our community.

We need a hospital in our community. I recently saw an ambulance stuck in construction traffic heading towards the McHenry hospital. It's too far and a long way to transport.

Linda Rea
Village of lakewood

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Please approve this care —
we need a hospital in our community.
I recently saw an ambulance stuck
in construction traffic heading towards
the McHenry hospital — it's too far along transport.

Thank you for your consideration.

Signature: _____

Linda Rea

Name (please print): _____

Linda Rea

Address: _____

494 Warwick Lane

City / State / Zip: _____

Village of Lakewood, IL 60014

Date: _____

6/9/2011

My wife and I have lived in Crystal Lake for over forty years. I feel that the time has come for Crystal Lake to have a hospital within its city limits. It should have happened years ago.

Donald Peters
Crystal Lake, IL

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

MY WIFE AND I HAVE LIVED IN CRYSTAL LAKE FOR
OVER FORTY YEARS. I FEEL THAT THE TIME HAS
COME FOR CRYSTAL LAKE TO HAVE A HOSPITAL WITHIN
ITS CITY LIMITS. IT SHOULD HAVE HAPPENED
YEARS AGO.

Thank you for your consideration.

Signature: Donald Peters

Name (please print): DONALD PETERS

Address: 610 TOMAHAWK LN.

City / State / Zip: CRYSTAL LAKE IL 60012

Date: _____

X

I believe this project would bring much needed jobs to the Crystal lake area. It would provide great economic benefit. Additionally, I would enjoy having a choice in healthcare providers.

Denise Caligagan
Cary, IL

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I believe this project would bring much needed jobs to the Crystal Lake area. It would provide great economic benefit. Additionally I would enjoy having a choice in healthcare providers.

Thank you for your consideration.

Signature: Denise Caligagan

Name (please print): Denise Caligagan

Address: 768 English Oaks Dr.

City / State / Zip: Cary IL 60613

Date: May 27, 2011

**Certificate of Need Hearing
Crystal Lake
Mercy Health System
October 7, 2011**

Hello, my name is Nancy Delware and I am a resident of McHenry County who supports Mercy Health System's effort to build a hospital in Crystal Lake.

I have been a Crystal Lake resident since 1968. For over 40 years, I have watched dedicated community leaders work to bring a hospital to Crystal Lake. These efforts were unsuccessful because partners choose to keep hospital services in their own town.

Crystal Lake is still the largest city in McHenry County. In spite of the concentration of humanity in the southeastern portion of the county, we have limited access to emergency services and inpatient services including obstetrical beds. Health care organizations have opened facilities in our town, but Illinois law prevents these facilities from providing true emergency services because they are not connected to a hospital.

Hospital entities here today want you to be concerned about their bottom line. They want all of us to believe a hospital in Crystal Lake will take their paying patients but not help care for those less able to pay. They want you to protect their domain.

I am simply a citizen concerned for the people of Crystal Lake and the surrounding communities. Mercy has demonstrated a commitment to the people of McHenry County and a commitment to excellence in both hospital and clinic care. I sincerely hope the board will allow Crystal Lake to realize its dream for a hospital and vote in favor of Mercy Health System bringing this service to our community.

Hello - My name is Penny Gustafson and I am a resident of McHenry County who supports Mercy Health System's effort to build a hospital in Crystal Lake.

Crystal Lake is an area of McHenry County which continues to grow. The people of Crystal Lake and the surrounding areas will benefit from having a hospital in closer proximity to them to meet their medical needs. We all know that when a medical need arises, the outcome can be affected by the length of time it takes to receive the proper medical treatment. Currently, the residents in Crystal Lake need to travel out of town to receive emergency care. As anyone who has driven through Crystal Lake knows, traffic can be very busy at times, and those extra moments in traffic can make a large difference in an emergency.

A couple of months ago, Mercy Health System brought their plans before the certificate of need board and presented their idea. The CON Board made it clear that the intent was to deny Mercy's plan. Mercy Health System took the information they were given and altered their plans to be more in line with what the CON Board stated was needed. This shows the commitment that Mercy Health System has made to providing quality health care to the residents of Crystal Lake and the surrounding areas. My hope is that this commitment will be evident to all, and Mercy will be allowed to move forward with their plans for a hospital in Crystal Lake.

Mercy Crystal Lake Hospital Public Hearing 10-7-11

Comments by Fredrick W. Wickham

As a former member of the Crystal Lake Council for 8 years, a former member of the Crystal Lake Zoning Board for one year, a co-owner of a business in Downtown Crystal Lake for more than 20 years, and an active resident in the City for more than 40 years, I recommend approval of the petition by Mercy Health System to build a 70 bed hospital at the proposed site on Route 31 and Three Oaks Road.

My comments consist of the following four questions and answers:

1. Why build in Crystal Lake?
2. Why Mercy?
3. Why now?
4. What facts to consider?

Why build in Crystal Lake?

Crystal Lake has a population of approx. 43,000. The City of Crystal Lake has the largest population in the county and in the area by more than 10,000 residents. Other cities in McHenry County have hospitals, Crystal Lake does not.

The people and the government of Crystal Lake have long expressed a desire and a need for a hospital. This need is well documented. An effort to get a hospital in Crystal Lake started in the early 1960's. The need was expressed again in 1970 and 1971, and again in 1980, and again in 2010. For more than 50 years, the City of Crystal Lake has expressed a need for a hospital.

Why Mercy?

Just as other medical service providers, Mercy Health System has made a substantial and significant commitment to McHenry County and specifically to Crystal Lake. It has several service locations in Crystal Lake and in four cities in McHenry County. It has been and is committed to the community. Mercy has served the community with the highest quality medical service.

Second, it is here. It is ready, willing, and able to build a hospital in Crystal Lake. It is prepared to fund the project. It is prepared to make adjustments and modifications to meet the requirements of the City. It recognizes a need and is prepared to address it.

Why Now?

Because, Mercy is offering to do it now. Because it is probably less expensive to build now, when nearly every organization is looking for work and when interest rates are historically low, than to build a hospital at some later date. Now is the time to build. Now is the time to put people to work and to invest in this community.

What facts to consider?

Reasonable people use facts to help lead them to good, intelligent, and beneficial decisions. Facts that may be considered include the time it takes to reach the hospital, the

emergency room waiting time, the waiting time for a room or a bed, the number of beds needed to serve the population, the number and type of medical personnel available to serve the area, and many other facts related to the construction of a hospital and its' location. But there is one fact that is often overlook, or given minor consideration. Here is a fact that should not be overlooked. It is a fact that the City of Crystal Lake has demonstrated a desire to have a hospital in Crystal Lake for about 50 years. It is a fact that many people in Crystal Lake have recognized a need for a hospital. It is a fact that Mercy Health Systems has recognized a need for a hospital in Crystal Lake.

As a long time resident of Crystal Lake and as a former Crystal Lake City Councilman, I fully support Mercy's proposal to build a 70 bed hospital in Crystal Lake at the site proposed.

From time to time, we are all called to make hard decisions. This one is easy. Give the people what they want! Give them a hospital in Crystal Lake.

Thank you!

Fred Wickham

Fredrick W. Wickham
811 Blue Mound Drive
Crystal Lake, IL 60014

815-459-8537

10-7-11

CASIE BARAN

Good day, my name is ~~██████████~~ and I am a resident of McHenry County.

I am here today to voice my support for Mercy Crystal Lake Medical Center. Crystal Lake has the largest population base in the county and there is a serious need for the board to allow us to build this hospital.

While there are other hospitals somewhat nearby, traffic prevents those trips from being speedy and in an emergency situation time is critical.

Please consider the pleas of so many citizens in the area to allow a hospital to be built in Crystal Lake.

Mercy is an award winning health system who focuses on patient care and satisfaction. Wouldn't you want that in your neighborhood if you had an emergency situation?

Thank you for your time this afternoon.

Lake in the Hills
Algonquin & Huntley
Have Skema Hospital

How many times
Centegra has been on Bypass
Ours??
Smaller volume hospitals
affect pt care?? I disagree

~~Cathy Howard~~

Hello my name is Francine Johnson & I am a resident of Holiday Hills

Good afternoon and thank you for allowing me to be present here today for such an important decision for our community.

The board is empowered and entrusted with an awesome decision...to allow a quality health care system, Mercy, to build a hospital in the area's busiest and most densely populated area.

Please consider this above all else:

- A school bus is involved in an accident and several students are injured. Ambulances have to navigate through rush hour traffic to get to the nearest hospitals. If Mercy Crystal Lake is present it could literally save these lives.
- A 65 year old grandmother is having a heart attack. The ambulance has to travel through all that traffic in order to reach a hospital. Those minutes could count in saving her life and if Mercy Crystal Lake is there, she has a much better chance of surviving.

I ask you and all the other board members – let this hospital be built.

Thank you.

Francine Johnson

Hello – My name is: Robin Virgili ~~Spall~~ and I am a resident of McHenry County who supports Mercy Health System's effort to build a hospital in Crystal Lake.

I am here to read several letters from other McHenry County residents who are not here today but also support a hospital in Crystal Lake.

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

- ① All my Doctors are with Mercy
- ② I would like a choice, having 3 Centegras in the County is not having a choice
- ③ Close proximity to my home - neither McHenry, Woodstock or Huntley are close to where I live.

Thank you for your consideration.

Signature: Lanette L. Schlobahn

Name (please print): Lanette L. Schlobahn

Address: 3617 Lindsay Ln.

City / State / Zip: Crystal Lake IL 60014

Date: 6/3/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

There are so many people who live in this area and need quality health care.

Thank you for your consideration.

Signature:

Ted Markk

Name (please print):

TED MARKK

Address:

~~405 CRYSTAL LAKE RD~~

City / State / Zip:

LAKE IN THE HILLS, IL 60156

Date:

6/1/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Personal experience. We need another hospital in the area. We have 3 more ~~so~~ much in the last 10 yrs. The hospitals in the area can't control the volume of people. Waiting through the ER. Time of entry to ER you leave 4 to 6 hours and plus. This has been my Thank you for your consideration. Personal Experience.

Signature: _____

Name (please print): _____

Address: _____

City/State/Zip: _____

Date: _____

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

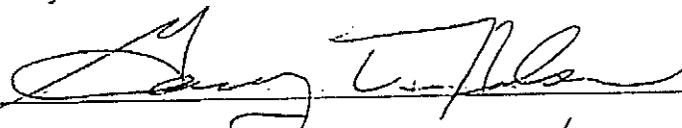
- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

THE LOCATION AT RT 31 AND
THREE OAK ROAD IS VERY ACCESSABLE

Thank you for your consideration.

Signature: 

Name (please print):

GARY W. NELSON

Address:

620 GREENBRIER LANE

City / State / Zip:

CRYSTAL LAKE, IL 60014

Date:

05/27/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

~~I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.~~

Additional comments:

Having small children & possibly having more
Access to a hospital nearby is crucial
and will play a factor as to where we will
look for a bigger home.

Thank you for your consideration.

Signature: _____

Name (please print): _____

Address: _____

City / State / Zip: _____

Date: _____

Jacey W.

Jacey & Tim Wahman

1225 Prairie View Parkway

Cary, IL 60013

6-2-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

As a person in the healthcare field
- a veterinarian - I do feel diverse
choice in healthcare providers is important

Thank you for your consideration.

Signature:

Peggy G. Chamberlain

Name (please print):

PEGGY G Chamberlain

Address:

1017 N. Shore Dr

City / State / Zip:

CRYSTAL LAKE, IL, 60014

Date:

6-5-2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

As a chronically ill patient. There have been
times there were NO beds available. We
had to drive to Chicago for an emergency
I have been both a Centegra and Mercy patient.
I find the care & efficiency of Mercy to be exceptional.

Thank you for your consideration.

Signature: Kathleen Fox Polizzi

Name (please print): Kathleen Fox Polizzi

Address: 8600 Howe Rd

City/State/Zip: Wonder Lake IL 60087

Date: 3-15-2011



CITY OF
Crystal Lake
ILLINOIS

October 7, 2011

Good Afternoon,

My name is Paul DeRaedt. I am the Deputy Chief of the City of Crystal Lake Fire Rescue Department. I am here today speaking for our chief, James Moore, who could not be here today.

Chief Moore wanted the Health Facilities and Services Review Board to know that the Fire and Rescue Department of the City of Crystal Lake wholeheartedly supports the Mercy Crystal Lake application to build a hospital in our city.

We support the Mercy project because it will help us to provide the very best care to our citizens.

With a hospital in Crystal Lake our ambulance run times will be cut in half. That saves us time so that our crews can get back into the field and continue to serve our citizens.

By reducing our run distances we also are able to save on costs and money for the City. Most importantly, reducing our run time saves our patients precious time when seconds count.

Our department answers over 3,000 EMS calls a year and our 61 field trained and excellent staff need a local hospital's support to help them give our citizens the very best care possible. This is why we support the Mercy Crystal Lake Hospital.

Sue Ripsch
2125 E. Rugby Road
Janesville, Wisconsin 53545

In 2004, Mercy Health System assumed the operations and financial responsibility for Harvard Memorial Hospital in Harvard, Illinois. At that time, Harvard Memorial Hospital had reached financial insolvency. Mercy made the commitment to keep the facility open, to improve the physical plant and to expand services to the residents of Harvard and the surrounding area.

In honoring that commitment to the Harvard area residents, Mercy has injected \$20 million dollars into the facility for improvements in plant and equipment. These improvements have greatly benefited the community. Incidentally, none of these projects met the capital project threshold.

In addition, Mercy's policy is to provide excellent healthcare services to people in the communities Mercy serves, including at the proposed facility in Crystal Lake, **regardless of the ability to pay.** We do not pick and choose who we care for. As has been seen in the City of Harvard, the Town of Crystal Lake and the surrounding towns need a hospital NOW. Mercy has the financial means and the commitment to meet the needs of the residents of this area. I strongly encourage the Board to approve Mercy's application to build a hospital in Crystal Lake.

Thank you.
Sue Ripsch

1. Thank you for the opportunity to address the Board today.

My name is Barb Bortner and I am the vice president of marketing and public relations for Mercy Health System. As part of Mercy's mission of providing exceptional health care services resulting in healing in the broadest sense, we are inspired to improve the health and well-being of the communities we serve.

2. Our overall commitment to our communities has always been to make quality health care *convenient* for our patients and consumers by bringing care and services close to where they work and live. Mercy did just this when we opened our first Illinois facility—Mercy Harvard Medical Center—in 1996. Since then, we have demonstrated this commitment time and time again by opening an additional 16 Illinois facilities that conveniently provide over 60 specialty services so that area residents don't need to travel far from home to receive "big-city" care.

3. Our Crystal Lake Hospital proposal represents this commitment to the community of Crystal Lake. We are proposing this hospital because of feedback we have received from *thousands of area residents* who want more convenient access to services, as well as a choice of health care providers.

4. In addition to providing exceptional care, we take pride in reaching out and providing tangible ways to improve the health of our communities. Through scholarships, we help college students get the education they need for a career in the medical field. Through local races and walks, we help people become active while also raising money for local nonprofit organizations or health research. Through health fairs, we educate people on important health topics and teach them how to lead healthier lives.

5. We have provided over 5,000 free screenings, health classes, physician presentations and wellness talks, and have participated in more than 1,000 community events in McHenry County alone. Whether large or small, we make it our duty to

always stretch ourselves further to provide new and innovative outreach events and screenings to make McHenry County healthier.

6. Mercy is truly committed to doing whatever it takes to make sure McHenry County is taken care of and strong. Last year alone, we provided \$38 million in uncompensated care and free services, and this commitment will grow as Mercy grows. We will continue to work hard because we want to make McHenry County residents as healthy as possible.

7. I have worked at Mercy for over 20 years, and anyone would agree that Mercy has an incredible track record of not only providing exceptional medical care, but also participation in community events, sponsorships and volunteerism. It would be an honor and privilege to enhance our services so we can reach out even further in the years and decades to come through the proposed Mercy Crystal Lake Hospital and Medical Center. Thank you.

Linas Grikis

- There has been a lot of discussion today regarding the modification Mercy made to its hospital project. Because of this and some of the negative aspersions our competitor has sought to cast on Mercy, the Mercy Project and the modification, I think it is important to take a second to set the record straight and summarize the impressive and intensive evaluation the Mercy team undertook in connection with the modification.
- Specifically, as we previously discussed with Board staff and legal counsel, Mercy is committed to responsible health planning for the residents of McHenry County. Following the June 28th Board meeting, where both the Mercy Project and the Centegra project received an intent to deny, Mercy's leadership team re-examined all facets of the Project. More importantly, Mercy and its leadership team listened carefully to the concerns and comments that the Board had for both the Mercy Project as well as Centegra's project.
- It began before the Board even considered either Project, when Mr. Carvahlo of IDPH stated that bed need in McHenry County would not be as robust as previously predicted – I would like to remind you, however, that the revised figures provided by Mr. Carvahlo still showed a demonstrated bed need in Planning Area A-10. It ended late in the day after the Board considered both hospital projects when the Board approved without issue the 94 bed hospital in Shiloh, Illinois. The Shiloh hospital contained a bed compliment of 94 beds, which is less than the 100 beds required by Board rules, and, unlike Planning Area A-10 which has a calculated bed need, the Shiloh planning area had a tremendous bed surplus. As I stated earlier, the Board approved the Shiloh project without issue on this point. It was at this point that the Mercy leadership team determined that good health planning demanded, and it was in the best interest of the residents of McHenry county, to not maintain the status quo.
- Mercy does not believe that the Board's approval of the Shiloh project amounts to a "direct attack" on the Board's rules or "a referendum on the reasonableness and validity of the Review Board's adopted review criteria," a position that our competitor, in attacking Mercy's modification, appears to be advancing. Rather, Mercy supports the Board's approval of the Shiloh project and believes it was appropriate. Courtney Avery, the Board's administrator, was, in fact, correct to state in the Chicago Tribune that the 100 bed rule is "stronger than a guideline, but (board members) do have the authority to approve it" Mercy's leadership team determined that, in the spirit of the health planning and cost containment purposes espoused by the Illinois Health Facilities Planning Act (the "Act"), the most effective and efficient use of scarce health care resources was to build a smaller hospital, like the Shiloh hospital project, in Crystal Lake, Illinois. As we previously discussed, the smaller hospital proposed in the modification would be large enough to service the health care needs of McHenry county residents, yet would cost \$85 Million less than Mercy's original project and astonishingly \$118

Million less than Centegra's project. I want to repeat that – the modification would cost \$85 Million less than Mercy's original project and astonishingly \$118 Million less than Centegra's project.

