

Constantino, Mike

From: Moon, Shawn K [skmoon@uhlax.com]
Sent: Friday, June 10, 2011 2:51 PM
To: Constantino, Mike; Roate, George
Subject: U.S. Renal Care Oak Brook Dialysis - Support Letter
Attachments: Support Letter - Oak Brook.pdf

Good Afternoon Mike,

Please find the attached PDF copy of a letter written in support of the U.S. Renal Care Oak Brook Dialysis certificate of need application, project number 11-024.

Please feel free to contact me with any questions or comments.

Thanks,

Shawn

Shawn Kenneth Moon

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June 2, 2011

Mr. Dale Galassie
Illinois Health Facilities & Services Review Board
525 W Jefferson St. 2nd Floor
Springfield, IL 62761

Re: US Renal Care Oak Brook Dialysis: Application number: 11-024

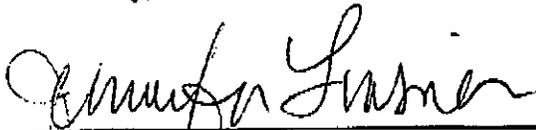
Dear Mr. Galassie,

My name is Jennifer Linsner and I am a forty three year old dialysis patient writing in support of the proposed US Renal Care dialysis facility to be located in the Oak Brook area. When I was first diagnosed as needing dialysis, I was given a choice of one of two FMC dialysis facilities in which I could dialyze. I chose FMC Westchester because it was closest to my work.

During my few months at FMC Westchester I experienced derogatory statements inferring that my doctor's care was inferior due to the fact that he was not on site; I experienced poor nutritional support from the dietitian who often promised me recipes that were forgotten; I experienced social service who encouraged disability despite my desire to return to work; and I experienced discouraging comments from the nursing staff when I wanted to change dialysis modality to self-care at home. When I left Westchester FMC for home peritoneal dialysis training, a nurse bade me goodbye by saying, "when it doesn't work you can come back".

I am sharing this with you because I feel that patients deserve a choice on where they are dialyzed. In DuPage County, FMC is currently the only choice and I feel quality will improve when competition is offered in this area. I support the approval of US Renal Care in Oak Brook.

Sincerely,



Jennifer Linsner
4328 Forest Ave
Brookfield, IL 60513