



SENIOR LIVING EXPERTS

11-006

Illinois Health Facilities and Services Review Board
525 West Jefferson Street, Second Floor
Springfield, Illinois 6276

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To whom it may concern,

HEALTH FACILITIES &
SERVICES REVIEW BOARD

Transitional Care Management (TCM) proposes a highly innovative model of care that combines the best clinical, rehabilitative and hospitality services in a spa-like setting. TCM will offer a new path to wellness for patients who are bridging the distance between hospital and home.

Redefining the Healthcare Continuum

Operating sub acute care in a hospital setting is a costly proposition that is also typically a less desirable setting for patients who are recovering from illness or injury. In fact, in Arlington Heights, the local hospital does not offer these services. As a result, the only local option for sub acute care is a traditional nursing home, which, with its inherent institutional nature and primarily long-term patient population, is not necessarily the ideal setting for many patients who are on the road to recovery.

Lowering Costs

Transitional Care provides the opportunity to care for patients in a non-institutional setting earlier in the rehabilitation process thereby reducing length of stay in the hospital where costs are higher. Additionally, due to the specialized nature of the services provided, Transitional Care affords patients the opportunity to regain maximum capacity more quickly adding more long-term cost savings.

Specialized Care

With stand-alone transitional care, practitioners focus exclusively on restoring function lost through injury, surgery or disease with the goal of helping patients reduce pain, hasten recovery and increase performance. This specialized focus is not as predominant in generalist settings that offer a variety of care levels and support multiple care goals.

Higher Staffing Ratios

Transitional Care of Arlington Heights intends to run a nurse-to-resident ratio that is double the industry average, and with a substantially greater proportion of RNs to LPNs than is typically seen.

Evidenced-based Design

Evidence shows that environment plays a significant role in patient experience and outcomes. Healing design, like that which TCM proposes, can improve a

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patient's outlook on care, increase patient satisfaction and ultimately help support a client's journey toward recovery.

By providing an alternative to institutional care, TCM is redefining the healthcare continuum and offering cost effective, specialized care in a manner that is more appealing to today's consumer. This is a trend that is happening across the country, and I believe it is an innovation whose time has come for Arlington Heights. That is why I support Transitional Care Management's Arlington Heights project.

Sincerely,

PRESIDENT + FOUNDER

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