- Mercy's modification is a reasoned, well thought out response that addresses both the needs of the community and the concerns stated by the Board. It was against the backdrop outlined above that Mercy proposed the modification. As Mercy's CEO/President stated in his letter which was read earlier, we stand here today excited and pleased to have the opportunity to explain to the public (once again) the tremendous merits of the Crystal Lake Project and the responsible health planning and development that Mercy has put into the modification.

* * * *

From:
John Cook
Chief Financial Officer
Mercy Health System

Thank you for the opportunity to comment on the Mercy Crystal Lake Hospital application.

Mercy has the financial resources to successfully complete the Crystal Lake project and the operational expertise to reduce the risks inherent in constructing and operating a new hospital. New hospital projects carry risks which can materially affect the outcome of a project. Providers with strong profitability and liquidity are best positioned to succeed according to studies by Standard and Poor's. These risks include managing construction costs and timetable, efficiently transitioning patients to the new facility and meeting proforma revenue and expense expectations.

Mercy has a proven track record of strong operations that will mitigate the risks inherent with the construction of a new hospital. Over the last five years, Mercy has consistently performed favorably to other A rated health care organizations. Operating income was over \$19 million in fiscal year 2011 which represents a 4 percent operating margin. Cash liquidity improved to over 183 days cash on hand. The capacity to take on new debt improved with a debt service coverage ratio of over 4.4 . Long term debt was less than 37% of Net Assets.

On an historical proforma basis, Mercy will be able to take on the burden of additional interest and depreciation and maintain positive operating income in the future. Mercy will maintain it's A2 stable rating from Moody's and access the capital needed to complete the Crystal Lake project as well as provide the capital needed to maintain the highest level of patient care into the future.

CON Hearing Comments

Good Afternoon. I am David Kurtz, Vice President of Facilities for Mercy Health System.

I would like to thank the members of the Health Facilities Planning and Services Review Board for the opportunity to address the added benefit that this important project would bring to the people of Crystal Lake and McHenry County.

Our country has been slow to recover from the deepest recession that any of us have seen in our lifetime. The infusion of a quality development project into the local economy would immediately bring hundreds of well paid, family supporting jobs to the local construction industry. Subsequent on-going operational medical staffing for the completed Mercy Crystal Lake Medical Center would sustain that growth within the local economy and serve as a driving force for economic development.

Mercy Health System has enjoyed a solid reputation for environmental stewardship and sustainable design. Through the judicious application of energy savings and green technologies within our building systems, we actively pursue the most efficient buildings possible while minimizing our carbon footprint on the environment. Utilizing such systems as reflective roofing, high efficiency lighting and direct fired heating processes; Mercy has established itself as a leader in the practical application of Green Technologies. Mercy will bring that same level of environmental concern and accountability to this project as well.

It is readily apparent that the Mercy Health System application is the right project, at the right place and at the right time. Thank you for your consideration.

October 5, 2011

Ms. Courtney Avery, Board Administrator
Illinois Health Facilities and Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

Re: Project # 10-089 Mercy Crystal Lake Hospital and Medical Center, Inc

Dear Ms. Avery:

Thank you for allowing us to once again present the merits of our proposed project, Mercy Crystal Lake Hospital and Medical Center, Inc., at our scheduled Public Hearing on October 7, 2011 at the City of Crystal Lake City Council Chambers. As you may recall, as the CEO/President of Mercy Health System, I have personally presented the case for approving this project on two separate occasions. The first presentation was at our prior Public Hearing in March and again at the Illinois Health Facilities and Services Review Board (the "Board") meeting in June. My comments are a part of the Public Record of both meetings and, along with my other written correspondence regarding the project, are available for you and the Board's review.

Since my comments are of record, I will not take the Board's and staff's valuable time to repeat them. I would, however, like to make the following additional comments. We listened and learned from the Board's June meeting where, in addition to the comments regarding the two McHenry county hospital projects, the Board approved an application for a hospital with fewer than 100 bcbs. Consistent with the cost containment and health planning purposes of the Illinois Health Facilities Planning Act, we reduced the size of our project considerably in order to make it even more cost effective. Our proposed construction costs are likewise significantly lower. Moreover, any potential impact on other providers, if any, is likewise eased.

While, in consideration of your time, I have chosen not to testify at the Public Hearing on Friday. Please know that my commitment to this project is today greater than ever before as I truly believe that this is the right project, at the right location, and for all the right reasons it should be approved.

Ms. Courtney Avery, Board Administrator

Page 2

October 5, 2011

I am confident that at the Public Hearing on Friday you will be hearing from many of the future beneficiaries of this important project. They will be offering their reasons why they believe in and are willing to publicly support this project. Theirs is the voice that you need to hear on Friday, and not a reiteration by me of the projects merits.

Again, thank you for affording us still another opportunity to present our case for this important project.

Sincerely,


Javon R. Bea
President/CEO

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

WILL GIVE US A LOCAL HOSPITAL
IN OUR NETWORK. THAT WAY WE
WON'T HAVE TO PAY MORE OR DRIVE
FAR.

Thank you for your consideration.

Signature: Kenneth L. Conner

Name (please print): KENNETH L. CONNER

Address: 789 DARTMOOR DR.

City/State/Zip: CRYSTAL LK IL. 60014

Date: 5-27-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

*Crystal Lake is a large city and
does not have it's own hospital!*

Thank you for your consideration.

Signature: *Henny Frahm*

Name (please print): *Henny Frahm*

Address: *491 Lake Av.*

City / State / Zip: *Crystal Lake, IL 60014*

Date: *5-31-2011*

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

*Many of my friends need better access
to this healthcare option*

Thank you for your consideration.

Signature: *Sharon Krueger*

Name (please print): *Sharon Krueger*

Address: *1806 Janie Lane*

City / State / Zip: *Beloit, WI 53511*

Date: *May 27, 2011*

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

As a patient, I have the best care from my physicians and hospital stays. I'm sure this excellent care will continue in the Crystal Lake area

Thank you for your consideration.

Signature: Kay Schoon

Name (please print): Kay Schoon

Address: 2304 N Wright Rd

City / State / Zip: Janesville WI 53546

Date: 5-24-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

This area needs a Hospital that can
provide better health care than
is provide at Centega either is a
Bad place to go too

Thank you for your consideration.

Signature: Ernest Heide

Name (please print): Ernest Heide

Address: 1108 E. Danbury Dr.

City / State / Zip: Cary, IL 60013

Date: 5-26-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I have personally had to take my infant son
to the ER and been forced to wait over 2
hours to be seen by a physician. This is
Unacceptable in emergency situations.

Thank you for your consideration.

Signature: Tawney K Dennis

Name (please print): TAWNEY K DENNIS

Address: 910 N IL RT 23

City/State/Zip: MAKENO IL 60152

Date: APRIL 11, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

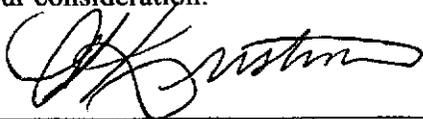
- Better access to health care services ✓
- Shorter emergency room wait times ✓
- A more centralized location for health care in one of McHenry County's most densely populated areas ✓
- A more diverse choice in health care providers ✓

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

THE MERCY HOSPITAL AT THIS LOCATION WOULD
BE A GOD SEND FOR OUR FAMILY & THE COMMUNITY !

Thank you for your consideration.

Signature: 

Name (please print): SHARON KRISTENSEN

Address: 730 N VISTA DR

City / State / Zip: ALGONQUIN IL 60102

Date: 5/26/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I have family members in the Crystal Lake area and I would hate for something to happen to my young niece & nephew that resulted in prolonged care.

Thank you for your consideration.

Signature: Jeni Hallatt

Name (please print): Jeni Hallatt

Address: 1543 LaSalle Ct

City / State / Zip: Jenarville, WI 53546

Date: 6-6-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Mercy would be a great benefit to our
community and we are looking forward
to the addition to our area. soon!!
The drive would be very convenient for
us and we would use your services often
along with all our family members!!

Thank you for your consideration.

Signature: Timothy & Elizabeth Gorsky

Name (please print): Timothy & Elizabeth Gorsky

Address: 4230 Riverside Drive

City / State / Zip: Crystal Lake IL 60014

Date: 5/27/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

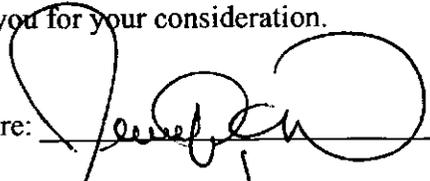
- ~~Better access to health care services~~
- ★ • Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- ★ • A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I am a healthcare administrator and I
believe this new hospital would provide better
economic opportunities to those of us who live/want
to work close to home. Mercy is one of the greatest
places to work and be cared for! Build us a hospital!!

Thank you for your consideration.

Signature: 

Name (please print):

JENNIFER K. LOWREY

Address:

4003 Yucca Ave

City / State / Zip:

Crystal Lake, IL 60014

Date:

30 May 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I believe that approving the requested
Certificate of Need for Mercy Crystal Lake
Hospital & Medical Center would foster needed
competition in health care for our area. Centegra
now has a virtual monopoly on health care hospital
facilities in the Crystal Lake/Woodstock/McHenry area.

Thank you for your consideration.

Signature: Kevin R. McNamara

Name (please print): KEVIN R MCNAMARA

Address: 1484 BLUE HERON DRIVE

City / State / Zip: CRYSTAL LAKE, IL 60014

Date: 26 MAY 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

This location would be a benefit for
several communities including McHenry.
Plus the location across from a hotel
is ideal for out of town guests.

Thank you for your consideration.

Signature: Karen Ciochon
Name (please print): Karen Ciochon
Address: 1811 Castlebar Rd.
City / State / Zip: McHenry, IL 60050
Date: 5/27/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I have lived in Crystal Lake for 27 years & have witnessed
the extreme growth. This hospital from Mercy Health
Systems has been a topic of conversation in my social
network for many many years. Everyone can't wait for
it to be built, so please give the community what they've
longed for years.

Thank you for your consideration.

Signature: Michael A. Chubirka

Name (please print): Michael A. Chubirka

Address: 57 Pomeroy Ave

City / State / Zip: Crystal Lake, IL 60014

Date: 5/31/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I am a Registered Nurse specializing in
Mother-Baby Care and Women Services.
I feel Mercy Health Care System would
provide a much needed service to the
community of Crystal Lake and surrounding area.
Also, it would provide jobs closer to home.

Thank you for your consideration.

Signature: J Weissmann

Name (please print): Justine Weissmann RN

Address: 3917 Steeple Run Drive

City / State / Zip: Crystal Lake IL 60014

Date: 5/24/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I believe that it is not in the best interest of McHenry County citizens to have all 3 hospitals from the same system. ~~Competition~~ Competition would improve health care & the people would benefit.

Thank you for your consideration.

Signature: Judy E Meyerhoff
Name (please print): Judy E. Meyerhoff
Address: 8614 South Hill Rd.
City / State / Zip: Marengo, IL 60152-8222
Date: 6-2-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

~~I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.~~

Additional comments:

I have always found Mercy's staff to be caring professionals. Unlike the other hospitals in the area, I have never had an unpleasant experience with any of the employees at Mercy Hospital. With all the closings of other establishments in Crystal lake, it would truly be a blessing to have Mercy here in Crystal lake.

Signature: Connie M. Burkey

Name (please print): CONNIE M. BURKEY

Address: 258 ASA ST

City / State / Zip: CRYSTAL LAKE, IL 60014

Date: 5/25/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

~~To~~ have a medical hospital ^{close} close to us would be so beneficial and would assure a speedier, emergency care to give someone a better chance at life. Please consider giving the people of Crystal Lake & Cary that chance to life.

Thank you for your consideration.

Signature: Cynthia A. Chester

Name (please print): Cynthia A. Chester

Address: 177 Utog St. 101C

City / State / Zip: Crystal Lake, IL 60014

Date: 5/23/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

~~I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.~~

Additional comments:

From personal experience I have waited more than 8 hours in the emergency room of Cottage with my husband before getting into a room. Mercy is truly needed.

Thank you for your consideration.

Signature: Joanne Butler

Name (please print): Joanne Butler

Address: 805 Grandview Dr.

City / State / Zip: Crystal Lake, IL 60014

Date: May 26, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

We need a hospital to service the Crystal Lake area that doesn't require a 45 minute drive!

Thank you for your consideration.

Signature: *Deborah M. Smith*

Name (please print): *Deborah M Smith*

Address: *351 Ann St*

City / State / Zip: *Cary IL 60013*

Date: *5.24.11*

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

~~I kindly request that you approve the requested Certificate of Need for the Mercy-Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.~~

Additional comments:

As anyone who has tried to get to Good Shepherd, NIMC, or Centegra in rush hour can tell you - it is easily 30-45 min drive even w/ sirens!!

Thank you for your consideration.

Signature: Warren Smith

Name (please print): Warren Smith

Address: 351 Ann St

City / State / Zip: Cary IL 60013

Date: 5-24-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Crystal Lake needs a hospital to meet the
health needs of our community. Other
municipalities in the county have hospitals
but the largest community has none.

Thank you for your consideration.

Signature: James Marbrison

Name (please print): James Marbrison

Address: 325 Maplewood Ln

City / State / Zip: Crystal Lake, IL 60014

Date: May 27, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

~~I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.~~

Additional comments:

I moved to Crystal Lake in 1989 when the population was about 18,000. Now over 40,000 residents, it would be beneficial to have a hospital right in town to offer services without a half hour drive. Mercy offers the local area another choice in healthcare.

Thank you for your consideration.

Signature: Susan L Kovack

Name (please print): Susan L Kovack

Address: 1541 Driftwood Ln.

City / State / Zip: Crystal Lake, IL 60014

Date: 5-31-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Mercy Health care is excellent. A hospital in Crystal Lake would be more available than driving all the way to Huntley.

Thank you for your consideration.

Signature: Margo Whited

Name (please print): Margo Whited

Address: 902 Partridge Circle

City/State/Zip: Marengo, IL 60152

Date: May 27, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Everyone deserves a choice - Competition
makes everyone work harder and
strive even more to provide quality
care.

Thank you for your consideration.

Signature: Shari K. Loyd

Name (please print): Shari K. Loyd

Address: 214 N. Taylor St

City / State / Zip: Macengo, IL 60152

Date: June 6, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Randall Rd has become a very busy
corridor to use, thus increasing drive time
during an emergency event, I believe,
getting to Three Oaks Rd & Rt 31 would cut
transit time for person's like myself when
needing services.

Thank you for your consideration.

Signature: 

Name (please print): EDITH J Pantelis

Address: 967 GOLF Course

City / State / Zip: Crystal Lake IL 60014

Date: 5-26-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

While I do not live in the area, my family
does & their health is a priority. Access
to quality care is #1. My brother is a
paramedic in Crystal Lake and this hospital
would benefit the public & his ability to get
them to needed care.

Thank you for your consideration.

Signature: _____

Amber Ryan

Name (please print): _____

Amber Ryan

Address: _____

4250 N Marine Dr 904

City / State / Zip: _____

Chgo IL 60613

Date: _____

06-01-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

This hospital would be 5 minutes from my house.
I believe it would provide additional jobs
in the area, both short & long term

Thank you for your consideration.

Signature: ROL Polk

Name (please print): Robin Polk

Address: 590 Chardonnay Lane

City / State / Zip: Crystal Lake IL 60014

Date: 5/26/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I am now one of the over 65 population,
it would put my mind at rest to know a hospital is much closer to our
residence in Algonquin, The traffic at best is terrible,
This hospital is needed, the wait at NIMC can be long
we had that experience when our neighbor needed treatment
We moved here in 1978 the village has grown to over 30,000
not to mention L.I.H. In 1978 3-4,000 were here, growth
Thank you for your consideration. demands this hospital to be built.

Signature: _____

Carol M Jernigan

Name (please print): _____

CAROL M Jernigan

Address: _____

11 Sunset Ln

City / State / Zip: _____

Algonquin, IL 60102

Date: _____

5/26/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I fail to see how, given the rapid growth of the population in Southeastern McHenry County and the coincident aging of the population, the establishment of a competitive state of the art hospital in Crystal Lake would lead to the dire consequences predicted by Mercy's competitors. Their doomsday scenarios strike me as patently self serving. Centegra presently holds a virtual monopoly on local hospital services and if they're approved for a third facility in Huntley, they will have a lock on them here. That doesn't seem to serve the interest of anyone other than Centegra. The approval of Mercy's Crystal Lake facility would provide a multitude of all too obvious benefits to the residents of our area, not the least of which would be the provision of more convenient and possibly more affordable hospital services. I see no justification for the denial of Mercy Health System's request for this facility. Thank you.

Signature: _____

Name (please print): James M. Butler

Address: 624 Silver Berry Drive

City / State / Zip: Crystal Lake, IL 60014

Date: June 9, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I have been very pleased and extremely grateful for the medical care I have had access to through Mercy Health System. A local hospital and medical center would be most appreciated and very accessible to those in Cary also

Thank you for your consideration.

Signature: _____

Mary E. Baechle

Name (please print): _____

MARY E. BAECHLE

Address: _____

60 TIMBER TERRACE

City / State / Zip: _____

CARY, IL 60013

Date: _____

May 26, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

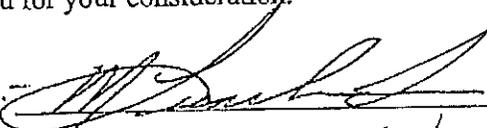
- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Crystal Lake need the additional bed space Mercy's new hospital will provide. I have been denied a room due to NO beds/rooms available.

Thank you for your consideration.

Signature: 

Name (please print): Michael & Victoria Lunebael

Address: 843 Oak Valley Dr

City / State / Zip: Crystal Lake IL 60014

Date: May 23 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I feel the need for an additional hospital - emergency transport time to a hospital - Growing population in this area, more seniors, also I don't think Centegra should monopolize all of the hospitals in McHenry City.

Thank you for your consideration.

Signature: *Anne Arambuster*

Name (please print): Anne Arambuster

Address: 10723 Wander Way

City / State / Zip: Cary IL 60013

Date: 5/27/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Mercy deserves a Crystal Lake Hospital and Crystal Lake, Cary and Algonquin deserve a Mercy Hospital!

Thank you for your consideration.

Signature: Kevin Potter

Name (please print): KEVIN POTTER

Address: 224 INVERNESS TRAIL

City / State / Zip: MCHENRY, IL 60050

Date: 6/2/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Crystal Lake is the largest community in
McHenry County
(with a hospital here there will be competition
to Pentagon)
It is a good (very) health care system

Thank you for your consideration.

Signature: _____

Joyce Stevenson

Name (please print): _____

Joyce Stevenson

Address: _____

648 Cross Creek Sq.

City/State/Zip: _____

Crystal Lake, Ill. 60014

Date: _____

6-2-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I belong, as a member, to Centega's Health Budget. In the 13 years we've been members there has been a move to build a "giant" Centega. As a result, there's been a noticeable change in quality & customer service. Centega has become a monopoly. On the other hand, we've loved the Mercy system & it's focus on quality & service.

Thank you for your consideration.

Signature: Kristie Alvey

Name (please print): Kristie Alvey

Address: Hill Church Hill Lane

City / State / Zip: Crystal Lake, IL 60014

Date: 6-07-11

It is unbelievable to me that the largest city in the County as well as the Commercial and Transportation hub for the area is without a local Hospital. In addition while much is made of the fact that there are Hospitals nearby (travel times supposedly in the 15 minute time frame) the travel times might be for an Emergency Vehicle (but even that might be iffy during rush hour). In actual practice during heavy travel times, which now extend for a significant portion of the day, the travel times can and often does exceed 30 to 45 minutes.

In addition as to level of service I was in the Emergency Room in McHenry for a Heart attack and on a second time for a gall bladder issue and while I was stabilized in a reasonable time I had to wait up to 6 hours to be moved to a room because they had none available. In the case of the Gall Bladder issue I had to wait over 4 hours for a nurse to complete my discharge papers after the DR told me I could go home. And even then the only way I got them was to start walking out telling them I wasn't going to wait any longer.

David Judd

DAVID JUDD - CRYSTAL LAKE, IL

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

~~I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.~~

Additional comments:

- ① Mercy's reputation far exceeds Centegra -
- ② There are already 2 Centegra Hospitals in our county
- ③ We need a better choice than Centegra or having to Drive Far to get Quality care
- ④ I am a healthcare provider and in the healthcare community, Mercy is known to be a much, much better group.

Thank you for your consideration.

Signature: Kathleen Ciskowski

Name (please print): Kathleen Ciskowski

Address: 119 Edgewater Drive

City / State / Zip: Crystal Lake IL 60014

Date: 5-28-2011

Additional comments to express support for
Mercy Crystal Lake Hospital and Medical Center:

As a former patient of Dr. James Burden, MD, Illinois Health Facilities and Services Review Board member, I learned first hand the importance of being close to medical care.

~~My workplace was within 2 blocks of Dr. Burden's office.~~ - I became seriously ill and fortunately I was able to get to his office within 2 minutes.

I would benefit in case of a serious illness by having Mercy Crystal Lake Hospital built within 2 minutes of my home.

Sincerely,

Chris Cross - CRYSTAL LAKE, IL

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Health care should never be a monopoly! Competition
is a great tool for all consumers of business.
Choices are empowerment! Mercy is a good choice
than or least we will have one, as of now we do not!
Let the "people" decide what they want to choose,
not health care, keep business here get out of county.. what many go
Thank you for your consideration. to you good health

Signature: Judy Brown

Name (please print): Judy Brown

Address: 72 Woodbine Dr.

City/State/Zip: Crystal Lake, Ill. 60014

Date: 5/22/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I believe, Crystal Lake is the best location, centrally
located in the population of the county. I also
feel that Mercy would give our residents a
choice in health care & thus improving the
quality of health care.

Thank you for your consideration.

Signature:

Margaret H. Defekin

Name (please print):

Margaret H. Defekin

Address:

145 Jerry Ct

City / State / Zip:

Woodstock IL 60098

Date:

5-26-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy-Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I feel a hospital in Crystal Lake is needed when every second counts since we have a daughter ~~with~~ who has had severe asthma attacks requiring us to bring her to the ER. We really would like to have a closer hospital.

Thank you for your consideration.

Thank you.

Signature: April L. Persino

Name (please print): April L. Persino

Address: 3612 Needle Creek Ct.

City / State / Zip: Crystal Lake, IL 60012

Date: 5/28/11

We need a hospital; it's not really a matter of wanting it at this point. I work in the imm care across from NIMC and if we come across an injury too severe for the imm care we send them to our neighboring facility which is NIMC. I believe we are here to work hand in hand with our community and to make sure the patient is taken care of. That's our job as health care workers. But when we have people fighting us because the wait time in the ER is typically 4 to 5 hours (according to the patients) and they don't want to wait, then we tend to get concerned about their health. Also I have had coworkers that have had to go over there to be treated and are being treated in the hallway during daytime hours. Not only is that a Hipaa violation, but that's embarrassing and very disturbing to hear. Obviously there is a need for another neighboring hospital if people are being treated in the hallways. We have paramedics that have told us that they are turned away sometimes because there is no where to put patients. Now the ambulance has to find another hospital and waste precious time, fighting traffic for maybe another 30 to 40 mins. We are the United States not a third world country; we have the ability to build a new facility that is needed to treat people right. We also have the opportunity to create more jobs and service our patients.

I am Dr Kim Albright. I support Mercy Hospital Crystal Lake.

I spoke before you 7 years ago in support of Mercy Hospital Crystal Lake.

I gave you several reasons back then for my support for this facility and I can report to you today that things have changed since then – they are worse!

As a family practice physician based in Richmond, Illinois for over 25 years, I speak only from my experience at Centegra – McHenry.

My experiences this year have included my cancer patient in acute renal failure who was held in an outpatient procedure/overflow area because there were no inpatient beds available for 24 hours. Our offices have been called by administration at Centegra asking if we had made rounds yet and to discharge our patients if at all possible because their beds were desperately needed for overflow.

Also I have had general floor patients who were placed on the maternity floor. And just this week I had a patient with a hand wound who went to NIMC's ER and was immediately told there would be a 3 ½ hour wait. Patient then proceeded to a Libertyville hospital ER – was treated and back home in McHenry in less than two hours.

Any current building activities at Centegra-McHenry are to continue the “stacking” of patients in holding areas while they wait for actual beds.

Crystal Lake and the surrounding communities need their own hospital to meet their needs and not to constantly be placed “on hold”.

I respectfully ask you once again, 7 years later, to support Mercy Hospital Crystal Lake.



MERCY RICHMOND
KIM ALBRIGHT, M.D.
8715 PRAIRIE RIDGE
RICHMOND, IL 60071

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I have had extensive experience myself & with my daughter, who passed, at Centegra Hospitals. They are continually short-staffed and I had to bring medicines from home because of cutbacks (according to their pharmacy staff). Mercy has always given excellent patient care, and the need for their hospital is needed and required.

Signature: Marlene Griseta

Name (please print): MARLENE GRISETA

Address: 1848 VASBUR DR.

City / State / Zip: WOODSTOCK, IL 60098

Date: 5-30-11

I feel like a captive patient with no choice for better service. Centegra is not capable or qualified to open another hospital in McHenry County. They need to bring their hospitals up to par before expanding.

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

My last two stays at Centegra,
~~at~~ ~~Centegra~~, I had to wait in the
emergency room for 13 hrs, one time,
and 12 hrs the next time, before there was
a bed available on the upper floors.
That isn't pleasant!

Thank you for your consideration.

Signature: _____

Name (please print): _____

Address: _____

City / State / Zip: _____

Date: _____

Jane E. McGurn

Jane E. McGurn

933- B, Wiltshire

McHenry, IL 60050

May 26, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

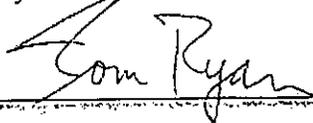
I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

HOSPITAL CARE IS CRITICAL TO ANY COMMUNITY
AND PROXIMITY IS MANY TIMES THE DIFFERENCE
BETWEEN LIFE AND DEATH, MINUTES COUNT.
MCHENRY GROWTH SIGNALS NEED FOR MORE CARE
OPTIONS IN MORE LOCATIONS.

Thank you for your consideration.

Signature: _____



Name (please print): _____

TOM RYAN

Address: _____

850 ROYAL GLEN DR.

City / State / Zip: _____

CARY, IL 60013

Date: _____

5/24/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I am looking forward to having a well respected health care/hospital in my neighborhood. I have used Mercy in Illinois and Wisconsin. I travel to Wisconsin often and like having the opportunity for consistent care.

Thank you for your consideration.

Signature: _____

Marie Cooper

Name (please print): _____

Marie Cooper

Address: _____

1462 New Haven Drive

City / State / Zip: _____

Carly, Illinois 60013

Date: _____

6/3/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

AS A RETIREE, WE NEED A HOSPITAL THAT IS MORE CONVENIENT WITH A MUCH LESS TRAVEL TIME IN CASE OF A LIFE THREATENING EMERGENCY. AN INDIVIDUAL THAT HAS CANCER, NEED ~~SEE~~ THIS HOSPITAL. MERCY CAN PROVIDE ASSISTANCE THAT IS NEEDED. CRYSTAL LAKE POPULATION & SURROUNDING AREA NEEDS THIS HOSPITAL.

Thank you for your consideration.

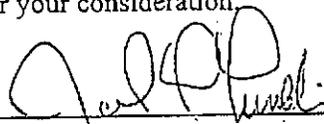
Signature: _____

Name (please print): _____

Address: _____

City / State / Zip: _____

Date: _____



John T. Tamblio

1279 Knollwood Circle

CRYSTAL LAKE, IL 60014

5-26-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I was hospitalized in January 2011 at Centegra Woodstock for a cardiac condition. My care was horrible. It scares me to think that this is the only choice my family and I have in the area. Competition will raise the bar for all involved and provide choice which is so important in our society.

Thank you for your consideration.

Signature:

Name (please print):

Address:

City / State / Zip:

Date:

Kimberlee L. Przybysz

Kimberlee L. Przybysz

1217 Portage Ln.

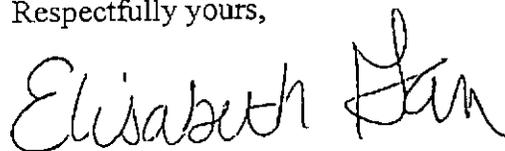
Woodstock, IL 60098

5-28-11

To whom it may concern:

Residents of our area deserve access to full hospital services. A new facility in Crystal Lake would bring those services closer than options such as Sherman. It would also bring jobs to our area. Because of these benefits, I think a new hospital in Crystal Lake is a good idea.

Respectfully yours,

A handwritten signature in cursive script that reads "Elisabeth Gau". The signature is written in dark ink and is positioned below the typed name.

Gau Household

1058 Dovercliff Way

Crystal Lake, IL

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

1. Competition makes all parties provide either better services or prices (fact of economics).
2. Centegra did not propose a new hospital until AFTER Mercy proposed a new hospital a few years ago. Mercy foresaw the need in the Crystal Lake, Algonquin, Lake in The Hills area years ago.
3. Crystal Lake is the largest municipality in McHenry County and has been underserved for health care for all these years. The proposed Mercy hospital would serve the highest population density area of the county.
4. Mercy can be up and running, providing needed services and jobs quicker than what is proposed by Centegra.
5. Major roads near the proposed Mercy facility provide easier access to all of the county. (Haligus and Reed roads are not major thoroughfares.)
6. The proposed Mercy location will still be accessible from Huntley and the surrounding communities.

Thank you for your consideration.

Signature: 

Name (please print): Lawrence Johnson

Address: 1526 West Sunset Drive

City / State / Zip: Holiday Hills / Illinois / 60051

Date: 06/02/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

MERCY IS SHOVEL READY - CENTEGA 2 YEARS OUT
CRYSTAL LAKE IS THE POPULATION CENTER & WILL BE FOR SOMETIME IF
NOT ALWAYS & DOESN'T HAVE A PROPER HOSPITAL? INSANE!
I FOR ONE WILL CONTINUE MY HEALTHCARE AT NORTHWESTERN
CHICAGO IF THIS HOSPITAL ISN'T BUILT? I'M NOT TRAVELING TO
BORRINGTON, OR GOD FORBID MCHENRY. NIMC HAS A HORRIBLE
REPUTATION. NOT ON MY DEATHBED BLEEDING TO DEATH
Thank you for your consideration. WOULD I GO TO NIMC

Signature: 

Name (please print): HAG HAGEBIAN

Address: 480 ESSEX

City / State / Zip: CRYSTAL LAKE IL 60014

Date: 5/25/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

Yes
I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Personal Account

With an increase in population there is an increased need for another hospital. My husband was taken to Good Shepherd because of no available rooms at NIMC & Memorial. Other than this he was admitted & placed in a hallway because of no beds being available.

Also, ^{long} wait times for emergency room care is outrageous!

Thank you for your consideration.

Signature:

Donald & Renée Bartholomew

Name (please print):

DONALD & RENEE BARTHOLOMEW

Address:

658 NOTTINGHAM LN

City / State / Zip:

CRYSTAL LAKE, IL 60014

Date:

May 23, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

As a person with Epilepsy who has grand-mal seizures, it would be redssuring to my husband, daughter, & I, to know that a hospital is just 5 minutes ~~far~~ away. ~~There~~ There is always concern that the normal route we ^{Ambulance} take to the hospital, along with the other Cary residents, will get clogged on route 14 over the bridge, ~~leaving~~ leaving someones life at stake due to traffic. Please please approve this hospital!

Advocate in Barrington

Signature: Jenny Meyer

Name (please print): Jennifer Meyer

Address: 158 Mary Lane

City / State / Zip: Cary, IL 60013

Date: 5/27/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Competition is good for the patient. It keeps quality up and complacency down. It keeps people on their toes and organizations striving to be better at caring for the health of their community. Accessibility of care by location and minimal wait times is essential to achieve desired outcomes.

Monopolies historically fail to provide the highest quality service, because they don't have to.

Mercy Health System has improved the health care delivery in McHenry County, not only by what it has provided, but by what it has influenced Centegra to do in order to compete for it's share of the health care business.

Keep the competition going. Make them all be the best they can be.

Thank you for your consideration.

Signature: *Michael J. Petersen*

Name (please print): MICHAEL J PETERSEN

Address: 1210 LAKE AVE

City / State / Zip: Village of Lakeview, IL 60014

Date: 4/25/2011

20F2

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

The wait times at the McHenry Hospital are so long.
Beds available are very limited. A better hospital
in the area would better serve the community.
Crystal Lake has a huge population & would be able
to support it without a problem. Patients care should be
#1!

Thank you for your consideration.

Signature: Deb Morley

Name (please print): Deb Morley

Address: 1001 Hilltop Blvd

City / State / Zip: McHenry, IL

Date: 4-25-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I truly believe that a hospital in Crystal Lake is a necessity. Growing population, greater number of young families, etc. cause this to be necessary. Adding an asset like a hospital will make Crystal Lake even more attractive to new businesses which is vital to our community.

Thank you for your consideration.

Signature: Karin B. Kretschmer

Name (please print): Karin B. Kretschmer

Address: 41 Sarah Drive

City / State / Zip: Crystal Lake, IL 60014

Date: 6-1-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Lived in Crystal Lake for 32 years, have
always needed a hospital!

Thank you for your consideration.

Signature: Valerie Werderitch

Name (please print): VALARIE WERDERITCH

Address: 213 SHIPLAND DR.

City / State / Zip: CRYSTAL LAKE IL 60012

Date: June 1, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Centegra (competing health system) has a
monopoly currently on hospitals. This
IS PROVEN TO BE BAD
for costs / patient choice / provider
bullying.

Thank you for your consideration.

Signature: 

Name (please print): VIC KHANNA

Address: 2000 Lake Ave

City / State / Zip: Woodstock, FL 60098

Date: 5/31/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community. - *definitely*

Additional comments:

I recently took my daughter to The Woodstock
immediate care on her lunch hour and was so
very impressed that, from the time she walked
in to her discharge, with medication in
hand, lab completed & examined - 45 minutes,
never has this been the case, (at Centegra or

Thank you for your consideration

Signature:

any health system, been the
Case of kindness, courtesy and
efficiency are how I would describe everyone
we encountered
Carol Wagner

Name (please print):

Carol Wagner

Address:

4507 Greenwood Rd

City / State / Zip:

Woodstock, IL 60098

Date:

May 28, 2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

The need for healthcare is growing everywhere. With Crystal Lake & surrounding areas aging population, it only makes sense to approve this hospital. As a professional in the healthcare industry, I'd love to have this integrated, high-tech hospital in my hometown.

Thank you for your consideration.

Signature: TJ Daly Jr

Name (please print): THOMAS DALY JR.

Address: 1515 AUTUMNCREST DRIVE

City/State/Zip: CRYSTAL LAKE, IL 60014

Date: 3/1/11

Illinois Health Facilities and Services Review Board

2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To Whom it May Concern,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Rte. 31 and Three Oaks Road.

I believe Mercy's new medical center will provide better access to healthcare services, shorter ER wait times, a centralized location for healthcare in McHenry County's most densely populated area and a diverse choice in healthcare providers.

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the healthcare options available to local community members life myself. I believe the project is both necessary and in the best interest of the community.

Thank you in advance for your consideration.

MARY F MESSAMORE

Printed name

Mary F Messamore

Signature

5210 LEAR ST.

Street address

WONDER LAKE, IL 60097

City/state/zip

815-728-7729 - messamoremary30@gmail.com

Telephone/email

4/19/11

Date

P.S. I HAD TO SPEND 18 HRS IN E.R. DEPT.
BECAUSE NO ROOMS WERE AVAILABLE AT NINE
PLEASE DO THIS SOON!

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

*As we get older, we need to know the
good health care is very close by.*
Thanks

Thank you for your consideration.

Signature: *Janice Hallowell*
Name (please print): *JANICE HALLOWELL*
Address: *946 Crookedstick Ct*
City / State / Zip: *Crystal Lake IL 60014*
Date: *6/2/11*

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

With both of my parents living in ~~the~~
~~McHenry County~~ McHenry County, It
would be nice for them to have a choice
of healthcare providers/facilities. Right now,
they only have one company; Centegra, to
choose.

Thank you for your consideration.

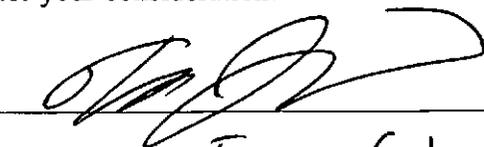
Signature: _____

Name (please print): _____

Address: _____

City / State / Zip: _____

Date: _____



Toby Gabrielsen

154 Lakeside Drive #1332

St. Charles, IL, 60174

5/28/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

*As we get older, we need to know the
good health care is very close by.*
Shankes

Thank you for your consideration.

Signature: *Janice Hallowell*
Name (please print): *JANICE HALLOWELL*
Address: *946 Crookedstick Ct*
City / State / Zip: *Crystal Lake IL 60014*
Date: *6/2/11*

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

With both of my parents living in ~~the~~
~~McHenry County~~ McHenry County, It
would be nice for them to have a choice
of healthcare providers/facilities. Right now,
They only have one company; Centegra, to
choose.

Thank you for your consideration.

Signature: 

Name (please print):

Toby Gabrielsen

Address:

154 Lakeside Drive #1332

City / State / Zip:

St. Charles, IL, 60174

Date:

5/28/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I agree with all the above mentioned reasons why we should have a hospital in Crystal Lake. It is a very large community now and will surely grow larger in the coming years

Thank you for your consideration.

Signature: *Muriel Markison*

Name (please print): *MURIEL MARKISON*

Address: *325 Maplewood Lane*

City / State / Zip: *Crystal Lake, IL 60014*

Date: *5/29/20*

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy-Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

I Do Not Want a Meroply of Centegra
Hospital in McHenry County. I think it will
be good for Crystal Lake & Community.
We need it! The other hospitals
are over crowded! please kind
Mercy in Crystal Lake

Thank you for your consideration.

Signature: [Handwritten Signature]

Name (please print): John R. Valencia

Address: 1368 Elmton Ln

City / State / Zip: Crystal Lake, IL 60044

Date: 5/28/11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

WHENEVER WE'VE HAD A FAMILY MEMBER
ADMITTED FROM E.R. THERE HAS BEEN
A ROOM AVAILABILITY PROBLEM. C.L. HAS
ALWAYS NEEDED A HOSPITAL AND I THINK WERE
LARGE ENOUGH TO SUPPORT ONE.

Thank you for your consideration.

Signature: Cheryl Burden

Name (please print): CHERYL BURDEN

Address: 173 DARTMOOR DR.

City / State / Zip: CRYSTAL LAKE, IL. 60014

Date: 5-28-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

My experience with Centegra have not been positive. The wait times in ER have been horrific. Crystal Lake, being the largest city in the county, needs this hospital and the residents here need more choices.

Thank you for your consideration.

Signature:

Elizabeth L. Sebesta

Name (please print):

ELIZABETH L. SEBESTA

Address:

364 SHIPLAND DR.

City / State / Zip:

CRYSTAL LAKE IL 60012

Date:

5/26/2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

My experience with Mercy Health System has proven to me that they are committed in providing professional and excellent care to me and my family. I believe the community would benefit from a great organization like Mercy.

Thank you for your consideration.

Signature: Berenice Celis

Name (please print): Berenice Celis

Address: 1002 Apple Valley Rd.

City / State / Zip: Harvard IL 60033

Date: 5-29-11

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

Driving to McHenry or Woodstock or Elgin for an emergency is dangerous when a critical need arises. In addition, Centegra holds a monopoly on hospital care. Better care would be likely to result with a little competition.

Thank you for your consideration.

Signature: _____

Irene Cygan

Name (please print): _____

Irene Cygan

Address: _____

4008 Steeple Run

City / State / Zip: _____

Crystal Lake, IL 60014

Date: _____

5-26-2011

To the Illinois Health Facilities and Services Review Board,

I am writing to express my strong support for Mercy Health System's proposed Mercy Crystal Lake Hospital and Medical Center project to be located at the intersection of Route 31 and Three Oaks Road.

I believe that Mercy's new hospital will provide:

- Better access to health care services
- Shorter emergency room wait times
- A more centralized location for health care in one of McHenry County's most densely populated areas
- A more diverse choice in health care providers

I kindly request that you approve the requested Certificate of Need for the Mercy Crystal Lake Hospital and Medical Center to expand the health care options available to local community members like myself. I believe the project is both necessary and in the best interest of our community.

Additional comments:

We need to have a choice in our health care not a
monopoly I have to drive to Barrington to get the care that
I deserve or all the way to Paris Ridge. We need
someone else besides Centegra. please help
us get the care we deserve.

Thank you for your consideration.

Signature: Laura A. Salata

Name (please print): Laura A Salata

Address: 1056 Stone Creek Cir

City / State / Zip: Crystal Lake IL 60014

Date: 5-26-2011

October 7, 2011

Daniel J. Lawler
D 312.807.4289
F 312.827.8114
daniel.lawler@klgates.comMs. Courtney R. Avery
Administrator
Health Facilities and Services Review Board
525 West Jefferson Street
2nd Floor
Springfield, IL 62761

**Public Hearing Submission in Opposition to Modified Application
Mercy Crystal Lake Hospital & Medical Center
Project No. 10-089**

Dear Ms. Avery,

Our firm represents Centegra Health System, Centegra Hospital-McHenry, Centegra Hospital-Woodstock and Centegra Hospital-Huntley. This submission is made on their behalf in opposition to the modified application of Mercy Crystal Lake Hospital & Medical Center, Project No. 10-089 made by Mercy Alliance, Inc. and its affiliates (collectively "Mercy").

At the public hearing for Mercy's project on March 18, 2011, I submitted oral and written statements relevant to Mercy's background and character.¹ My statements related to the fact that the last time Mercy filed an application for a new hospital in Crystal Lake, three people connected with that application were indicted including Mercy's contractor, Jacob Kiferbaum, and its attorney, Steven Loren. The third person was Stuart Levine, the State Board's Vice-Chairman. All three pled guilty to a variety of crimes to which they were co-conspirators. Levine and Kiferbaum confessed that Levine agreed to influence the Planning Board to approve Mercy's application in exchange for an expected million dollar plus kick-back from Kiferbaum's construction contract with Mercy².

Public records, including court documents and sworn statements, show that Mercy knew Kiferbaum would use his influence with Levine to obtain State Board approval of Mercy's CON application. When Kiferbaum first offered his services to Bea and Gruber those services included the "securing of the Certificate of Need".³ Mr. Gruber himself has given a sworn statement that he met with Levine and Kiferbaum in February 2004, and was told by Levine that Kiferbaum was a man of integrity and that Mr. Gruber could trust him.⁴ *Mercy's application was pending before the State Board at this time.* Mr. Gruber's statement was produced in Centegra's successful lawsuit to overturn the permit issued to Mercy in 2004.⁵

Ms. Courtney Avery

October 7, 2011

Page 2

In addition, in March 2004, Mercy's registered agent and its lobbyist said that Levine personally met with Kiferbaum and Mercy's CEO to reassure Mercy's CEO that Kiferbaum could "get things done."⁶ Also, transcripts of FBI wiretaps show that after the Planning Board approved Mercy's CON, Mercy's attorney Steven Loren told Levine that "Javon knows that he stole, he said he's at second base."⁷ That same day, Kiferbaum called Levine and told him that Javon Bea said "Stuart was masterful" and "we would never ever would of gotten' this." Kiferbaum said Javon Bea knows "how to play the game."⁸

When confronted with this evidence at the public hearing on March 18, 2011, Mr. Gruber responded by saying the evidence was "outrageous" and "patently false."⁹ Yet, the evidence I submitted at the public hearing of Mercy's connection to the successful attempt of Kiferbaum and Levine to obtain a permit for Mercy Crystal Lake Hospital came from the mouths of Mercy's own: Mr. Gruber's sworn statement; recorded phone conversations of Mercy's contractor and its lawyer; and the statements of Mercy's registered agent and its lobbyist. Consequently, when Mr. Gruber asserts the evidence was "patently false" he is impugning his own sworn statement, and the statements of others who acted on Mercy's behalf.

On April 21, 2004, Javon Bea and Richard Gruber Bea sat before the Illinois Health Facilities Planning Board under oath as their project was considered.¹⁰ As the project was about to be voted down, they watched Stuart Levine get up in the middle of the vote, whisper in one Board member's ear and then in another's, and then saw their project suddenly approved.¹¹ Afterwards, in a recorded phone call, Kiferbaum told Levine that Javon Bea said "Stuart was masterful" and that we "never ever would have gotten this" but for Levine. Loren also called Levine to report that "Javon knows that he stole"

Character counts. The Illinois Health Facilities Planning Act requires the State Board to affirmatively determine an applicant's fitness to provide a proper standard care "with particular regard to the qualification, background and character of the applicant."¹² I urge the Review Board to consider its statutory mandate to give "particular regard to the qualification, background and character of the applicant" (20 ILCS 3960/6) and to deny Project No. 10-089, Mercy Crystal Lake Hospital and Medical Center.

Respectfully submitted,



Daniel J. Lawler
K&L GATES LLP
70 West Madison Street
Suite 3200
Chicago, IL 60602

NORTHWEST HERALD

Mercy plans hospital face-lift

By Chelsea McDougall cmcdougall@nwherald.com
July 14, 2011

HARVARD – Mercy Health System's \$1.7 million plan to renovate the medical/surgical unit at Harvard Hospital calls for a reduction of seven beds, but the face-lift will create private patient rooms. Mercy officials say the hospital, built in the 1950s, is in need of renovation.

"It will bring us up to the 21st century," said Wynn Biedermann, Mercy Harvard Hospital chief nurse executive.

The total renovation will create 10 private rooms and one bariatric room retrofitted with size-appropriate furniture and beds for heavier patients.

The medical/surgical wing has 17 beds in 11 rooms with both private and shared rooms. Decreasing the amount of beds will not affect operations.

"We rarely fill all 17 beds," Biedermann said.

The medical/surgical wing will be closed during the renovation, and the beds will be moved to the long-term care wing.

The hospital averages about five to eight patients each day using the beds in the medical/surgical wing, and the long-term care wing averages about 22 patients a day, Biedermann said.

The renovation will not affect staffing for the hospital's 40 nurses, she added.

"Since our census is low anyway, consolidating all patients down on one wing is not really affecting operations," Biedermann said. "Except we have a little bit longer walk down the hall, and we're not that big, so that's OK."

The overhaul is expected to begin in late fall or as soon as the health system receives approval from the Illinois Department of Public Health. A permit is needed to temporarily move medical/surgical beds to the long-term care unit, and a second permit is needed for construction.

"Once we actually start construction, it is probably a seven-month project," said Dave Kurtz, Mercy's vice president of facilities.

¹ See Excerpt of Dan Lawler's statement from the Transcript of the March 18, 2011 public hearing on Project No. 10-089; Attachment A hereto.

² Relevant excerpts of the Plea Agreements of Stuart Levine and Jacob Kiferbaum are included hereto as Attachments B and C, respectively.

³ Letter dated November 25, 2003 from Jacob Kiferbaum to Javon Bea and Richard Gruber; Attachment D hereto

⁴ Defendant Mercy Crystal Hospital and Medical Center, Inc.'s Response to Plaintiffs' First Set of Interrogatories filed in *Northern Illinois Medical Center v. Illinois Health Facilities Planning Board, Case No. 04-MR-106* ("Case No. 04-MR-106") Circuit of McHenry County, Illinois; Attachment E hereto.

⁵ The Circuit Court of McHenry County ruled in Centegra's favor and invalidated the CON for Mercy Crystal Lake Hospital. Judge Maureen McIntyre found that the State Board's decision to approve Mercy's CON application was against the manifest weight of the evidence, and was also arbitrary and capricious. A copy of Judge McIntyre's Memorandum Opinion and Order dated May 6, 2005 is included as Attachment F hereto.

⁶ Certified Declaration of Pamela Davis filed in Case No. 04-MR-106; Attachment G hereto.

⁷ Transcript of Levine-Loren call, April 21, 2004, 8:03 p.m.; Attachment H hereto.

⁸ Transcript of Levine-Kiferbaum call, April 21, 2004; 8:33 p.m.; Attachment I hereto.

⁹ See Excerpt of Richard Gruber's statement from the Transcript of the March 18, 2011 public hearing on Project No. 10-089; Attachment J hereto.

¹⁰ See Transcript excerpts of Illinois Health Facilities Planning Board Meeting, April 21, 2004; Attachment K hereto.

¹¹ See "Hospitals Left Scratching Their Heads," by Alice Hohl, Daily Southtown, April 22, 2004; Attachment L hereto.

¹² Illinois Health Facilities Planning Act, 20 ILCS 3960/6; Attachment M hereto.



**MIDWEST
LITIGATION
SERVICES**

COURT REPORTING
& VIDEO



ORIGINAL

RECEIVED

MAR 29 2011

HEALTH FACILITIES &
SERVICES REVIEW BOARD

**STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD**

**PROJECT #10-089
MERCY CRYSTAL LAKE HOSPITAL & MEDICAL CENTER, INC.**

PUBLIC HEARING

MARCH 18, 2011

NATIONWIDE SCHEDULING

OFFICES: MISSOURI Springfield Jefferson City Kansas City Columbia Rolla Cape Girardeau ■ KANSAS Overland Park ■ ILLINOIS Springfield

HEADQUARTERS: 711 NORTH ELEVENTH STREET, ST. LOUIS, MISSOURI 63101

800.280.3376

www.midwestlitigation.com

ATTACHMENT A

1 dominant position than the Mercy Crystal Lake proposed
2 primary service area than any hospital does in the Centegra
3 Huntley proposed service area it is the residents of the
4 Mercy Crystal Lake service area who would benefit more from
5 a competitive standpoint from having the choice of an
6 additional hospital.

7 Thank you.

8 MS. AVERY: Thank you.

9 Dan Lawler.

10 MR. LAWLER: My name is Dan Lawler with the
11 K&L Gates law firm. We represent Centegra Health System.

12 The State board is required by law to give
13 particular regard to the background and character of the
14 applicant. Mercy knows and submitted background and
15 character documents in its CON application, including their
16 Malcolm Baldrige Award. I'm submitting background and
17 character documents, too, and there are no rewards in here.

18 The background of Mercy Crystal Lake Hospital
19 is that the last time it filed a CON application, three
20 people connected with that application were indicted,
21 including Mercy's contractor, Jacob Kiferbaum, and its
22 attorney, Steven Loren. The third person was Stuart
23 Levine, the State Board's vice-chairman. In their plea
24 agreements, Levine and Kiferbaum confessed that Levine

1 agreed to influence the State Board to approve Mercy's
2 application in exchange for an expected million-dollar-plus
3 kickback from Kiferbaum's construction contract with Mercy.
4 Mercy's men on that CON application were Javon Bea, Richard
5 Gruber, sitting in the box and registered, and Herb Franks.
6 They were respectively the CEO Vice-President and the
7 registered agent for Mercy corporations. Mercy's latest
8 CON application has the same three men on the front page,
9 and they all have the same titles. Nothing has changed.

10 In November 2003, Kiferbaum wrote to Javon Bea
11 and Richard Gruber, saying that his services included
12 securing their CON permit. They didn't hire him at first.
13 But in December 2003, the State Board unanimously voted
14 down Mercy's project by a vote of zero to eight. Javon Bea
15 hired Kiferbaum the next month.

16 In February 2004, Kiferbaum introduced Gruber
17 to Stuart Levine. According to Richard Gruber's own sworn
18 statement, Levine told Gruber that Kiferbaum was a man of
19 integrity and that Gruber could trust him. Gruber replied
20 that he was impressed with Kiferbaum's construction
21 company. Because Mercy's CON application was pending
22 before the State Board, ex-parte communications between
23 Gruber and Levine were prohibited.

24 According to a sworn statement from another

1 hospital CEO, Herb Franks and a Mercy lobbyist told her, in
2 March 2004, that Stewart Levine personally met with
3 Kiferbaum and Mercy's CEO to reassure Mercy's CEO that
4 Kiferbaum could get things done.

5 On April 20, 2004, the day before Mercy's
6 application was reconsidered by the State Board, Kiferbaum
7 called up Levine and said Javon Bea is panicking because he
8 did not know who the fifth vote would be to approve his
9 application. The next day, after Mercy's CON was approved,
10 Mercy's lawyer, Steven Loren, told Levine that Javon was
11 really upset that two board members had not voted for the
12 project as he had, quote, been promised up and down the
13 wazoo that he was going to get the support of those two
14 women.

15 MS. AVERY: One minute.

16 MR. LAWLER: Kiferbaum also called Levine to
17 report that Javon Bea said Stuart was masterful. Kiferbaum
18 said Javon Bea knows how to play the game.

19 Centegra sued Mercy in the Circuit Court of
20 McHenry County to reverse the CON permit. Even after the
21 commencement of a federal criminal investigation into the
22 issuance of a permit, Mercy fought for a year to keep its
23 ill-gotten gain.

24 On May 6, 2005, Judge Maureen McIntyre ruled

1 in Centegra's favor and invalidated Mercy's CON. The next
2 business day, Levine and Kiferbaum were indicted. Only
3 then did Mercy throw in the towel and agree not to appeal
4 Judge McIntyre's decision.

5 The integrity of the CON process was destroyed
6 by actions surrounding the Mercy Crystal Lake application
7 in 2004. There is now a new Board, but the people on
8 Mercy's side are the same. Can a leopard change its spots?

9 MS. AVERY: You need to conclude.

10 MR. LAWLER: Less than a month after the
11 latest Crystal Lake application, Mercy hired a professional
12 lobbyist for the stated purpose of lobbying the State Board
13 with regard to a hospital in Crystal Lake.

14 My written submission documents everything
15 I've just said and much more. I urge the State board to
16 fulfill the statutory mandate to give particular regard to
17 the background and character of the applicant and to deny
18 Project No. 1089, Mercy Crystal Lake Hospital and Medical
19 Center.

20 MS. AVERY: Marsha Taylor.

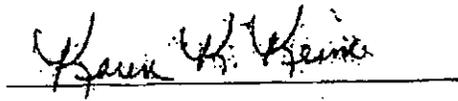
21 MS. TAYLOR: Hi. My name is Marsha Taylor,
22 and I'm from Lake in the Hills, and I come from a patient
23 perspective.

24 In one of our famous snow storms, my mother

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24

CERTIFICATE OF REPORTER

I, KAREN K. KEIM, RPR, CRR, a Certified Court Reporter in the State of Illinois and in the State of Missouri, do hereby certify that the proceedings in the above-entitled cause were taken by me to the best of my ability and thereafter reduced to typewriting under my direction; that I am neither counsel for, related to, nor employed by any of the parties to the action, and further that I am not a relative or employee of any attorney or counsel employed by the parties thereto, nor financially or otherwise interested in the outcome of the action.



KAREN K. KEIM.
CRR, RPR, CSR-IL, CCR-MO

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF ILLINOIS
EASTERN DIVISION

FILED

OCT 27 2006

JUDGE AMY ST. EVE
United States District Court

UNITED STATES OF AMERICA)

v.)

STUART LEVINE)

No. 05 CR 691

Judge Amy J. St. Eve

PLEA AGREEMENT

This Plea Agreement between the United States Attorney for the Northern District of Illinois, PATRICK J. FITZGERALD, and defendant, STUART LEVINE, and his attorney, JEFFREY STEINBACK, is made pursuant to Rule 11 of the Federal Rules of Criminal Procedure, and is governed in part by Rule 11(c)(1)(C), as more fully set forth in Paragraph 22, below.

This Plea Agreement is entirely voluntary and represents the entire agreement between the United States Attorney and defendant regarding defendant's criminal liability in the above captioned case.

This Plea Agreement concerns criminal liability only, and nothing herein shall limit or in any way waive or release any administrative or judicial civil claim, demand or cause of action, whatsoever, of the United States or its agencies. Moreover, this Plea Agreement is limited to the United States Attorney's Office for the Northern District of Illinois and cannot bind any other federal, state or local prosecuting, administrative or regulatory authorities or agencies except as expressly set forth in this Agreement.

allocation, it would not receive any further business from any State of Illinois entity, including TRS.

On about May 25, 2004, the TRS Board, including Defendant, voted to invest a total of \$220 million with Investment Firm 7. Defendant intentionally concealed from and failed to disclose to the TRS Board material facts relating to its consideration of the application for funds of Investment Firm 7, including his arrangements with Rezko, Individual A, and Individual B.

TRS Asset Manager

In or about the Spring of 2004, Rezko, Individual E, and Defendant agreed to establish or obtain a company that they or their nominees would own and control. Rezko, Individual E, and Defendant further agreed that they would use their influence and Defendant's position at TRS to ensure that TRS would make hundreds of millions of dollars of real estate investments with their company. Defendant, Rezko and Individual E expected to share the profits from the company. Defendant intentionally concealed from and failed to disclose to the TRS Board material facts relating to his plan to establish a real estate asset management company, including his arrangements with Rezko and Individual E.

Mercy Health System Corporation's Application for a CON

In late 2003, Defendant and Kiferbaum agreed that Defendant would use his position as a Planning Board member to influence the Planning Board to approve the application of Mercy Health System

Corporation ("Mercy") for a Certificate of Need ("CON") so that Kiferbaum's construction company could build its new hospital in Crystal Lake, Illinois. In exchange for Defendant's help, Defendant and Kiferbaum agreed that Kiferbaum would pay a kickback as directed by Defendant, with the exact amount and manner of the payments to be determined at a later date.

After agreeing with Kiferbaum about the kickback, Defendant met with Rezko and told Rezko that Kiferbaum was willing to pay a kickback to ensure that Mercy's application would be approved. Rezko then agreed to use his influence with the Planning Board to support Mercy's application in exchange for a share of that kickback. Defendant and Rezko agreed they would evenly divide the kickback from Kiferbaum, which they expected would be approximately \$1 million or more.

At its meeting on December 17, 2003, the Planning Board issued an intent-to-deny with respect to Mercy's CON application. Defendant voted to deny Mercy's application with the expectation that Mercy would respond to the intent-to-deny and the Planning Board would approve Mercy's application at a subsequent meeting with Rezko's support from behind the scene.

Shortly before the Planning Board meeting on April 21, 2004, Defendant had several telephone conversations with another Planning Board member about Mercy and its application for a CON. That Planning Board member said he had his "marching orders" from Rezko and that Rezko wanted to help on Mercy's application. In another

telephone conversation with the same Planning Board member, Defendant said that it was important that Rezko's direction on the vote be communicated to the other Planning Board members that Rezko influenced on the Planning Board.

At its meeting on April 21, 2004, the Planning Board considered Mercy's application for a CON. At this meeting, Defendant and a majority of the Planning Board voted in favor of Mercy's application. Defendant intentionally concealed from and failed to disclose to the Planning Board material facts relating to its consideration of Mercy's application, including his arrangements with Rezko and Kiferbaum. After the meeting concluded, another Planning Board member and Defendant met with Rezko and discussed the Mercy vote.

After the April 21, 2004, Planning Board meeting, Defendant directed Kiferbaum to pay the kickback relating to Mercy to Individual E pursuant to a sham consulting contract. Steve Loren drafted the contract. Defendant, Kiferbaum, and Individual E agreed that the purpose of the contract was to make Kiferbaum's payments to Individual E look legitimate; that Individual E would not, in fact, to do any work for Kiferbaum; and that Individual E would share the Mercy kickback with Defendant.

Defendant and Kiferbaum also discussed the fact that Kiferbaum was paying money at Defendant's direction to John Glennon in connection with another contract and the fact that Kiferbaum still owed Glennon \$200,000 to \$300,000 on that an earlier contract.

Defendant told Kiferbaum to stop paying Glennon and said that the money remaining to be paid to Glennon would be rolled into the dollar amount of the kickback to be paid on Mercy.

6. Defendant also acknowledges that for the purpose of computing his sentence under the U.S. Sentencing Guidelines, the following conduct, to which he stipulates, constitutes other instances of fraudulent conduct, and admits that these facts constitute relevant conduct under Section 1B1.3 of the Guidelines beyond a reasonable doubt. The following is not a complete statement of all the details known to Defendant regarding the individuals and events described below.

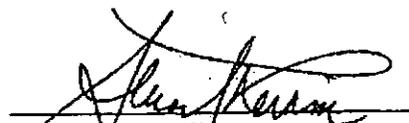
Investment Firm 7 (2001)

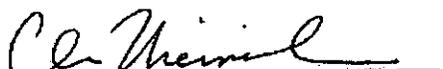
In about late 2001, Defendant learned that Investment Firm 7 was seeking an approximately \$100 million investment from TRS. Defendant spoke with Individual J about that potential allocation. Defendant wanted Individual J to pay Defendant and Individual E \$500,000 plus a portion of the fees that Investment Firm 7 would earn on an annual basis from TRS if Investment Firm 7 received the allocation in exchange for Defendant's help ensuring that TRS approved the \$100 million allocation. Defendant understood that Individual J had agreed to Defendant's demand, and voted in favor of the allocation without disclosing his interest in the matter to the TRS Board in December 2001, when the \$100 million investment was approved. After the allocation was approved, however,

30. Defendant acknowledges that he has read this Plea Agreement and carefully reviewed each provision with his attorney. Defendant further acknowledges that he understands and voluntarily accepts each and every term and condition of this Agreement.

AGREED THIS DATE: October 27, 2006


PATRICK J. FITZGERALD
UNITED STATES ATTORNEY


STUART LEVINE
Defendant


CHRISTOPHER S. NIEWOEHNER
Assistant United States Attorney


JEFFREY STEINBACK
Attorney for Defendant


KAARINA SALOVAARA
Assistant United States Attorney

FILED

JUN 20 2005

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF ILLINOIS
EASTERN DIVISION

UNITED STATES OF AMERICA)

v.)

JACOB KIFERBAUM)

UNITED STATES DISTRICT COURT

No. 05 CR 408-2

Judge John F. Grady

PLEA AGREEMENT

This Plea Agreement between the United States Attorney for the Northern District of Illinois, PATRICK J. FITZGERALD, and the defendant, JACOB KIFERBAUM, and his attorneys, JAMES R. STREICKER and THEODORE POULOS, is made pursuant to Rule 11 of the Federal Rules of Criminal Procedure, and is governed in part by Rule 11(c)(1)(C), as more fully set forth in Paragraph 19, below.

This Plea Agreement is entirely voluntary and represents the entire agreement between the United States Attorney and defendant regarding defendant's criminal liability in the above captioned case.

This Plea Agreement concerns criminal liability only, and nothing herein shall limit or in any way waive or release any administrative or judicial civil claim, demand or cause of action, whatsoever, of the United States or its agencies. Moreover, this Agreement is limited to the United States Attorney's Office for the Northern District of Illinois and cannot bind any other federal, state or local prosecuting, administrative or regulatory authorities or agencies except as expressly set forth in this Agreement.

ATTACHMENT C

Planning Board/Mercy Hospital

Levine solicited a kickback of approximately \$1.5 million from Kiferbaum relating to the construction of Mercy Hospital's Crystal Lake facility. Kiferbaum agreed to pay a kickback, with the exact amount and manner of the payments to be determined at a later date. At Levine's direction, the kickback proceeds were to be paid to Individual 1 pursuant to a sham consulting contract. Levine agreed to and, according to Levine, did use his influence with the Planning Board to ensure that Mercy Hospital would and did receive approval of its application to build the Crystal Lake facility after it contracted with Kiferbaum Construction Company to build that facility.

In or about late 2003, Levine and Kiferbaum agreed that Levine would use his position as a Planning Board member to influence the Planning Board to approve Mercy's application, if Mercy gave Kiferbaum Construction Company the construction contract - of approximately \$49 million - to build Mercy's proposed hospital. In exchange, Levine asked Kiferbaum for a kickback of approximately \$1.5 million, to be paid at Levine's direction. Kiferbaum agreed to pay a kickback, with the exact amount and manner of the payments to be determined at a later date.

On or about January 23, 2004, approximately one month after the Planning Board had made known its intent to deny Mercy Hospital's application to build the Crystal Lake facility, Kiferbaum and Mercy Hospital signed a construction contract, agreeing that Kiferbaum Construction Company would build the new hospital for Mercy.

On or about April 21, 2004, the Planning Board voted in favor of granting Mercy's application for a permit to build a new hospital; Levine voted to approve the application. According to Levine, he also took steps to cause other Planning Board members to vote to approve Mercy's application.

On or about April 21, 2004, Levine told Kiferbaum what happened at the Planning Board meeting. Levine said that nobody could have gotten this done but Levine; there was a mutiny with the Board members who did not want to approve Mercy's application; and nobody really knew that Levine was orchestrating it. Kiferbaum said that he could not thank Levine enough. Levine said that they were in this together.

Shortly after Mercy's application was approved, Levine directed Kiferbaum to make the kickback payments relating to Mercy Hospital to Individual 1. Levine told Kiferbaum he would have a

consulting agreement prepared for Kiferbaum Construction Company and Individual 1's company.

On or about April 29, 2004, Individual 1 sent a sham consulting agreement to Kiferbaum, which provided that Kiferbaum Construction Company would make payments to a company operated by Individual 1, totaling approximately \$1,728,000. This amount included proposed kickback payments relating to Mercy, and payments that Kiferbaum still owed as part of the kickback relating to the CMS addition. This agreement was never signed by Kiferbaum.

6. For purposes of calculating the Guidelines promulgated by the United States Sentencing Commission pursuant to Title 28, United States Code, Section 994, the parties stipulate and agree on the following points:

a. The Guideline calculations are based on facts relating to Edward Hospital and events concerning Edward Hospital.

b. The applicable Guidelines version is the 2003 Guidelines Manual.

c. The applicable Guidelines Section is § 2C1.1, and the base offense level is 10.

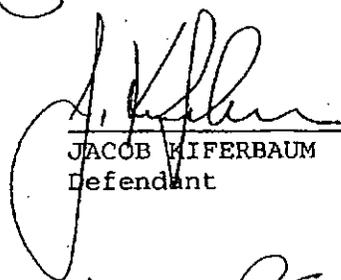
d. The parties agree that pursuant to Guideline §§ 2C1.1(b)(2)(A) and 2B1.1(b)(1)(I), the base offense level should be increased by 16 levels because a reasonable estimate of the net value of the benefit to be received in connection with the Edward Hospital contracts relating to the construction of a new hospital and medical office building was between \$1,000,000 and \$2,500,000.

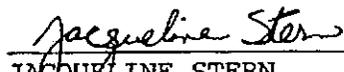
28. Defendant acknowledges that he has read this Agreement and carefully reviewed each provision with his attorneys. Defendant further acknowledges that he understands and voluntarily accepts each and every term and condition of this Agreement.

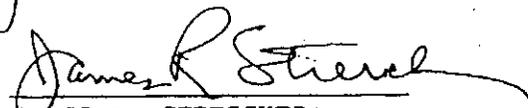
AGREED THIS DATE:

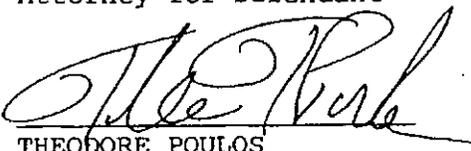
June 20, 2005


PATRICK J. FITZGERALD
UNITED STATES ATTORNEY


JACOB WIFERBAUM
Defendant


JACQUELINE STERN
Assistant United States Attorney


JAMES R. STREICKER
Attorney for Defendant


THEODORE POULOS
Attorney for Defendant



November 25, 2003

Mr. Javon R. Bea, President/CEO
Mr. Richard H. Gruber, Vice President
Mercy Alliance, Inc.
Mercy Woodstock Medical Center
2000 Lake Avenue
Woodstock, IL 60098

Re: Mercy Crystal Lake

Gentlemen:

We would like to thank you for taking the time to share your plans for Mercy Crystal Lake and allow us to introduce you to Kiferbaum Construction Corporation.

As we discussed, Kiferbaum is a full service design/build firm that can assist Mercy through the entire development process for this exciting project. By establishing a relationship early, Kiferbaum will provide Mercy with a single source of responsibility and accountability. Our delivery system ties all the facets of the project together from preliminary planning through facility turn over. This would include programming, design, budgeting, securing of the Certificate of Need, obtaining municipal and other governmental entitlements as well as quality, on-time construction. Our established project control systems and web based document sharing will provide a platform allowing us to be easily integrated with your internal project team.

Kiferbaum Construction Corporation will be delighted to move forward with you as part of your team. Over the next several days I will be forwarding an agreement to solidify our relationship for your review and approval.

In the interim, should you have any questions or require additional information please do not hesitate to contact Jeff Kaplan, Paul Chuma or myself. We look forward to working with Mercy Alliance.

Sincerely,

KIFERBAUM CONSTRUCTION CORPORATION



Jacob Kiferbaum
President

C: Herbert H. Franks

790 Estate Drive / Deerfield, IL 60015 / 847.914.9600 / FAX 847.914.9650 / www.kiferbaum.com

JB 000001
ATTA

ATTACHMENT D

EH0095_00002

THE CIRCUIT COURT OF THE NINETEENTH JUDICIAL CIRCUIT
MCHENRY COUNTY, ILLINOIS

NORTHERN ILLINOIS MEDICAL CENTER,)
MEMORIAL MEDICAL CENTER, and)
CENTEGRA HEALTH SYSTEM,)

Plaintiffs,)

v.)

No. 04-MR-106

ILLINOIS HEALTH FACILITIES PLANNING)
BOARD, ILLINOIS DEPARTMENT OF)
PUBLIC HEALTH, MERCY CRYSTAL)
LAKE HOSPITAL AND MEDICAL CENTER,)
INC., MERCY HEALTH SYSTEM)
CORPORATION, ELI L. BEEDING JR., and)
THE BEEDING GROUP,)

Defendants.)

DEFENDANT MERCY CRYSTAL LAKE HOSPITAL AND
MEDICAL CENTER, INC.'S RESPONSE TO PLAINTIFFS'
FIRST SET OF INTERROGATORIES

Defendant Mercy Crystal Lake Hospital and Medical Center, Inc. states as its responses
to the Plaintiffs' First Set of Interrogatories as follows:

Interrogatories

1. State whether any director, officer, employee, attorney or agent of Mercy Crystal
Lake Hospital and Medical Center Inc., Mercy Health System Corporation or Mercy Alliance
Inc. had any communication with Stuart Levine relating in any way to: a proposed hospital in
Crystal Lake, Illinois; Jacob Kiferbaum; Kiferbaum Construction; Nicholas Hurtgen; or Bear
Stearns & Co. during the period January 1, 2003 to the present. If so, state as to each such
communication the date, the name and address of each person who was a participant to the
communication or present during any such communication, and the substance of what was said.

ANSWER: Other than communications to the Illinois Health Facilities Planning
Board, defendant knows of only one communication involving Stuart Levine and an employee of
defendant. In or about February 2004, Mercy employee Rich Gruber had a brief conversation
with Stuart Levine and Jacob Kiferbaum. Kiferbaum introduced Levine and Gruber to each

other, and Levine told Gruber that Kiferbaum was a man of integrity and that Gruber could trust him, or words to that effect. Gruber replied that he was impressed with Kiferbaum's construction company, or words to that effect. Gruber, Levine, and Kiferbaum were present during this conversation.

2. State whether any director, officer, employee, attorney or agent of Mercy Crystal Lake Hospital and Medical Center Inc. Mercy Health System Corporation or Mercy Alliance Inc. had any communication with Thomas Beck, Michael Malek, Fortune Massuda, Annamarie Carrie-York, Danalyn Rice, Imad Almanuseer, or Pamela Orr relating in any way to: a proposed hospital in Crystal Lake, Illinois; Jacob Kiferbaum; Kiferbaum Construction; Nicholas Hurtgen; or Bear Stearns & Co. during the period January 1, 2003 through April 21, 2004. If so, state as to each such communication the date, the name and address of each person who was a participant to the communication or present during any such communication, and the substance of what was said.

ANSWER: Other than communications to the Illinois Health Facilities Planning Board, defendant knows of no such communication.

3. State whether Herbert Frauks or Mike Noonan had any communication with Pamela Meyer Davis or William Kottman or any other officer, employee or agent of Edward Hospital between January 1, 2004 and April 21, 2004 in which any of the following was mentioned: a proposed hospital in Crystal Lake, Illinois; a proposed hospital in Plainfield, Illinois; Jacob Kiferbaum or Kiferbaum Construction; Stuart Levine; or the Illinois Health Facilities Planning Board. If so, state as to each such communication the date, the name and

address of each person who was a participant to the communication or present during any such communication, and the substance of what was said.

ANSWER: Defendants object to this interrogatory because it seeks information covered by the attorney work product doctrine and attorney-client privilege. Subject to these objections, defendant knows of no such communication.

Dated: March 9, 2005

Respectfully submitted,

Mercy Crystal Lake Hospital and Medical
Center, Inc.

By: Brett Johnson
One of its attorneys

Steven H. Hoeff
Brett R. Johnson
McDermott Will & Emery LLP
227 West Monroe Street
Chicago IL 60606
(312)-372-2000

CERTIFICATE OF SERVICE

The undersigned hereby certifies under penalty of perjury under the laws of the State of Illinois that, on March 9, 2005, he caused to be served on the person(s) listed below in the manner shown Defendant Mercy Crystal Lake Hospital And Medical Center, Inc.'s Response To Plaintiffs' First Set. Of Interrogatories:

Mr. Jeffrey R. Ladd
Daniel J. Lawler
Lawrence M. Gavin
Bell Boyd & Lloyd
Three First National Plaza
70 W. Madison - Suite 3100
Chicago, IL 60602

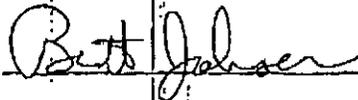
David G. Phoenix
Thomas C. Zanck
Militello Zanck & Coen PC
40 Brink Street
Crystal Lake, IL 60014

Katherine H. Laurent
Assistant Attorney General
Office of the Attorney General
General Law Bureau
James R. Thompson Center
100 W. Randolph - 13th Floor
Chicago, IL 60601
(312) 814-3327

Mr. Eli L. Beeding, Jr.
The Beeding Group
7488 County Road 3
Marble, CO 81623

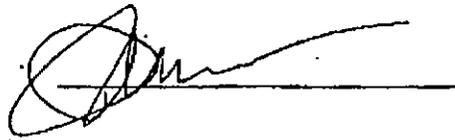
- United States Mail, First Class
- By Messenger
- By Overnight Delivery
- By Facsimile

Dated at Chicago, Illinois, this 9th day of March, 2005.



VERIFICATION

I, Richard Gruber, being first duly sworn on oath, state that I am a Vice President of Mercy Health System Corporation, authorized for the purpose of executing this document on behalf of Mercy Health System Corporation, that I do not have personal knowledge of all the facts recited in the foregoing document, and that certain statements and information made herein have been collected and made available to me by counsel and employees of Mercy Health System Corporation and others; and based on this information, in addition to my personal knowledge, I certify on behalf of Mercy Health System Corporation that the answers made herein are true and correct.

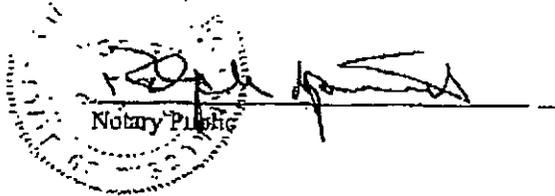


STATE OF WISCONSIN
ROCK COUNTY

)
) ss.
)

On March 9, 2005 before me, Ralph W. Topiwka, Notary Public, personally appeared Richard Gruber, personally known to me to be the person whose name is subscribed to the within instrument and acknowledged to me that he/she/ executed the same in his/her authorized capacity, and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

WITNESS my hand and official seal.



IN THE CIRCUIT COURT OF THE NINETEENTH JUDICIAL CIRCUIT
McHENRY COUNTY, ILLINOIS

NORTHERN ILLINOIS MEDICAL)
CENTER, MEMORIAL MEDICAL)
CENTER, AND CENTEGRA HEALTH)
SYSTEM,)

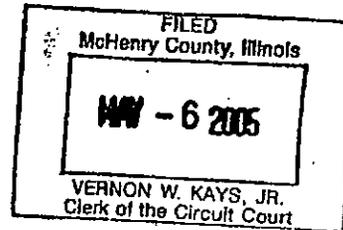
Plaintiff)

vs.)

ILLINOIS HEALTH FACILITIES)
PLANNING BOARD, ILLINOIS)
DEPARTMENT OF PUBLIC HEALTH,)
MERCY CRYSTAL LAKE HOSPITAL)
AND MEDICAL CENTER, INC.)
MERCY HEALTH SYSTEM)
CORPORATION, ELI L. BEEDING JR.)
AND THE BEEDING GROUP,)

Defendants)

CASE NO: 04 MR 106



COPY

MEMORANDUM OPINION AND ORDER

This cause came before the Court on Count I of the Complaint filed by the Plaintiffs' Northern Illinois Medical Center, Memorial Medical Center and Centegra Health System for Administrative Review of the Decision of Illinois Health Facilities Planning Board ("State Board") pursuant to 735 ILCS 5/3-110, 5/3-111 20 ILCS 3960/11. Plaintiffs seek reversal of the Administrative Decision of the State Board which granted a permit to the Mercy Crystal Lake Hospital and Medical Center, Inc. ("Mercy Hospital") to construct a new hospital in Crystal Lake. Plaintiffs contend that the State Board's actions in approving the issuance of the permit were against the manifest weight of the evidence and arbitrary and capricious, particularly in light of the negative reports of the Illinois Department of Public Health ("State Agency").

ATTACHMENT F

The Court has reviewed all the relevant pleadings, including Count 1 of the Complaint for Administrative Review, Plaintiffs' Motion to Reverse Administrative Decision, the Memorandum in support of said Motion, the Response of Mercy Hospital and Mercy Health System Corporation and Reply of Plaintiffs thereto. The Court has further reviewed the entire certified record of administrative proceedings which includes the Application for Permit, documents in support of the application, the State Agency reports, the Record of Public Hearing on September 29, 2003 and the transcripts of hearings before the State Board on December 17, 2003 and April 21, 2004, with corrections made at the June 15, 2004 State Board meeting. The Court has reviewed the case law cited by the parties in their written submissions and has had the benefit of the oral arguments of the attorneys for the Plaintiffs and Defendants.

BACKGROUND

The Illinois Health Facilities Planning Act was instituted "to establish a procedure designed to reverse the trends of increasing in costs of health care resulting from unnecessary construction or modification of health care facilities ... and to improve the financial ability of the public to obtain necessary health services and to establish an orderly and comprehensive health care delivery system which will guarantee the availability of quality health care to the general public". 20 ILCS 3960/2 To that end, the Planning Act provided for the creation of a Board and defined its duties and functions. The powers and duties of the State Board include the prescribing of rules, regulations, standards, criteria and procedures to carry out the provisions of the Act. 20 ILCS 3960/12 The regulations and criteria are contained in Sections 1110 through 1260 of Title 77 of the Illinois Administrative Code. A health care facility cannot be modified or constructed unless the Board issues a permit. 20 ILCS 3060/5.1 In evaluating an application for

permit or Certificate of Need, the Board is assisted by Illinois Department of Public Health which serves as administrative and staff support for the Board. 20 ILCS 3960/4

On July 11, 2003, Mercy Hospital filed an Application for Certificate of Need (CON) with the Illinois Health Facilities Planning Board. The application requests a permit for establishment and construction of a new 70 bed hospital with adjacent office facilities for 45 physicians in Crystal Lake, Illinois. The proposed hospital would have 56 medical/surgical beds; 10 obstetrics beds and 4 intensive care beds. The hospital site is located within a MSA, known as area A-10. The initial application was deemed incomplete on July 24, 2003 and by letter of that date, additional information was requested. That information was provided on July 30, 2003, which included a listing of all hospitals within 45 minutes of the proposed facility.

A public hearing was conducted on September 29, 2003 in Crystal Lake, Illinois. In addition to persons associated with Mercy Hospital and its parent corporation, Mercy Health System, hundreds of interested persons testified or offered written submissions both in favor of and in opposition of the proposed project.

The Illinois Department of Public Health issued its initial report evaluating Mercy Hospital's application. The report found that overall, Mercy Hospital did not meet the review criteria of Illinois Administrative Code, Sections 1110 and 1120. The State Agency submitted its report to the Board on December 17, 2003 and the Board conducted a hearing on that same date. At the meeting the Board denied the application.

Thereafter, Mercy Hospital submitted additional information for the project to the State Agency and requested another hearing date before the State Board. A Supplemental Agency Report was prepared based on the new materials and submitted to the State Board at its April 21, 2004 meeting. The report did change some of its findings in the supplemental report dealing

with financial and economic considerations under Section 1120 of the Illinois Administrative Code. The evaluations pertaining to Section 1110 remained unchanged. At the Board meeting on April 21, 2004, the Board approved Mercy Hospital's application. The State Agency issued a letter on May 15, 2004 informing the applicant of the State Board's approval of the project.

On May 26, 2004, the Plaintiffs filed its Complaint for Administrative Review of the State Board's decision to grant the CON to Mercy Hospital. The Plaintiffs assert that the decision of the State Board should be reversed because (a) it is against the manifest weight of the evidence; (b) the issuance of the permit was arbitrary and capricious; (c) the vote of the Board on April 21st did not specify the action proposed and the Board did not make any findings; and, (d) the voting process was improper and evidence of arbitrary conduct.

REVIEW OF THE BOARD'S DECISION

A. MANIFEST WEIGHT OF THE EVIDENCE:

The Plaintiffs contend that the Decision of the Board to issue the permit to Mercy Hospital for the establishment and construction of a new hospital in Crystal Lake, Illinois was against the manifest weight of the evidence.

If factual findings are made by an administrative agency, they are viewed as prima facie correct and a reviewing court will not disturb those findings, unless they are contrary to the manifest weight of the evidence. BRIDGESTONE/FIRESTONE, INC. vs. DOHERTY, 305 Ill. App. 3d 141 (1999).

At the administrative hearing on April 21, 2004, no factual findings were made by the State Board. On May 14, 2004, the executive secretary of the Board issued a letter notifying Mercy Hospital that the State Board had approved the Application for Permit. That letter

indicated that Board based its approval upon the project's substantial conformance with the applicable standards and criteria of Part 1110 and 1120. It further stated that, "In arriving at a decision, the State Board considered the findings contained in the State Agency Report, the application material, the State Agency's Report of Public Hearing held on September 29, 2003 and any testimony made before the State Board".

The aforesaid letter does not set forth specific findings of fact. It does state the Board's conclusions and the basis therefore. Section 10 of the Planning Act does not require the Board to specify its findings of facts and conclusions unless negative action on an Application is taken. 20 ILCS 3960/10 In addition, Section 1130.680 of the Administrative Code requires the Board to specify its "finding of fact and conclusions of law" only when the Board denies an application.

ACCESS CENTER FOR HEALTH, LTD. Vs. HEALTH FACILITIES PLANNING BOARD,
283 Ill App 3d 227 (1996).

In the case at bar, the State Board did not deny Mercy Hospital's Application for Permit or CON. Even if findings were necessary, that may not be enough for the trial court to reverse the Board's decision. If the record contains competent and sufficient evidence that supports the agency's decision, the decision should be affirmed. CATHEDRAL ROCK OF GRANITE CITY, INC. vs. ILLINOIS HEALTH FACILITIES PLANNING BOARD. 308 Ill App 3d 529 (1999).

An administrative agency's decision is against the weight of the evidence only if the opposite conclusion is clearly evident. The mere fact that the opposite conclusion is reasonable or that the reviewing court may have ruled differently does not justify reversal of an administrative decision. A trial court may not reweigh the evidence or make an independent

determination of the facts. ABRAHAMSON vs. ILLINOIS DEPARTMENT OF PROFESSIONAL REGULATION, 153 Ill. App 2d 76 (1992)

In order to approve and authorize the issuance of a permit if it finds the State Board must find that the proposed project is consistent with the orderly and economic development of such facilities and is in accord with standards, criteria or plans of need adopted and approved pursuant to provisions of Section 12 of 20 ILCS 3960.

Section 12 of the Illinois Health Facilities Planning Act authorizes the State Board to prescribe rules, regulations, criteria and procedures to carry out the purposes of the Act. That section further enumerates certain factors the Board shall consider in developing health care facility plans. Those factors include the number of existing and planned facilities offering similar programs, the extent of utilization of existing facilities, the availability of facilities which may serve as alternatives or substitutes and the availability of personnel necessary to operate the facility. 20 ILCS 3960/12(1) and (4).

Acting as an administrative and support arm of the State Board, the State Agency prepared two reports for the Board's review and consideration. Those reports consider the application and supporting documentation submitted. The State Agency evaluated Mercy Hospital's application with respect to financial and economic criteria set forth in Section 1120 of Title 77 of the Illinois Administrative Code and the general review criteria and needed related criteria set forth in Section 1110 of the Illinois Administrative Code 77 Illinois Adm. Code. The Administrative Code has the force and effect of law. MEDCAT LEASING CO. vs. WHITLEY, 253 Ill App 3rd 801 (1993).

The Agency report completed for submission to the State Board Hearing on December 17, 2003 found that the Mercy Hospital Application, was in conformity with three of the four

applicable economic feasibility criteria and that the financial feasibility criteria were not applicable. The Agency report found that aside from meeting the background of applicant criterion (1110.230), that Mercy Hospital met none of the other criteria under Section 1110, the general or need related criteria, including the criteria for a variance to bed need.

At the December 17, 2003 State Board Hearing, Mercy Hospital had various representatives present who presented testimony regarding the application and in response to questioning by Board members. Those present for Mercy were Javon Bea, President of Mercy Hospital; Richard Gruber, Vice President of Mercy Hospital; Dan Colby, President of mercy Harvard Hospital and three attorneys representing Mercy. The Board addressed concerns regarding the bed variance, the shortage of obstetrical beds in the M.S.A., the additional physicians that Mercy would bring to staff its proposed hospital and the impact of the hospital on staffing in other area hospitals. At the conclusion of the hearing, the State Board denied Mercy Hospital's application. No findings were made. However, before the Notice of Intent to Deny was sent on January 27, 2004, Mercy Hospital on January 15, 2004 sent a letter with supplemental information requesting leave to reappear before the Board at the February meeting.

After receipt of the supplemental information from Mercy Hospital, the State Agency issued another report for submission to the Board at its April 21, 2004 meeting. No hearing was held regarding Mercy's application between December 17 and the April 21st meeting. The report of the State Agency for the April hearing contained the same findings regarding the general criteria and needed related criteria; that being that except for applicant meeting the background criteria, Mercy Hospital did not meet the other 1110 criteria. The State Agency found that with the change in cost submitted by Mercy in the supplemental materials, Mercy now met all of the economic feasibility factors.

At the hearing on April 21, 2004 before the Board representatives of Mercy appeared as well as its legal counsel. With respect to bed need, Mercy Hospital had submitted data from the Center for Disease Control which indicated that 76% of the hospitals in the United States have less than 100 beds. Upon questioning, hospital personnel acknowledged that this study was not Illinois or McHenry County based but rather reflected nationwide statistics. Documentation regarding the decrease in average patient stays was discussed using 980 figures versus today. Testimony was received regarding the 45 new physicians Mercy would bring to the proposed hospital, which physicians would be in their employ. Mercy representatives opined that with these new doctors in place, patients who resided in the M.S.A. who sought treatment outside of the M.S.A. would return for care. There was discussion concerning the findings by the State Agency on the general criteria and need criteria not being met. Board member Levine believed that the rules were outdated and needed to be revised to reflect current data. He was particularly impressed with the 45 physicians who would be moving to McHenry County to staff the proposed hospital. At the conclusion of the hearing, the Board voted to approve the application and the motion passed. On May 14, 2003, a letter advising of the approval of the application for permit was sent to Mercy Hospital.

Plaintiffs assert that the decision of the State Board is against the manifest weight of the evidence because the proposed project was not in accordance with the standards, criteria or plans of need adopted and approved pursuant to the provisions of the Illinois Health Facilities Planning Act. In particular, the Plaintiffs direct the Court to the State Agency reports wherein it was noted that Mercy Hospital's proposed project was not in conformity with the general review criteria and need related criteria under Sections 1110 of the Illinois Administrative Code.

The Defendants counter Plaintiffs assertions by directing the Court to the standard of review and the discretionary authority the State Board has under 1130.660 of the Illinois Administrative Code. That provision states in pertinent part the follows:

“The State Board shall consider the application and any supplemental information or modification submitted by the applicant, IDPH report(s), the public hearing testimony, if any and other information coming before it in making its determination whether to approve the project. The applications are reviewed to determine compliance with review criteria enumerated in 77 Ill. Adm. Code 1110 and 1120. The failure of a project to meet one or more review criteria, as set forth in 77 Ill. Adm. Code 1110 and 1120 shall not prohibit the issuance of a permit.”

The applicability of Section 1130.660 has been addressed in a number of cases, which cases have been cited by the parties herein. With the exception of the Court in SPRINGBOARD, the Courts have recognized that the State Board does have the authority to approve an application where one or more of the review criteria were not met. DIMENSIONS MEDICAL CENTER, LTD. Vs. SUBURBAN ENDOSCOPY CENTER, 298 Ill App 3d 93 (1998). ACCESS CENTER FOR HEALTH LTD. vs. HEALTH FACILITIES PLANNING BOARD, 283 Ill App 3d 227 (1996), CATHEDRAL ROCK OF GRANITE CITY vs. ILLINOIS HEALTH FACILITIES PLANNING BOARD, 308 Ill. App 3d 529 (1999) and MARION HOSPITAL CORPORATION vs. ILLINOIS HEALTH PLANNING BOARD, FACILITIES SPRINGWOOD is distinguishable from the aforementioned cases because the Court did not consider the applicability of 1130.660 in that case. SPRINGWOOD ASSOCIATES vs. HEALTH FACILITIES PLANNING BOARD, 269 Ill App 3d 944 (1995).

However, in each of the cases where the Courts upheld the Board's decision to exercise its discretionary authority, the courts looked to the record to determine if there was adequate evidence to support the Board's decision. None of the cases cited by the Defendants have State

Agency Reports that found lack of conformity with essentially all of the need related and general criteria as in the case at bar.

The letter of May 14, 2004, issued on behalf of the State Board found substantial conformance with the applicable standards and criteria of part 1110 and 1120 based on its consideration of the findings contained in the State Agency reports, the application material, the report of public hearing on September 29, 2003 and any testimony made before the State Board.

At the public hearing the majority of those who testified were in opposition to the proposed project. Almost 2000 letters were submitted both in support of and in opposition to Mercy Hospital. More letters were in opposition. Many of the letters submitted were form letters used by supporters of Plaintiffs' and Defendants' respective positions. Some of the letters were from Mercy's website, which did not allow negative input.

The State Agency Reports submitted to the State Board for hearings on December 17, 2003 and April 21, 2004 found that the proposed project was not in conformity with the following general review and need related criteria: 110.320(a): Establishment of Additional Hospitals, 110.320(b); Allocation of Additional Beds, 1110.520(a); Unit Size; 1110.520(b); Variances to Bed Needs, 110.520(b)(2); Medically Underserved Variance, 1110.230(a); Location, 1110.230(c); Alternatives, 1110.230(d); Need for the Project, 1110.230(e); and Size of the Project. The project was in conformity with 1110.230(b), Background of Applicant, which provided that the applicants complied with the necessary licensure and certification information required and are fit, willing, able and have the necessary background to provide a proper standard of healthcare service for the community.

In response to the adverse reports of the State Agency, Mercy Hospital addressed the growing population trends in McHenry County, the shortage of physicians in McHenry County

and the changes in the practice of medicine that have reduced the average length of patient stays in hospitals. Mercy Hospital asserts that as a result of the decline in the patient length of stays, there is no longer a need for the requirement of 100 medical/surgical beds as established in 1980 and that only 67 beds are needed to serve the same number of patients.

Section 1110.320(2) of the Illinois Administrative Code requires that hospitals within a M.S.A. must have a minimum of 100 medical/surgical beds. Hospitals situated outside a M.S.A. do not have such a limitation. Mercy Hospital proposes 56 med/surg. beds with initially 32 of the entire 70 beds being built out and the remaining 38 being shells for later construction. The Defendant hospital did not identify how the 32 beds would be allocated. At the Board hearing of April 21, 2004, Mr. Glaser, on behalf of Mercy Hospital stated that all 70 beds would immediately be built out, contrary to the data in the application and earlier testimony. (R3541) (R.14) Section 1110.230.530(a)(1)(A) provides that a new obstetric unit with a M.S.A. must have 20 beds. Mercy proposal is for 10 obstetric beds.

Mercy Hospital submitted material based on average length of patient stays in 1980 to the present, claiming that 67 beds would now provide care for the same number of patients in a 100 bed facility in 1980. The documentation presented gives nationwide figures with no specific data for Illinois.

The 100 bed standard was established in 1992 and not 1980 and is applicable only to hospitals within a Metropolitan Statistical Area, such as the proposed location. Furthermore, according to the bed inventory data, the A-10 planning area (M.S.A.), where the proposed facility would be located, has 35 excess medical surgical beds and 7 excess ICU beds. Assuming that the present average length of patient stays reduces the need for beds, then the proposed additional beds at Mercy Hospital would only increase the surplus but also affect the target

utilization rates at neighboring hospitals, which is also taken into account under the need related criteria. Presently the hospitals in proximity to the proposed project are generally not operating at the State's target utilization rates.

The only shortage of beds in the M.S.A. is obstetrical beds, which shortage is 20 beds. Mercy's application proposes 10 obstetrical beds. Mercy Health System Corporation operates Mercy Harvard Hospital, which is within M.S.A. 10. Mercy Harvard Hospital closed its obstetrical unit approximately three years ago and has not reopened since Mercy acquired the hospital approximately two years ago.

There are located within planning Area 10 three hospitals which offer the same services as the proposed project. Two of these three hospitals are within 30 minutes of the proposed facility. These are Northern Illinois Medical Center in McHenry and Memorial Medical Center in Woodstock. The third hospital, Mercy Harvard is within 45 minutes of the proposed facility. Additionally, there are four other hospitals not within the planning area, but within 30 minutes of the site of Mercy Hospital. They are Advocate Good Shepherd, Barrington, St. Alexius Medical Center, Hoffman Estates, Sherman Hospital, Elgin and Provcna St. Joseph Hospital in Elgin. Each of these health facilities offer the same services as the proposed hospital.

Defendant acknowledges the presence of these other hospitals and that Mercy will offer no services not already provided by these facilities. However, Mercy contends that with the growth of population within the county, the travel times will increase in the future and thereby increasing the travel times in excess of 30 minutes to those hospitals. The estimates of future travel times do not take in account road expansion projects which might be undertaken. The evidence on the travel times and future projections offered by the Defendant are in some instances inaccurate and other instances speculative.

Mercy opines that a significant percentage of patients are leaving the planning area for health care and that with the establishment of a new hospital, a good percentage of those patients will return to the area for treatment. Competent evidence is lacking to support this opinion. Evidence at the public hearing and elsewhere in the record shows that approximately 75% of the residents within zip code targeted area received care at existing hospitals and that other patients leaving the target area are doing so for specialized or tertiary care. It is also unclear if Mercy's opinion takes into account the services received at the hospitals located within 30 minutes but outside of area A-10.

The review criteria does provide for variance for bed need. 77 Ill. Adm. Code 1110.530(b)(2). In order to satisfy the variance to bed need requirements, Mercy Hospital had to document that access to the proposed service is restricted in the planning area by documenting at least one of the following: (i) the absence of service within the planning area; (ii) limitations on government funded or charity patients; (iii) restrictive admissions policies of existing providers; (iv) the area population and existing care system exhibits indicators of median care problems such as an average family income level below the state poverty level, high infant mortality or designation as a "Health Manpower Shortage Area; or (v) the project will provide for a portion of the population who must currently travel over 45 minutes to receive service. Mercy Hospital was found to have documented none of the aforesaid criteria in order to receive a variance. Evidence presented showed that seven hospitals are within 45 minutes and all offer the same services Mercy will offer, if not more. Travel studies submitted by mercy were in some ways misleading as they included round trip travel times which is not the standard for review or were based on future projections. No evidence whatsoever was submitted to document items (i) through (iv).

Much was made by the Board at the April 21, 2003 hearing about the 45 physicians Mercy Hospital would bring to staff its hospital and adjacent offices. It is unclear from the evidence where these physicians will come from. However, Mercy did indicate that with the opening a new hospital, it would close three of its physician staffed facilities now located in and Cary and Crystal Lake. Board member, Mr. Levine, commented at the April 21st meeting how impressed he was that these new physicians would help make a dent in the shortage of physicians in the area. There was a chart provided showing a physician shortage in McHenry County. The underlying data for the information in the chart is unknown. While the Board addressed the shortage of physicians in the area, it appears not to have adequately considered the shortage of healthcare support staff. The evidence in the record reflects that there is a shortage of health care personnel needed to staff hospitals. There are not enough nurses, medical technicians and laboratory technicians to staff hospitals nationwide and in McHenry County. Testimony at the public hearing expressed a concern that the new hospital would not be able to adequately staff its facility and would have to recruit medical personnel from other area hospitals, thereby causing shortages of necessary and required staff in those facilities. Area hospitals have experienced staffing problems which have resulted in their not being able to maximize the use of their facilities.

The record further documents that the proposed hospital would adversely impact the utilization rates at hospitals within the M.S.A. and nearby. Mr. Ryder, of Advocate Health Care in Barrington testified at the public hearing that more than 25% of its patients are from the towns targeted by Mercy Hospital. A study submitted at the public hearing by Plaintiffs and prepared by Deloitte and Touche, at Plaintiff's instance concluded that Northern Illinois Medical Center and Memorial Medical Center, both in A-10 would lose approximately 9,500 cases annually.

Upon a review of the record, there is not sufficient and competent evidence supporting the State Board's decision to grant the issuance of the permit to Mercy Hospital. While the Board has the authority to issue a permit when all of the criteria under 1110 are not met, there needs to be some rationale basis to excuse compliance with the criteria. The record does not reflect that Mercy Hospital presented sufficient evidence showing that the proposed hospital facility was needed, was the most effective or least costly alternative and was in a medically underserved planning area. Sufficient evidence did not establish that the project warranted a variance to bed need.

Mercy Hospital's application did not meet the necessary general review and need related criteria and the factors set forth in 20 ILCS 3960/12. The written submissions and oral testimony did not rebut the Agency's findings that Mercy Hospital's application was not in conformity with the criteria set forth in 77 Ill. Adm. Code 1110. This Court finds that the State Board's decision is against the manifest weight of the evidence.

B. ARBITRARY AND CAPRICIOUS

The Plaintiffs also contend that the Board's decision was arbitrary and capricious. The Illinois Supreme Court in GREER vs. ILLINOIS HOUSING DEVELOPMENT AUTHORITY, 122 Ill 2d 462 (1988) set forth guidelines to be applied by the Court in determining whether the decision of an Agency is arbitrary and capricious. Those guidelines direct the Court to consider: 1. Did the Agency rely on factors the legislature did not intend the agency to consider; 2. Did the Agency fail to consider an important aspect of the problem, or 3. Did the Agency offer an explanation for its decision which runs counter to the evidence before the agency or which is so

implausible that it could not be ascribed to a difference in view or the product of agency expertise.

The State Board in the case at bar excused the mercy Hospital's failure to comply with essentially all of the general and need related criteria. The only rationale for the Board's actions capable of being gleaned from the hearing on April 21st was that the rules and review criteria are outdated and that this new facility will help fill the shortage of physicians in the service area.

At that April Board meeting, Board members expressed concern about the Board's decision being termed "arbitrary and capricious" if it approved the Mercy Hospital Application for Permit in light of the State Agency's two reports showing non conformity with the 1110 criteria. In response thereto, Board member Stuart Levine stated that the rules and criteria are "woefully out of date". He further stated that he has participated in "a lot of applications that were granted that had complete negative findings. And those occurred in instances where there were valid reasons and justifications given in each of the areas that, of course, are in the Board's discretion to do". R 3264. Yet, Mr. Levine did not offer any explanation or justification for the Board's approval in the instant case, other than he was impressed with the 45 new physicians who would be coming to McHenry County and who would make a dent in the physician shortage.

The Board hearing on April 21 focused in large part on the new physicians who would be employed by Mercy Hospital. However, the rules governing the Board's decisions do not provide for criteria which address physician shortages. The documentation provided by Mercy regarding physician shortages was done by Solucient and is in the record at page 2913. The chart shows that Crystal Lake, the location of the proposed hospital, has no physician shortage. Lake in the Hills, Cary and Algonquin are the other target service areas. No data is provided for

physicians in Lake in the Hills. On Solucient's documentation, Cary and Algonquin do show physician shortages. The source for the data is not disclosed. Even with these claimed shortages, Mercy System Corporation is going to close its two physician offices in Crystal Lake and one in Cary.

Furthermore, while there may be a shortage of physicians in the area, the Board did not discuss and apparently did not consider the evidence in the record of the shortages of registered nurses, laboratory technicians and medical technologists in the area. The public hearing record is replete with testimony of medical personal on the shortage of such personnel. These personnel are needed to staff a hospital. Mercy Hospital offered no evidence where this staff would come from other than stating they would recruit medical personnel who worked outside of the area. Nothing in the record indicates a surplus of such personnel in other areas of the state. No evidence was presented on the number of resident medical personnel who worked outside of the M.S.A. or beyond the 30 minute travel time. Testimony at the public hearing showed a concern among McHenry County health care workers that Mercy would recruit staff from area facilities thereby affecting the viability of those hospitals.

Upon a review of the record, the Court finds that State Board relied on factors not intended by the legislature and that they failed to consider important aspects of the problem concerning the shortage of medical support staff and the impact the proposed hospital would have on the hospitals within the M.S.A. and within 30 minutes travel time. When the Board first denied the Mercy Hospital's application, it had information on the 45 new employee-physicians who would be at the physician offices adjacent to the hospital. Yet, at the April 21st meeting, the new physicians appeared to be the primary basis for the affirmative vote.

The Court finds that the actions of the State Board, in approving the application for permit for the Mercy Hospital project, was arbitrary and capricious.

C. NECESSARY PARTIES

Plaintiffs contend that the decision should be reversed because the proper party was not joined as a party to the application. Particularly, Plaintiffs claim that Section 1130.220(b) of the Illinois Administrative Code requires that Mercy Health Systems Corporation be a co-applicant.

Section 1130.220 provides in pertinent part as follows:

“The following person(s) must be the applicant(s) for permit or exemption, as applicable:

(b)(3) any related person who is or will be financially responsible for guaranteeing or making payments on any debt related to the project.”

It is undisputed that Mercy Health System falls within that classification and that they were not parties to the application. The State Agency Report, however, reflects that is considered that entity to be a co-applicant even though it wasn't. Documentation was submitted verifying the bond rating of Mercy Health System Corporation and other data was provided regarding its corporate structure and related entities.

The non inclusion of Mercy Health System as an applicant may have affected the economic review criteria under 1120.310(a). The State Agency found that Criterion 1120.310(a) was “not applicable as the applicant's document proof of an “A “bond rating”. Mercy Health System should have been a party to the application for permit. However, the failure to include Mercy Health System Corporation as a co-applicant, standing alone, would not be a basis for a finding of the State Board's decision being against the manifest weight of the evidence.

D. THE VOTING PROCESS

The Plaintiffs claim that the voting process was improper by the Board not specifying the nature of the motion voted on and Board members engaging in off the record discussions. It is apparent from the record that the Board on motion knew that it was voting to approve the permit. While formality is lacking, the record reflects that in the other proceedings that day, which are part of the record the Board used the same methodology in voting.

While the off record comments by Board members may be irregular, they do not constitute ex parte communications. The Court can not attribute any significance to the off record comments in this review.

Based on a review of the record and for the foregoing reasons, the Court hereby finds that the Decision of the Illinois Health Planning Board to grant the issuance of the permit to Mercy Hospital and Mercy Health Systems was against the manifest weight of the evidence and arbitrary and capricious.

IT IS HEREBY ORDERED that the Decision of the Illinois Health Planning Board to issue a permit in Project No. 03-049 is reversed.

DATED: May 6, 2005

ENTERED Maureen P. McIntyre
MAUREEN P. McINTYRE
CIRCUIT JUDGE

CERTIFIED DECLARATION OF PAMELA DAVIS

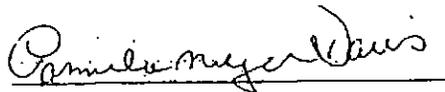
I, PAMELA DAVIS, declare under penalty of perjury under the laws of the United States of America that the following statements of fact are true and correct:

1. I am over eighteen years of age. I have personal knowledge of the facts stated in this declaration and I could testify competently to such facts.
2. Since 1988, I have been the President and Chief Executive Officer of the Edward Health Services Corporation (EHSC), the parent of Edward Hospital (EH).
3. In November 2003, Edward Hospital filed a permit application, Certificate of Need (CON), with the Illinois Health Facilities Planning Board to establish a medical office building (MOB) in Plainfield, Illinois.
4. On January 6, 2004, I met with Mr. Hurtgen of Bear Stearns. He said he was politically connected to the Illinois state government and can "get things done." Hurtgen further told us that Stuart Levine and the Illinois State Facilities Planning Board Chairman Thomas Beck would decide the fate of both Edward's application for a permit to construct a new hospital in Plainfield and Mercy's in Crystal Lake. He told us to use Kiferbaum's construction company or the Edward CON would not be approved.
5. I met with Herbert Franks and Mike Noonan on or about March 17, 2004. They were assisting Mercy Hospital in seeking to obtain approval of Mercy's Crystal Lakes hospital construction permit. They told me that I should hire Kiferbaum to construct the new Edward facility, because Kieferbaum wielded influence with 2-3

members of the State Board. They said that for the Mercy project, Board member Levine had personally met with Kiferbaum and Mercy's CEO to reassure the Mercy's CEO that Kiferbaum could "get things done."

6. On or about April 19, 2004, I met with Jacob Kieferbaum at the Egg Shell Café in Deerfield, Illinois. Kieferbaum said that he was good friends with Levine and with five of the existing Board members; that the Mercy construction would be approved at the Board meeting of April 21, 2004; and that if we did not use Kieferbaum's company, the Certificate of Need to build the new Edward Hospital in Plainfield would not be approved by the Board. Stuart Levine and Nicholas Hurtgen were also at the Egg Shell Café although they were seated at another table. Mr. Levine walked over to our table. He said that I could trust Kieferbaum and that Kieferbaum's word was good.

FURTHER THE DECLARANT SAYETH NOT.



Executed on March 4, 2005

DATE: 4/21/04
TIME: 8:03 p.m.
ACTIVITY: Home Telephone 1 outgoing to (847) 432-0498
CALL#: 329

SPEAKERS:
LEVINE: Stuart Levine
LOREN: Steven Loren

* * * *

1 LOREN Hi.
2 LEVINE You have no idea.
3 LOREN Let, let me get this on the other phone,
4 one second.
5 (PAUSE)
6 LOREN Hi.
7 LEVINE Uh, from the minute, from the minute I
8 walked in there uh, Beck, Beck, Beck
9 wanted to resign uh, uh, he, and, and,
10 and uh, ih, ih, ih, because see there's,
11 there's much more here than uh, than uh,
12 meets the eye because other people had
13 been promised that this wouldn't happen.
14 LOREN Mm hm.
15 LEVINE And uh, and um, and of course no-,
16 nobody, nobody knows that it's me. And
17 nobody really knows that it's Tony for
18 the reason that it's Tony.
19 LOREN Right.
20 LEVINE And, and um, uh, I kept the whole thing
21 together boy, and Beck's not resigning.
22 LOREN Oh a-, after the hearing itself it
23 wouldn't of been hard for anyone who was
24 present to see that you were the one who
25 moved this.
26 LEVINE Well, but I had no choice.

1 LEVINE I don't give a shit about the rest.
2 (laughs)

3 LOREN Well Ja, Ja, Javon knows that he stole,
4 he said he's at second base.

5 LEVINE Ah, he, he understands what we got
6 pulled off for him? The magnitude of
7 it.

8 LOREN Ah, he, he, he's no dummy. You know
9 what he was really upset about?

10 LEVINE Mmmm.

11 LOREN He had been promised up and down the
12 wazoo that he was going to get the
13 support of the uh, those 2 women...on,
14 on the theory that the unions were
15 helping him out. You know both Rice and
16 Orr and uh, Orr, Orr, Orr got up to
17 leave just 'cause she didn't want to be
18 there for the vote.

19 LEVINE Uh, well that she, so uh, who's he work
20 with, with the unions?

21 LOREN Balanoff.

22 LEVINE He worked with Balanoff?

23 LOREN Someone did for him.

24 LEVINE Well...

25 LOREN (UI) Victor.

26 LEVINE Oh I see. Well I, I hope that Javon is
27 going to complain loudly.

28 LOREN Uh, he probab-, well, I, I think he also
29 appreciates that the last thing that he
30 and Mercy need is any kind of spotlight.
31 So I don't think he's going to go, I
32 think he's going to try and work
33 something out quietly.

34 LEVINE Oh that's good. Well that's good. But,

DATE: 4/21/04
TIME: 8:33 p.m.
ACTIVITY: Home Telephone 1 incoming from (847) 833-7300
CALL#: 332

SPEAKERS:

LEVINE: Stuart Levine
KIFERBAUM: Jacob Kiferbaum

* * * *

1 LEVINE Hello.
2
3 KIFERBAUM Stuart.
4 LEVINE Jacob, how are you?
5 KIFERBAUM I'm fine. How are you doing?
6 LEVINE You have no, I'm gonna tell you
7 something. Nobody, nobody could have
8 gotten this done but me and I'll tell
9 you what I mean by that.
10 KIFERBAUM They told me.
11 LEVINE It real-, it real-, it real-,...
12 KIFERBAUM They told me.
13 LEVINE (UI) it required there was a mutiny
14 first thing this morning um one of the
15 Board members that didn't wanna do it.
16 But for reasons that uh, that uh, have
17 nothin' to do with specifically with
18 this, but because other people have been
19 promised this wouldn't happen. You know
20 uh, and, and, and, and, and, and of course
21 nobody really knows that I'm...they,
22 they know that I'm handling it, but they
23 don't know that I'm really orchestrating
24 it. And, and I just stay calm and you
25 know this and that. I mean the chairman
26 was gonna resign. You cannot imagine.
27 But it was all fine by the end of the
28 day. I mean all fine. They actually,
29 we, we, uh, the vote had to be stopped
30 and I had to go and sraighten people out

1 KIFERBAUM (laughs) Listen, I heard one word,
2 people, you know Javon came to me and
3 said, Stuart was masterful.

4 LEVINE (laughs)

5 KIFERBAUM All he said is one word he was, no he
6 said Jacob I wanna let you know, we
7 would never ever would of gotten' this.

8 LEVINE So I take it he's not nervous anymore.
9 (laughs)

10 KIFERBAUM Oh you know but it, it's nice that he
11 recognized (UI).

12 LEVINE No ab-, a-, a-, a-, absolutely I mean
13 he's gonna be doing business here.
14 We'll all be doing business here.

15 KIFERBAUM Yeah he, he knows how to, how to play
16 the game. He's not stupid.

17 LEVINE Steve Loren told me that Javon told him
18 that Jacob Kiferbaum is the smoothest
19 guy he's ever done business with. How
20 do you like that? Huh.

21 KIFERBAUM (laughs)

22 LEVINE So not too bad.

23 KIFERBAUM Well I, I hope, I hope this is gonna be
24 uh, a good thing for both of us, you
25 know we'll move on. And uh, I'm just
26 now, try to figure out how uh, you know
27 I heard that Bolingbrook also was there.

28 LEVINE Well Bolingbrook. No because they were
29 both, they both had their, their, their,
30 we, Javon was there on, because he
31 already had it denied and you get one
32 more shot.

33 KIFERBAUM Yeah.

34 LEVINE These people were up for the first time,
35 Pam and Bolingbrook and they each got



**MIDWEST
LITIGATION
SERVICES**

COURT REPORTING
& VIDEO



ORIGINAL

RECEIVED

MAR 29 2011

HEALTH FACILITIES &
SERVICES REVIEW BOARD

**STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD**

**PROJECT #10-089
MERCY CRYSTAL LAKE HOSPITAL & MEDICAL CENTER, INC.**

PUBLIC HEARING

MARCH 18, 2011

NATIONWIDE SCHEDULING

OFFICES: MISSOURI Springfield Jefferson City Kansas City Columbia Rolla Cape Girardeau ■ KANSAS Overland Park ■ ILLINOIS Springfield

HEADQUARTERS: 711 NORTH ELEVENTH STREET, ST. LOUIS, MISSOURI 63101

800.280.3376

www.midwestlitigation.com

ATTACHMENT J

1 hospital but rather to advocate for the best quality care
2 in our area. I ask the Review Board to follow their rules
3 and to not diminish the care in this area with a new
4 hospital.

5 Thank you.

6 MS. AVERY: Thank you.

7 Mr. Gruber.

8 MR. GRUBER: I'd like to, as well, thank you,
9 Madam Hearing Officer and the Court Reporter for enduring
10 this day. It's been a long day. It's been an interesting
11 day. It's been a remarkably informative day in many, many
12 respects, and I'd like to thank the good folks that have
13 lasted all day long for you tenacity and willing to endure
14 sometimes more than the bottom can handle. So thank you.

15 My name is Richard Gruber. I'm the
16 Vice-President with Mercy Health System Corporation as well
17 as being Secretary and an officer of Mercy Crystal Lake
18 Hospital and Medical Center, which is an Illinois
19 not-for-profit corporation in good standing in the state of
20 Illinois. My business address is 2000 Lake Avenue in
21 Woodstock, Illinois.

22 Today you've heard starkly contrasting views
23 on the need for Mercy Crystal Lake Hospital and Medical
24 Center. Opponents have argued everything from it being a

1 the need and their desire to have a hospital in Crystal
2 Lake.

3 This is the right project at the right
4 location, and it's at the right time. Mercy has chosen to
5 locate its hospital and medical center in the most densely
6 populated area of McHenry County that suffers from
7 excessive traffic congestion. Crystal Lake is also home of
8 the most diverse population in McHenry County and has a
9 growing geriatric population in need of additional
10 services. The location will also provide easier access for
11 emergency medical services providers. It will also provide
12 an additional safety net option for those most in need of
13 services but unable to pay for the cost of healthcare.

14 Ultimately it's all about ready access and
15 quality care to the patients we serve. This is the only
16 application that improves access to care and reduces the
17 cost of providing that care. Those are the stated
18 principles of the Certificate of Need process. These are
19 also significant benefits that accrue to all consumers.

20 I want to depart from my prepared remarks just
21 for a moment or two. I listened to some outrageous
22 comments today about our Mercy leader. This is a man with
23 35 years experience as a highly successful leader, the past
24 20-plus years with Mercy, and with impeccable credentials,

1 experience, and most importantly impeccable integrity.
2 Those smear tactics and innuendo are patently false and, *
3 frankly, disingenuous, as the originator of those smear
4 tactics and innuendo have their own former lawyer lobbyist
5 who was smack dab in the middle of the entire mix of the
6 Rezko affair and demanded immunity from prosecution before
7 he would appear before federal authorities and answer any
8 questions.

9 We, as an institution, were just as shocked
10 and just as surprised as all the other 13 million people in
11 Illinois when this whole fiasco surfaced. Fortunately, a
12 couple of really very bad apples were caught and indicted
13 in this horrible, horrible, terrible political web of
14 conspiracy that we hopefully are through with in Illinois.
15 In spite of the innuendo that we heard today, I need to go
16 on record and state that the federal investigators publicly
17 stated that Mercy had no culpability in this issue, end of
18 story.

19 Let's move on to the real purpose while we are
20 here. We are here to discuss the merits or the demerits of
21 the project in front of you, Mercy Crystal Lake Hospital
22 and Medical Center, Inc. That is why we're respectfully
23 requesting your favorable consideration of Mercy's
24 application for a Certificate of Need for Mercy Crystal

1 Lake Hospital and Medical Center.

2 I thank you for your time and your patience
3 and, for the record, we would like to add these additional
4 documents of support to make sure that you have a full
5 knowledge of the wealth and breadth of the support that
6 Crystal Lake Mercy has from the residents of this
7 community.

8 Thank you far your time.

9 MS. AVERY: Thank you.

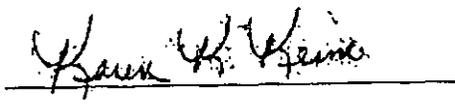
10 MS. AVERY: Thank you all for coming today and
11 those who testified. Hopefully everyone has had the
12 opportunity to either testify orally or give their written
13 comments. I will remind you that you can still submit your
14 written comments to us so that we have this information for
15 the record.

16 This project is scheduled for consideration by
17 the Illinois Health Facilities and Services Review Board at
18 its May 10th, 2011 meeting. The public has until April
19 20th, 2011 to submit written comments. April 30th is
20 comment on the SAR, and then written comment pertaining
21 that goes to the Board is April 20th. I know there's a lot
22 of dates. Just check the web site. The comments can be
23 sent to the Illinois Department of Public Health at 525
24 West Jefferson Street, Second Floor, Springfield Illinois

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24

CERTIFICATE OF REPORTER

I, KAREN K. KEIM, RPR, CRR, a Certified Court Reporter in the State of Illinois and in the State of Missouri, do hereby certify that the proceedings in the above-entitled cause were taken by me to the best of my ability and thereafter reduced to typewriting under my direction; that I am neither counsel for, related to, nor employed by any of the parties to the action, and further that I am not a relative or employee of any attorney or counsel employed by the parties thereto, nor financially or otherwise interested in the outcome of the action.



KAREN K. KEIM.
CRR, RPR, CSR-IL, CCR-MO

STATE OF ILLINOIS
DEPARTMENT OF PUBLIC HEALTH

HEALTH FACILITIES PLANNING BOARD
BOARD MEETING

B-4 Mercy Crystal Lake Hosp. and Med. Cntr:
Construct and establish a 70-bed
hsopital with a 45-physician clinic
attached which consists of offices,
treatment rooms & support space.

REPORT OF PROCEEDINGS held at
the Holiday Inn Mart Plaza, 350 North
Orleans, Chicago, Illinois on the 21st day
of April, 2004 at 9:10 o'clock a.m, before:
Thomas Beck, Chairman.

PRESENT:

THOMAS BECK, CHAIRMAN
STUART LEVINE, VICE CHAIRMAN
ANNE MURPHY, LEGAL COUNSEL
DAVID CARVALLO
DR. IMAD ALMANSBER
ANNAMARIE CARRIE YORK
DANALYN RICE
FRANK URSO, LEGAL COUNSEL
PAMELA ORR
DR. MICHAEL MALEK
JEFFREY MARK
DONALD JONES
DR. FORUNEE MASSUDA

LeGRAND SERVICES (630) 894-9389

ATTACHMENT K

1 CHAIRMAN BECK: Would the applicant
2 be sworn in, please?

3 (Witnesses sworn.)

4 COURT REPORTER: Thank you. Please
5 state your names for the record?

6 MR. BEA: Javon Bea, J-a-v-o-n, last
7 name B-e-a.

8 MR. GRUBER: Richard Gruber,
9 R-i-c-h-a-r-d G-r-u-b-e-r.

10 MR. GLASER: Lou Glaser,
11 G-l-a-s-e-r.

12 MR. COLBY: Sam Colby, S-a-m
13 C-o-l-b-y.

14 MS. RIPSCH: Sue Ripsch,
15 R-i-p-s-c-h.

16 MR. NEMEPH: Joe Nemeph,
17 N-e-m-e-p-h.

18 MR. LOREN: Steven Loren, L-o-r-e-n.

19 MR. STRICKLIN: David Stricklin,
20 S-t-r-i-c-k-l-i-n.

21 MR. FRANKS: Herb Franks,
22 F-r-a-n-k-s.

23 CHAIRMAN BECK: Is that all? Mr.
24 Jones.

1 motion? Mr. Levine moves. Is there a
2 second? Dr. Massuda seconds.

3 Call the roll, please.

4 MR. MARK: Mr. Levine.

5 MR. LEVINE: Yes.

6 MR. MARK: Dr. Almanseer.

7 DR. ALMANSEER: Can I pass?

8 MR. MARK: Dr. Malek.

9 DR. MALEK: Yes.

10 MR. MARK: Dr. Massuda.

11 DR. MASSUDA: Yes.

12 MR. MARK: Ms. Orr.

13 MS. ORR: Pass.

14 MR. MARK: Ms. Rice?

15 MS. RICE: No.

16 MR. MARK: Ms. Carrie York.

17 MS. YORK: No.

18 MR. MARK: Mr. Beck?

19 CHAIRMAN BECK: Where are we at?

20 MR. MARK: Mr. Beck.

21 CHAIRMAN BECK: Yes.

22 MR. LEVINE: I change my vote.

23 MR. MARK: Anyone else wish to

24 multiply their votes? Okay.

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24

The motion is currently passed.

CHAIRMAN BECK: The motion is approved.

MR. GRABER: Thank you very much.

STATE OF ILLINOIS)
) SS.
COUNTY OF C O O K)

I, STUART KAROUBAS depose and say that I am an electronic reporter doing business in the State of Illinois; that I reported verbatim the foregoing proceedings and that the foregoing is a true and correct transcript to the best of my knowledge and ability.

Stuart Karoubas
STUART KAROUBAS

SUBSCRIBED AND SWORN TO
BEFORE ME THIS 3RD DAY OF
MAY, A.D. 20 04

[Signature]
NOTARY PUBLIC

OFFICIAL SEAL
RONALD LEONARD JR
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES : 10-11-08



- ◀ News
- ◀ Sports
- ◀ Business
- ◀ Entertainment/Lifestyle
- ◀ Editorials/Letters/Columns
- ◀ Obituaries/Death Notices
- ◀ Classifieds
- ◀ Contact Information
- ◀ Archive Information
- ◀ Southtown Home



SOUTH

Local Editions [Southeast](#) | [Southwest](#) | [Back to main news](#)

Hospitals left scratching their heads

Unknown what vote means for Orland plans

Thursday, April 22, 2004

By Alice Hohl
Staff writer

A strange turn of events at the Illinois Health Facilities Planning Board on Wednesday has stoked fears the board — which will decide the fate of two Orland Park hospital plans in June — is being politicized.

On Wednesday, the board narrowly approved Illinois' first new hospital in almost 25 years — a 70-bed hospital to open in 2006 as Mercy Crystal Lake Hospital and Health Center.

The board turned down two hospitals proposed for Plainfield and Bolingbrook, saying they did not meet state criteria.

The Crystal Lake plan, put forth by Mercy Health System, was unanimously rejected in December.

It won approval on a 4-to-3 vote Wednesday, with one pass, after several speeches and developments that left health care professionals in the audience puzzled.

Board members spoke of the board's power to ignore state criteria. They whispered in conferences during the vote, and one board member changed his mind after seeing the votes of his peers.

Those for and against the two proposed hospitals in the Orland Park/Tinley Park

<http://www.dailysouthtown.com/southtown/yrtwn/south/221syt5.htm>

4/22/2004

ATTACHMENT L

Interstate 80 corridor came to the hearing and watched closely for signs of what to expect in June, when their proposals come before the board.

Stunned by what unfolded, hospital executives did not want to comment on the "irregularities" because many of them have projects pending before the board.

In December, the board denied Mercy's Crystal Lake proposal. Hospital planners had a chance to modify their plans to meet state standards. Those guidelines are intended to keep health care costs down by regulating the number and cost of new facilities.

On Wednesday, some of the board's eight members expressed concern about Mercy's system of hospitals. Mercy Alliance Inc. is the parent company of Mercy Health System, which operates 49 facilities in 21 Illinois communities. Mercy directly employs all the physicians and specialists who practice there.

Others were concerned the hospital didn't propose at least 100 medical-surgical beds — the minimum by state standards for establishing a new full-service hospital in the area. Mercy also proposed a hospital in an area, fast-growing McHenry County, that has too many licensed beds already, according to state calculations.

It appeared the proposal would be turned down again until board chairman Thomas Beck signaled his support.

Also supporting the proposal was Stuart Levine.

Levine and Beck are the only two members who have served on the board before the election of Democratic Gov. Rod Blagojevich.

In the middle of the vote, the roll call was halted as Beck and Levine whispered to each other. Levine then approached Dr. Imad Alamanseer, who had voted "pass" instead of "yes" or "no." After another whispered conversation between Levine and Alamanseer, Alamanseer changed his "pass" to "yes," providing the vote needed to pass the project.

Asked after the meeting about what happened, Alamanseer said, "I was convinced that there was merit to the project; I just wanted to see how the others would view the project."

Another board member, Pamela Orr, who's new to her post, left the meeting during discussion of the Crystal Lake project. When she returned, she decided to pass on the Crystal Lake vote.

The overall vote crystallized competing philosophies on the board.

The board's assistant legal counsel, David Carvalho, has tried to push the new board members toward a strict reading of state regulations, asking the board members to adhere to existing standards and avoid approving projects that do not meet those standards.

Carvalho said approving new facilities in areas where too many licensed beds already exist is unfair to those health care facilities who "sit on the sidelines" waiting to propose

projects until existing beds are filled.

"It makes it difficult for the board going forward," Carvalho said.

Beck and Levine said they disagree and value the board's freedom.

During the meeting, the two joked about "the old days" when they approved projects bearing all negative staff recommendations and turned down projects that met each and every criterion.

"You never know what we're going to do," Beck said.

Sources said parties with projects that come before the board are concerned Beck and Levine — a politically connected member who formerly served on the Illinois Gaming Board — will take control and leave board decisions vulnerable to lobbyists.

Political powerbrokers including Jeff Ladd and David Wilhelm are representing some of the major players with desires to build hospitals in affluent, high-growth areas.

Also Wednesday, Beck announced the board's newest member will be Bernard Weiner, who has previously served on the Health Facilities Planning Board with Beck and Levine. He's been a contributor to the campaigns of Republicans Lee Daniels and George Ryan.

The power balance on the board is particularly crucial because four more hospital proposals are pending and the board is in the midst of rewriting its rules and standards.

Naperville-based Edward Hospital's plan for Plainfield, denied on a 7-to-1 vote, and Adventist Health System's plan for Bolingbrook, denied by unanimous vote, can be brought back to the board for reconsideration.

The proposals by St. Francis Hospital to build a new hospital at LaGrange Road and 171st Street and by Advocate to build a new hospital at LaGrange Road and 179th Street will be considered at the board's June 16 meeting in Chicago.

Southtown health writer

Alice Hohl may be reached at ahohl@dailysouthtown.com or (708) 633-5993.

<p>Related Advertising Links</p> <p>Over 12,500 Hospitals No. of Beds, Services Type & more! Free DVD Demo. 877-861-3574. www.OrLists.com</p> <p>Orland Park Contractors Our Contractors will Call You Back, are Affordable, Available & Checked www.FindsRemodeler.com</p> <p style="text-align: right;">Ads by Google</p>

[News](#) | [Sports](#) | [Business](#) | [Opinions](#) | [Entertainment/Lifestyles](#) | [TGIF](#) | [Classifieds](#)

(20 ILCS 3960/6) (from Ch. 111 1/2, par. 1156)

(Section scheduled to be repealed on December 31, 2019)

Sec. 6. Application for permit or exemption; exemption regulations.

(a) An application for a permit or exemption shall be made to the State Board upon forms provided by the State Board. This application shall contain such information as the State Board deems necessary. The State Board shall not require an applicant to file a Letter of Intent before an application is filed. Such application shall include affirmative evidence on which the State Board or Chairman may make its decision on the approval or denial of the permit or exemption.

(b) The State Board shall establish by regulation the procedures and requirements regarding issuance of exemptions. An exemption shall be approved when information required by the Board by rule is submitted. Projects eligible for an exemption, rather than a permit, include, but are not limited to, change of ownership of a health care facility. For a change of ownership of a health care facility between related persons, the State Board shall provide by rule for an expedited process for obtaining an exemption. In connection with a change of ownership, the State Board may approve the transfer of an existing permit without regard to whether the permit to be transferred has yet been obligated, except for permits establishing a new facility or a new category of service.

(c) All applications shall be signed by the applicant and shall be verified by any 2 officers thereof.

(c-5) Any written review or findings of the Board staff or any other reviewing organization under Section 8 concerning an application for a permit must be made available to the public at least 14 calendar days before the meeting of the State Board at which the review or findings are considered. The applicant and members of the public may submit, to the State Board, written responses regarding the facts set forth in the review or findings of the Board staff or reviewing organization. Members of the public shall submit any written response at least 10 days before the meeting of the State Board. The Board staff may revise any findings to address corrections of factual errors cited in the public response. At the meeting, the State Board may, in its discretion, permit the submission of other additional written materials.

(d) Upon receipt of an application for a permit, the State Board shall approve and authorize the issuance of a permit if it finds (1) that the applicant is fit, willing, and able to provide a proper standard of health care service for the community with particular regard to the qualification, background and character of the applicant, (2) that economic feasibility is demonstrated in terms of effect on the existing and projected operating budget of the applicant and of the health care facility; in terms of the applicant's ability to establish and operate such facility in accordance with licensure regulations promulgated under pertinent state laws; and in terms of the projected impact on the total health care expenditures in the facility and community, (3) that safeguards are provided which assure that the establishment, construction or modification of the health care facility or acquisition of major medical equipment is consistent with the public interest, and (4) that the proposed project is consistent with the orderly and economic development of such facilities and equipment and is in accord with standards, criteria, or plans of need adopted and approved pursuant to the provisions of Section 12 of this Act.

(Source: P.A. 95-237, eff. 1-1-08; 96-31, eff. 6-30-09.)